


 Listening CLB 10	 Speaking CLB 10	 Reading CLB 10	 Writing CLB 10
<p><b>I can...</b></p> <ul style="list-style-type: none"> <li>• Identify attitudes and intentions when a manager is handling a customer complaint</li> <li>• Follow multi-step instructions for a home renovation task</li> <li>• Understand a city council proposal about changes in the neighbourhood</li> <li>• Participate in job interviews and panel discussions about applicants and candidates</li> </ul> <p><b>I understand communication on an expanding range of complex topics, including those that are specialized in my own field. But, I have difficulty when the speech is fast, and I sometimes do not understand idioms or interpret humour and cultural references.</b></p>	<p><b>I can...</b></p> <ul style="list-style-type: none"> <li>• Co-facilitate a formal workplace meeting</li> <li>• Give complex multi-step instructions over the phone</li> <li>• Present an argument in a community consultation meeting</li> <li>• Give a presentation about the results of a research project</li> </ul> <p><b>I communicate with increasing confidence in non-routine situations, and I have good control of a variety of complex grammar. My mistakes in grammar and pronunciation very rarely make it hard for people to understand my meaning.</b></p>	<p><b>I can...</b></p> <ul style="list-style-type: none"> <li>• Read blog posts about social issues and identify unstated values</li> <li>• Extract and compare information from various workplace manuals</li> <li>• Evaluate a proposed schedule to determine its suitability</li> <li>• Trace the development of an argument or theory in a complex text related to my own field</li> </ul> <p><b>I understand some more complex reading materials in my own field. But I have difficulty when the vocabulary and structures are very complex.</b></p>	<p><b>I can...</b></p> <ul style="list-style-type: none"> <li>• Write a formal letter of resignation to a committee</li> <li>• Write a summary of a conference presentation to share with colleagues who couldn't attend</li> <li>• Write a proposal to recommend a new process or procedure</li> <li>• Write a research report for an academic course, including the purpose, research methods, and analysis of data</li> </ul> <p><b>I am confident with a broader range of complex tasks, including writing about unfamiliar and abstract topics that may require research. I still make occasional errors, and my tone and style are not always appropriate.</b></p>