

## **POST-EVENT RE-ENTRY AND RE-OPENING PROCEDURES FOR ALL PROVIDER TYPES**

### **All Providers MUST:**

- 1) Coordinate with their County Emergency Management Agency (EMA) to obtain permission for re-entry.
- 2) Coordinate with their County EMA to assess road conditions for re-entry ingress and egress, confirming that routes are open for patient/client transport and emergency services to include access for staffing, repatriation, or a secondary event.
- 3) Once access is allowed, and within 24 hours of re-entry, appropriately credentialed facility staff should conduct a full facility damage assessment, that includes structural, environmental, and operational status and safety check of the facility.
  - a. If no limitations are noted in the facility damage assessment, notify Healthcare Quality of the facility's intent to resume normal operating conditions within 24 hours.
  - b. If any limitations are noted in the facility damage assessment, CONTACT DHEC HEALTHCARE QUALITY BEFORE PROCEEDING TO REMEDY ANY IDENTIFIED ISSUES, including, but not limited to:
    - Damage or impairment to the physical facility that reduces services or capabilities,
    - Staffing issues that prevent a return to normal operating conditions,
    - Environmental conditions that impair operational capacity.

### **Repatriation:**

- 1) A facility's evacuated patient population may not be repatriated in a timely manner and will be dependent on the prior commitments of your contracted transportation vendors.
- 2) Prior to engaging in repatriation activities, a facility should:
  - a. Contact all patient receiving facilities to assess the status of all transferred patients/clients.
  - b. Contact all contracted transportation providers to assess availability.
  - c. Contact DHEC Healthcare Quality with established repatriation timeline and associated census information.

### **Contact Information for Healthcare Quality and the DHEC Agency Coordination Center (ACC):**

- 1) Healthcare Quality
  - a. Email: ACC-HQ@dhec.sc.gov
  - b. Telephone: 803-898-3685 or 803-898-3686
- 2) DHEC Agency Coordination Center
  - a. Email: ACC-SituationUnit@dhec.sc.gov
  - b. Telephone: 803-898-3683