



TECHDOCS

Terminal Server (TS) Agent Release Notes

Release 10.2

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About the Documentation

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Terminal Server (TS) Agent 10.2 Release Information

Revision Date: November 6, 2024

Review important information about Palo Alto Networks Terminal Server (TS) agent software, including new features introduced, workarounds for open issues, and issues that are addressed in TS agent 10.2 release.

To ensure you have the most current version of this document, please refer to the [online version](#) on the TechDocs portal.

- [Features Introduced in TS Agent 10.2](#)
- [Changes to Default Behavior](#)
- [System Requirements](#)
- [Operating System \(OS\) Compatibility](#)
- [Known Issues in TS Agent 10.2](#)
- [Terminal Server \(TS\) Agent 10.2 Addressed Issues](#)
- [Getting Help](#)

Changes to Default Behavior

The Terminal Server (TS) Agent 10.2 release has no changes to default behavior.

Features Introduced in TS Agent 10.2

The Terminal Server (TS) agent 10.2 releases have no new features. The TS agent (and User-ID agent) 10.2 releases were created to keep release numbering in sync with the PAN-OS 10.2 releases.

System Requirements

The system where you install Terminal Server (TS) agent 10.2 has the following minimum requirements:

- **CPU**—4 cores
- **Hard disk space**—10MB
- **Memory**—4GB RAM

Operating System (OS) Compatibility

The Terminal Server (TS) agent is compatible with PAN-OS® 10.2 and earlier PAN-OS releases that Palo Alto Networks still supports. To see [where you can install TS agents](#), refer to the Terminal Server (TS) agent compatibility information in the [Palo Alto Networks Compatibility Matrix](#).

Known Issues in TS Agent 10.2

There are no known issues associated with the Terminal Server agent 10.2 releases.



For recent updates to known issues for a given PAN-OS release, refer to <https://live.paloaltonetworks.com/t5/Integration-Articles/Critical-Issues-Addressed-in-PAN-OS-Releases/ta-p/52882>.

Terminal Server (TS) Agent 10.2 Addressed Issues

The following table lists any issues that are fixed in TS agent 10.2 releases.

- [TS Agent 10.2.4 Addressed Issues](#)
- [TS Agent 10.2.3 Addressed Issues](#)
- [TS Agent 10.2.2 Addressed Issues](#)
- [TS Agent 10.2.1 Addressed Issues](#)
- [TS Agent 10.2.0 Addressed Issues](#)



For recent updates to addressed issues for a given PAN-OS release, refer to <https://live.paloaltonetworks.com/t5/Integration-Articles/Critical-Issues-Addressed-in-PAN-OS-Releases/ta-p/52882>.

TS Agent 10.2.4 Addressed Issues

This TS agent 10.2.4 release has no updates or addressed issues. The TS agent 10.2.4 release was provided to maintain parity with the User-ID agent 10.2.4 release.

TS Agent 10.2.3 Addressed Issues

This TS agent 10.2.3 release has no updates or addressed issues. The TS agent 10.2.3 release was provided to maintain parity with the User-ID agent 10.2.3 release.

TS Agent 10.2.2 Addressed Issues

Issue	Description
WINAGENT-890	Fixed an issue where the User-ID agent and TS agent certificates were set to expire on November 18, 2024. With this fix, the expiration date has been extended to January 2032.

TS Agent 10.2.1 Addressed Issues

This TS agent 10.2.1 release has no updates or addressed issues. The TS agent 10.2.1 release was provided to maintain parity with the User-ID agent 10.2.1 release.

TS Agent 10.2.0 Addressed Issues

This TS agent 10.2.0 release has no updates or addressed issues. The TS agent 10.2.0 release was provided to maintain parity with the User-ID agent 10.2.0 release.

Getting Help

The following topics provide information on where to find more about our products and how to request support:

- [Related Documentation](#)
- [Requesting Support](#)

Related Documentation

Refer to the following PAN-OS® 10.2 documentation on the [Technical Documentation portal](#) at docs.paloaltonetworks.com for more information about the Palo Alto Networks next-generation firewalls:

- [User-ID Agent Release Notes](#)—Provides additional release notes, system requirements, new features, changes to default behavior, addressed issues, and known issues for the User-ID agent.
- [PAN-OS 10.2 Administrator's Guide](#)—Provides the concepts and solutions to get the most out of your Palo Alto Networks next-generation firewalls. This includes taking you through the initial configuration and basic set up on your Palo Alto Networks firewalls.
- [PAN-OS 10.2 Web Interface Reference Guide](#)—Describes how to administer the Palo Alto Networks firewall using the web interface. The guide is intended for system administrators responsible for deploying, operating, and maintaining the firewall.
- [Palo Alto Networks Compatibility Matrix](#)—Provides operating system and other compatibility information for Palo Alto Networks next-generation firewalls, appliances, and agents, including [on which operating systems you can install the TS agent](#).

Requesting Support

To contact support, view information on support programs, manage your account or appliances, or open a support case, refer to <https://www.paloaltonetworks.com/support/tabs/overview.html>.

For the most current PAN-OS® and Panorama™ 10.2 release notes, go to <https://docs.paloaltonetworks.com/pan-os/10-1/pan-os-release-notes.html>.

To provide feedback on the documentation, please write to us at: documentation@paloaltonetworks.com.

