

Committee on Transport and Tourism

Public Hearing

“Passenger Rights: Strengthening enforcement and improving multimodal journeys through new rights”

PROGRAMME

Brussels, 18 November 2024

15.30-17.30

Room ANTALL - 4Q1

15.30 Opening by **Mrs Elissavet VOZEMBERG-VRIONIDI**, Chairwoman, TRAN Committee

15.34 Initial remarks by Rapporteur Mr Ricci

15.35 **Panel I: Challenges in the enforcement of passengers rights: the way forward**
Presentations by experts

- **Mr José Luis LOZANO LOZANO**
Director of Safety Management and Aircrew
Spanish Aviation Safety and Security State Agency
- **Mr Daniel CASAS**
Accessibility Officer
European Disability Forum
- **Mr Steven BERGER**
Senior Legal Officer Acting Head of Consumer Rights
The European Consumer Organisation (BEUC)
- **Mr Emmanuel MOUNIER**
Secretary General
EU Travel Tech
- **Mr Sebastian LOERKE**
Policy Manager
Airlines for Europe, A4E
- **Mr Nick BROOKS**
Secretary General,
Alliance of Passenger Rail New Entrants in Europe, ALLRAIL

16.05 Questions and answers
Final remarks by Rapporteur Mr Ricci

* * * * *

16.34 Initial remarks by Rapporteur Mr Gieseke

16.35 **Panel II: Innovative solutions for multimodal passengers' rights**
Presentations by experts

- **Ms Christina RUSSE**
Deputy Secretary General
The European Travel Agents' and Tour Operators' Associations, ECTAA
- **Ms Delphine GRANDSART**
Senior Researcher
European Passengers' Federation, EPF
- **Mr Gabriele DONA**
Strategy and Sustainability Unit
TRENITALIA
- **Ms Raluca MARIAN**
Director EU Advocacy
World Road Transport Organisation, IRU
- **Mr Alex RENNIE**
Senior Public Affairs Manager
Skyscanner
- **Mr Jean-Philippe MONOD DE FROIDEVILLE**
SVP Global Government & Corporate Affairs
Expedia Group

17.05 Questions and answers
Final remarks by Mr Gieseke

17.29 Closing remarks by the Chairwoman

17.30 End of programme