

Sumo Logic for AWS Observability

Single-pane-of-glass visibility across AWS accounts, regions, and services.

Sumo Logic's solution for AWS Observability enables unified visibility across AWS accounts and regions, while accelerating troubleshooting by surfacing Events of Interest correlated with application incidents using the Root Cause Explorer.

Modern application complexity continues to increase

As organizations migrate to the cloud, new applications and adoption of microservices architecture introduce complexities that often slow progress and hinder operations staff. The average organization has 26 unique AWS services per environment spanning 2 different regions across at least two separate AWS accounts. Left unchecked, the sheer number of services can result in tool sprawl, service sprawl, and data silos making observability and troubleshooting a challenge.

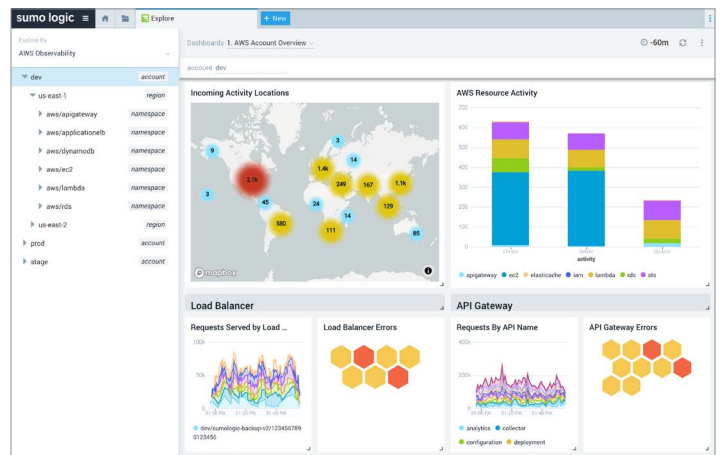
Architecture complexity confounds troubleshooting

During an application or service incident, thousands of microservice and infrastructure metrics might signal that there is a problem making it impossible for an on-call user to isolate probable cause. Troubleshooting is hindered by siloed data stores and complex service dependencies inevitably impacting MTTR, and by extension, the end-user experience. By improving observability, Sumo Logic can help companies accelerate cloud adoption by gaining all of the benefits that come with it, such as improved feature velocity, reduced management overhead, and cloud-scale economics.

Sumo Logic is tailored specifically for AWS Observability

Sumo Logic provides an out-of-the-box AWS Observability solution that was built from the ground up for the AWS management, monitoring, and troubleshooting. Our solution provides unified visibility across key AWS services such as ALB, EC2, RDS, Lambda, DynamoDB, API Gateway, SNS and SQS.

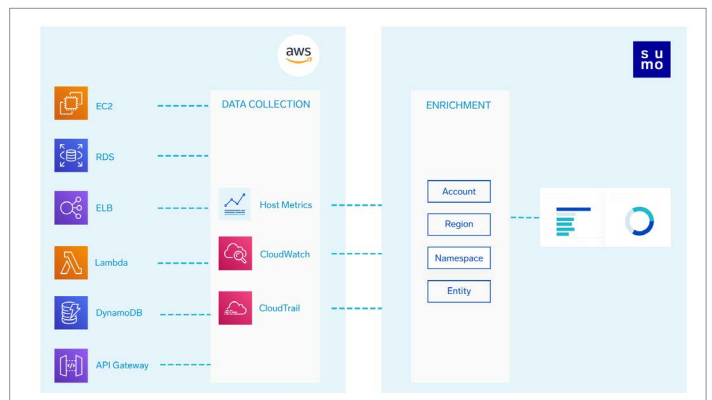
Setup can be done through AWS CloudFormation to get data flowing into Sumo Logic in just a few minutes. Sumo Logic tags data with the AWS account, region, namespace, and availability zone to



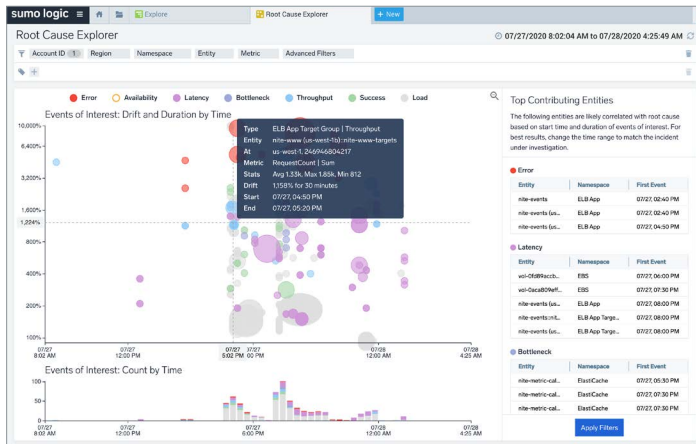
provide context and enable users to pivot between critical log and metric data. Prebuilt dashboards customized for each service provide the most important data out of the box.

AWS Observability— Unified visibility across accounts, regions, services and entities

Sumo Logic's AWS Observability solution pulls in data across key AWS services and accounts to give a unified view of AWS environments. Easily navigate from overview dashboards into



account, region, availability zone, or service-specific views. Intuitive navigation ensures teams can quickly resolve issues, minimize downtime, and improve system availability.



Root Cause Explorer— Accelerate incident resolution and minimize downtime

Sumo Logic’s Root Cause Explorer makes it easy to visualize anomalous events across multiple AWS services to quickly identify the root cause of application incidents. Sumo Logic establishes an activity baseline and surfaces only high deviation events of interest. Cut down issue resolution time with seamless visibility into impacted services.

AWS Cost Explorer and additional standalone AWS applications

In addition to our out-of-the-box AWS Observability solution, the Sumo Logic App Catalog provides additional ways to visualize data related to select AWS offerings, such as AWS Cost Explorer. For example, you can install the AWS Cost Explorer application for Sumo Logic to gain greater visibility into cost and usage data alongside any performance data monitored through the AWS Observability solution.

Sumo Logic— The SaaS analytics platform for reliable and secure applications

The AWS Observability solution is built on Sumo Logic’s cloud-native analytics platform, which enables organizations to automate the collection, ingestion and analysis of application, infrastructure, security and IoT data to derive actionable insights within seconds. Built with a security-first principle in and for the cloud, our platform allows organizations to more rapidly deliver reliable applications and digital services, protect against modern security threats, and consistently optimize their business processes in real time. This empowers employees across all lines of business, development, IT, and security teams with the data and insights needed to address the technology and collaboration challenges required for modern business.

About Sumo Logic

Sumo Logic, Inc. (NASDAQ: SUMO) empowers the people who power modern, digital business. Through its SaaS analytics platform, Sumo Logic enables customers to deliver reliable and secure cloud-native applications. The Sumo Logic Continuous Intelligence Platform™ helps practitioners and developers ensure application reliability, secure and protect against modern security threats, and gain insights into their cloud infrastructures. Customers around the world rely on Sumo Logic to get powerful real-time analytics and insights across observability and security solutions for their cloud-native applications. For more information, visit www.sumologic.com.

