

## Virgin Media's WiFi Guarantee: See How We Compare

Comparing WiFi guarantees of major UK ISPs. \*Standard pricing shown. Offers may apply from time to time. Scope and terms of guarantees vary by provider. Virgin Media's WiFi Guarantee excludes broadband faults and broadband network outages. Further exclusions and & legal stuff apply. For the full terms and conditions of Virgin Media's WiFi Guarantee, please click [here](#).

Provider	Virgin Media	BT	EE	Sky	Sky	TalkTalk	Vodafone	Plusnet
<b>Wi-Fi Package</b>	WiFi Guarantee with WiFi Max	Complete Wi-Fi	Smart Wi-Fi	Wall to Wall Wi-Fi	WiFi Max	Total Home Wi-Fi	Pro II Broadband Plan	N/A
<b>Wi-Fi Add On</b>	+£8/month for customers taking M50 or above	+£10/month	+£10/month	Inclusive with Fibre packages	+£6.50/month	+£6/month	+£13/month	N/A
<b>Availability &amp; Standard Pricing*</b>	Inclusive for Gig1, Gig2, and Volt customers	From £5/month with Full Fibre Plans				Inclusive with Full Fibre 900	or +£10/month with Full Fibre 100 and above	
<b>Number of Wi-Fi Enhancing Devices</b>	Up to three available if needed	1x as standard Up to 2x additional (No extra cost)	1x as standard Up to 2x additional	None	1x as standard Up to three available if needed	1x as standard Up to 2x additional	1x as standard Up to 3x additional (No extra cost)	N/A
<b>Wi-Fi Download Speed Guarantee Threshold</b>	30Mbps	No specific speed threshold promised	No specific speed threshold promised	3Mbps  Up to 12 internal rooms	25Mbps for Ultrafast, Ultrafast Plus or Gigafast customers. 10Mbps for Superfast 35 or Superfast customers.	10Mbps	10Mbps	N/A
<b>Guarantee Details</b>	One-off credit of £100 on next bill	One-off credit of £100 on next bill	None	Refund of 1 month Fibre package cost	Refund of 1month broadband subscription	Right to cancel Total Home Wi-Fi add on	Right to leave the contract penalty-free	N/A
<b>Additional Notes</b>	None	None	If there is a fault with broadband EE will boost your 4GEE Wi-Fi Mini with 250GB of data until fixed.	None	Sky Mobile customers – 2GB if outage Free Engineer Visit Advanced Security Included	None	None	N/A