

# Virtual Technology Summit

## August 2020



## AGENDA

All sessions are in Eastern time

<b>Monday, August 3</b>	
2:00 – 2:15 PM	<b>Welcome &amp; Housekeeping</b> Deborah J. Vagins, Erica Olsen, NNEDV
2:15 – 3:30 PM	<b>The Evolution of Technology Safety Continues</b> Erica Olsen, Rachel Gibson, Elaina Roberts, Corbin Streett, Safety Net at NNEDV
3:30 – 3:45	<b>Break</b>
3:45 – 4:45 PM	<b>Survivors Speaking Out &amp; Speaking Up: Safety &amp; Privacy</b> Toby Shulruff, Audace Garnett, Safety Net at NNEDV
4:45 – 5:00	<b>Break</b>
5:00 – 5:30 PM	<b>Marking 20-Years of Safety Net: A Virtual Reception</b>

<b>Tuesday, August 4</b>		
	Session 1	Session 2
1:00 – 2:00 PM	<b>What Do You Meme? Teens and Tech</b> Audace Garnett, NNEDV	<b>Stalkerware: Understanding the Data, the Risks, and the Strategies for Safety</b> David Ruiz, Malwarebytes Rachel Gibson, NNEDV
3:00 – 4:00 PM	<b>The Effects of Digital Abuse in Native American Populations</b> Anna Nicolosi & Lori Jump, StrongHearts Native Helpline	

<b>Wednesday, August 5</b>	
1:00 – 2:00 PM	<b>Reimagining Gaming: Taking a Stand Against Hate, Abuse, Online Harassment</b> Brandii Halliburton, Brown Girl Gamer Code
3:00 – 4:00 PM	<b>Zoombombing, Doxing, and the Intersections to Intimate Partner Violence</b> Toby Shulruff & Elaina Roberts, NNEDV

<b>Thursday, August 6</b>	
1:00 – 2:00 PM	<b>Conversations with Technology Companies</b> Facilitator: Erica Olsen, NNEDV Panelists: pending
3:00 – 4:00 PM	<b>Stalkerware: Conversations with the Experts</b> Facilitator: Rachel Gibson, NNEDV Panelists: Representatives from Malwarebytes, Kaspersky, and Special Advisor for Coalition Against Stalkerware

<b>Friday, August 7</b>	
12:00 – 1:00 PM	<b>Public Health Crisis Response, Survivor Privacy &amp; the Digital World: A Conversation</b> Alicia Aiken, Danu Center’s Confidentiality Institute Corbin Streett, NNEDV
1:00 – 1:15 PM	<b>Closing Remarks</b> Erica Olsen & Deborah J Vagins, NNEDV

## **Sessions and Descriptions**

Day 1: Monday, August 3<sup>rd</sup>

### **The Evolution of Tech Safety Continues**

Erica Olsen, Rachel Gibson, Elaina Roberts, Corbin Streett  
NNEDV

When was the last time you checked social media? Looked into a webcam? Searched for information online? You’re likely reading this on a screen right now. Technology is clearly such a significant part of our lives. While there are some who have leaned into the gardening and baking moments of the quarantine, many people are also leaning into their tech, using it more frequently and in new ways. And it’s been a lifeboat more than ever for survivors, serving as a way they can connect and find help. So, with all of that, why are survivors still hearing that they should get rid of their social media accounts and tech when an abuser is sending harassing messages, tracking their location, or impersonating them online? Whether we’re comfortable with it or not, technology is a critical part of the work to support survivors of abuse. Technology concerns including the digital divide, data privacy, and encryption – concepts we may think are better left to the engineers – are a part of our work too because they impact the safety and privacy of survivors. In this session, we’ll explore some of the ways tech can be misused, strategically used,

implemented in agencies, harnessed for good, and designed with privacy and safety in mind.

## **Survivors Speaking Out & Speaking Up: Safety & Privacy**

Toby Shulruff, Audace Garnett  
NNEDV

Drone surveillance, body cameras, doxing, and location tracking - tech is everywhere and survivors are everyone. While some technology may not be an immediate concern for an individual survivor in a crisis, risks to privacy can create an imminent safety risk at any moment. How does tech from the headlines apply to survivor safety and privacy? We'll explore the very personal risks for survivors when they speak up in public and online.

Day 2: Tuesday, August 4<sup>th</sup>

## **What Do You Meme? Teens and Tech**

Audace Garnett, NNEDV

The potential for tech misuse in teen dating relationships is a lot higher than any other age group. Today, young people who are abusive to their partners aren't just using their devices to text and talk, they are also sending harmful messages via memes, emoji's, and video clips that can be hard to interpret or understand without context. As service providers working with younger populations, misunderstandings and miscommunications may increase with technology because we all have different styles and methods of communicating. If we do not understand the messages that young survivors are bringing before us, we may look at a message and think "What do you Meme?" This workshop will discuss how technology abuse impacts young survivors and how we as services providers can serve as allies to support them throughout their experience.

## **Stalkerware: Understanding the Data, the Risks, and the Strategies for Safety**

David Ruiz, Malwarebytes

Rachel Gibson, NNEDV

There is much to learn about stalkerware and its prevalence in the lives of survivors. Survivors have the right to use their devices free of fear that their phones and computers are being monitored and tracked. With research done by David Ruiz, from Malwarebytes, and practical strategies for survivors and advocates who assist them, this session will look at the prevalence of stalkerware, how these numbers translate to the concerns survivors have, and ways to safety plan.

## **The Effects of Digital Abuse in Native American Populations**

Anna Nicolosi, Lori Jump

StrongHearts Native Helpline

Technology is an important tool that provides us with the ability to connect and gain access to various resources. As this vital tool continues to emerge, we have to look at how this impacts marginalized communities. Native American Communities are one of the least connected communities to technology and this lack of access compromises their safety, places them in danger and does not give them the support that they need.

We will touch on the challenges in Indian Country regarding the lack of access to internet access, resources, and many telecommunications services that connect communities. We will share resources and tips on how advocates and aspiring allies can support victim-survivors through these challenges.

Presenters will also discuss how digital abuse disproportionately affects Native American survivors of domestic violence and how technology can play a critical role in safety and protection as well

as be a tool for further victimization and a barrier in accessing vital services.

Day 3: Wednesday, August 5<sup>th</sup>

### **Reimagining Gaming: Taking a Stand Against Hate, Online Harassment**

Brandii Halliburton, Brown Girl Gamer Code

During this workshop, I will discuss how a toxic gaming culture has created the necessity for the formation of online communities that center various marginalized identities. The workshop will be centered on experiences and survivors of online harassment and abuse, providing a fresh perspective that has always been present but always discussed. Following this discussion, resources will be provided to workshop attendees that will allow them to learn about safety tools that they can utilize online to keep themselves safe and holding abusers accountable for their actions.

As the community manager for Brown Girl Gamer Code, I plan to talk about the importance of finding community and how being amongst those that have encountered similar experiences related to abuse and violence can lead to healing, friendship, and long-term support.

### **Zoombombing, Doxing, and the Intersections to Intimate Partner Violence**

Toby Shulruff, Elaina Roberts  
NNEDV

Zoombombing and doxing have gotten a lot of media attention over the last few months, with people now switching many events to digital platforms as well as becoming more active on their social networks to speak up for the voices of victims. These acts can often be called harassment, threats, or hate speech, and

while they may not be illegal in some cases, do cause their victims harm. It is important for victim service providers to understand the relationship between these public acts of hate and intimate partner violence. This session will highlight cases of doxing, Zoombombing and digital displays of harassment and show how these behaviors can manifest themselves in intimate partner relationships. Participants will be given strategies for survivors and advocates to help minimize their risks and ways to implement safety planning techniques.

Day 4: Thursday, August 6<sup>th</sup>

### **Conversations with Technology Companies**

Facilitator: Erica Olsen, NNEDV

Panelists: Confirming

Participants will learn about some of the work that tech companies are doing to embrace technology as a tool to address abuse – for prevention, intervention, accountability, and support of survivors. This facilitated conversation will explore company efforts to respond to abuse, tips for increasing privacy and safety, and innovative ways users of these platforms help each other.

### **Stalkerware: Conversations with the Experts**

Facilitator: Rachel Gibson, NNEDV

Panelists: Representatives from Malwarebytes, Kaspersky, and Special Advisor for Coalition Against Stalkerware

This panel discussion will tap into experts in the anti-stalkerware industry, privacy experts, and leading industry specialists to talk about challenges, risks to safety, detection for advocates and survivors, and ways in which survivors can safety plan around these tools. Panelists will discuss trends in the field and provide time for questions from the audience.

Day 5: Friday, August 7<sup>th</sup>

**Public Health Crisis Response, Survivor Privacy, & The Digital World: A Conversation**

Alicia Aiken, Danu Center's Confidentiality Institute  
Corbin Streett, NNEDV

The COVID-19 pandemic has upended our day to day lives in unprecedented ways. In this discussion we will explore how the public health response to COVID-19 has impacted the digital privacy of survivors, the confidentiality obligations of victim services programs, and key strategies to help navigate these unfamiliar waters.