



ORDERING GUIDE

FortiGuest

Available in



Virtual
Machine



BYOL using
Public Cloud
Providers

FortiGuest is a sophisticated network security solution specifically designed to address the challenges of guest access in modern environments. By providing a seamless and secure method for granting temporary network access to visitors, contractors, and partners, FortiGuest streamlines the process while maintaining the highest level of network integrity.

With its advanced authentication protocols, comprehensive access controls, and real-time monitoring capabilities, FortiGuest ensures that guest users can enjoy a hassle-free and protected experience. Whether it's controlling bandwidth usage, preventing unauthorized access, or safeguarding sensitive data, FortiGuest offers a robust and reliable solution for managing guest access while prioritizing network security.

This ordering guide will help you choose the right solution for your customer. FortiGuest is offered as a virtual machine for private and public cloud deployments.

FUNCTIONAL AREA	FEATURE	VM
RADIUS	VPN Authentication	☑
	Admin Authentication	☑
	802.1X	☑
	Dynamic VLAN	☑
	Change of Authorization	☑
	Multiple pre-shared keys (MPSK)	☑
Supported Identity Stores	RADIUS/RadSec	☑
	Microsoft AD/Open LDAP	☑
	SAML	☑
	MySQL, Microsoft SQL, PostgreSQL, and Oracle SQL	☑
	Built-in local store	☑
	Facebook, Twitter, Google, Google Workspaces, Instagram, LinkedIn	☑
PMS Support	OAUTH 2.0/OIDC	☑
	Oracle Cloud PMS ¹	☑
	Hobic ¹	☑
	Oracle Opera ¹	☑
Credit Card Billing Support	IDS Next ¹	☑
	Paypal ¹	☑
	Authorize.net ¹	☑
	Peach Payment ¹	☑
	Secure Pay ¹	☑
	Secure Pay API ¹	☑
Portals	Sage Pay ¹	☑
	Captive Portal	☑
	Self-Registration and Guest	☑
	Smart Connect	☑
	Account and Session Management	☑
	Click Through	☑
	PMS Billing	☑
	Credit Card Billing	☑
	Social Login	☑
	Multiple pre-shared keys (MPSK)	☑
Smart Connect	Android	☑
	iOS	☑
	Windows	☑
	Linux	☑
	Chrome OS	☑
Onboarding	SINE Core ¹	☑

¹ Separate third-party license is needed (purchased separately)

LICENSE ORDER INFORMATION

FORTIGUEST VIRTUAL MACHINE		
PRODUCT	SKU	DESCRIPTION
SUBSCRIPTION USER LICENSE		
FortiGuest-VM Subscription	FC1-10-STVMS-493-01-DD	FortiGuest license subscription for 25 users. Includes 24x7 support.
	FC2-10-STVMS-493-01-DD	FortiGuest license subscription for 500 users. Includes 24x7 support.
	FC3-10-STVMS-493-01-DD	FortiGuest license subscription for 2000 users. Includes 24x7 support.
	FC4-10-STVMS-493-01-DD	FortiGuest license subscription for 10 000 users. Includes 24x7 support.

FortiGuest subscriptions are stackable.

FortiGuest VM is based on the subscription limits that are scaled based on 'Users' quota for the VM license.

OBJECT NAME	VM
Users (local and remote)	From subscription
Guest Users	Same as number of users
Social Users	Same as number of users
Device (MAC-based Auth.)	Number of users x 5

FORTIGUEST VM: PRIVATE CLOUD SUPPORT

	VMWARE	KVM	MICROSOFT HYPER-V	PROXMOX VE	NUTANIX
FortiGuest Subscription	✓	✓	✓	✓	✓

FORTIGUEST VM: PUBLIC CLOUD SUPPORT

	AMAZON AWS	MICROSOFT AZURE	GOOGLE GCP	ORACLE OCI
FortiGuest Subscription	✓	✓	✓	✓

All public cloud instances are in a BYOL mode and require FortiGuest subscriptions that need to be purchased separately.

FORTIGUARD SMS

PRODUCT	SKU	DESCRIPTION
FortiSMS	SMS-ELIC-100	License for 100 SMS text messages.

License is stackable. Customer has option to use a third-party SMS gateway (Bring Your Own SMS). SMS SKUs for FortiToken Cloud cannot be applied to FortiGuest SMS.

SAMPLE BILL OF MATERIALS (BOM)

A customer wants to buy FortiGuest subscription for the next 3 years. They have 1700 users. All of them would centrally login.

Standalone VM:

- 1 x FC2-10-STVMS-493-01-36 for 2000 users (SKU is cheaper than stacking 500 and 25 packs to reach the number. This gives customers a better deal and room to grow!)
- FortiCare Support is already included in.
- When registering, each certificate will have to be stacked on top of each other. Only one license will then be generated.

A customer wants to buy FortiGuest subscription for one year. They have 5900 users. All of them would centrally login.

Standalone VM:

- 3 x FC3-10-STVMS-493-01-12 for 6000 users.
- FortiCare Support is already included in.
- When registering, each certificate will have to be stacked on top of each other. Only one license will then be generated.

A customer has 10 remote branches where each of them has less than 25 users and wants to buy a FortiGuest subscription for five years on each site.

Standalone VM:

- 25 unique FC1-10-STVMS-493-01-60 SKUs in the order for 25 users.
- FortiCare Support is already included in.
- When registering, each certificate will create a unique FortiGuest license.

FREQUENTLY ASKED QUESTIONS

Is there a base VM license?

No. The FortiGuest user licenses are tied to their respective SKUs. When registering the first certificate, the license and serial number will be created at that time.

Is it possible to purchase a license for 3000 users and split it between two FortiGuest with 1500 users each?

No. The FortiGuest user licenses are tied to their respective SKUs.

If you purchase 3000 user licenses, it will be 2000 + 500 + 500. With this, you can have:

- One FortiGuest license with 3000 users.
- Two FortiGuest licenses with 2000 users and 1000 users or 2500 users and 500 users.
- Three FortiGuest licenses with respectively 2000, 500 and 500 users.

Are remote users counted for the license?

Yes. When a remote guest user is authenticating, FortiGuest will automatically create an internal user account and therefore will count as a subscription.

Any remote that never connects will NOT be counted as a subscription.

Remote users that could potentially log in are LDAP, AD, RADIUS, SAML, Social.

Are all local users counted for the license?

No. Guest users with Expired, Suspended, Pending Approval and Rejected status are **NOT** counted.

Admin & Sponsor users local or remote are **NOT** counted.

Are devices counted for the license?

No. Guest users and devices are counted separately.

If and only if Device authentication is enabled, then the maximum amount of devices will be five times the amount of allowed users.

If Device authentication is not enabled, then devices are not at all counted.

Is it possible to stack licenses at any point of time?

Yes. However our licensing is limited to only carry one expiration date and one seat number, therefore the license might not reflect the overall purchase at a certain point of time. It is therefore recommended to do so via distributors or renewal team.

When stacking use licenses do I need to re-apply the license on the VM?

No. You can do so if needed, however it is possible to update automatic license updates through FortiGuard network.

Visit www.fortinet.com for more details

