

Option Agreement

What do you need to know when exchanging your current device for another?

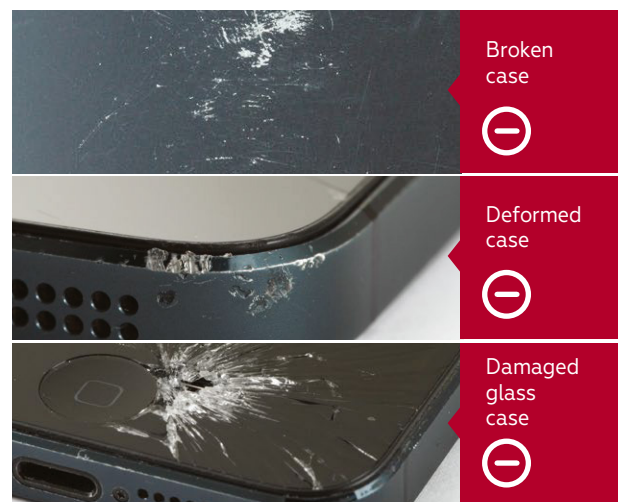
Just return it and take a new one

Over time, the device wears out, and the so-called natural wear appears. Don't worry about it – you can hand over your device to us and take another one by signing a new Option Agreement.



Smartphone requires repairs

When repairs are needed, we determine the cost of the device (in accordance with the Option Agreement and the timetable) and calculate the repair cost proportionally (according to the price list).



The images are illustrative.

How does the value of a device decrease over time?

The period of validity of the Option Agreement in months from the date of conclusion of the agreement

Table No. 1

Months	0–6	7–12	13–18	19–24	25–30	>30
Value	100%	80%	60%	40%	30%	20%

If the device is irreversibly damaged (including traces left by liquid, the password is not removed or other restrictions are activated, unauthorized repairs performed, etc.) or is not returned after the expiration of the agreement, it is necessary to reimburse the cost of the device, which is calculated according to Table No. 1.

Prices for device repairs

The cost of repairing devices within the framework of the "Option Agreement" service is calculated based on the cost of the device specified by the client in the Option Agreement. This price is reduced according to the principle shown in Table No. 1. If a price is not specified for the corresponding iPhone model, it is calculated as 42% of the residual value of the iPhone model.

Table No. 2

	iPhone 13	iPhone 13 mini	iPhone 13 Pro	iPhone 13 Pro Max	iPhone 14	iPhone 14 Plus	iPhone 14 Pro	iPhone 15	iPhone 15 Plus	iPhone 15 Pro	iPhone 14/15 Pro Max
No charger	€ 30	€ 30	€ 30	€ 30	€ 30	€ 30	€ 30	€ 30	€ 30	€ 30	€ 30
No battery											
Damaged glass housing	€ 383	€ 323	€ 383	€ 448	€ 385	€ 450	€ 451	€ 535	€ 535	€ 535	€ 535
Electronic damage	€ 599	€ 473	€ 726	€ 800	€ 726	€ 800	€ 935	€ 726	€ 800	€ 873	€ 935
Scratched, broken housing	€ 454	€ 403	€ 589	€ 589	€ 516	€ 589	€ 735	€ 516	€ 589	€ 662	€ 735
Deformed housing	€ 599	€ 473	€ 726	€ 800	€ 726	€ 800	€ 935	€ 726	€ 800	€ 873	€ 935
No buttons or buttons do not work	€ 454	€ 403	€ 589	€ 589	€ 516	€ 589	€ 735	€ 516	€ 589	€ 662	€ 735

Repair costs in EUR, incl. VAT.