

# Are you ready for a technical outage?



Technical outages are inevitable. The best teams know that the key to reducing downtime lies in preparation, not scrambling in the moment of crisis.

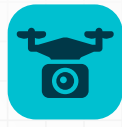
## What's in the bag?

Your go bag is more than just a collection of tools and platforms — it's a strategic plan designed to help your team respond swiftly and effectively to major incidents.

### Reliability go bag essentials:



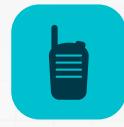
Monitoring and alerting



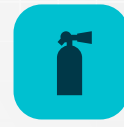
Root cause analysis



Remediation playbooks



Internal and external comms

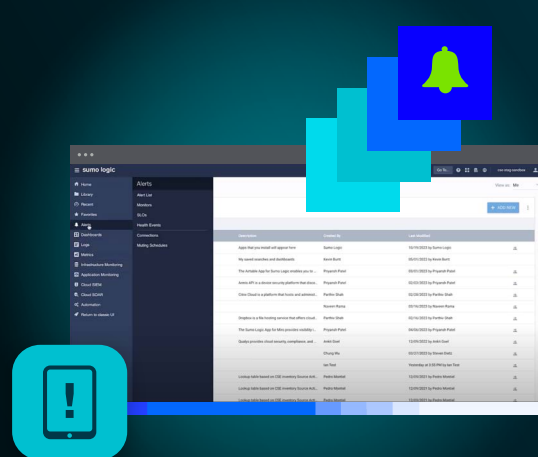


Fire drills and practice

### MONITORING AND ALERTING

## Get notified

You need to know when things go wrong with quick insights into what's happening with real-time data. Early alerting and monitoring can make the difference between prolonged downtime and a speedy recovery.



### ROOT CAUSE ANALYSIS

## Find the root cause

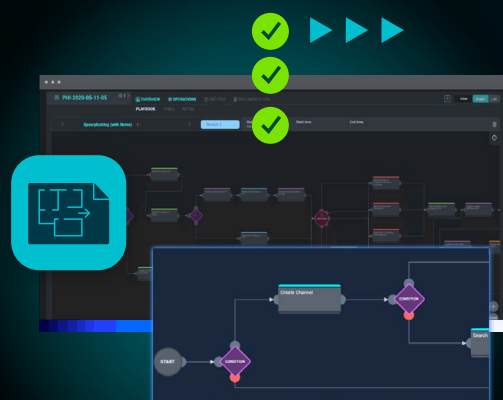
Pinpoint the problem so you can deploy the right fix. Fast and intuitive root cause analysis ensures rapid resolution and prevents issue recurrence in the future.



### REMEDIATION PLAYBOOKS

## Run the playbook

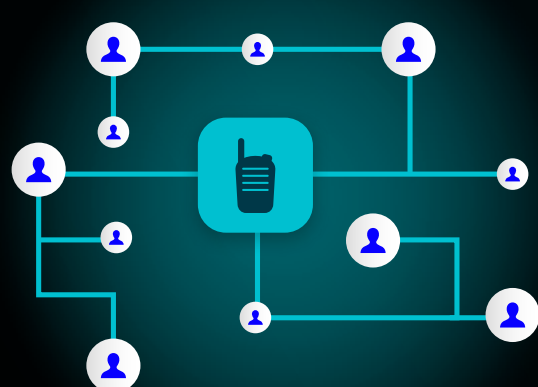
A well-maintained runbook gives your team a step-by-step guide and the automation playbooks to troubleshoot and resolve issues. Never miss a step, even in a crisis.



### INTERNAL AND EXTERNAL COMMS

## Inform everyone

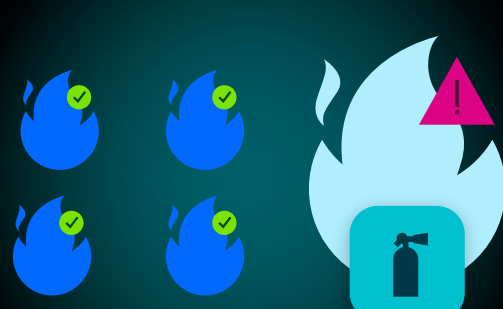
Establish a single source of truth for all your communication that's deeply integrated with your other systems of engagement. Keep everyone in the loop throughout the incident.



### FIRE DRILLS AND PRACTICE

## It's a fire (drill)!

You won't know what works in a crisis until you test it. Fire drills, failure tests, and dry runs can ensure your systems will work, or help you find where they need improvement.



## Pack your reliability go bag

Now you know what you need for resilient operations. Preparation is key!

Sign up for your Sumo Logic free trial today and be ready to go for any reliability emergency.

[Start free trial](#)

