



Request for access to personal information under the Australian Privacy Principles



Instructions:

- Provide full details in the table below of the types of personal information you seek access to.
- There's no charge for making a request to access your personal information. However, in some cases there may be a charge to cover the time we spend locating, compiling and explaining the information you ask for. If there's a charge, we'll give you an estimate up-front and confirm you'd like us to proceed.

Section 1 – Enter your details so we can contact you about your request

Full given name(s)

Surname

Address (Residential)

State

Postcode

Telephone number

Email address

Signature

Date

Bank use only - Customer CID

Section 2 – Enter details of information you want to access

Product/Account number	Personal Information



Note:

We'll try to provide you with your information within 30 days. We'll need to verify your identity before completing your request. In certain circumstances, we're allowed to deny or limit the access we provide. If so, we'll let you know in writing our reasons for refusing your request.

Please hand this form in at any branch of the Commonwealth Bank; or

Email it to: myprivacyrequest@cba.com.au; or

Post it to: **Group Customer Relations**

Reply Paid 41

Sydney NSW 2001