



United States of America
FEDERAL TRADE COMMISSION
WASHINGTON, D.C. 20580

Laura Strickler
CBS News
2020 M St. NW
Washington, DC 20036

SEP 02 2015

Re: FOIA-2015-01412
Trump University

Dear Ms. Strickler:

This is in response to your request dated September 2, 2015 under the Freedom of Information Act seeking access to complaints filed against Trump University or the Trump Entrepreneur Initiative that were responsive to Gizmodo's FOIA request. In accordance with the FOIA and agency policy, we have searched our records as of September 2, 2015, the date we received your request in our FOIA office.

As a news media requester, there are no fees associated with this request so your request for a fee waiver is moot. Also, because we are responding to your request within 10 business days, there is no need to determine your request for expedited processing. *See* 16 C.F.R. § 4.11(a)(1)(i)(G).

We have located 36 consumer complaints. We included one more complaint than that released to Gizmodo because of the date restrictions in its request. This comprises all of the consumer complaints received by the FTC concerning Trump University or the Trump Entrepreneur Initiative.

I am granting partial access to, and am enclosing copies of, the accessible records. You should know that the enclosed complaints have not necessarily been verified by the FTC. Therefore, you should make your own judgment about relying on the information provided. Some of the complaints, and portions of other complaints, are subject to two of the nine exemptions to the FOIA's disclosure requirements, as explained below.

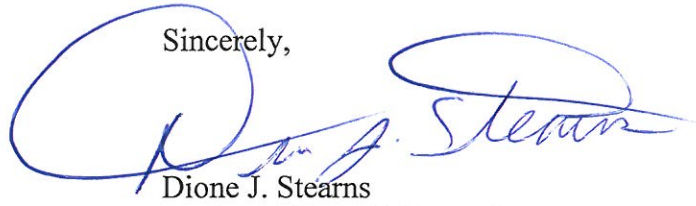
One of the complaints is withheld in full under FOIA Exemption 3, 5 U.S.C. § 552(b)(3), because it is exempt from disclosure by another statute; specifically, Section 21(f) of the FTC Act provides that the FTC may not disclose any material reflecting a consumer complaint obtained from a foreign source if that foreign source has requested confidential treatment. 15 U.S.C. § 57b-2(f).

I am also denying access to consumers' names and addresses, and any other identifying information found in the complaints. This information is exempt from release under FOIA Exemption 6, 5 U.S.C. § 552(b)(6), because individuals' right to privacy outweighs the general public's interest in seeing personal identifying information. *See The Lakin Law Firm v. FTC*, 352 F.3d 1122 (7th Cir. 2003).

If you are not satisfied with this response to your request, you may appeal by writing to Freedom of Information Act Appeal, Office of the General Counsel, Federal Trade Commission, 600 Pennsylvania Avenue, N.W., Washington D.C. 20580, within 30 days of the date of this letter. Please enclose a copy of your original request and a copy of this response. If you believe that we should choose to disclose additional materials beyond what the FOIA requires, please explain why this would be in the public interest.

If you have any questions about the way we handled your request or about the FOIA regulations or procedures, please contact Brian Welke at 202-326-2897.

Sincerely,

A handwritten signature in blue ink, appearing to read "Dione J. Stearns", is written over a large, circular blue ink scribble.

Dione J. Stearns
Assistant General Counsel