

# Privacy Policy

Evoplex Limited built the CoinsID app as a Commercial app. This SERVICE is provided by Evoplex Limited and is intended for use as is.

This page is used to inform visitors regarding my policies with the collection, use, and disclosure of Personal Information if anyone decided to use my Service.

If you choose to use my Service, then you agree to the collection and use of information in relation to this policy. The Personal Information that I collect is used for providing and improving the Service. I will not use or share your information with anyone except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which is accessible at CoinsID unless otherwise defined in this Privacy Policy.

## **WHAT PERSONAL DATA DO WE COLLECT AND PROCESS?**

### **a. Your usage of the App**

The CoinsID app handles the content that you upload. The content is photos and videos. Processing is done through AI (Artificial Intelligence).

### **b. App functionality**

Technical and aggregated usage data, user agent, IP addresses, device data (such as type, OS, device ID, browser version, locale and language settings used), access times and dates logs, communication and performance logs, and the cookies and pixels installed or utilized on your device, etc.

## **HOW LONG DO WE STORE AND USE YOUR PERSONAL DATA?**

User Content is stored on our servers for up to 7 days. The content is then permanently deleted. The rest of the data we will store and use your personal data for as long as is necessary to fulfill the purposes for which it was collected, to comply with our business requirements and legal obligations, to resolve disputes, to protect our assets, to provide our services, and to enforce our agreements. We take reasonable steps to delete the personal data we collect when we have a legal obligation to do so, we no longer have a purpose for retaining the data, and if you ask us to delete your data, unless we determine that doing so would violate our existing, legitimate legal,

regulatory, dispute resolution, contractual, or similar obligations. We may also decide to delete your personal data if we believe it is incomplete, inaccurate, or that our continued storage of your personal data is contrary to our legal obligations or business objectives. To the extent permitted by law, we may retain and use anonymous or aggregated data for performance reporting, benchmarking, and analytic purposes and for service improvement.

### **Information Collection and Use**

For a better experience, while using our Service, I may require you to provide us with certain personally identifiable information. The information that I request will be retained on your device and is not collected by me in any way.

The app does use third party services that may collect information used to identify you.

Link to privacy policy of third party service providers used by the app

- [Firebase Analytics](#)
- [Crashlytics](#)

### **Log Data**

I want to inform you that whenever you use my Service, in a case of an error in the app I collect data and information (through third party products) on your phone called Log Data. This Log Data may include information such as your device Internet Protocol ("IP") address, device name, operating system version, the configuration of the app when utilizing my Service, the time and date of your use of the Service, and other statistics.

### **Cookies**

Cookies are files with a small amount of data that are commonly used as anonymous unique identifiers. These are sent to your browser from the websites that you visit and are stored on your device's internal memory.

This Service does not use these "cookies" explicitly. However, the app may use third party code and libraries that use "cookies" to collect information and improve their services. You have the option to either accept or refuse these cookies and know when a cookie is being sent to your device. If you choose to refuse our cookies, you may not be able to use some portions of this Service.

## **Service Providers**

I may employ third-party companies and individuals due to the following reasons:

- To facilitate our Service;
- To provide the Service on our behalf;
- To perform Service-related services; or
- To assist us in analyzing how our Service is used.

I want to inform users of this Service that these third parties have access to your Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

## **Security**

I value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and I cannot guarantee its absolute security.

## **Links to Other Sites**

This Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by me. Therefore, I strongly advise you to review the Privacy Policy of these websites. I have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

## **Children's Privacy**

These Services do not address anyone under the age of 13. I do not knowingly collect personally identifiable information from children under 13. In the case I discover that a child under 13 has provided me with personal information, I immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact me so that I will be able to do necessary actions.

## **Changes to This Privacy Policy**

I may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. I will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

### **Contact Us**

If you have any questions or suggestions about my Privacy Policy, do not hesitate to contact me  
[contact@askbotai.com](mailto:contact@askbotai.com)