



Global Watch Assistance Website

Logging into the secure Assistance Website:

Please use the following steps to access the site for the first time:

Welcome to the Global Watch Assistance Website. Beginning February 2015, the travel assistance website will be delivered by AIG Travel Inc., a member of American International Group, Inc. and a worldwide leader in global travel insurance solutions and assistance services. Website users have convenient access to up-to-date information on travel destinations such as destination reports, email alerts, travel health information and informative articles.

1. Go to the following URL: www.aig.com/globalwatch
2. Click the "Register" button to register for the first time
3. Register with your information
4. If you are an existing website user Log in with your username and password



The screenshot shows the AIG Global Watch Assistance Website interface. At the top left is the AIG logo. To the right is a search bar and navigation links for AIG, CONTACT US, and FAQ. Below this is a blue navigation bar with links for About Us, Travel Resources, Travel News, and Safety and Security. The main content area features a large blue banner with the "Travel Guard®" logo and a description: "The assistance website keeps individuals a step ahead with the latest security and travel information online." Below the banner are four tabs: Introduction, Security, Alerts, and Health. To the right of the banner is a login form with fields for "Username (email address)" and "Password", a "LOG IN" button, and a link for "Forgot Your Password?". Below the login form is a registration section with the text: "Are you new to the Assistance Website? Please click on the Register button below in order to access the secure site." and a "REGISTER" button. At the bottom of the page are three columns of content: "Website" with a photo of people at an airport and the same description as the banner; "Travel Resources" with a photo of a woman on a phone and the text "Stay informed with the latest global travel news and information."; and "Travel Smart" with a photo of a call center agent and the text "To access these services, please log in or register to the secure website."