



STATE OF NEVADA
DEPARTMENT OF TAXATION

Web Site: <https://tax.nv.gov>

Call Center: (866) 962-3707

LAS VEGAS OFFICE
700 E. Warm Springs Rd, Suite 200
Las Vegas, Nevada 89119
Phone (702) 486-2300
Fax (702) 486-2373

JOE LOMBARDO

Governor

GEORGE KELESIS

Chair, Nevada Tax Commission

SHELLIE HUGHES

Executive Director

CARSON CITY OFFICE
3850 Arrowhead Dr., 2nd Floor
Carson City, Nevada 89706
Phone: (775) 684-2000
Fax: (775) 684-2020

RENO OFFICE
4600 Kietzke Lane, Suite L235
Reno, NV 89502
Phone: (775) 687-9999
Fax: (775) 688-1303

FOR IMMEDIATE RELEASE

October 1, 2024

Patricia Olmstead

Public Information Officer

taxpio@tax.state.nv.us

Department of Taxation Goes Cashless: Embraces Modernization and Best Practices

Carson City, NV — The Department of Taxation is proud to announce a significant modernization initiative as it transitions to a cashless operation across all of its offices. This move, effective October 24, 2024, is part of the Department's commitment to enhancing efficiency, improving transaction tracking and aligning with best practices observed in other jurisdictions and agencies.

With the shift to a cashless system, the Department aims to streamline operations, reduce the risk of cash handling errors and increase security for both staff and taxpayers. This transition supports the Department's ongoing efforts to leverage technology and modernize services for the benefit of the community.

Key Benefits of the Cashless Transition:

- Enhanced Tracking and Recording:** Digital transactions offer superior tracking capabilities, ensuring accurate and real-time recording of payments. This advancement reduces the potential for errors and improves financial oversight.
- Increased Security:** Eliminating cash transactions minimizes the risk of theft and fraud. Digital payments are encrypted and processed through secure systems, safeguarding sensitive financial information.
- Operational Efficiency:** A cashless system simplifies administrative tasks related to cash handling, such as counting, reconciliation, and deposit preparation. This efficiency allows staff to focus more on providing excellent service to taxpayers.
- Alignment with Best Practices:** Many jurisdictions and agencies have successfully implemented cashless operations, enhancing service delivery and operational integrity.

How This Affects Taxpayers:

Taxpayers will be required to use electronic payment methods for all transactions at Department offices. Accepted payment methods include checks, money orders, credit/debit cards and electronic bank transfers. Detailed information on acceptable payment methods and instructions will be available on the Department's website and at all office locations.

Support and Assistance:

To assist taxpayers with the transition, the Department will provide resources and guidance on how to make electronic payments. Staff members will be available to answer questions and provide support during the transition period.

“This cashless effort is one of the first initiatives toward the Department’s larger modernization project (Project MYNT) to create a new unified tax system in the State that will bring significant enhancements to the Department’s operations and its interactions with the public,” said Shellie Hughes, Executive Director of the Department of Taxation. “By moving to a cashless system, the Department is improving the efficiency and security of its services and aligning with contemporary best practices. We appreciate the community’s cooperation and look forward to continuing to serve the public with an improved, streamlined approach to taxpayer services.”

For more information about the cashless transition and to access resources for electronic payments, please visit tax.nv.gov or contact the Call Center at 866-962-3707.

Project MYNT is the Department’s modernization project to create a new unified tax system in the State of Nevada. Through Project MYNT, the Department will launch a modernized tax environment. Modernization efforts will optimize data access and response time to better meet the needs of all who rely on the revenues collected and distributed by the Department.

It is a 3-year project, which will be launching its first roll-out for online tax services on December 9, 2024, including Sales and Use Tax, Consumer Use Tax, Cigarette & Other Tobacco Products Tax/Fees, Liquor Tax/Fees, Live Entertainment Tax and Real Property Transfer Tax. The Department will be providing additional information and outreach for this roll-out in the coming weeks and months. The new e-services tool will be known as My Nevada Tax (MyNT).

About the Nevada Department of Taxation:

Provide fair, efficient and effective administration of tax programs for the State of Nevada in accordance with applicable statutes, regulations and policies to ensure revenue for the State’s public programs and services.