

## Rolling Programme: Preliminary topics for the European Public Administration Network

Presidency period	I Digitalization and innovation	II Ethics and organizational culture	III Future-oriented strategic, efficient and effective HRM
<b>FINLAND</b> <i>July – Dec. 2019</i>	Trust as basis for service innovations <ul style="list-style-type: none"> <li>Innovations and horizontal cooperation in data-driven decision making, evidence-based policy-making and digital, customer-focused service delivery require trust between different actors.</li> <li>The use of artificial intelligence and robotics in customer service</li> </ul> Expected results: policy briefs, workshop conclusions	Trust as basis for good governance <ul style="list-style-type: none"> <li>Towards an ethically sound, courageous and value-driven leadership for trust</li> <li>Ethics in the workplace: building a culture of integrity and trust</li> </ul> Expected results: policy briefs, workshop conclusions	Trust as basis for effective HRM <ul style="list-style-type: none"> <li>The use of artificial intelligence and robotics in HR and in internal service delivery in government</li> <li>E-learning/digital learning in government</li> </ul> Expected results: policy briefs, workshop conclusions
<b>CROATIA</b> <i>Jan. – June 2020</i>	Enhancing trust in public administration through <ul style="list-style-type: none"> <li>Development of complex digital services for citizens and businesses</li> <li>Application of new digital technologies in public administration</li> </ul> Expected results: survey summaries, policy briefs, workshop conclusions, experience exchange	Enhancing trust in public administration through <ul style="list-style-type: none"> <li>Implementation of innovative tools in the ethics infrastructure</li> <li>Management of employee performance and wellbeing in the civil service</li> </ul> Expected results: survey summaries, policy briefs, workshop conclusions, experience exchange	Dealing with challenges to achieving efficient and effective HRM by <ul style="list-style-type: none"> <li>Tackling the challenge of employment and retention in the civil service</li> <li>Strategic workforce planning and capacity building until 2030</li> </ul> Expected results: survey summaries, policy briefs, workshop conclusions, experience exchange
<b>GERMANY</b> <i>July – Dec. 2020</i>	Development of digital services on all public levels, recruitment of IT-experts, education and training of IT-experts and active staff Expected results: Policy briefs, workshop conclusions, experience exchange	Ethics and integrity as an essential part of the public service Expected results: Policy briefs, workshop conclusions, experience exchange	Demographic challenges to the public service e.g. <ul style="list-style-type: none"> <li>working time</li> <li>mobility</li> <li>flexible working lifetime</li> </ul> Expected results: Policy briefs, workshop conclusions, experience exchange