YouGov

06 August 2024

FY24 Trading Update

Presentation

HY24 Results presentation

YouGov

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FY24 results expected to be slightly ahead of revised guidance

Revenue (FY24)

£327-330m

Adjusted Operating Profit (FY24)

£43-46m

Leverage Ratio² (31 July 2024)

1.8-2.0x

Mid-single-digit growth¹ in Research:

- Strong demand for customised research projects and trackers
- Offset with declines in fast-turnaround projects as expected

CPS trading in line with expectations:

- Potential shortfall related to shift in timing of revenue recognition to FY25
- Integration process is progressing well

Data Products revenue in line¹ with prior year:

- Renewal rate of 80%, also in line with prior year, as existing clients continue to value the products
- No. of subscriptions maintained at ~2,000 off the back of new client wins

Factors that led to the guidance revision in June

- Revenue miss: High drop through of revenue shortfall to profitability due to limited ability to reduce fixed cost base in Q4
- Higher COGS: Mainly due to external data collection costs related to the nature of custom projects won in Q3 FY24 (B2B research and underrepresented demographics)
- CPS: Potential CPS revenue recognition shift drops through to profit as cost base unchanged



Streamlining to be a more efficient, focused business, while continuing to invest for innovation and growth



Annualised cost savings anticipated

£20m

Of which 70% to be realised in FY25

- Right-sizing teams, c. 7% roles impacted
- Optimising panel spend
- Reducing third-party suppliers and costs
- Discontinuing non-scalable products
- Scaling back real estate footprint



Capital Expenditure for FY25

In line with FY24

- Deepening use of AI/ML across products and teams
- Enhancing UI/UX of core Data Products to improve client experience
- Growing our proprietary panel
- Expanding sales leadership in priority markets

Looking ahead and summary

Competitive advantage

- YouGov's right to win remains clear and supported by a combination of:
 - Panel and data quality
 - Data accuracy
 - Breadth and depth of data
 - Strength of YouGov brand

Continued innovation

- Deepening use of AI/ML across products and teams through the acquisition of Yabble
- New CPO to lead on integration of Data Products strategy and customer-centric innovation
- Build-out of our proprietary panel in regions with greater research volume

FY25 return to growth

- Significant market opportunity remains
- Simplification of sales strategy underway
- Cost optimisation plan commenced
- Confident in our growth trajectory and ability to meet current market expectations for FY25

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