



The Ultimate Driving Machine®

BMW CONNECTED DRIVE.
GET STARTED GUIDE.
BMW DIGITAL KEY.





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BMW DIGITAL KEY.

Click the link for each topic below to learn more.

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[BMW Digital Key with iPhone](#)

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BMW DIGITAL KEY and BMW DIGITAL KEY PLUS.

Go keyless with BMW Digital Key and BMW Digital Key Plus.

Your compatible iPhone, Google Pixel or Samsung Galaxy smartphone substitutes for your vehicle's key fob. Simply hold it to the door handle on the driver's side to lock and unlock or, to start the engine, you can place your device in the wireless charging tray. Additionally, users can activate their BMW Digital Key Card; a credit card shaped NFC card.

As the owner you may share your Digital Key with up to five friends or family members*, even if they do not have a BMW ConnectedDrive account or have the My BMW App installed. Shared keys can be sent with optional "Driving Restrictions." These optional restrictions include top speed limiting and setting the maximum radio volume, for example.

With BMW Digital Key and BMW Digital Key Plus, you can have all of your compatible vehicle keys on your smartphone device, all fully secured by the industry standard of CCC Digital Key.

Please note: The use of this feature is dependent on various preconditions regarding the smartphone hardware, software, and network provider. For more information, please view the BMW ConnectedDrive Service Availability Matrix located at [BMWUSA.com/ConnectedDrive](https://www.bmwusa.com/connecteddrive).

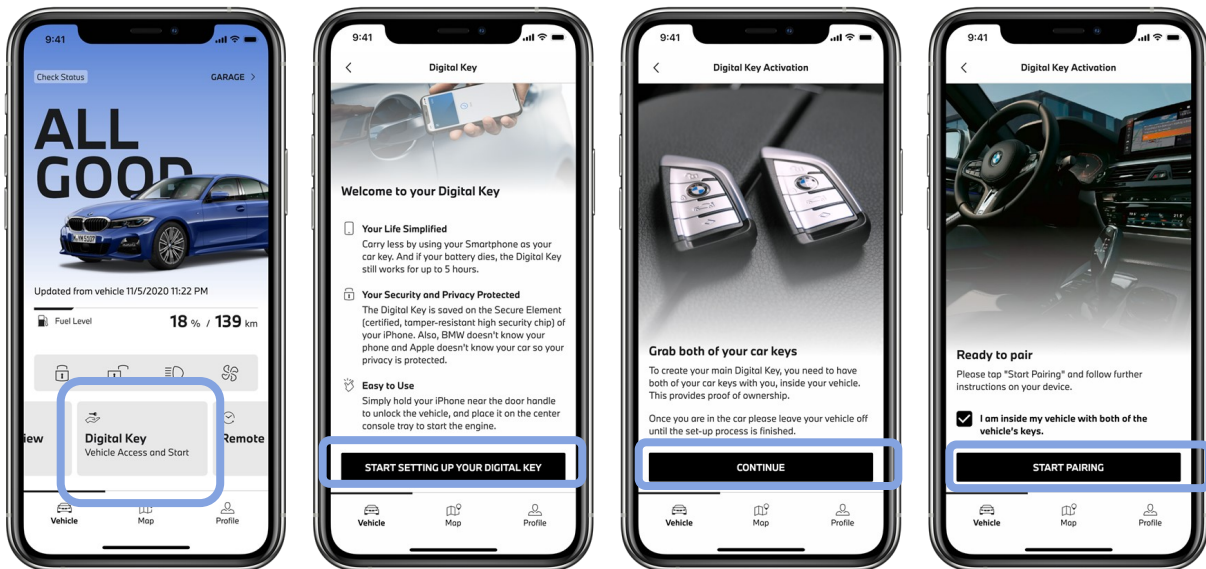
*Digital Key Shared Key is currently only available for iPhone.



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BMW DIGITAL KEY with iPhone.



Within the My BMW App, select the **“Digital Key”** tile.

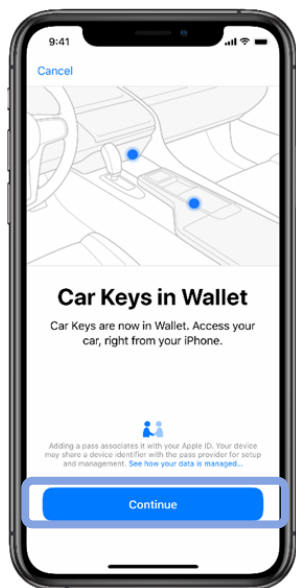
On the **“Welcome to your Digital Key”** screen, select **“Start Setting Up Your Digital Key”** on the bottom of the screen.

With both vehicle keys inside your BMW, tap the **“Continue”** button.

When you are ready to pair, select **“Start Pairing”**.

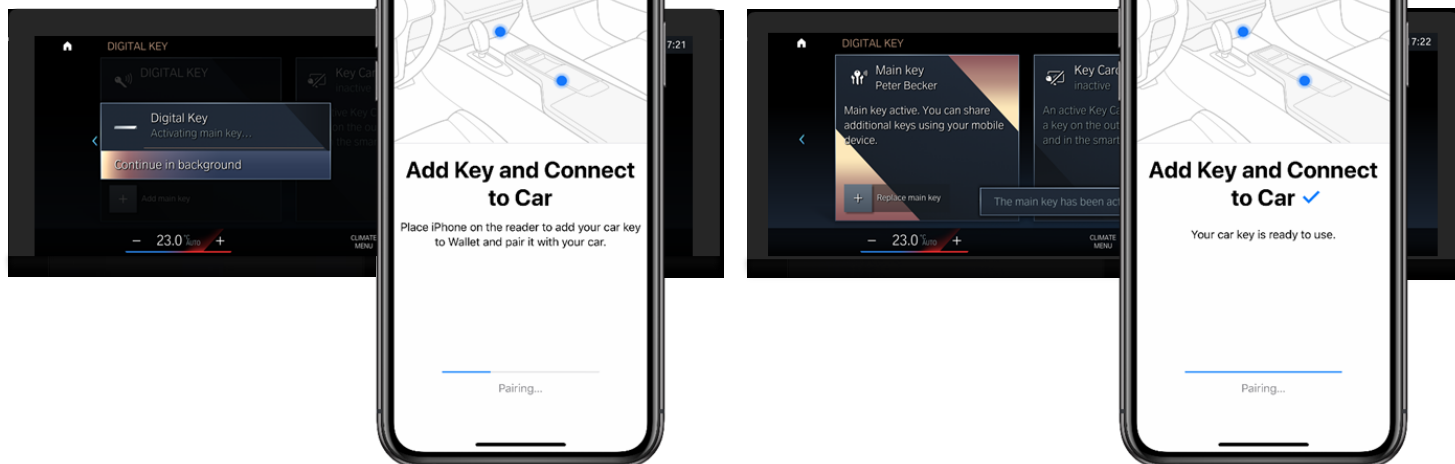


BMW DIGITAL KEY with iPhone. Adding to Apple Wallet.



Within the Apple Wallet, select “**Continue**” and place the iPhone in the Smartphone tray.

After activating the main key, you may remove the iPhone from the Smartphone tray.



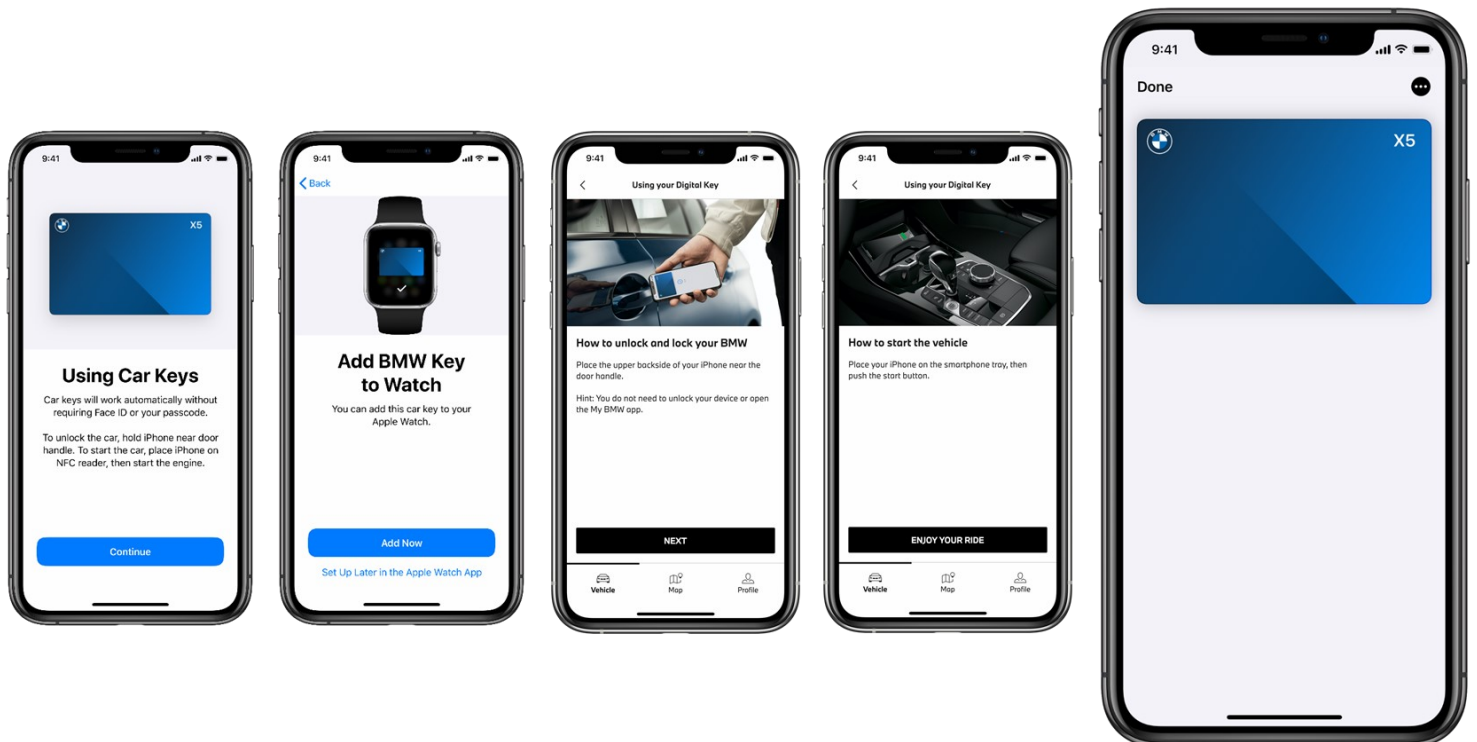


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BMW DIGITAL KEY with iPhone. Adding to Apple Watch.

After adding BMW Digital Key to your Apple Wallet, you have the option of also enabling it onto your Apple Watch, if desired.





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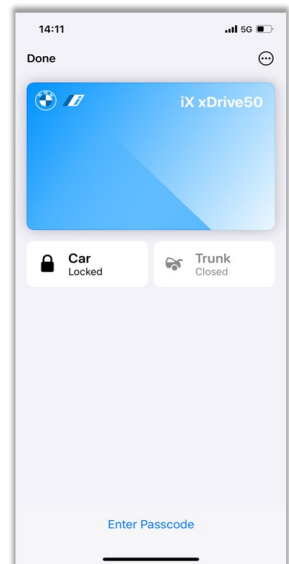
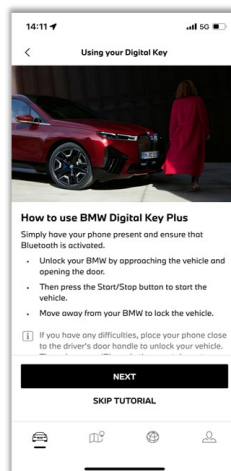
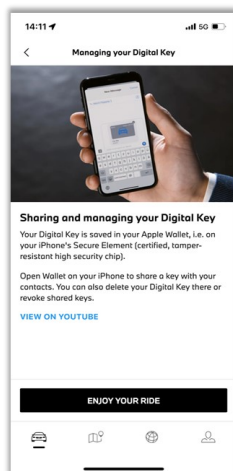
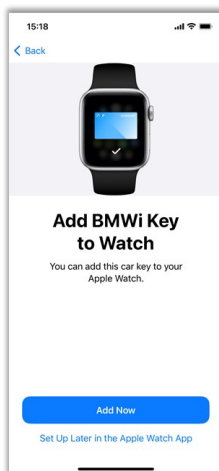
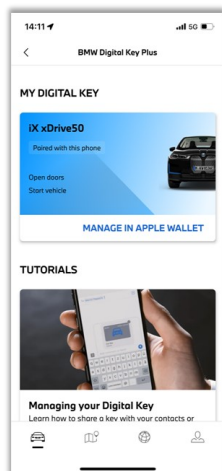
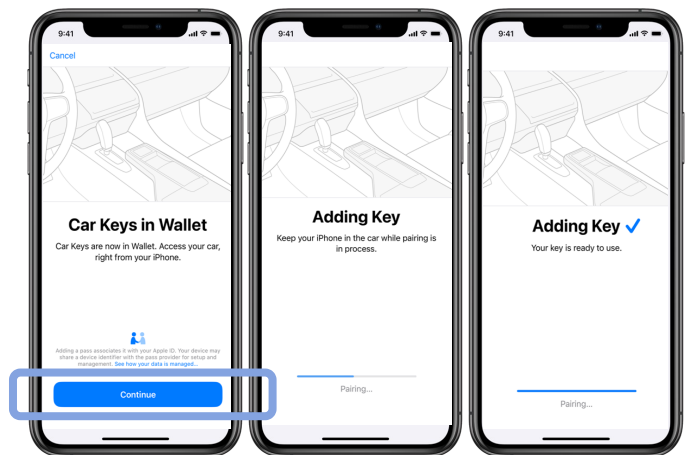


BMW DIGITAL KEY with iPhone.

After following the steps on page 4, select "**Continue**" within the Apple Wallet screen.

With BMW Digital Key Plus, you do not have to place iPhone in the Smartphone Tray.

After adding BMW Digital Key to your Apple Wallet, you have the option of also enabling it onto your Apple Watch, if desired.



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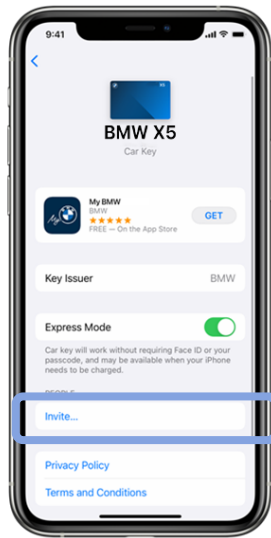
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BMW DIGITAL KEY and BMW DIGITAL KEY PLUS. Shared Key for iPhone.



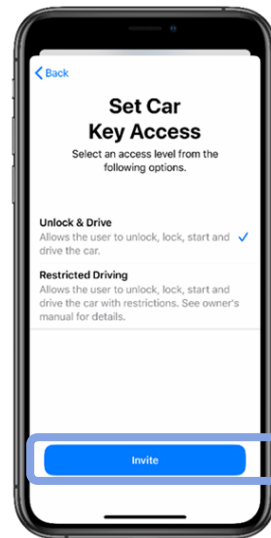
Open Apple Wallet and tap on .



Select **"Invite"** under the title section **"People"**.



Select **"Invite"** or alternatively, **"Set Access"**.



Choose the level of access and tap **"Invite"**.



Access is shared via iMessage to friend with a compatible iPhone device.

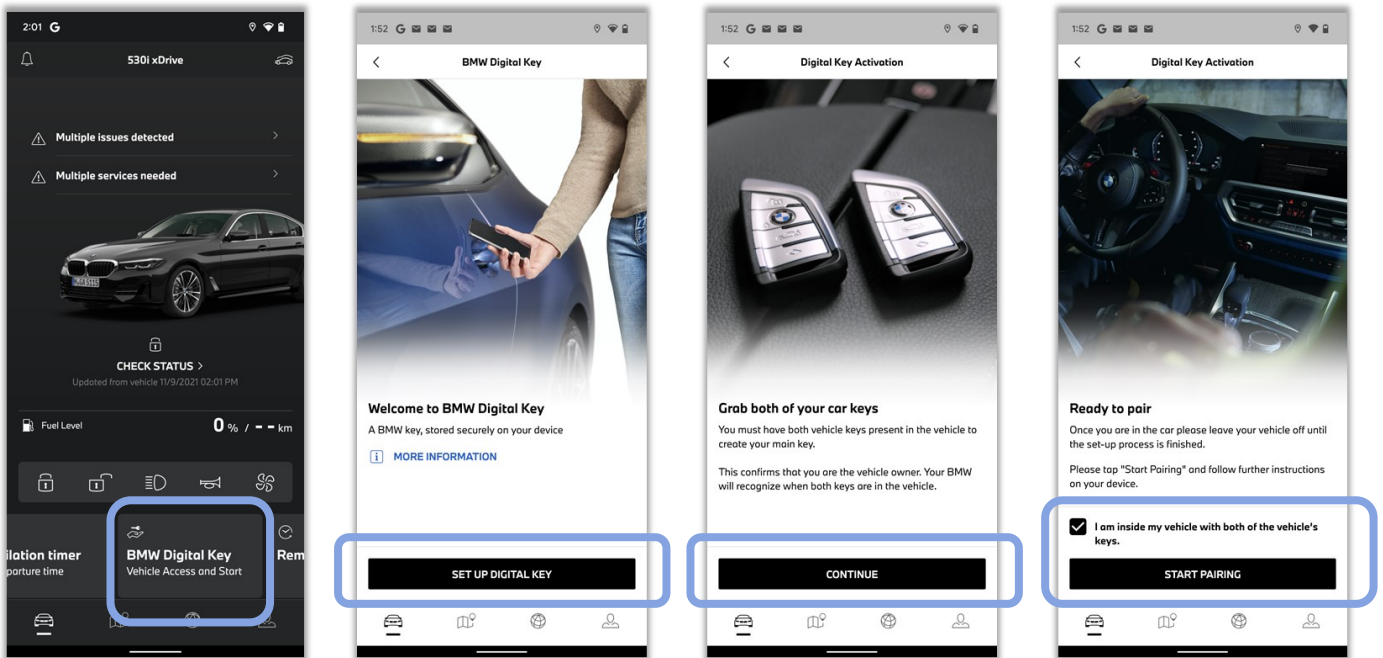
Please Note: At this time, Shared Key is only available for compatible iPhone devices.



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BMW DIGITAL KEY with Google Pixel.



Within the My BMW App, select the **“BMW Digital Key”** tile.

On the **“Welcome BMW Digital Key”** screen, select **“Set Up Digital Key”** on the bottom of the screen.

With both vehicle keys inside your BMW, tap the **“Continue”** button.

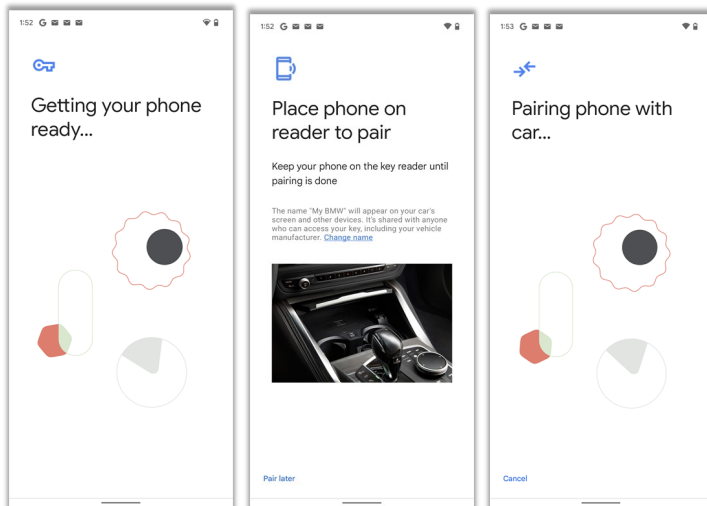
When you are ready to pair, select **“Start Pairing”**.



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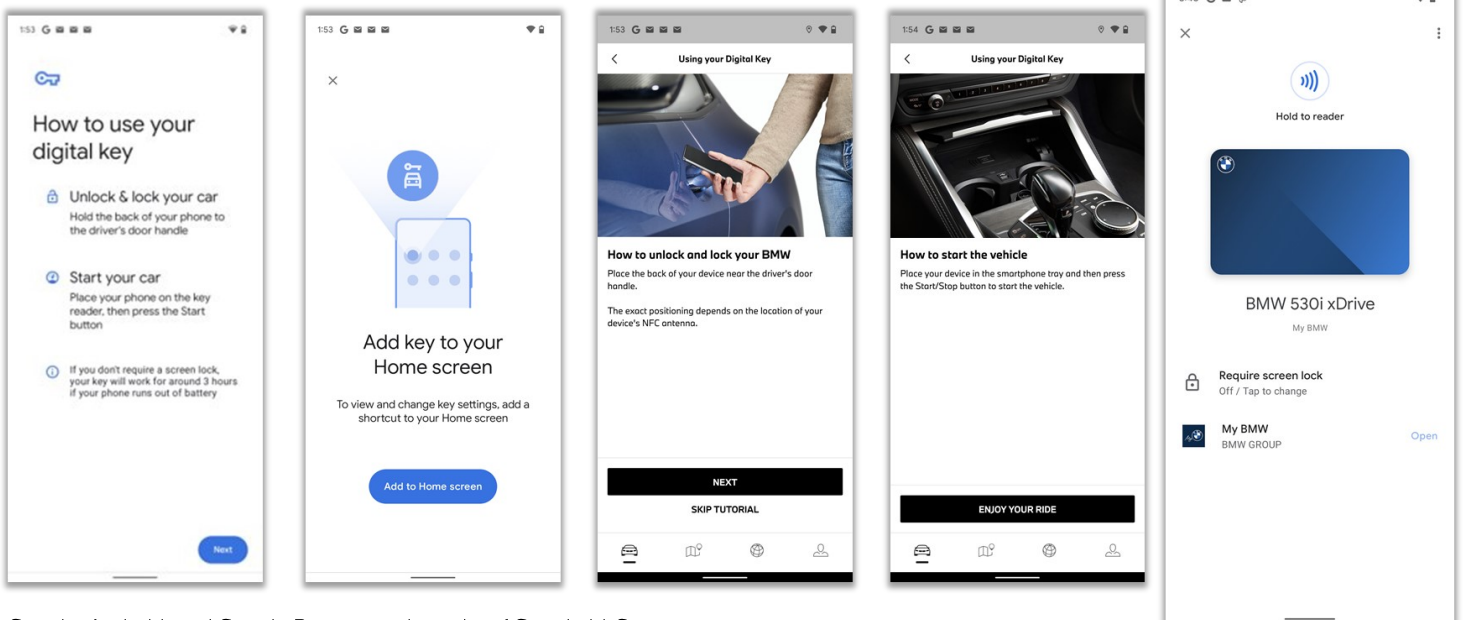


BMW DIGITAL KEY with Google Pixel. (continued)



Place your device in the Smartphone tray to complete pairing.

Follow the prompts on your Google device to add BMW Digital Key to your Home screen.

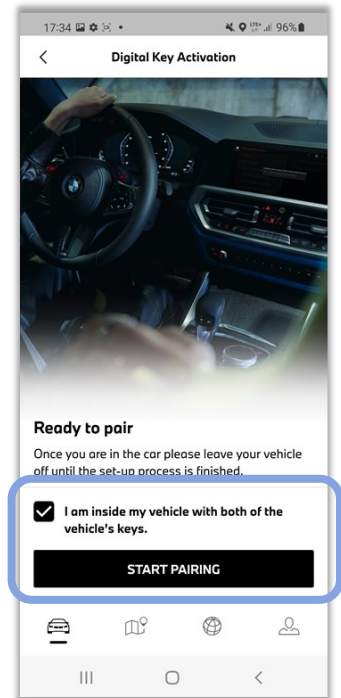
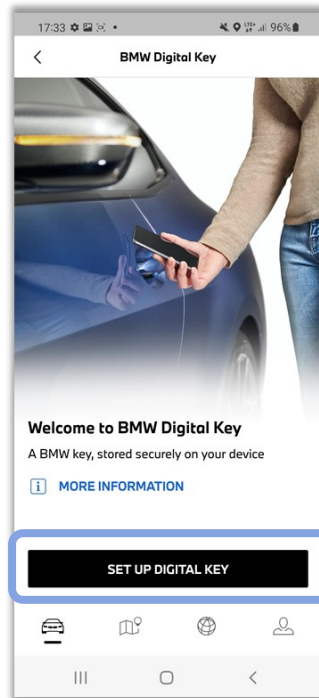
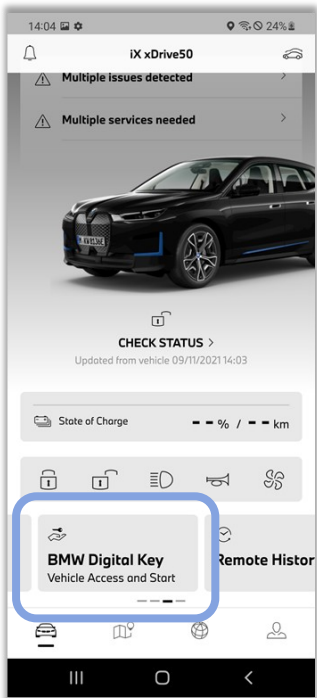




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BMW DIGITAL KEY with Samsung Galaxy.



Within the My BMW App, select the **“Digital Key”** tile.

On the **“Welcome to Digital Key”** screen, select **“Set Up Digital Key”** on the bottom of the screen.

With both vehicle keys inside your BMW, tap the **“Continue”** button.

When you are ready to pair, select **“Start Pairing”**.

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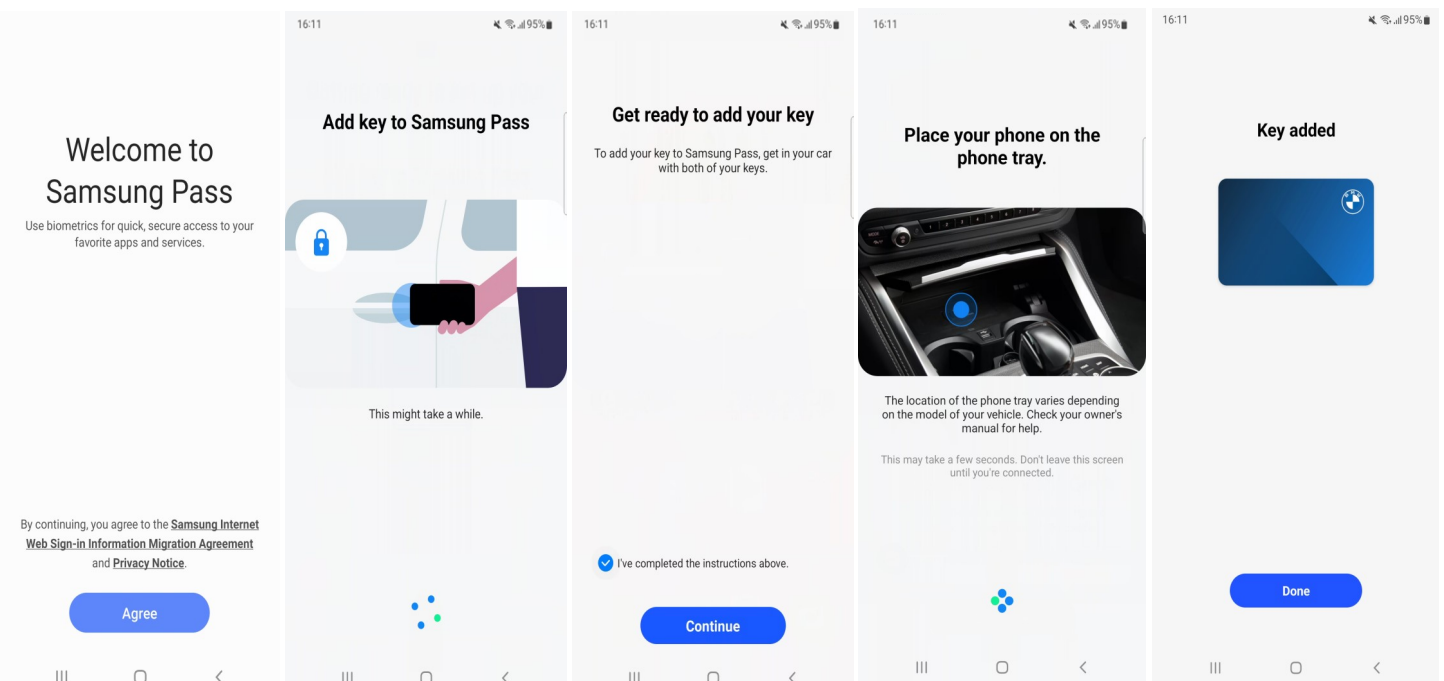
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BMW DIGITAL KEY with Samsung Galaxy. (continued)

Place your device in the Smartphone tray to complete pairing.

Follow the prompts on your Samsung device to add BMW Digital Key to Samsung Pass.






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BMW DIGITAL KEY.


Activate BMW Digital Key via **Email**:

- 1 Open email containing pairing link.
- 2 Tap on pairing link.
- 3 Place device on wireless charging tray.
- 4 Please wait while Digital Key is created.
- 5 Your Digital Key is now ready for immediate use.
- 6 Open Wallet app. Confirm Digital Key is present.
- 7 Tap 
- 8 Please note for iPhone device users: Ensure Express Mode is switched on. This allows vehicle access even in the event the smartphone battery dies.



BMW DIGITAL KEY.

Activate BMW Digital Key via **iDrive**:

- 1 From the main iDrive home-screen, select:
Car > Settings > Doors/Access > Digital Key.
- 2 Place device on wireless charging tray.
- 3 At this point, you may open either the My BMW App to continue with automatic pairing, or, you may manually enter the pairing token received via email.
- 4 Please wait while Digital Key is created.
- 5 Your Digital Key is now ready for immediate use.
- 6 Open Wallet app. Confirm Digital Key is present.
- 7 Tap 
- 8 Please note for iPhone device users: Ensure Express Mode is switched on. This allows vehicle access even in the event the smartphone battery dies.

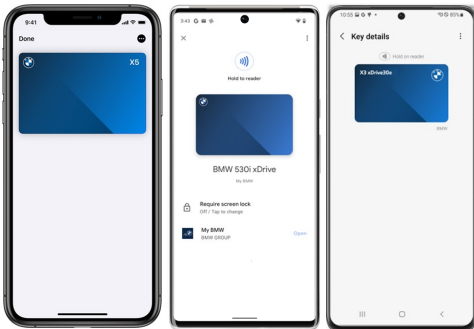


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BMW DIGITAL KEY. Deleting Main Key.

The **"Main Key"** is the key of the vehicle owner and can be deleted via smartphone or iDrive at anytime.



Apple iPhone

Google Pixel

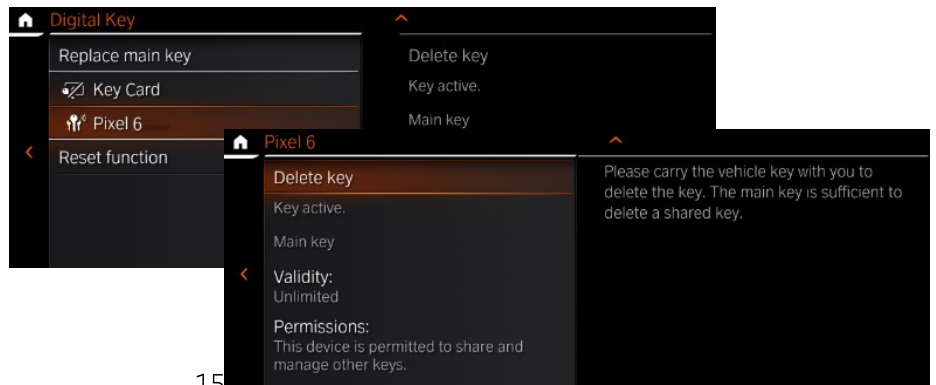
Samsung Galaxy

Via **Smartphone:**

- 1 Open Apple Wallet / Google Pay / Samsung Pass App
- 2 Navigate to **"Main Key"**
- 3 Choose **"Remove This Car Key"** for iPhone Or **"Delete Key"** for Google / Samsung

Via **iDrive:**

- 1 Navigate to Digital Key Menu
- 2 Select the desired key
- 3 Choose **"Delete"**





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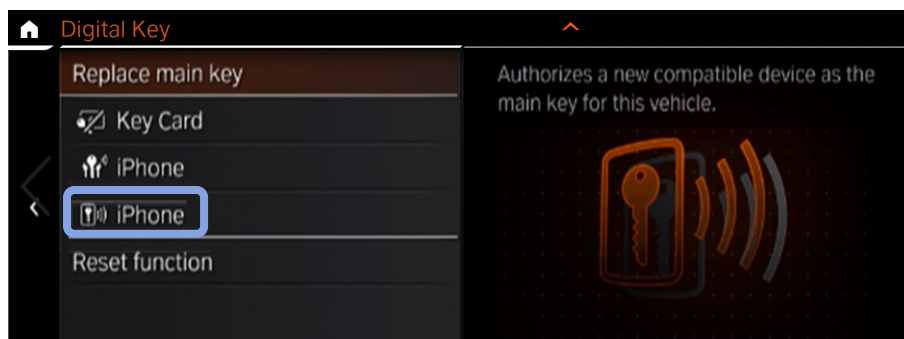
BMW DIGITAL KEY. Revocation of Shared Keys.

Shared Keys access can be revoked by both the Owner or a Shared Key user via two methods:

- 1 Via Apple Wallet / Google Pay / Samsung Pass App. Please note, for safety reasons when the owner revokes a shared key, the key will be in a “pre-deletion” state until another active key (digital or classic) uses the vehicle once. However, if a shared key user revokes their own access, it is immediate.

Or

- 2 Via the iDrive, with either the “Main Key” or physical key fob within the vehicle go to **Settings > Doors > Digital Key > Select Shared Key**. Please note this action is immediate.



FREQUENTLY ASKED QUESTIONS.

1. What are the vehicle requirements for BMW Digital Key?

Digital Key is included as part of the Comfort Access package on suitably equipped vehicles, the Digital Key feature will be active and available for setup and usage for as long as BMW supports it. A complete list of supported vehicles can be found on the BMW Service Availability Matrix on www.BMWUSA.com/ConnectedDrive. Additionally, users can activate their BMW Digital Key Card; a credit card shaped NFC card.

2. What are the smartphone requirements for BMW Digital Key and BMW Digital Key Plus?

iPhone: BMW Digital Key is compatible with iPhone XR, iPhone XS, iPhone XS Max or later and Apple Watch Series 5 or later running on at least iOS 13.6 and watchOS 6.2.8 or later.

BMW Digital Key Plus is compatible with iPhone 11 and later devices, and Apple Watch Series 6 or later. Running on software iOS 15 or later for iPhone, and watchOS 8 or later for Apple Watch. For more information can be found on: <https://support.apple.com/en-us/HT211234>

Google Pixel: BMW Digital Key is compatible with Google Pixel 6 and Google Pixel 6 Pro running on Android™ 12 or later.

Samsung Galaxy: BMW Digital Key is compatible with Samsung Galaxy S21, S21+ and S21 Ultra running on Android 12 or later.

3. Can I link my Digital Key to my driver profile?

Yes, when using your BMW Digital Key it acts as its own vehicle key paired with your Driver Profile.

Please note: each profile can only be linked to a single device using Digital Key.

4. Can I share my Digital Key with friends and family?

Yes, you may share Digital Key with up to 5 friends and family members with compatible iPhone devices. When sharing multiple keys, the owner may be prompted to use their own key before sharing. Shared Key access can be sent with the option of certain driving restrictions (e.g. top speed limit and parameters) and can be revoked at any time.

Please Note: Shared Key access with "Restricted Driving" is not available for M model vehicles.

5. Is there a Valet Mode?

All cars running iDrive 7 have Valet Mode. This is completely independent of Digital Key.

Please note: owner is recommended to give Key Card or physical key fob to valet.

6. What happens if I upgrade my smartphone?

At anytime, if the owner replaces their smartphone device with a new compatible smartphone device, they can move the owner key over to the new smartphone. By creating a new key on the new phone the old one will be deleted. **Please note:** Shared Keys will not be deleted and will have to be sent new invitations.

7. Is Digital Key deactivation instant?

Yes, the deactivation of Digital Key is instant when completed from the iDrive. For safety reasons when the driver stops sharing a digital key, the deleted shared key will be in a "pre-deletion" state. The key will remain in a "pre-deletion" state until another active key (digital or physical fob) uses the vehicle. However, if a shared key user revokes their own access, it is immediate.

FREQUENTLY ASKED QUESTIONS.

8. Can I still use Digital Key if my smartphone has no power, no cellular connection or is in airplane mode or low battery mode?

Depending on why your smartphone is powered down, the availability of Digital Key varies. Each model smartphone device has a safety feature allowing users to unlock/lock/start the vehicle without having to first unlock their smartphone, for up to 5 hours after the device has run out of battery or has a depleted battery. The device terms are:

iPhone: Express Mode (enabled by default);

Google Pixel: Lock Screen (enabled by default);

Samsung Galaxy: Security-Require Authentication (disabled by default).

If these settings are manually changed or you have manually turned off your device, Digital Key will not work. Airplane mode, Low battery mode, and cellular connection has no effect on Digital Key operation.

Please note: this feature is not available for Apple Watch users.

9. Is Digital Key secure?

Yes. The key is saved on a chip on the smartphone called the "Secure Element", which provides standardized hardware security as well as software security.

10. How do I lock my BMW with Digital Key?

All lock and unlock settings will natively transfer to the Digital Key. These settings are stored in iDrive and are customizable just like a regular key fob. All vehicle doors and the trunk must be closed before using the Digital Key which can only lock and unlock the vehicle at the driver's door handle.

11. Why can't I pair my smartphone device with Digital Key?

If you are having issues connecting your device with Digital Key, please make sure your vehicle is in accessory mode as it is not possible to pair with the engine on.

12. When should I leave my paired device in the charging tray?

There are two instances in which the paired device should be left in the charging tray.

1) when starting the vehicle and 2) when using the trunk button on the interior of the driver's door. **Please Note:** These cases are not necessary for Digital Key Plus users with Comfort Access compatible devices.

13. My smartphone has been lost or stolen what do I do?

If you lost your smart device with the "Main Key" it is recommended to delete your device via the iDrive by following the steps located in this guide.

14. Why won't my BMW Digital Key unlock my door?

In the rare case the BMW Digital Key doesn't work to unlock car, make the smartphones NFC Antennas are positioned correctly at the doorhandle when trying to unlock.



Google
Pixel

Apple
iPhone

Samsung
Galaxy



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BMW DIGITAL KEY. Device Compatibility.

Smartphone Device	BMW Digital Key	BMW Digital Key Plus
Apple iPhone XR	Unlock and drive via NFC, requires iOS 13.6 or later	Unlock and drive via NFC, requires iOS 13.6 or later
Apple iPhone XS, Apple iPhone XS Max	Unlock and drive via NFC, requires iOS 13.6 or later	Unlock and drive via NFC, requires iOS 13.6 or later
Apple iPhone SE (2nd Generation)	Unlock and drive via NFC, requires iOS 13.6 or later	Unlock and drive via NFC, requires iOS 13.6 or later
Apple iPhone 11, Apple iPhone 11 Pro, Apple iPhone 11 Pro Max or newer	Unlock and drive via NFC, requires iOS 13.6 or later	Unlock and drive via Comfort Access, requires iOS 15 or later
Apple Watch Series 5	Unlock and drive via NFC, requires WatchOS 6.2.8 or later	Unlock and drive via NFC, requires WatchOS 6.2.8 or later
Apple Watch Series 6 or newer	Unlock and drive via NFC, requires WatchOS 6.2.8 or later	Unlock and drive via Comfort Access, requires WatchOS 8 or later
Google Pixel 6, Google Pixel 6 Pro	Unlock and drive via NFC, Android 12	Unlock and drive via NFC, Android 12
Samsung Galaxy S21, Samsung Galaxy S21+, Samsung Galaxy S21 Ultra	Unlock and drive via NFC, Android 12	Unlock and drive via NFC, Android 12