## **Service Availability Matrix Factory-Installed Options.**











This document provides you with an overview of the ConnectedDrive services and features relating to our vehicles. These include factory-installed options, ConnectedDrive upgrades, BMW Digital Standard, BMW Digital Premium, service durations and renewals, and various important notes relating to these services.

#### Please note the following important notes relating to the information provided in this document:

- The service availability matrix provides an overview of when a particular feature became available on a particular model. Actual availability of particular features in a vehicle may depend on vehicle options, vehicle software version, other technical restrictions, applicable laws, or applicable ConnectedDrive Terms. To confirm eligibility for a particular vehicle, please visit the ConnectedDrive Store (www.bmwusa.com/MyBMWConnectedDrive) and log in with the BMW ID associated to that vehicle.
- Prices, durations, and features are subject to change, subject to applicable laws and ConnectedDrive Terms.
- Dates shown reflect model year (e.g., 2020) or initial production dates (e.g., Mar-19) when a particular feature first became available. Some vehicles are no longer able to access the features due to technology discontinuations such as discontinuation of cellular connectivity. On most MY2023 and newer vehicles, an active ConnectedDrive contract is required in order to activate most features.
- Whether equipped with BMW Digital Standard or BMW Digital Premium, all vehicles will have BMW Assist eCall, TeleService, and Remote Services available for as long as technically capable and in accordance with applicable law, ConnectedDrive Terms, and other restrictions.
- Please refer to the footnotes at the end of the document for additional information.

Feature	i3	i4	i5	i7	i8	iX	2 Series	3 Series	4 Series	5 Series	6 Series	7 Series	8 Series	X1	X2	ХЗ	X4	<b>X5</b>	X6	<b>X7</b>	XM	<b>Z</b> 4
Advanced Automatic Collision Notification	2014	2022	2024	2023	2014	2022	2014	Mar-08	2014	Mar-08	Mar-08	2009	2019	2013	2018	2011	2015	Apr-08	Apr-08	2019	2023	2009
Emergency Request (SOS)	2014	2022	2024	2023	2014	2022	2014	Sep-03	2014	2004	2004	Jan-03	2019	2013	2018	2004	2015	2004	2008	2019	2023	2004
Collision Management/ Enhanced RoadSide Assistance	2014	2022	2024	2023	2014	2022	2014	Sep-03	2014	2004	2004	Jan-03	2019	2013	2018	2004	2015	2004	2008	2019	2023	2004
MyInfo	2014	2022	2024	2023	2014	2022	2014	2009	2014	2009	2009	2009	2019	2013	2018	2011	2015	2009	Apr-08	2019	2023	2009
Stolen Vehicle Recovery	2014	2022	2024	2023	2014	2022	2014	Oct-04	2014	Oct-04	Oct-04	Sep-05	2019	2013	2018	Oct-04	2015	Oct-04	2008	2019	2023	2009
Door Unlock	2014	2022	2024	2023	2014	2022	2014	Sep-06	2014	Sep-06	Sep-06	Sep-06	2019	2013	2018	2008	2015	Sep-06	2008	2019	2023	2008
Lights Flash / Horn Blow	2014	2022	2024	2023	2014	2022	2014	2013 / 2014 <sup>1</sup>	2014	2010 / 2011 <sup>2</sup>	2012	2009	2019	2016	2018	2011	2015	2014	2015	2019	2023	2019
TeleService	2014	2022	2024	2023	2014	2022	2014	2006 / 2007	2014	2004	2004	2006	2019	2013	2018	2011	2015	2007	2008	2019	2023	2009
Advanced Real-Time Traffic Information	2014	2022	2024	2023	2014	2022	2014	2013 / 2014 <sup>3</sup>	2014	2013	2014	2013	2019	2016	2018	2014	2015	2014	2015	2019	2023	2019
BMW Online (BMW Search)	2014	2022	2024	2023	2014	2022	2014	2009	2014	2010	2010	2009	2019	2013	2018	2011	2015	2010	2010	2019	2023	2009
Concierge Services	2014	N/A	N/A	N/A	2014	N/A	2014	2007	2014	Sep-06	2007	2007	2019	2013	2018	2011	2015	2007	2008	2019	N/A	2009
WiFi Hotspot <sup>22</sup>	2019	N/A	N/A	N/A	N/A	N/A	2017	20174	2017	2017	2017	2016	2019	2018	2018	2017	2017	2017	2017	2019	N/A	2019

<sup>&</sup>lt;sup>1-23</sup> Please refer to "Notes and Disclosures to Service Availability Matrix" page for additional information.

# Service Availability Matrix Factory-Installed Options (Continued).









Feature	i3	i4	i5	i7	i8	iX	2 Series	3 Series	4 Series	5 Series	6 Series	7 Series	8 Series	<b>X1</b>	X2	Х3	X4	X5	Х6	<b>X7</b>	XM	<b>Z4</b>
Apple CarPlay® Compatibility <sup>5</sup>	2018	2022	2024	2023	2019	2022	Aug-16	Aug-16	Aug-16	2017	Aug-16	Aug-16	2019	2018	2018	Sep-16 <sup>6</sup>	Sep-16 <sup>6</sup>	2017	2017	2019	2023	2019
Digital Key Classic <sup>8</sup>	N/A	N/A	N/A	N/A	N/A	N/A	2020 <sup>10</sup>	2019 <sup>9</sup>	N/A	N/A	N/A	2020	2019	N/A	N/A	N/A	N/A	2019	2020	2019	N/A	2019
Digital Key (formerly Digital Key for iPhone®) <sup>8</sup>	N/A	2022	N/A	N/A	N/A	2022	202110	2021	2021	2021 <sup>15</sup>	N/A	2023	2021	2023	N/A	N/A	N/A	2021 <sup>15</sup>	2021	2021	N/A	2021
Digital Key Plus <sup>8</sup>	N/A	N/A	2024	2023	N/A	2022	N/A	N/A	N/A	2024	N/A	2023	N/A	2023	2024	2022	2022	2024	2024	2023	2023	N/A
BMW Connected Music w/Spotify®11	N/A	2022	2024	2023	N/A	2022	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2020	N/A	2020	2019	2023	2024	2020/ 2021 <sup>12</sup>	2020/ 2021 <sup>12</sup>	2019	2020	2019	2023	2019
Remote Software Upgrade	N/A	2022	2024	2023	N/A	2022	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2021	N/A	2020	2019	2023	2024	2022	2022	2019	2020	2019	2023	2019
Remote Engine Start <sup>19</sup>	N/A	N/A	N/A	N/A	N/A	N/A	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2021	N/A	2020	2019	2023	2024	2022	2022	2019	2020	2019	N/A	2019
Remote 3D View <sup>18</sup>	N/A	2022	2024	2023	N/A	2022	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2017	2018	2018	2019	2023	2024	2018 <sup>12</sup>	2019 <sup>12</sup>	2019	2020	2019	2023	2019
Drive Recorder <sup>16</sup>	N/A	2022	2024	2023	N/A	N/A	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2021	N/A	2020	2019	2023	2024	2022	2022	2019	2020	2019	2023	2019
Intelligent Personal Assistant	N/A	2022	2024	2023	N/A	2022	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2020	N/A	2020	2019	2023	2024	2020/ 2021 <sup>12</sup>	2020/ 2021 <sup>12</sup>	2019	2020	2019	2023	2019
Amazon Alexa Car Integration <sup>13</sup>	2019	2022	2024	2023	2020	2022	2020	2019 <sup>13</sup>	2020/ 2021 <sup>13</sup>	2020 <sup>13</sup>	N/A	2020 <sup>13</sup>	2019 <sup>13</sup>	2019	2019	2019	2019	2019 <sup>13</sup>	2020 <sup>13</sup>	2019 <sup>13</sup>	2023	2019 <sup>13</sup>
Traffic Camera Information <sup>14</sup>	N/A	2022	2024	2023	N/A	2022	2022 <sup>10</sup>	2019 <sup>9</sup>	2021	2020	N/A	2020	2019	2023	2024	2020/ 2021 <sup>12</sup>	2020/ 2021 <sup>12</sup>	2019	2020	2019	2023	2022
Android Auto <sup>™</sup> Compatibility <sup>17</sup>	N/A	2022	2024	2023	N/A	2022	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2020	N/A	2020	2019	2023	2024	2020/ 2021 <sup>12</sup>	2020/ 2021 <sup>12</sup>	2019	2020	2019	2023	2019
Uneven Road Surface App <sup>20</sup>	N/A	2022	2024	2023	N/A	2022	2022 <sup>10</sup>	2019 <sup>9</sup>	2021	2020	N/A	2020	2019	2023	2024	2020/ 2021 <sup>12</sup>	2020/ 2021 <sup>12</sup>	2019	2020	2019	2023	2022
Personal eSIM	N/A	2022	2024	2023	N/A	2022	2023 <sup>23</sup>	2023	2024	2024	N/A	2023	N/A	2024	2024	2025	N/A	2024	2024	2023	2023	N/A

# Service Availability Matrix ConnectedDrive Upgrades.









Feature	i3	i4	i5	i7	i8	iX	2 Series	3 Series	4 Series	5 Series	6 Series	7 Series	8 Series	X1	X2	Х3	X4	X5	<b>X6</b>	<b>X7</b>	XM	<b>Z</b> 4
Remote Engine Start <sup>19</sup>	N/A	N/A	N/A	N/A	N/A	N/A	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2021	N/A	2020	2019	2023	2024	2022	2022	2019	2020	2019	N/A	2019
Drive Recorder <sup>16</sup>	N/A	2022	2024	2023	N/A	2024	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2021	N/A	2020	2019	2023	2024	2022	2022	2019	2020	2019	2023	2019
Traffic Camera Information 14	N/A	2022	2024	2023	N/A	2022	2022 <sup>10</sup>	2019 <sup>9</sup>	2021	2020	N/A	2020	2019	2023	2024	2020/ 2021 <sup>12</sup>	2020/ 2021 <sup>12</sup>	2019	2020	2019	2023	N/A
Driving Assistant Plus <sup>26</sup>	N/A	N/A	N/A	N/A	N/A	2022	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2023	2024	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Parking Assistant Professional <sup>25</sup>	N/A	N/A	2024	2023	N/A	2022 <sup>24</sup>	N/A	N/A	N/A	2024	N/A	2023 <sup>24</sup>	N/A	N/A	N/A	2025	N/A	N/A	N/A	N/A	N/A	N/A
Adaptive M Suspension <sup>21</sup>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2020	2020	N/A	N/A	N/A
IconicSounds Sport	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2021	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019	2020	2019	N/A	N/A
Welcome Light Animation <sup>27</sup>	N/A	N/A	2024	2023	N/A	N/A	N/A	N/A	N/A	2024	N/A	2023	N/A	N/A	N/A	N/A	N/A	2024	2024	N/A	N/A	N/A
Entertainment Offer <sup>28</sup>	N/A	2024	2024	2023	N/A	2024	N/A	N/A	N/A	2024	N/A	2023	N/A	N/A	N/A	N/A	N/A	2024	2024	2024	2024	N/A
BMW Digital Premium <sup>29</sup>	N/A	N/A	N/A	N/A	N/A	N/A	2025 <sup>30</sup>	N/A	N/A	N/A	N/A	N/A	N/A	2024	2024	2025	N/A	N/A	N/A	N/A	N/A	N/A

## Service Availability Matrix BMW Digital Premium











BMW Digital Premium offers owners numerous benefits in addition to the BMW Digital Standard offering:

- Expanded BMW ConnectedDrive Store equipped with BMW ConnectedDrive upgrades. Premium, advanced digital services and ever-evolving, exclusive content in a flexible and easy way. Keeps you up-to-date with all your favorite vehicle apps and content with regular app updates.

Digital Premium can be purchased as either a monthly or annual subscription. You may subscribe through My BMW Garage, My BMW App, and in-car Connected Drive Store.

The below summary outlines key differences between the Digital Standard and Digital Premium offerings, subject to availability.

Vehicle App		Fe	ature	9						E	MW D	igital	Standa	ard			BN	IW Di	gital l	Premi	ium		
		Adva	Advanced Real-Time Traffic Information								Available v	Displays on entire map											
BMW Maps	Q	3D b	3D buildings and landmarks								Included												
ыми марѕ		Traf	fic Came	era Infor	mation							N/A							Included				
		Enha	anced pa	arking ir	oformation	n						N/A							Included				
		Adva	Advanced in-car infotainment with third-party apps												Included								
ConnectedDrive Store	BAAN	Data	Data and connectivity							Included o	onnectivity	rade	Included connectivity for Remote Software Upgrade, AirConsole Games, and entertainment.										
Video		Stre	Streaming video available									N/A							Included				
AirConsole Games		Gam	nes on ve	ehicle so	creen wi	th smart	tphone con	trol		N/A									Included				
My Modes		My I	Modes							3 Modes (Efficient, Personal, Sport)							6 Modes (3 Standard Modes + 3 Additional Modes)						
Doors & Windows		Geo	-based r	outines	(e.g., Au	tomate	d Window)						Included										
Exterior Lighting	Ŏ.	Weld	Welcome Light Animation									3 additional animations											
Intelligent Personal Assistant	11-	Add	litional Vi	sualizat	ions					Standard visualizations						Enhanced visualizations							
Feature	i3	i4	i5	i7	i8	iX	2 Series	3 Series	4 Serie	s 5 Serie	6 Series	7 Series	8 Series	X1	X2	ХЗ	X4	X5	X6	X7	ХМ	<b>Z</b> 4	
BMW Digital Premium	N/A	N/A	N/A	N/A	N/A	N/A	2025 <sup>30</sup>	N/A	N/A	N/A	N/A	N/A	N/A	2024	2024	2025	N/A	N/A	N/A	N/A	N/A	N/A	

#### NOTES:

- Whether equipped with BMW Digital Standard or BMW Digital Premium, all vehicles will have BMW Assist eCall, TeleService, and Remote Services available for as long as technically capable.

#### Notes and Disclosures to Service Availability Matrix.

<sup>1</sup>Lights Flash / Horn Blow available on 2012 and later 3 Series Sedan and ActiveHybrid 3 and 2014 and later 3 Series Sports Wagon and Gran Turismo

<sup>2</sup>Lights Flash / Horn Blow available on 2010 and later 5 Series Gran Turismo and 2011 and later 5 Series Sedan

<sup>3</sup>Advanced Real-Time Traffic Information, Weather Icons in Navigation Map, and Message Dictation available on 2013 and later ActiveHybrid 3 and 2014 and later 3 Series Sedan, Sports Wagon, and Gran Turismo

<sup>4</sup>WiFi Hotspot is not available on 2017 3 Series Gran Turismo

<sup>5</sup>Dates shown indicate when Apple CarPlay® Compatibility was first available as a factory-installed option. or available to purchase via the ConnectedDrive Store (www.bmwusa.com/MyBMWConnectedDrive). When not factory-equipped with CarPlay Compatibility, vehicles must be factory-equipped with Navigation Professional and either 6NW (Wireless Charging), 6NP (Enhanced USB and Bluetooth), or 6NS (Smartphone Integration / Enhanced USB and Bluetooth) in order to be eligible for purchase of CarPlay Compatibility via the ConnectedDrive Store. For vehicles with Navigation Business (e.g., option 6UN/6UP/606), CarPlay Compatibility is only available as a factory-installed option.

<sup>6</sup>X3/X4 vehicles available with Apple CarPlay® Compatibility as a factory-installed option starting with Sep. 2016 production or available to purchase via the ConnectedDrive Store starting with Aug. 2016 production.

<sup>7</sup>This note intentionally left blank.

<sup>8</sup>Digital Key Classic, Digital Key, and Digital Key Plus require Comfort Access (Option 322) and automatic transmission (Option 205, 2TB, or 2TE). Digital Key and Digital Key Plus require a compatible smartphone with NFC-capabilities or Ultra-Wideband (UWB) capabilities, respectively. Digital Key Classic is only available with the BMW KeyCard in order to use the Digital Key feature. Where Digital Key Plus and Digital Key are both shown for a vehicle, both technologies can be used with the vehicle. The BMW KeyCard is also available to use for vehicles equipped with Digital Key and Digital Key Plus.

<sup>9</sup>Feature is available on 3 Series Sedan. It is not available 3 Series Gran Turismo.

<sup>10</sup>Except for Traffic Camera Information and Uneven Road Surface, feature is available on 2 Series Gran Coupe and MY2022 and newer 2 Series Coupe. Feature is not available on 2 Series Convertible. Traffic Camera Information and Uneven Road Surface are only available for MY2022 and newer 2 Series Coupe.

<sup>11</sup>Feature requires that the vehicle software is level 11/2019 or newer. For applicable vehicles, the software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply. A Spotify® Premium account is required. Spotify® is a registered trademark of Spotify AB. Further information on Spotify can be found at https://www.spotify.com/us/.

<sup>12</sup>Feature is available on 2020 X3 and X4 (except X3 M and X4 M). It is then available on all MY2021 and later X3 and X4, including X3 M and X4 M.

<sup>13</sup>For vehicles equipped with 6U3 (Live Cockpit Professional) or 6U2 (Live Cockpit Plus), feature requires that the vehicle software is level 3/2021 or newer. For applicable vehicles, the software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply. For vehicles not equipped with 6U3 (Live Cockpit Professional) or 6U2 (Live Cockpit Plus), feature requires that the vehicle software is level 11/2018 or newer.

<sup>14</sup>Traffic Camera Information requires that the vehicle software is level 7/2019 or newer. For applicable vehicles, the software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply. Traffic Camera Information requires option Live Cockpit Pro (Option 6U3) on applicable vehicles.

<sup>15</sup>For MY2021, 530e/530e xDrive Sedan is compatible as of July 2020 production and X5 xDrive45e is compatible as of August 2020 production.

<sup>16</sup>Refer to note #7 on "Notes and Disclosures to Service Durations and Renewals" for more information about Drive Recorder applicability.

<sup>17</sup>Android Auto<sup>™</sup> Compatibility requires that the vehicle software is level 7/2020 or newer and vehicle is equipped with Connected Package Professional (6C4). For applicable vehicles, the software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply.

<sup>18</sup> Refer to note #9 on page 6 for more information about Remote 3D View applicability.

<sup>19</sup> For applicable vehicles, equipped with automatic transmission (Option 205, 2TB, or 2TE) and not factory-equipped with Remote Engine Start (Option 1CR), please visit the ConnectedDrive Store at <a href="https://www.bmwusa.com/wybMWConnectedDrive">www.bmwusa.com/wybMWConnectedDrive</a>, your BMW Center, or call BMW Assist at 888-333-6118 to see if this feature is available for purchase.

<sup>20</sup>Feature requires that the vehicle software is level 7/2020 or newer. For applicable vehicles, the software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply.

<sup>21</sup>Feature requires vehicle software 11/19 or newer. Not available for vehicles with the following factory options: 2VF (Adaptive M Suspension), 2VR (2-axle air suspension), or 2VW (Adaptive M Suspension Professional).

<sup>22</sup> Vehicles equipped with Personal eSIM will have WiFi Hotspot functionality via the Personal eSIM.

<sup>23</sup>For Model Year 2023, only available on M2 Coupe.

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#### Notes and Disclosures to Service Availability Matrix (Continued).

<sup>&</sup>lt;sup>24</sup>Available on vehicles produced 7/21 and later. Requires option code 5DN (Parking Assistant Plus)

<sup>&</sup>lt;sup>25</sup>Requires that vehicle is equipped with option 5DN (Parking Assistant Plus) and option 322 (Comfort Access). Vehicle software level 22-11 or later required.

<sup>&</sup>lt;sup>26</sup>Available for vehicles equipped with option 9QV (Driving Assistant Plus Preparation). For BMW iX, also available with option 5AQ (Active Guard Plus) since start of production.

<sup>&</sup>lt;sup>27</sup>Available for applicable vehicles with vehicle software 23-11 or later.

<sup>&</sup>lt;sup>28</sup>Available for applicable vehicles with vehicle software 23-07 or later.

<sup>&</sup>lt;sup>29</sup>Digital Premium includes Welcome Light Animation and Drive Recorder.

<sup>&</sup>lt;sup>30</sup>Available for MY2025 and newer 2 Series Gran Coupe only.

#### Service Durations and Renewals. Model Year 2018 and earlier vehicles.











Feature	All Model Year 2016 produced July 1, 2015 and later up to Model Year 2018
Automatic Collision Warning	
Emergency Request (SOS)	Requires BMW Assist eCall (Option 6AC)
Collision Management	Included with vehicle for as long as technically capable
Enhanced Roadside Assistance Customer Relations	included with vehicle for as long as teenhileany capable
MyInfo	Requires Remote Services (Option 6AP)
Stolen Vehicle Recovery	
Door Unlock	Included with most vehicles for as long as technically capable at no additional charge
Lights Flash / Horn Blow	Otherwise, one-time purchase of "Remote Services" packages is required to have Remote Services available for as long as technically capable.
	Dequires DMM TaleCon its (Ontion CAT)
TeleService	Requires BMW TeleService (Option 6AE)
	Included with vehicle for as long as technically capable
	Requires Advanced Real-Time Traffic Information (Option 6AM)
Advanced Real-Time	4years of service included in factory-equipped vehicles
Traffic Information	1 year renewal of 6AM available as part of the BMW Connected Services package
Weather Icons in Navigation Map	Populing PMW Onling and Apper (Connected Drive Son isses (Ontion 6AK)
Troution rooms in Harrigation map	Requires BMW Online and Apps / ConnectedDrive Services (Option 6AK) 4 years of service included in factory-equipped vehicles
BMW Online (News & Weather)	1 year renewal of 6AK is included as part of the BMW Connected Services package
Concierge	Requires Concierge Services (Option 6AN)
Concierge POI Download	4 years of service included in factory-equipped vehicles
Critical Calling	No renewals available
ConnectedDrive Portal	Active BMW Assist eCall required (minimum)
	Requires WiFi Hotspot option (6WD)
WiFi Hotspot	A 3 month / 3GB (whatever occurs first) trial is included.
	A paid subscription to a data plan is required beyond trial period for continued WiFi Hotspot functionality
	Requires Apple CarPlay Compatibility (6CP) as a factory-equipped feature or purchased via ConnectedDrive Store <sup>3</sup>
Apple CarPlay® Compatibility	as a factory-equipped feature or purchased via ConnectedDrive Store <sup>3</sup>
	One-time purchase of 6CP available as standalone purchase

Where no duration is shown above, feature is available for as long as technically supported.

<sup>&</sup>lt;sup>1-3</sup> Please refer to "Notes and Disclosures to Service Durations and Renewal" page for additional information.

## Service Durations and Renewals. Model Year 2019 and later.









Model Year 2019 and later Model Year 2019 and later Model Year 2019 and later Feature with Live Cockpit Pro (Option Code 6U3) with Live Cockpit Plus (Option Code 6U2) without Live Cockpit/Pro/Plus Automatic Collision Warning / Emergency Request (SOS) Requires Live Cockpit Pro (6U3), Live Cockpit Plus (6U2), or Live Cockpit (6U1) Requires BMW Assist eCall (Option 6AC) **Collision Management** Included with vehicle for as long as technically capable Included with vehicle for as long as technically capable **Enhanced Roadside Assistance** MyInfo Requires Connected Package Pro (6C4) Requires Connected Package Pro (6C4) Requires Remote Services (Option 6AP) or Connected Package Plus (6C2) Stolen Vehicle Recovery Included with vehicle for as long as technically capable. Included with vehicle for as long as technically capable. Door Unlock /Lights Flash/Horn Blow Included with vehicle for as long as technically capable. Requires Live Cockpit Pro (6U3), Live Cockpit Plus (6U2), or Live Cockpit (6U1) Requires BMW TeleService (Option 6AE) TeleService Included with vehicle for as long as technically capable. Included with vehicle for as long as technically capable.qt44253 Requires Advanced Real-Time Traffic Information (Option 6AM) Requires Connected Package Pro (6C4) or Connected Package Plus (6C2) Requires Connected Package Pro (6C4) 4years of service included in factory-equipped vehicles 4 years of service included in factory-equipped vehicles **Advanced Real-Time** 4 years of service included in factory-equipped vehicles **Traffic Information** 1 year renewal of 6AM available as part of the BMW Connected 1 year renewal of 6AM available as part of the BMW Connected 1 year renewal of 6AM available as part of the BMW Connected Services Services package Services package Requires Connected Package Pro (6C4) Requires Connected Package Pro (6C4) Weather Icons in Navigation Map or Connected Package Plus (6C2) Requires BMW Online and Apps / ConnectedDrive Services (Option 6AK) 4 years of service included in factory-equipped vehicles 4 years of service included in factory-equipped vehicles 4 years of service included in factory-equipped vehicles1 year renewal 1 year renewal available as part of the BMW Connected Services 1 year renewal available as part of the BMW Connected Services available as part of the BMW Connected Services package BMW Online (News & Weather) package package Requires Connected Package Pro (6C4) or Connected Package Plus (6C2) and Requires Connected Package Pro (6C4) and Requires WiFi Hotspot option (6WD) WiFi Hotspot option (6WD) WiFi Hotspot option (6WD) A 3 month / 3GB (whatever occurs first) trial is included. WiFi Hotspot A 3 month / 3GB (whatever occurs first) trial is included. A 3 month / 3GB (whatever occurs first) trial is included. A paid subscription to a data plan is required beyond trial period A paid subscription to a data plan is required beyond trial period for continued WiFi Hotspot functionality A paid subscription to a data plan is required beyond trial period for continued WiFi Hotspot functionality for continued WiFi Hotspot functionality Requires Apple CarPlay Compatibility (6CP) as a factory-equipped feature or purchased via ConnectedDrive Store Requires Connected Package Pro (6C4) Requires Connected Package Pro (6C4) Apple CarPlay® Compatibility or Connected Package Plus (6C2) Requires Connected Package Pro (6C4)4 Digital Key Classic<sup>4</sup> 1 year of service included in factory-equipped vehicles. Not Applicable Not Applicable No renewals available Requires Connected Package Pro (6C4)4 Requires Connected Package Pro (6C4)4 Not Applicable (formerly Digital Key for iPhone®)4 Included with vehicle for as long as technically capable Included with vehicle for as long as technically capable Requires Connected Package Pro (6C4)<sup>4</sup> Included with vehicle for as long as technically capable Requires Connected Package Pro (6C4)4 Digital Key Plus Not Applicable Included with vehicle for as long as technically capable Requires Connected Package Pro (6C4) BMW Connected Music<sup>5</sup> Requires Connected Package Pro (6C4) Not Applicable Up to 4 years of service included in factory-equipped vehicles<sup>2</sup> Requires Live Cockpit Pro (6U3) Remote Software Upgrade Requires Connected Package Pro (6C4) Not Applicable 4 years of service included in factory-equipped vehicles Requires Connected Package Pro (6C4) Requires Remote Engine Start (Option 1CR) Requires Connected Package Pro (6C4) Remote Engine Start<sup>6</sup> or Connected Package Plus (6C2) 4 years of service included in factory-equipped vehicles 4 years of service included in factory-equipped vehicles 4 years of service included in factory-equipped vehicles Requires Parking Assistant Plus (Option 5DN) or Requires Connected Package Pro (6C4) Requires Connected Package Pro (6C4) Remote 3D View or Connected Package Plus (6C2) Side and Top View Cameras (Option 5DL) 4 years of service included in factory-equipped vehicles 4 years of service included in factory-equipped vehicles 4 years of service included in factory-equipped vehicles Requires Live Cockpit Pro (6U3) Drive Recorder<sup>7</sup> Not applicable Not Applicable Available as 1 month trial, 12 months or 36 months subscription, or one-time purchase Requires Live Cockpit Pro (6U3) **Intelligent Personal Assistant** Not Applicable Not Applicable

4 years of service included in factory-equipped vehicles

Where no duration is shown above, feature is available for as long as technically supported.

<sup>&</sup>lt;sup>4-10</sup> Please refer to "Notes and Disclosures to Service Durations and Renewal" page for additional information.

#### **Service Durations and Renewals. Model Year** 2019 and later (continued).









## Model Year 2019 and later

Feature	with Live Cockpit Pro / BMW Curved Display with HUD (Option Code 6U3)	with Live Cockpit Plus / Navigation (Option Code 6U2)	Model Year 2019 and later without Live Cockpit/Pro/Plus
Traffic Camera Information <sup>8</sup>	Requires Live Cockpit Pro / BMW Curved Display with HUD (6U3) 3 month trial is included for factory-equipped vehicles 1 year subscription available	Requires Live Cockpit Plus / Navigation (6U2) 3 month trial is included for factory-equipped vehicles 1 year subscription available	Not Applicable
Android Auto™ Compatibility	Requires Connected Package Pro (6C4)	Requires Connected Package Pro (6C4)	Not Applicable
Amazon Alexa Car Integration <sup>10</sup>	Requires Connected Package Pro (6C4)	Requires Connected Package Pro (6C4)	Not Applicable
Uneven Road Surface App	Requires Connected Package Pro (6C4)	Not Applicable	Not Applicable

Model Year 2019 and later

<sup>&</sup>lt;sup>4-10</sup> Please refer to "Notes and Disclosures to Service Durations and Renewal" page for additional information.

## Renewals. BMW Connected Services Package









The BMW Connected Services package contains all services available for renewal, based on your vehicle's equipment, with the exception of any ConnectedDrive Upgrades renewals. ConnectedDrive Upgrades are available as standalone renewals.

Renewals are available once the service(s) are within 30 days of expiration. If your vehicle is eligible for renewal(s), simply log in to the Connected Drive Store (<a href="https://mxygarage.bmwusa.com">https://mxygarage.bmwusa.com</a>) to see what BMW Connected Services package is available for your vehicle. Based on how many services will be included in the renewal, the price of the package is reflected accordingly.

Please note that the actual number of services included in the BMW Connected Services package for your vehicle may differ based on vehicle equipment.

	1 services included*	Up to 7 services	Up to 9 services included*
	\$50 for 1 year	included* \$120 for 1 year	\$150 for 1 year
*actual number of available services may differ by vehicle equipment		<u> </u>	
** Electric and Plug-in Hybrid Electric Vehicles only			
BMW Online	X	X	X
Online Speech Processing		X	X
Amazon Alexa Car Integration		X	X
Advanced Real-time Traffic Information		X	X
Digital Charging Service		X	X
BMW eDrive Services**		X	X
Navigation Map Updates		X	X
Connected Music with Spotify®			X
Intelligent Personal Assistant			X

## Notes and Disclosures to Service Durations and Renewals.











<sup>1</sup>Applicable for vehicles with a BMW Assist contract completed starting September 23, 2015. For vehicles with a contract completed before September 23, 2015, the service offering will be that shown in the "2014 and later (except 2014 X6)…" column

<sup>2</sup>An active ConnectedDrive contract is required (either from factory or via a renewal of "Connected Services" package)

<sup>3</sup>Refer to the Service Availability Matrix for availability information about Apple CarPlay Compatibility

<sup>4</sup>Digital Key Classic and Digital Key require Comfort Access (Option 322) and automatic transmission (Option 205, 2TB, or 2TE). Digital Key requires a compatible smartphone with NFC-capabilities, while Digital Key Classic is only available with the BMW KeyCard in order to use the Digital Key feature.

<sup>5</sup>Feature requires that the vehicle software is level 11/2019 or newer. For applicable vehicles, the software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply. For BMW Connected Music, a Spotify® Premium account is required. Spotify®is a registered trademark of Spotify AB. Further information on Spotify can be found at https://www.spotify.com/us/.

<sup>6</sup>Requires Remote Engine Start (Option 1CR) from new, or purchased via the ConnectedDrive Store at www.bmwusa.com/MyBMWConnectedDrive, your BMW Center, or by calling BMW Assist at 888-333-6118.

<sup>7</sup>Requires Parking Assistant Plus (Option 5DN) and Drive Recorder (Option 6DR). For vehicles not equipped with Option 6DR from new, but equipped with Option 5DN, Drive Recorder requires that the vehicle software is level 7/2019 or newer. For applicable vehicles, the software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply.

<sup>8</sup>Traffic Camera Information requires that the vehicle software is level 7/2019 or newer. For applicable vehicles, the software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply.

<sup>9</sup>Remote 3D View requires Parking Assistant Plus (Option 5DN) or Side and Top View Cameras (Option 5DL). Additionally, MY2020 5 Series, X3, and X4 require vehicle software 11/2019 or newer. The software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply.

<sup>10</sup>For vehicles equipped with 6U3 (Live Cockpit Professional) or 6U2 (Live Cockpit Plus), feature requires that the vehicle software is level 3/2021 or newer. For applicable vehicles, the software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply. For vehicles not equipped with 6U3 (Live Cockpit Professional) or 6U2 (Live Cockpit Plus), feature requires that the vehicle software is level 11/2018 or newer.