

## Privacy Statement

This statement describes how and why we collect, store, use and/or share the information you provide when you download and use the mobile The Dallas Fort-Worth (DFW) Taxi Dispatch Virtual Queue Mobile Application (“App”). The App connects you to the DFW Taxi Dispatch Virtual Queue (“Virtual Queue”) for the DFW Airport or “Airport”. The App and Virtual Queue is only intended for use by licensed taxi drivers.

By downloading, registering with, or using this App, you are consenting to our collection, storage, use and/or sharing of the information you provide as described below.

What is the App?

DFW developed the App to assist in the orderly dispatch of taxis to pick up passengers based on the time each taxi enters the Virtual Queue. The App enables licensed taxi drivers to join the Virtual Queue directly from their smartphones. The App will notify users when to arrive at the Airport taxi hold lot for dispatch and when to arrive at a specific terminal for passenger pick up.

The Information We Collect and How we Use It

**We expect that the following information will be collected when you use the App:**

- Name including username and password
- Email address
- Mobile number
- Your location when using the App, such as when you enter the Airport, arrive at the taxi queue, and depart the taxi queue and Airport.
- Information from your mobile phone. This may include type of operating system(s), IP addresses, versions of the App, and internet service providers, and other similar information.
- Dates and times when you use the App, access the Airport and actions taken through the App

We use the above information to determine your location when you are using the App, to manage and improve the App and to administer the Virtual Queue.

The information you provide may be shared with law enforcement, governmental agencies, or others outside of DFW if DFW is required to comply with applicable law regulation, investigation or other legal process (such as a search warrant, subpoena, summons, or court order); applicable DFW policy, as needed with employees, contractors or consultants to conduct DFW business or improve the App or Virtual Queue, or if requested by individuals who request information pursuant to the DFW’s Public Records Access Policy and Access to Personal Information Policy (linked below), in all cases in accordance with applicable law.