

Artificial Intelligence Is Key to Digital Acceleration

Artificial intelligence for IT operations (AIOps) has revolutionized the way IT professionals manage and optimize complex IT systems. Leveraging advanced AI analytics can help you meet your organizational goals more quickly and efficiently.

Where Are the Workers?



Nearly **4 out of 5** employers have difficulty finding talent.¹



There are over **3x** the number of job postings than qualified applicants.²



70% of businesses are held back by lack of talent.³

Is AIOps the Solution? Analyst Findings

GARTNER



90%

By 2027, 90% of enterprises will use some AI functions to automate Day 2 network operations, up from fewer than 10% in 2023.⁴

IDC



70%

By 2027, AI-enabled automation will ensure consistent digital infrastructure configuration, performance, cost, and security by reducing the need for human operations intervention by 70% and improving SLOs.⁵

FORRESTER



92%

92% of decision-makers are planning to establish or improve use of automation technologies.⁶

Conclusion

AIOps offers a multitude of benefits for organizations struggling to hire additional IT staff. By harnessing the power of AI and advanced analytics, organizations can revolutionize their IT operations, enabling robust and reliable IT services in a rapidly evolving digital landscape.

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¹ "2023 Global Talent Shortage," Manpower Group, accessed August 2, 2023.

² Nicole Lewis, "HR Pressed by IT Skills Shortages, Growing Demand," SHRM, October 31, 2022.

³ Clare McDonald, "Almost 70% of businesses held back by talent shortage," ComputerWeekly.com, November 3, 2022.

⁴ Jonathan Forest, Andrew Lerner Tim Zimmerman, "Innovation Insight: AI Networking Has the Potential to Revolutionize Network Operations," Gartner, May 15, 2023.

⁵ Jevin Jensen, Tim Grieser, "AIOps: Growing Adoption and Best Practices," IDC, October 2022.

⁶ Carlos Casanova, "AIOps Reference Architecture Defined: The Official Introduction Of The Forrester AIOps Reference Architecture," Forrester, June 1, 2022.