

**Question for written answer E-002603/2024
to the Commission**

Rule 144

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Subject: Erasmus+ programme and IT tools

In Parliament's resolution of 16 January 2024 on the implementation of the Erasmus+ programme 2021-2027, MEPs urged the Commission to ensure that existing digital tools and systems used for the programme's management and implementation are user-friendly.

Despite the fact that digitalisation is a central priority of the programme, the slow progress of the digital tools that are supposed to support the programme's implementation is falling short of expectations, negatively affecting participation. MEPs called on the Commission to tackle, without delay, the persistent issues relating to Erasmus+ IT tools and to test them on a sufficiently large scale before further implementation.

Can the Commission answer these questions:

1. What actions is the Commission pursuing to mitigate existing errors, time-outs, and communication breakdowns and what progress has been made over the last two years?
2. What measures are in place to monitor IT systems and prevent outages or performance issues that could disrupt programme implementation, especially those affecting applicant registration and submissions?
3. A centralised IT infrastructure creates a dependency on Commission systems. How does the Commission plan to improve data accessibility for decentralised programme actions, and how will the Commission ensure that national agencies and programme actors, including Erasmus Without Paper users, can access data effectively?

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