✏ Pages

Client: Centers of Excellence

Read me if you're looking for: Enhanced functionality, hands-on support, and modern design

IMPACT

After receiving training from the Pages team, the Centers of Excellence (CoE) found that updating their site was no longer a time-consuming process. With Pages, everything is located in one place and easy to find. Changes to the website became easier and required less staff to manage.

YEAR: 2018 | TYPE: INFORMATIONAL | URL: COE.GSA.GOV

INSTANT TIME SAVINGS

45 minutes

The CoE team required 30-45 mins to publish edits to the live site. Edits required multiple teams to make changes. First, the editorial team proposed changes to the content, then a technical team had to execute those changes.

5 minutes

Pages enabled CoE editorial team work on the same platform as the developers. This removed unnecessary coordination and cut down the time they needed to make changes to the website from 30-45 minutes to 5 mins.

CHALLENGE

The Centers of Excellence (CoE) leverages the private sector to modernize government IT. To promote their work, the team needed a website to talk about their successes across government. The CoEs already had a working website, but the team wanted to add new functionality and improve the website's visual design. They were also looking for a solution that made it easy to publish edits and could be used easily by multiple vendors.

PROCESS

After the CoE's communications team was introduced to Pages, they found that not only were they able to make simple edits to the site a lot quicker, but also with version control they became more confident to begin making more complex changes. They also appreciated how easy it was to work with the Pages team.

It was very easy to work with the [Pages] team, we would recommend [Pages] to anyone because it was so easy to make updates, and the platform was very simple to understand.

— CoE team member