

Partnering to deliver the workplace of the future

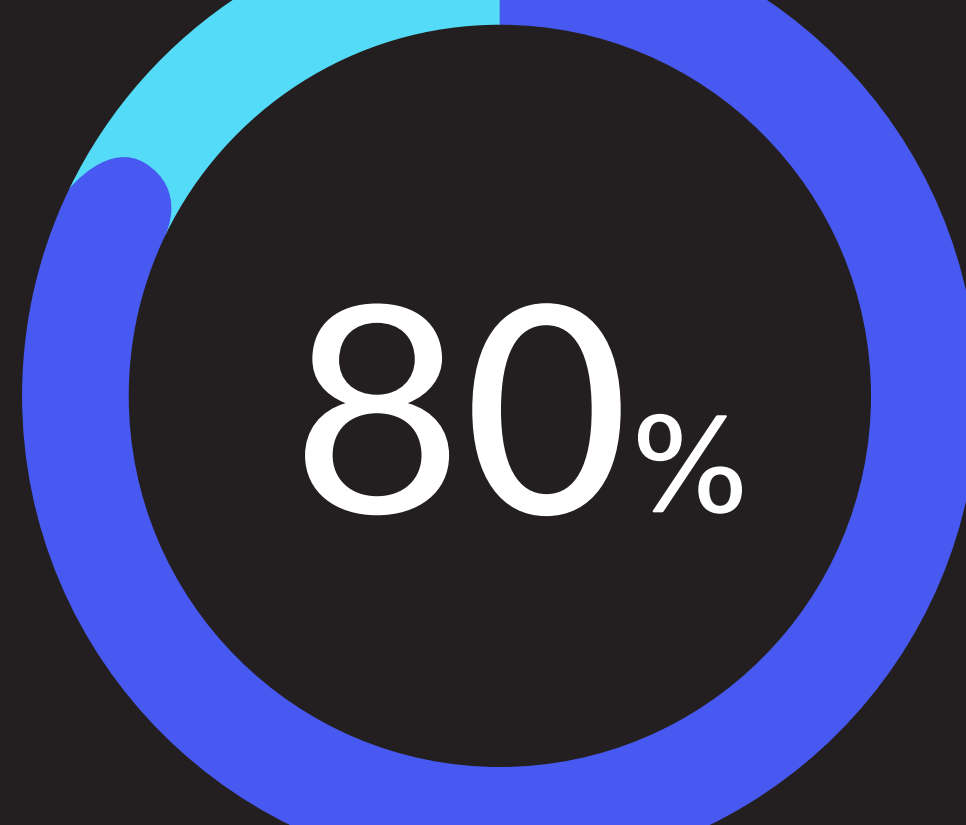
HP Managed Collaboration Services¹ delivers exceptional meeting experiences and ensures equity for all participants, through a seamlessly managed and thoughtfully tailored ecosystem of technology services and solutions—all managed by HP. Let us empower your teams to work better together and make a greater impact on your business.

The role of the office has changed

The office is no longer just a place for productivity—it's a hub for creation, connection, and collaboration. Corporate workspace will flip from 70% individual workstations and 30% collaborative space to 30% individual and 70% collaborative space.²



of knowledge workers feel that their company's office has all the equipment, technology, and space needed to be successful.³



of companies are investing in ways to upgrade conference rooms.⁴



Meet change head-on

With HP Managed Collaboration Services,¹ we design flexible and secure spaces that support employee experiences throughout the day—from hybrid team meetings to in-person client meetings.



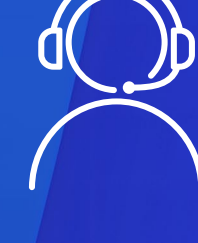
Seamless experience

All-inclusive solution delivering exceptional meeting experiences with security and privacy at its core, ensuring every participant—regardless of location—has equitable access.



Flexible solutions

Enhanced video conferencing rooms with fast delivery, turnkey installation, and flexible purchasing models.⁵



Proactive support

Maintain productivity of end-users while limiting IT effort with rapid 24/7⁶ support, advance replacement,⁷ and proactive remote monitoring and management.⁸

Bring clarity to complexity

We use a proven six phase methodology for creating an experience that's fit for your workforce, offering end-to-end solutions, global expertise, tailored services, and the ideal hardware your business needs. HP Service Experts partner with you to tailor your Managed Collaboration solution.

- ### 1. Define

HP works with you to define the optimal collaboration experience for your employees.
- ### 2. Design

Co-create a collaboration solution design aligned with your unique strategy.
- ### 3. Deploy

Bring your collaboration solution to life with an in-depth proof of value.
- ### 4. Monitor

HP monitors key metrics such as room occupancy, performance, utilization, third-party device status, network connectivity, software compliance, and more.
- ### 5. Manage

HP takes preventative and reactive actions to ensure the reliability and performance of your collaboration environment.
- ### 6. Support

Service Experts proactively detect and solve problems with your collaboration devices and software.

Putting our own tech to the test

"When people enter a meeting room it just works. And if they have a problem, we can solve it remotely or dispatch someone directly to the room."

Tadd Koziel
VP of IT, Inside Product Development, HP Inc

100%

Satisfaction rates for HP Managed Collaboration Services¹ rooms

200+

Rooms with HP Managed Collaboration Services¹ across four sites

1,100

HP Managed Collaboration Services¹ rooms rollout in 2024

Explore HP Managed Collaboration Services¹ for your organization

Have questions?

Contact your HP Account Representative or visit hp.com/managed-collaboration-services



¹HP Managed Collaboration Services includes hardware, repair services, and analytics components and may include financing. HP Managed Collaboration Services requirements may vary by region. Please contact your local HP Representative for specific details in your location. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.
²LinkedIn, How Much Office Space do I need to support a Hybrid Working Model?, 2023.
³HP Work Relationship Index, 2023.
⁴HP Proprietary Research, Jan 2021.
⁵Payment solutions may be available through HP Integrated Financial Solutions endorsed finance partners, subject to country location, credit approval, and other restrictions. Not all services or offers may be available and not all customers may qualify. HP Integrated Financial Solutions' partners may change or cancel program at any time without notice.
⁶24/7 English language support is available in all countries where HP Managed Collaboration Services is sold.
⁷Poly provides advance replacement for any failed hardware component under most maintenance service programs. If Poly's technical support representative determines that a replacement part is required to resolve a reported or diagnosed problem, the replacement part will be shipped by Poly (Monday through Friday) for advance replacement using an expedited carrier service. Poly will use best effort to process replacement part orders same day in order to meet local carrier pick-up schedules. The deadline for same-day processing is generally 3 pm local time to Poly's regional parts depot. Please visit the following link to find the advance replacement expected transit times per country, as well as shipping terms: ADVANCE PARTS REPLACEMENT | HP® Customer Support.
⁸HP proactively monitors the HP Managed Collaboration Services equipment to ensure that the service is fully operational and ready to participate in the next conference. HP Managed Collaboration Services equipment is actively polled to determine their health based on HP's established alarm profiles. Appropriate alarm thresholds are established for the passive monitoring of each HP Managed Collaboration Services environment and configured to send a notification to the remote Service Desk when exceeding those thresholds. The Service Desk will review alarms, open tickets on incidents, and remediate issues with the associated HP Managed Collaboration Services equipment as necessary. Monitoring is available for any supported preconfigured HP conference rooms. Poly Lens is a cloud-based device management solution that provides actionable insights and analytics around unified communications endpoints like Poly voice, video, and headset devices and can be sold as a stand-alone service. Internet access is required. Additional Poly Lens information can be found at <https://www.hp.com/us-en/poly/software-and-services/software/poly-lens.html>. For Terms and Conditions for Poly Lens: <https://www.poly.com/us/en/legal/terms/cloud/terms-of-service>. HP Insights agent is a telemetry and analytics platform that provides critical data around devices and applications and is not sold as a standalone service. HP follows stringent GDPR privacy regulations and is ISO 27001, ISO 27017 and SOC 2 Type 2 certified for Information Security. Internet access required. For full system requirements, please visit <http://www.hp.com/requirements>. Purchase of any HP Insights agent-enabled service necessitates enabling software to run on each device. HP Services Scan is provided thru Windows Update and will check entitlement on each hardware device to determine if an HP Insights agent-enabled service has been purchased, and will download software to run automatically. To disable this feature, please follow the instructions at <http://www.hp.com/requirements>.