# Performance Delivery Agreement between the

Department of Further and Higher Education, Research, Innovation and Science

&

**Higher Education Authority** 

2022

Date: 20th October 2022

# PERFORMANCE DELIVERY AGREEMENT

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## 1. INTRODUCTION AND CONTEXT

#### 1.1 PURPOSE AND SCOPE OF THE AGREEMENT

This Performance Delivery Agreement (referred to in this document as "the PDA") sets out the accountability framework between the Department of Further and Higher Education, Research, Innovation and Science (referred to in this document as "the Department") and the Higher Education Authority (referred to in this document as "the HEA").

The purpose of the PDA is to:

- provide structured arrangements for ongong communications, reporting and liaison between the organisations.
- facilitate strong engagement and co-operation between both organisations.
- formalise an agreed level of performance between the Department and the HEA.
- provide clarity on the strategic and operational aspects of the respective organisations' relationships.
- provide a basis and framework for the delivery of high quality services and to set in place for 2022, the parameters and timeframe within which those services will be delivered by the HEA.
- facilitate high levels of governance within the HEA in line with best practice.

This PDA supersedes the previous 2018 Performance Delivery Agreement.

This PDA is to be considered a dynamic document in that it will be modified through agreement in light of changing circumstances including legislation<sup>1</sup> and is subject to modification in line with changes in the wider public sector. This PDA is not a legally binding agreement or a contract and is not exhaustive in its identification of responsibilities. It does not in any way limit any additional actions or policies between the two organisations.

Both organisations will ensure that all relevant staff are familiar with the PDA and its implications and that all dealings between the two organisations are conducted in accordance with its principles and provisions.

#### 1.2 DURATION OF THE PDA

This PDA is valid with effect from the date signed hereunder until 31st December 2022. The content of this PDA, including the duration of the PDA, may be amended or modified as required provided mutual agreement is obtained from both signatories to the PDA.

As set out at section 10, noting the publication of the Higher Education Authority Bill 2022, this Agreement will be reviewed by both parties upon enactment of the new HEA legislation.

#### 1.3 REPORTING AND LIAISON STRUCTURES

In addition to regular meetings and ongoing dialogue between the respective management and staff in the relevant areas of responsbility in the two organisations, there will be a system of regular senior management meetings between the Department and the HEA.

#### 1.3.1 REGULAR SENIOR MANAGEMENT MEETINGS

To facilitate ongoing dialogue and engagement the senior management team of the Department will meet with the senior management of the HEA. In addition there will be three annual meetings held between the Secretary General of the Department and the CEO of the HEA. Relevant officers from the Department and the HEA will also meet to discuss ongoing operational matters as necessary.

#### 2. OVERSIGHT AGREEMENT

This PDA is the first which will arise under the current Oversight Agreement between the Department and the HEA covering the period 2022-2024. This PDA operates within the parameters of the Oversight Agreement and should be read in conjunction with that Agreement.

# 3. CORPORATE GOVERNANCE

As a statutory agency operating under the aegis of the Minister, the HEA is cognisant of its responsibilities to conduct its activities consistent with its statutory responsibilities under the HEA Act.

In addition the HEA is subject to a range of statutory and corporate governance obligations including the Code of Practice (and supporting appendices), the Public Spending Code, along with supplementary D/PER obligations and statutory obligations, relevant policies and processes. The HEA will ensure that all the necessary obligations, including those for risk management, internal audit and control, tax compliance, pay and pension policy, public procurement, travel and official entertainment and the Public Spending Code are fully complied with.

It is the responsibility of the HEA to ensure all relevant statutory obligations including, but not necessarily limited to, those referenced in this document and the Oversight Agreement are complied with.

There is currently a process underway to reform the provisions of the HEA Act 1971 which will include improving the functions of the HEA with regard to the regulation of the higher education institutions under its remit. As set out at section 10 below, this PDA will be reviewed by both parties upon enactment of the new legislation.

# 4. OBJECTIVES OF THE PDA

This PDA supports specific high level goals and objectives of the Department and the HEA and sets out a number of targets for the HEA in line with the Department's Statement of Strategy 2021-2023 and the HEA's Statement of Strategy 2018-2022 and work plan. It also defines the output and outcome indicators on which performance shall be measured and sets out how the Department will support the HEA in delivering those outputs and outcomes.

This PDA has been developed in accordance with the Higher Education Authority Act, 1971 and other relevant statutory provisions, national strategies and Government policies, the Public Spending Code and other relevant Department of Public Expenditure and Reform (DPER) guidance as well as the Code of Practice for the Governance of State Bodies.

# 5. KEY PROGRAMMES OF ACTIVITY

Details of the priority deliverables for the Department and the HEA in 2022 which were agreed on 20 October 2022 are set out at **Appendix 1**.

These priorities and have been considered and align with the priorities and objectives of the Department's Statement of Strategy 2021-2023 and the HEA's Statement of Strategy 2018-2022.

# 6. MUTUAL COMMITMENTS

Both parties are committed to the promotion of partnership, responsiveness and mutual co-operation in their ongoing interactions.

#### **6.1** BOTH PARTIES COMMITMENTS

Both parties working together shall:

- Be proactive and timely in communications, cooperation and information sharing on service delivery and will provide prompt and timely responses to correspondence, information requests and related matters.
- Both parties agree to consult and to keep each other fully appraised on (a) all matters of mutual relevance and (b) updated on any relevant emerging issues.
   This is to be underpinned by a 'no surprises' approach to matters of mutual concern.
- Support adherence to corporate governance obligations including those set out in the Oversight Agreement and the effective achievement of targets under this PDA.

#### **6.2 DEPARTMENT COMMITMENTS**

The Department shall:

- In forming the estimates for the Department's Vote, consider the requirements of the HEA and the higher education sector as part of the annual budgetary provision for the HEA.
- Liaise appropriately with DPER to ensure, as far as possible, timely sanctions for expenditure and resourcing in line with public financial procedures and policies on public service numbers.
- Provide guidance/direction on procurement and expenditure rules, government accounting and governance generally.
- Engage in a timely manner with the HEA on strategic, policy and legislative issues of relevance to the HEA's functions.
- Liaise with the HEA on public service reform/engagement initiatives.
- Engage and progress the State Boards process as vacancies arise or are anticipated on the Board of the HEA and the Irish Research Council.
- Liaise with the HEA at the earliest possible stage on requests for information that may be necessary to assist in meeting the Minister's obligations to the Oireachtas and in responding to representations, media queries etc. and Ministerial/Departmental announcements of relevance to the functions of the HEA.
- Liaise and support the HEA at the earliest possible stage on significant governance developments in Higher Education Institutions and related issues of concern.
- Provide support to the HEA as necessary to fulfil its role and functions. This will
  include advice on general government policy, staffing, pay and pensions
  policies, legal matters, shared services models or any other relevant matters.
- The Department shall keep the HEA notified of statutory and public-sector requirements in the areas of human resources, procurement (including ICT), finance and revenue requirements that may affect the HEA.

#### **6.3 HEA COMMITMENTS**

#### The HEA shall:

- Provide timely, relevant and appropriately detailed information to facilitate the monitoring of the Oversight Agreement and the PDA.
- Ensure that expenditure in any individual year does not exceed the allocated amount.
- Operate an effective internal financial control process. Futher details set out in the Financial Accountability Framework at Appendix 3.
- Provide the Department with timely and accurate pre-agreed data collection and reporting for the sector and agency as necessary.
- Ensure that the Department is appropriately informed and/or consulted on significant governance-related issues or concerns and that these are brought formally to the attention of the Department at the earliest possible opportunity.
- Give the Department timely advance notification (including any appropriate background information) of significant public announcements or media engagements.

- Report to the Department on a quarterly basis to signal any potential areas of concern via the Early Warning Report system.
- Continue to keep the Department informed when making requests to the Minister to attend HEA events. When such requests are accepted, the HEA will supply appropriate briefing and speech material to the Department within the specified timeline.
- Consult with the Department on matters relating to office accommodation including any new leases that the HEA proposes to enter into.

# 7. INPUTS

#### 7.1 FINANCIAL INPUTS

The 2022 Budget Allocation for the HEA's operations as confirmed by the Department separately is €13.666m. In addition, the HEA is responsible for disbursing c. €1.8bn annually to higher education institutions. The Chief Executive of the HEA is the accountable person. The Department holds copies of the signatures of HEA staff authorised to request funding requisitions. The current list is effective from 1<sup>st</sup> July 2022. Two authorised signatures are required on all requisitions.

It is the HEA's responsibility to prepare accurate estimates of funding requirements for the HEA and for the higher education sector. The Department will consider these estimates within the context of available funding, but it may not be possible to meet the full funding requirements of the HEA or the sector in any given year. In such instances the HEA will be expected to manage within the allocated budget and prioritise its actions accordingly. Further details on the HEA's financial and funding arrangements are contained within the associated Oversight Agreement.

#### 7.2 STAFFING RESOURCES

The whole-time-equivalent approved staff number for 2022 for the HEA is 108 posts with a further 14 posts approved for the IRC. Staffing levels are managed in line with the Delegated Sanction Agreement of December 2015 and are agreed with the Department.

The Department will endeavour to provide the appropriate and necessary resources to the HEA having regard to wider pressures of availability of funding and competing demands.

# 8. Performance/Service Levels and Targets

The key performance targets agreed between the Department and the HEA, which will be used to assess the HEA's progress towards achieving its key mandate and core functions under the HEA Act 1971, are set out at **Appendix 2**. It sets out a broad list of service commitments and measures for 2022 which are aligned with the Department's Statement of Strategy 2021-2023 and the HEA's Statement of Strategy 2018-2022.

The HEA identifies eight key strategic objectives in its Strategic Plan 2018-2022 which are:

- 1. Institutional Governance, Leadership and Operational Excellence
- 2. Funding, Sustainability and Performance
- 3. Evidence, Policy and Strategic Planning
- 4. Digital Transformation
- 5. Quality and Academic Excellence
- 6. Equity of Access
- 7. Skills and Employability
- 8. HEA as an Excellent Organisation

In addition, the HEA plays an important role in student and staff engagement across the sector. Forthcoming legislation recognises and encourages this activity and will inform the next iteration of the HEA's strategic plan.

# 9. POTENTIAL RISK FACTORS

The HEA operates a Corporate Risk Register which, in accordance with the DPER Guidelines, is updated on an ongoing basis. The maintenance of the Register ensures that risks are identified and assessed and necessary mitigating actions are, where resources allow, put in place.

Reflecting the key priorities of the organisation, the risks outlined in the Corporate Risk Register are:

- HEIs do not administer the respective Code of Governance correctly.
- HEIs reporting inadequate.
- HEA template for (HEI) reporting is inadequate.
- Annual Statement of Governance and Internal Control returned by HEIs taken in good faith by HEA.
- Governing Body appointments do not take into account corporate governance expertise.
- HEIs audit to confirm compliance may be delayed by C&AG.
- Final audits may conflict with governance returns and issue arising might not be identified by HEA.
- HEA Board unaware of findings of poor corporate governance.
- Department unaware of findings of poor governance.
- HEIs refuse to implement good governance despite being notified to do so by HEA.
- HEA acts ultra vires to becomes an auditor of HEIs.
- HEA capacity to properly interrogate institutional returns inadequate.

# 10. FLEXIBILITY AND AMENDMENT OF TARGETS

Both parties recognise that in exceptional situations, it may become necessary to change, modify, add to or otherwise alter, agreed performance targets during the course of this PDA due to unforeseen circumstances.

Noting the publication of the Higher Education Authority Bill 2022, this Agreement will be reviewed by both parties upon enactment of the new HEA legislation.

Further amendments may be prompted by changes in e.g. proposed legislative amendments, Government/Ministerial priorities or policies, prevailing operating circumstances and/or broader political, economic, financial or related priorities. The impacts and effects of the Covid-19 pandemic will also be considered in this context.

Where amendments become necessary, the Department will engage in meaningful and timely consultations with the HEA. Such consultation will include consideration of any increase or reduction in effort required to achieve amended targets and any related impact on total output requirements. In the course of all consultations, the Department will be cognisant of the resources required by the HEA to deliver additional priorities or the need to deprioritise some objectives if additional delivery requirements emerge.

# 11. MONITORING AND REPORTING ARRANGEMENTS

In accordance with the Department's policy on the monitoring of governance arrangements in relation to the organisations within its remit, the HEA will meet with the Department regularly during the year (as set out at paragraph 1.3 above) to provide an update on developments and achievements of targets as set out in this PDA.

These meetings should complement the ongoing regular meetings and dialogue between the two organisations.

# 12. REVIEW PROCESS

This PDA covers the period period from the date signed hereunder until 31<sup>st</sup> December 2022. This PDA will be fully reviewed at the end of 2022.

Both organistations will ensure that all relevant staff are familiar with this PDA and its implications and that all relevant dealings between the two organisations are conducted in accordance with its principles and provisions.

The performance of the HEA will be reviewed periodically on the basis of achievement of the deliverables set out in this PDA. Where the HEA becomes aware of non-compliance or potential compliance issues in respect of any obligation, this should

immediately be brought to the attention of the Department by the nominated liaison person or the CEO of the HEA.

# 13. AGREEMENT APPROVAL

Signed on behalf of the Department:

Department of Further and Higher Education,

1 CM	21/10/22.
Keith Moynes	
Assistant Secretary	Date

Signed on behalf of the HEA:

Research, Innovation and Science

ing Charles	20/10/22
Dr Alan Wall Chief Executive	Date
Higher Education Authority	

# **KEY PROGRAMMES OF ACTIVITY**

The following provides an overview of the key priority deliverables for the Department and the HEA in 2022 which were agreed on 20 October 2022.

Deli	verable	Activity	Lead Body	Timeline
HEA	Capacity			
1	Assessment of the funding and resourcing requirements for the HEA/IRC including under the proposed new legislative framework	Develop Workforce Plan for 2022 and future years	HEA	Q2 2022
Syst	tem Governance			
2	Strengthen institutional governance and	Put 2022 Oversight Agreement in place with HEIs	HEA	Q1 2022
	accountability for public funding	Review Annual Governance Statements of HEIs	HEA	Q2 2022
		Follow up on governance issues arising at HEI & sectoral level	HEA	Ongoing
		Hold Budget & Accountability meetings with each HEI	HEA	Q2 2022
		Review annual budget and regular reporting from HEIs	HEA	Q2 2022
		Clarify role in relation to sectoral codes of governance as part of the implementation of the HEA Bill	HEA	Q2 2022
		Continue to assess and oversee investigation of Protected Disclosures to the HEA	HEA	Ongoing
		Update HEA PD Procedure with reference to amended legislation and DPER guidelines	HEA	Q1 2023
		Define and clarify roles of DFHERIS and HEA on application and oversight of public pay and pensions policy in HE having regard for legislative provisions	DFHERIS/HEA	Ongoing
		Review Framework for Departures from Remuneration Rates by the Universities. Define and clarify roles on application and oversight of the Framework having regard for legislative provisions	DFHERIS /HEA	Ongoing

Sys	tem Policy and Performance	<u> </u>	x = 1	
3	Improve equality, diversity and inclusion in higher education sector	Continue to embed the Athena Swan Charter across higher education institutions	HEA	Ongoing in respect of staff diversity  Athena Swan revisit in future years, consider wider IE specific context.
		Scope review on inclusion and diversity in the Irish research system to identify EDI issues that host institutions need to address	HEA (EDI unit linking with HEA)	Ongoing in respect of staff diversity
		Consider recommendations flowing from the next HEA Review of Gender Equality in HEIs	HEA/ DFHERIS (EDI unit linking with HEA)	Ongoing
4	HEI Obligations under The Climate Action and Low Carbon Development (Amendment) Act 2021	Communicate requirements of Public Sector Climate Action Mandate to HEIs in conjunction with the Department	HEA	Early Q4
5	Progress implementation of national TU agenda	Facilitate high level TURN group and advancement of report recommendations	HEA	Ongoing
		Administer TUTF, NRRP and ERDF funding programmes	HEA	Ongoing
		Advance OECD review of academic contracts, career paths and organisational leadership	HEA/DFHERIS	Q3/Q4
6	Facilitate progression of relevant higher education landscape policy	Support St. Angela's incorporation through oversight of residual Landscape Funding	HEA	Q3/Q4 Capital piece, under TSSPF, to commence in Q3/Q4 Legislative interdependency
		Support other landscape reform processes as they arise	HEA	Ongoing
7	Drive system performance by implementing System Performance Framework	Agree compacts	HEA	Ongoing Q4 Legislative interdependency
		Monitor institutional performance against compacts annually and on a risk informed basis	HEA	Ongoing

			1454	0
		Use compact evaluations to	HEA	Ongoing
		provide feedback to HEIs and		
		disseminate good practice	1454	02/2
-		Allocate performance funding	HEA	Q2/3
		on basis of evaluation of		
ĺ		institutional strategic compacts		
		Development of new SPF	HEA	Ongoing -
	i			Legislative
		<u></u>		interdependency
8	Borrowing Framework	DFHERIS to engage with the HEA	HEA	Ongoing
		in order to progress borrowing		
- 1		framework for purpose of		
		student accommodation		
9	Sustainable Funding Model	Plan for updating of the funding	HEA	2022
		distribution model in		
		consultation with DFHERIS to		
		align the sustainability of		
		allocations in conjunction with		
		Funding the Future and OECD		
		report on Resourcing the Sector		
10	Support the quality of	Agree and establish structures	HEA/DFHERIS	Q1/Q2
	teaching and learning	for shaping policy priorities for		
	through newly integrated	the NFETL		
	National Forum for the	Implement recommendations	HEA	Q4
	Enhancement of Teaching	from NFETL Next Steps		
	and Learning	Qualitative review of factors	HEA	2022
	•	impacting non-progression rates		
		in ICT programmes		
11	Foster a consistent standard	Scope out work programme for	HEA, QQI.	2022
	of research student	ensuring such a consistent	Consulting	
	experience	standard, underpinned by	with DFHERIS	
		Ireland's National Framework on	(Innovation,	
		Doctoral Education	Research &	
		NStEP should be referenced	Development	
		here including their most recent	Policy and	
		_	Innovation,	
		strategy	1 '	
			Research Org	
			Progs	
			sections,	
12	Compart interested to the	Deuticinete in develor and a	DFHRIS)	2022
12	Support integrated tertiary	Participate in development and	HEA/DFHERIS	2022
	and life-long learning	implementation of FET-HE		
	agenda	transitions proposals		
13	Develop a digital	Engage with Department on	HEA	2023
	transformation framework	progressing framework		
	for higher education			
14	Unified Tertiary System	Continued engagement on and	HEA/DFHERIS	Ongoing
		progression of agreed actions		
		acknowledging ongoing work to		
		progress the unified system		

15	ital Planning and Programmes Planning for next phase of	Launch HESIF II and TSSPF,	HEA	Q2/Q3 2022
	investment in the higher education sector	assess applications and recommend projects to proceed to next stage	LILEN	Q2/Q3 2022
		Guide projects in TU sector, under TSSPF to completion of preliminary business case and approval in principle	HEA	Ongoing
L <del>6</del>	Management of current and forthcoming HE capital programmes and grant schemes	Manage HE capital programme in line with agreed capital oversight agreement	HEA	Ongoing
5kil	ls and Employability			
17	Support the development of a single unified apprenticeships system, in line with the Action Plan for Apprenticeship 2021-2025	Deliver agreed actions for 2022 as they relate to the HEA	HEA	Q4 2022
18	Support HE sector responsiveness to workforce skills needs	Lead engagement with sector with regard to creation of targeted CAO places in areas of identified skills need	HEA	Q1/Q2
		Roll out Springboard+ 2022	HEA	Ongoing
		Continue oversight of HCI Pillar 1, 2 and 3 projects  Continue oversight of second level ICT and Entrepreneurship Camps	HEA	Ongoing
Equ	iality, Diversity & Inclusion with	nin HEIs	1	,
19	Develop plan for	Publish Plan	HEA	Q2 2022
	implementation of recommendations in the Reports on the National	Continue to monitor implementation of the Framework for Consent in HEIs	HEA	Ongoing
	Surveys of Student and Staff	Annual reports from HEIs	HEA	Q3 2022
	Experiences of Sexual Violence and Harassment in Higher Education	Publication of summary of HEI reporting on consent framework implementation progress	HEA	Q4 2022
20	Gender Equality: Continue to implement	Publication of HEI Staff Profiles by Sex and Gender	HEA	Q3-2022
	recommendations of HEA Review of Gender Equality in Irish HEIs and 2018-2020 Gender Action Plan	Publication of Report of 2nd National Review of Gender Equality	HEA	Q4-2022
		Continue to implement the Senior Academic Leadership	HEA	Ongoing
		Initiative		

21	Race Equality	Development of plan for	HEA	Q3-2022
	Implement	implementation of		
	recommendations in the	recommendations in the report		
	report on Race Equality in	on Race Equality in the Higher		
- 1	the Higher Education Sector	Education Sector		
	em Funding			
22	Provide analysis to DFHERIS of Recurrent funding to HEIs	Provide report to DFHERIS on 2022 estimated Recurrent Grant analysis (Core, Fees, Topslices etc)	HEA	Q1 and Q4 p.a.
		Provide report to DFHERIS on 2022 actual Recurrent Grant analysis outturn		
23	Employment Control Framework Ceiling Allocation and Monitoring	HEA to allocate annual REV ECF ceiling tor HEIs and HEA to provide quarterly reports based on inputs from HEIs to DFHERIS	HEA	Annually / quarterly
24	Report on Public Sector Number Quarterly returns for both HEA/IRC and designated institution HEIs within HEA	HEA to request, receive and process ECF data on a quarterly basis from HEIs and return to DFHERIS	HEA	Per quarter for each preceding quarter  (Staff data returns
				are mandated by the ECF. Until the ECF is revised or removed, staff data collection will continue as previously)
HEA	General			
25	HEA Obligations under the Climate Action and Low Carbon Development (Amendment) Act 2021	Adopt Public Sector Climate Action Mandate	HEA	Q4 2022
26	Consideration of future funding reforms model and RFAM allocation format	Consider initiating action with a view to being further progressed in 2023	DFHERIS / HEA	Ongoing in PDA
Fina	ance		-	
27	Provision of HEA annual financial statements	Provision of annual audited financial statements	HEA	Q3
28	Annual estimates submission	HEA to provide annual estimates submissions to DFHERIS	DFHERIS / HEA	Q2
Nat	ional Access Plan	1	,	· ·
29	Develop Implementation Plan in partnership with DFHERIS for the National Access Plan: Strategic Action Plan for Equity of Access, Participation and Success in Higher Education 2022 - 2026	Implementation of agreed work programme for NAP implementation Annual Access Forum Management of ERD budget to support NAP	HEA	2022 & 2023

30	Tender & Roll out of pilot on	Continue discussion with	HEA	2022 & 2023
	intellectual disability	DFHERIS		
	including appointment of			
	intellectual disability expert			
	in DFHERIS			
31	Management of the	Management and reporting on	HEA	Ongoing
	Programme for Access to Higher Education (PATH)	the use of the PATH funding for all three strands. Roll out of		
	Fund Strands 1, 2, 3, 4 & 5	funding to HEIs.		
	Turia Stranas 1, 2, 3, 4 ot 3	Annual review of PATH 2		
		guidelines		
		Commission PATH Impact	HEA	Q4 2022
		assessment which will be carried		
		out in 2023		
		Develop a new IT System for	HEA	Q2 2023
		PATH to support reporting		
		requirements – this will be		
		incorporated into HEA IT		
		systems developments	HEA	On spins
		Participation in Access Steering Group	HtA	On-going
		Roll out of new initiatives		Q4 2022
		supporting UDL - PATH 4 phase		
		1		
-		Procure research to support the	DFHERIS	Q4 2022
		development of policy on		
		supporting students with an intellectual disability in HE		
32	Management third level	Management and reporting on	HEA	Ongoing
	access funding programmes	the use of the FSD funding to		
		include strategic initiatives		
		Annual review of the FSD		
		guidelines		
		Management and reporting on	HEA	Ongoing
		the use of the SAF and COVID		
		SAF funding. Annual review of the SAF		
		guidelines		
		Management and ongoing	HEA	2022
		reporting on the COVID €1.9m		
		emergency fund		
		Rollout of Dormant Accounts	HEA	2022
		Fund to HEIs. Management and		
		reporting to DFHERIS. Input into		
		Dormant Accounts Annual		
		Report. Establishment and roll-		
		out of PATH 5 to enable		
33	Implementation of the new	continuation of good practice HEIs to report to HEA on an	HEA	Q4 2022
33	National Access Plan:	annual basis on the	TICA	Q4 2022
	Strategic Action Plan for	implementation of National		
		prestreament of traderiol	1	

	Equity of Access,	Access Plan as part of the		
	Participation and Success in	Strategic Dialogue process		
	Higher Education 2022 -	NFETL to report to HEI on the	HEA	
	2026	implementation of the Student	III.A	
	2020	Success Framework		
	T- 5-114-4 1-1			
4	To facilitate regular	Annual Access Forum	HEA	On-going and as
	engagements between			required
	DFHERIS, HEA, HEIs and	Community of Practice Events		
	other partners to share			
	information and best	PATH events		
	practice			
		Engagement with sector on new		
		measures		
les	earch			
5	Support the	Work with DFHERIS to	HEA	Q4 2022
	implementation of HEA	confirm roles and		
	related research actions	responsibilities as well as		
	under Impact 2030	identification of resource		
	and impact toda	requirements to enable		
		deliver of Impact 2030 actions		
		from 2023 onwards		
-	Facility 1		0.5145.010	
6	Establish strong	HEA to join and contribute to	DFHERIS	2022
	governance and oversight	work of cross-Government		
	structures to deliver the	Department and Agency R&I		
	vision and ambition of	Strategy Implementation		
	Impact 2030 the R&I	Forum		
	Strategy			
7	Deepen and widen R&I	Strengthen all-island research	Collaboration	ongoing
	linkages across the island	collaborations through		
	of Ireland	cooperation between SFI, HEA		į.
		and the Government's Shared		
		Island Initiative		
8	Participate and resource	Attract the best students	DFHERIS, with	2022-2023
	HEA's engagement with	globally to take part in the	others,	
	the Innovate for Ireland	Irish experience, learning	including HEA	
	initiative in order to	from the best and gaining		
	attract the best talent to	cutting-edge experience		
	Ireland	through existing programmes,		
	Melaliu			
		and through the development		
		of new initiatives, for		
		instance, by way of a		
		partnership between industry		
		and Government		
9	Invest in research talent	Through the new R&I agency,	HEA	2022-2023
	across the full span of a	invest in talent by providing	/DFHERIS	
	research career as a	stability and consistency	1	
	7			
	foundation for an	across funding programmes		
		across funding programmes		
10	foundation for an		HEA with	2022-2023
0	foundation for an innovative society	Scope out initiatives to address career advice,	HEA with	2022-2023

	career incentives to maximise their impact and realise their potential	skills development across HEIs and funders		
41	Ensure that researchers' assessment maximises their impact on wider objectives	Embed emerging international best practice and explore options to reflect the wider impact of their work as part of a researchers' career assessment	HEA IRDP/EU	2022-2023
		Consider the inclusion of targets in engaging the public in research as part of the research dimension of the Higher Education System Performance Framework	HEA	2022
42	Reinforce the research excellence and R&I impact of "established universities" in Ireland	Through the Systems Performance Framework, monitor how the "established universities" strengthen their R&I footprint and promote collaboration with the newly established TUs	HEA (contribution)	ongoing

Performance / Service Levels and Targets

		Additional Contraction of the Co	Timolino	P.00
	Service Commitment/Action/Output	key Performance Deliverable	ווענווע	רבמת
				Responsibility
High	High Level Goal and Objective: Capital Planning and Programmes			
1	Launch HESIF II and TSSPF, assess applications and recommend	Applications appraised and	Q2/Q3 2022	HEA – Capital
	projects to proceed to next stage	selection completed in line		
		with agreed assessment		
		framework		
2	Guide projects in TU sector to completion of preliminary business	Key TU projects advanced in	Ongoing	HEA – Capital
	case and approval in principle	line with sectoral objectives		
		and within affordability		
		constraints		
m	Manage HE capital programme in line with agreed capital	Quarterly progress	Ongoing	HEA – Capital
	oversight agreement	reports/Funding drawdowns in		
		line with profile/Identification		
		of emerging risks		
High	High Level Goal and Objective: Skills and Employability		No.	
4	Support the development of a single unified apprenticeships	National Apprenticeship Office	Q4 2022	NAO
	system, in line with the Action Plan for Apprenticeship 2021-2023	established and runy operational		
		HEA deliverables under the	Q4 2022	HEA
		Action Plan achieved for 2022		

High	High Level Goal and Objective: Equality, diversity and inclusion across Higher Education Institutes	s Higher Education Institutes		
2	Sexual Violence and Harassment in HEIs	Publish Plan	Q2 2022	HEA – Centre of
8	Develop implementation plan of recommendations in the Reports on the National Surveys of Student and Staff			Excellence for EDI
	Experiences of Sexual Violence and Harassment in Higher	Continue to monitor		HEA – Centre of
	Education	implementation of the		Excellence for
		Framework for Consent in HEIs		EDI
		<ul> <li>Annual reports from HEIs</li> </ul>	Q3 2022	
		<ul> <li>Publication of summary of</li> </ul>	Q4 2022	
		HEI reporting on consent		
		framework implementation		
		progress		
9	Gender Equality	<ul> <li>Publication of HEI Staff</li> </ul>	Q3 2022	HEA – Centre of
	Continue to implement recommendations of HEA Review of	Profiles by Sex and Gender		Excellence for
	Gender Equality in Irish HEIs and 2018-2020 Gender Action	<ul> <li>Publication of Report of 2<sup>nd</sup></li> </ul>	Q4 2022	EDI
	Plan	National Review of Gender		
		Equality		
		<ul> <li>Continue to implement the</li> </ul>	Sungino	
		Senior Academic Leadership		
		Initiative		
		Complete new 2022 review	Q4 2022	
7	Race Equality	Development of plan for	Q3 2022	HEA – Centre of
9	Implement recommendations in the report on Race Equality	implementation of		Excellence for
	in the Higher Education Sector	recommendations in the		EDI
		report on Race Equality in		

		the Head of the Control of the		
		the Higher Education		
		Sector		
High I	High Level Goal and Objective: Research & Development			
∞	Irish Research Council	Key strategic actions addressed	2022	IRC
	The IRC will deliver its programme of activities on which the	as set out in the		
	Department will be consulted.	'Implementation Plan for		
		Strategic Plan 2020-2024'		
6	IRC will work with Science Foundation Ireland (SFI) to	Consideration will be given to	2022	IRC
	increase the alignment of the activities of both organisations,	the timing of calls and to joint		
	consistent with their respective remits.	initiatives. Opportunities for		
		increased alignment are		
		planned to be raised at IRC and		
		SFI Boards		
High	High Level Goal and Objective: Funding and Funding Reform			
10	Consideration of future funding reforms model and RFAM	Consider initiating action with a	Q4 2022	DFHERIS/HEA
	allocation format	view to being further progressed in 2023		
1.	Energy through funding and reporting systems all HFI	Develop / devise a review and	02-04	HEA
1	institution have regard to Departmental strategies for	reporting structure on national		
	instance including but not limited to 'The National Strategy	objectives as they pertain to HE		
	for Higher Education to 2030', (& other DFHERIS strategies	and FET		
	applicable to HEA) and planning and sectoral delivery			
	opportunities such as Ireland 2040; Regional Spatial and			
	Economic Strategies			
12	Develop a digital transformation framework for higher education	Engage with Department on progressing framework	Q4 2022	

5 8 %	Develop snared information service model on initially agreed parameters with DFHERIS for further implementation over years 2 and 3 of the overall oversight agreement	datasets that could benefit from this approach.	7707	
E 3	Facilitate high level TURN group and advancement of report	Convene periodic meetings of TURN Proun	Ongoing	HEA
,		Agree and progress priorities for group	Ongoing	HEA/TURN
S	Secure, administer and report on TUTF, NRRP and ERDF funding	TUTF- issue annual call, assess	Ongoing	HEA
р	programmes	proposal, disburse funding,		
		implementation		
		NRRP TU Teaching & Learning	Ongoing	HEA
		Reforms project- secure		
		funding, issue call, assess		
		proposals for sectoral initiative,		
		disburse funding, monitor		
		project implementation		
		ERDF RRDII – secure funding,	Ongoing	HEA
		issue annual call, assess		
		proposal, disburse funding,		
		monitor project		
		implementation		
١¥	Advance OECD review of academic contracts, career paths and	Support delivery of final OECD	2022	DFHERIS/HEA
0	organisational leadership	report and costing model		
13	Support St. Angela's incorporation	Funding allocated and	Ongoing	HEA

Support other landscape reform processes as they arise  Monitor institutional performance against compacts on a risk informed basis  Use compact evaluations to provide feedback to HEIs and disseminate good practice  Allocate performance funding on basis of evaluation of institutional strategic compacts  Provide high level overview report to Department highlighting key developments or trends in the sector  Develop new Performance Framework  Agree and establish structures for shaping policy priorities for the Meritan and provided			Agreed transitional current	2022	HEA
Review eligibility in accordance with legislation Policy advice provided as As required required Ceedback communicated to institutions on areas for improvement Evidence of improvement identified in subsequent compact evaluations Funding allocated Q3 2022 Funding allocated Q4 2022  Publication of new Commencement commence Framework Commencement			funding arrangements		
Support other landscape reform processes as they arise required required monitor institutional performance against compacts on a risk informed basis  Monitor institutional performance against compacts on a risk informed basis  Use compact evaluations to provide feedback to HEIs and disseminate good practice institutions on areas for institutions on areas for improvement institutional strategic compacts  Allocate performance funding on basis of evaluation of institutional strategic compacts  Provide high level overview report to Department highlighting key developments or trends in the sector  Develop new Performance Framework priorities for the Agree and establish structures for shaping policy priorities for the METAL			Review eligibility in accordance	Q4 2022	HEA
Support other landscape reform processes as they arise required required monitor institutional performance against compacts on a risk informed basis  Use compact evaluations to provide feedback to HEIs and disseminate good practice institutions on areas for institutions on areas for institutions on areas for institutional strategic compacts  Allocate performance funding on basis of evaluation of institutional strategic compacts  Provide high level overview report to Department highlighting key developments or trends in the sector  Develop new Performance Framework  Agree and establish structures for shaping policy priorities for the METAL			with legislation		
Monitor institutional performance against compacts on a risk informed basis  Use compact evaluations to provide feedback to HEIs and disseminate good practice disseminate good practice improvement improvement compact evaluations  Allocate performance funding on basis of evaluation of institutional strategic compacts  Provide high level overview report to Department highlighting key developments or trends in the sector  Agree and establish structures for shaping policy priorities for the METAL	_	Support other landscape reform processes as they arise	Policy advice provided as	As required	DFHERIS/HEA
Use compact evaluations to provide feedback to HEIs and disseminate good practice disseminate good practice disseminate good practice institutions on areas for improvement Evidence of improvement compact evaluations on basis of evaluation of Funding allocated (Compact evaluations)  Allocate performance funding on basis of evaluation of Funding allocated (Compact evaluations)  Provide high level overview report to Department highlighting key developments or trends in the sector developments or trends in the sector developments or trends in the sector developments of the sector development of the sect		tional performance against com		Ongoing	НЕА
disseminate good practice institutions on areas for improvement Evidence of improvement compact evaluations  Allocate performance funding on basis of evaluation of institutional strategic compacts  Provide high level overview report to Department highlighting key developments or trends in the sector  Develop new Performance Framework  Agree and establish structures for shaping policy priorities for the Netzn		Use compact evaluations to provide feedback to HEIs and	Feedback communicated to	2022	HEA
Improvement   Evidence of improvement   Evidence of improvement   Compact evaluations		disseminate good practice	institutions on areas for		
Allocate performance funding on basis of evaluation of institutional strategic compacts Provide high level overview report to Department highlighting key developments or trends in the sector  Develop new Performance Framework  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the MEETI  Agree and establish structures for shaping policy priorities for the ME			improvement		
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Develop new Performance Framework  Develop new Performance Framework  Performance Framework  Commencement  Agree and establish structures for shaping policy priorities for the					report)
Agree and establish structures for shaping policy priorities for the		Develop new Performance Framework	Publication of new	TBC on Bill	HEA (pending
Agree and establish structures for shaping policy priorities for the		-	Performance Framework	commencement	legislation, with
Agree and establish structures for shaping policy priorities for the					Ministerial
Agree and establish structures for shaping policy priorities for the					approval)
	_	Agree and establish structures for shaping policy priorities for the		Q2 2022	НЕА

	Implement recommendations from NFETL Next Steps as	Agreed structures in place for		
	appropriate	development of work		
		programme for NFETL		
	Qualitative review of factors impacting non-progression rates in	Analysis provided to DFHERIS	TBC	HEA
	ICT programmes	on T&L factors impacting on		
		non-progression		
1	Agree oversight approach to embedding Student Success	Student Success Framework	Q4 2022	HEA
	Framework	oversight approach in place		
	Implement agreed actions under National Strategy on Education	Actions agreed for inclusion in	Q1/Q2 2022	HEA
	for Sustainable Development	strategy on ESD		
		Implementation of agreed	To 2030	HEA
		actions		
	Participate in development and implementation of FET-HE	Policy proposals agreed	Q3 2022	DFHERIS/HEA/
	transitions proposals			stakeholders
	Lead engagement with sector with regard to creation of targeted	Agreement reached with sector	Q2 2022	HEA
	CAO places in areas of identified skills need	on provision and funding of		
		places in targeted skills areas		
	Roll out Springboard+ 2022	Launch of suite of	Q2 2022	HEA
		Springboard+ courses		
	Continue oversight of HCI Pillar 1,2, and 3 projects	High level project	Q4 2022	HEA
		implementation report		
		provided to DFHERIS		

# **HEA Financial Accountability Framework**

Financial Accountability Framework	Department of Further and Higher Education, Research, Innovation and Science and the Higher Education Authority	Note: This framework works in conjunction with the Oversight Agreement and Performance Delivery Agreement agreed between both parties	Key Accountability Objective and Responsibilities:			Key Performance Indicators	and assurance  • Up to date Code of Practice assurances of compliance in place by Department for HEA	higher education     Oversight Agreements in place with each HEI	place are effective  • No. of issues where early warning identified	Annual Governance Statement reporting by HEIs	the HEA to be	HEI's under its
Financial Accou	and Higher Education, Research,	work works in conjunction with the Oversight Agre	Key Accountability Obj		Proper and effective use of public funding Effective control, audit and accountability measures Cost effective and efficient delivery of services	Commitment	The HEA to ensure that its own governance and assurance mechanisms and structures are effective and adequate	The HEA shall require confirmation from the higher education	institutions under its designation that the governmence and accountability mechanisms and structures in place are effective and adoptiste		Governance and assurance mechanisms for the HEA to be reviewed on an ongoing basis	Governance and assurance mechanisms for HEI's under its designation to be reviewed on an ongoing basis
	ther	frame			dit an		•	•			•	•
	Department of Furt	Note: This		Service Commitments:	<ul> <li>Proper and effective use of public funding</li> <li>Effective control, audit and accountability</li> <li>Cost effective and efficient delivery of ser</li> </ul>	Responsibility	Governance Assurance and Accountability Structures					

Responsibility	Commitment	<ul> <li>Key Performance Indicators</li> </ul>
Financial Control and	<ul> <li>HEA to account for funding provided to HEIs. Overview of annual budget and accountability meetings to be provided to the</li> </ul>	<ul> <li>HEIs provide regular financial updates to HEA</li> </ul>
	Department	<ul> <li>HEA notify DFHERIS promptly of any concerns regarding the financial sustainability of HEIs</li> </ul>
	Written financial procedures to be in place in the HEA and updated as required. HEA to have clearly defined roles and responsibilities in place with segregation of duties as appropriate	<ul> <li>HEIs provide audited financial statements to DFHERIS within agreed timelines</li> </ul>
	<ul> <li>ior all mancial transactions and reporting</li> <li>Financial system must have adequate audit trail to ensure full history of each transaction can be accessed and accounted for</li> </ul>	<ul> <li>Payments processed by the Department in a timely manner with appropriate information provided</li> </ul>
	<ul> <li>HEA to supply required bank account and cashflow details as required under the grant allocation letters terms and conditions</li> </ul>	<ul> <li>HEA draft accounts submitted to DFHERIS by 31st March within timeline</li> </ul>
	issued by the Department each year	<ul> <li>Audited financial statements of HEA received and laid before Oireachtas in line with relevant timelines</li> </ul>
	<ul> <li>HEA to be in compliance with public financial procedures and with other relevant circulars</li> </ul>	Oversight Agreements with HEIs
	<ul> <li>The HEA shall require assurance from the higher education institutions under its designation regarding compliance with public financial procedures and Government circulars by HEI's</li> </ul>	
	<ul> <li>HEA to be in compliance with financial requirements under the Code of Practice for the Governance of State Bodies</li> </ul>	
	<ul> <li>The HEA shall require assurance from the higher education institutions under its designation that the HEI's are in compliance with the relevant sectoral Codes of Governance</li> </ul>	

Responsibility	Commitment	Key Performance Indicators
Audit arrangements	Audit & Risk committee in place and a properly constituted internal audit function with a formal charter as required under the Code of Practice	HEA Audit & Risk committee in place and meets at least 4 times per annum
	The HEA shall require assurance from the higher education institutions under its designation that audit committees are in place	<ul> <li>HEA Internal Audit outsourced to Deloitte</li> <li>Assurance provided in AGS that HEIs have A&amp;R committees and meet at least 4 times per annum</li> </ul>
	HEA's Audit & Risk Committee should meet at least four times per year	<ul> <li>Statement on System of Internal Control included in audited financial statements</li> </ul>
	The HEA shall require assurance from the HEIs under its designation that their Audit Committee meets four times per year	<ul> <li>Annual review of internal control effectiveness carried out by internal auditors</li> </ul>
	<ul> <li>The HEA Board is responsible for the body's system of internal control and should review annually the effectiveness of same. A Report regarding same must form part of the annual accounts</li> </ul>	
	Draft unaudited annual accounts to be submitted to the Department in line with agreed timeline	
	<ul> <li>Annual Accounts of the HEA, signed off on by the C&amp;AG, to be submitted to the Department within one month of the audit certificate on the accounts being issued by the C&amp;AG</li> </ul>	

Responsibility	Commitment	Key Performance Indicators
Risk Management	As required under the Code of Practice, the HEA should have a Risk Management Policy and the Board should approve the risk management framework and monitor its effectiveness. The board should review material risk incidents and note or approve management's actions	<ul> <li>Risk Management Policy in Place in HEA</li> <li>Confirmation that Risk Management Policy in place in HEIs in AGSs</li> </ul>
	<ul> <li>The HEA shall require assurance from the higher education institutions under its designation that each HEI has a similar arrangement in place</li> </ul>	
Procurement	<ul> <li>The HEA must ensure that public procurement policy is adhered to and that when commissioning public services that economy, efficiency, transparency and effectiveness is achieved. There</li> </ul>	Procurement Policy and Procurement Plan in place in HEA
	<ul> <li>should be a Procurement Plan in place</li> <li>The HEA shall require assurance from the higher education institutions under its designation that each HEI confirms</li> </ul>	<ul> <li>HEIs report details of non-compliant procurement in AGSs and in annual financial statements.</li> <li>Confirmation of Procurement Policies in place in HEIs in AGSs</li> </ul>
	compliance with public procurement policy	
Travel and Subsistence	The HEA shall adopt and comply in all respects with the circulars issued from time to time regarding travel and subsistence. If significant annual expenditure on foreign travel by members of the staff or the Board occurs, appropriate procedures should be in place to monitor, report, and enforce the relevant rules and requirements	<ul> <li>Travel Framework in place in HEA</li> <li>Confirmation of compliance with public sector travel policy from HEIs in AGSs</li> </ul>
	A Travel Framework should be in place in the HEA	
	The HEA shall require assurance from the higher education institutions under its designation that each comply with public sector guidelines on travel and subsistence	

Responsibility	Commitment	Key Performance Indicators
Тах	The HEA must ensure full compliance with taxation laws and ensure that all tax liabilities are paid on or before due dates. Tax clearance requirements must be adhered to with regards the payment of grants, subsidies and any other similar type payments	Confirmation of compliance with taxation laws from HEIS to HEA
	<ul> <li>The HEA shall require assurance from the HEIs under its designation that each HEI confirms compliance with taxation laws</li> </ul>	