

Do Not Call

**DATA
BOOK
2019**

Federal Trade Commission
October 2019



Table of Contents

The National Do Not Call Registry

The Data Book

Inside the numbers

Who is using the Do Not Call Registry

Complaint Figures by Year Complaint

Figures for FY 2019

State Rankings

Registration and Complaint Figures by State

Alabama

Alaska

Arizona

Arkansas

California

Colorado

Connecticut

Delaware

District of Columbia

Florida

Georgia

Hawaii

Idaho

Illinois

Indiana

Iowa

Kansas

Kentucky

Louisiana

Maine

Maryland

Massachusetts

Michigan

Minnesota

Mississippi

Missouri

Montana

Nebraska

Nevada

New Hampshire

New Jersey

New Mexico

New York

North Carolina

North Dakota

Ohio

Oklahoma

Oregon

Pennsylvania

Puerto Rico

Rhode Island

South Carolina

South Dakota

Tennessee

Texas

Utah

Vermont

Virginia

Washington

West Virginia

Wisconsin

Wyoming

The National Do Not Call Registry

The National Do Not Call Registry provides an easy and efficient way for consumers to tell companies they don't want to receive most telemarketing sales calls. Robocalls that are sales calls are illegal whether a number is on the Registry or not, unless the caller has written permission from a consumer.

Since its inception in 2003, the Registry has continued to grow. As of September 30, 2019, there were 239 million active registrations. Consumers can register multiple phone numbers on the Registry by registering online at donotcall.gov or calling a toll-free number (888-382-1222) from the telephone numbers they wish to register. Telemarketers and sellers must remove numbers added to the Registry from their call lists at least every 31 days. Organizations can access the Registry at telemarketing.donotcall.gov.

If a company violates the Do Not Call rules, consumers can report the call to the Federal Trade Commission (FTC) online at donotcall.gov or by calling the toll free number. Law enforcement officials review these complaints, as well as consumer registration and telemarketer access information, through the Consumer Sentinel Network, a secure online database maintained by the FTC. For more information about Sentinel, visit ftc.gov/sentinel. Law enforcement personnel may join Sentinel at register.consumersentinel.gov.

The Data Book

The *National Do Not Call Registry Data Book* contains statistical data about phone numbers on the Registry, telemarketers and sellers accessing phone numbers on the Registry, and complaints consumers submit to the FTC about telemarketers allegedly violating the Do Not Call rules. The FTC monitors the data for accuracy and occasionally makes modifications to address potential problems. Statistical data on complaints is based on unverified complaints reported by consumers, not on a consumer survey.

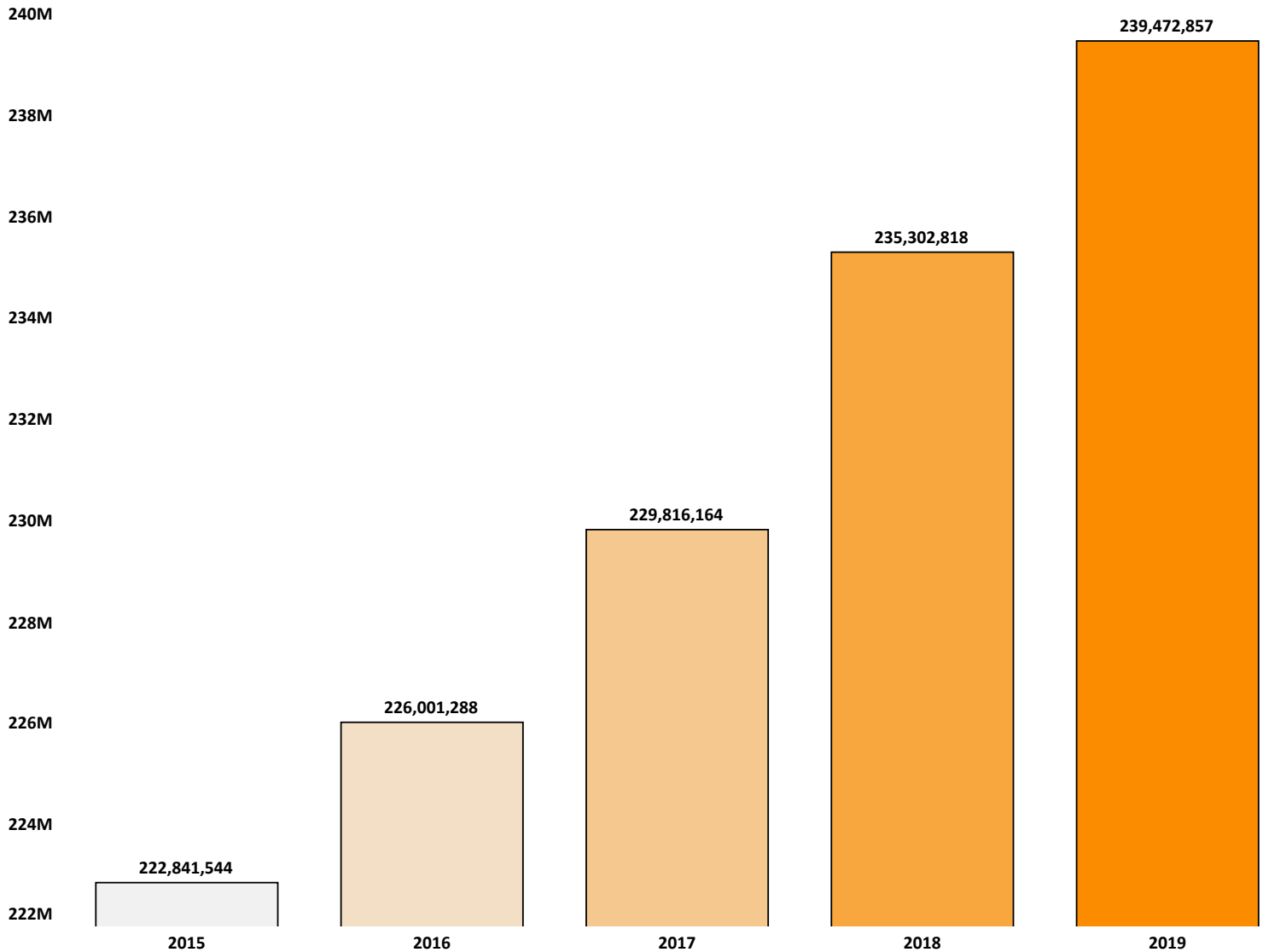
Inside the numbers

- When we report the total number of DNC complaints, we break it down to show how many were robocalls and how many came from live callers. With a few exceptions, telemarketing robocalls are illegal, whether or not a number is on the Do Not Call Registry. As always, when it's a live caller, we verify that the consumer's telephone number was registered on the DNC database before we take the complaint.
- Our online complaint form asks for the topic of the call.
 - Consumers can choose to report specific topics, such as reducing debt, vacation & timeshares, and several other categories. Not everyone who files a complaint reports a topic.
 - The Data Book does not include statistics where a consumer chose "Other," or topics less likely to violate the Do Not Call Rules, such as debt collection, political, or charitable calls.
- The Data Book includes a state-by-state analysis of DNC complaints. This is how we identify a consumer's state:
 - If consumers report their state, we use the state they report.
 - If consumers do not report their state, we use their area code.
 - The state-by-state analysis also includes the top 10 topics consumers reported.
- The underlying data in the report is available on our open government site where we post our daily complaint data at: www.ftc.gov/data.
- States are ranked based on the number of registrations or complaints per 100,000 population. Complaint figures include the total number of FY 2019 complaints submitted to the FTC. Population estimates are based on 2018 U.S. Census population estimates (Annual Estimates of the Resident Population: April 1, 2010 to July 1, 2018).
- For the purposes of this report, "active registrations" are those registrations consumers have placed on the Registry that have not been subsequently deleted by the consumer or removed by the FTC. The FTC removes numbers that have been disconnected and reassigned.



FY 2019 National Do Not Call Registry Who is using the Do Not Call Registry

Active Registrations by Fiscal Year



"Active Registrations" reflect the total number of phone numbers registered on the National Do Not Call Registry for each fiscal year as of September 30, 2019.

Organizations Accessing the Registry by Fiscal Year

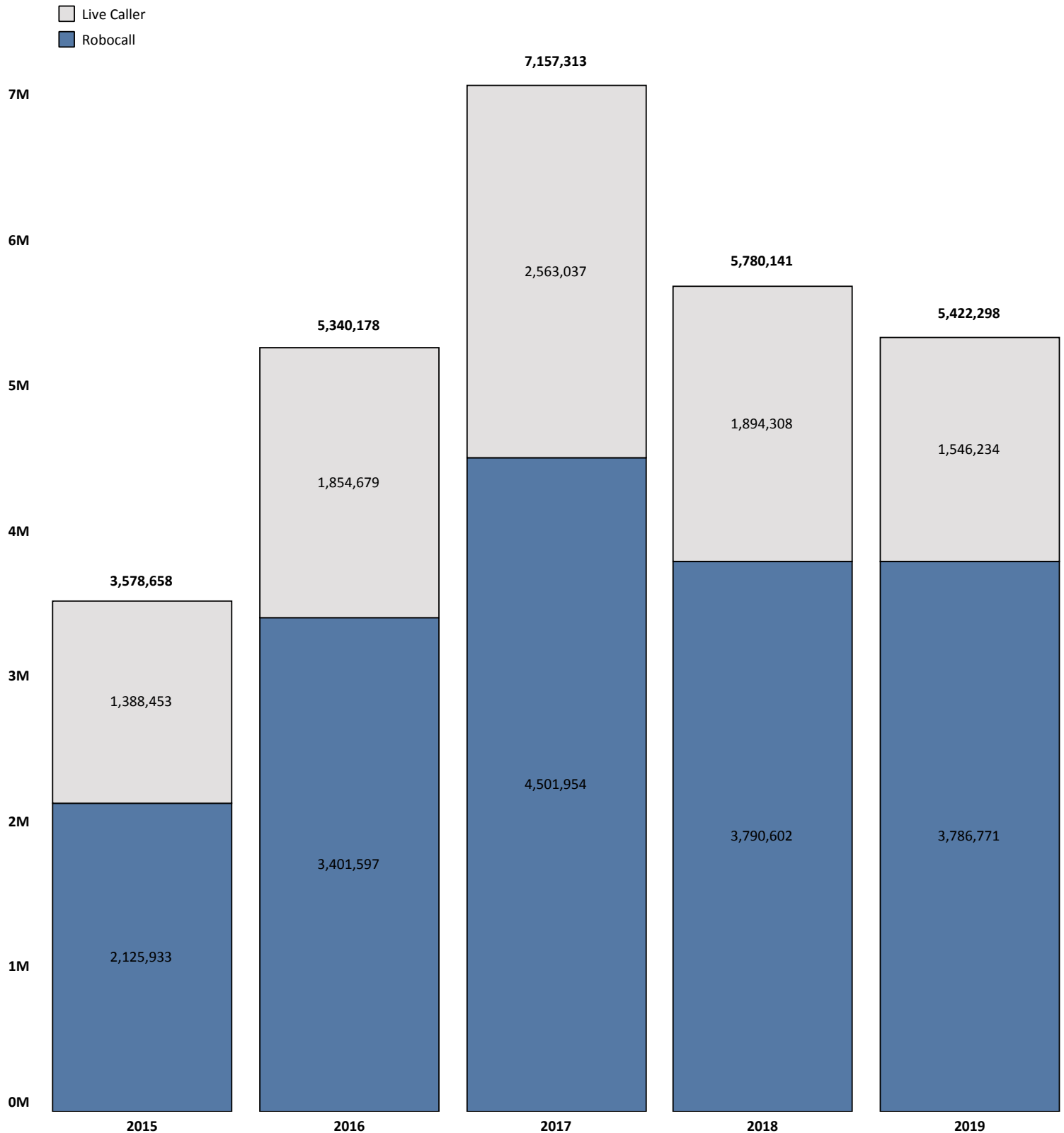
	2015	2016	2017	2018	2019
5 or Fewer Area Codes	20,075	17,634	15,536	15,045	12,525
Organizations Who Paid	2,502	2,353	2,259	2,163	2,014
Exempt Organizations	521	503	543	520	541
Total	23,098	20,490	18,338	17,728	15,080

Telemarketers and sellers can access up to five area codes on the Registry for free. To access more than five area codes, they must pay a fee. Organizations that are not selling goods or services are "exempt" and can access numbers on the Registry for free. This includes organizations asking for charitable contributions, raising money for political purposes, or conducting surveys. It also includes organizations calling **only** people they have an established business relationship with or who have given the organization written permission to call.



FY 2019 National Do Not Call Registry Complaint Figures by Year

Complaints by Call Type and Fiscal Year

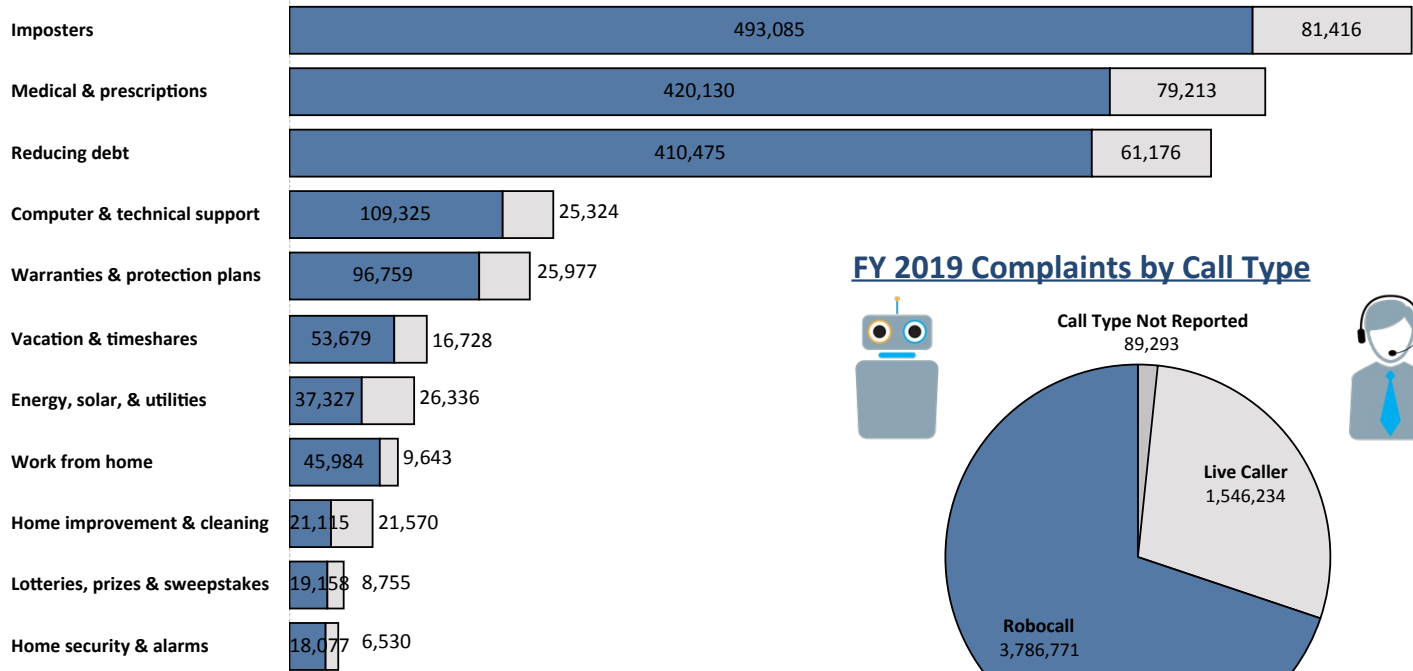


The total includes complaints about robocalls, complaints about live callers, and complaints where the call type was not reported. The number of calls where a call type was not reported is relatively small every year. The data is available at [ftc.gov/data](https://www.ftc.gov/data).

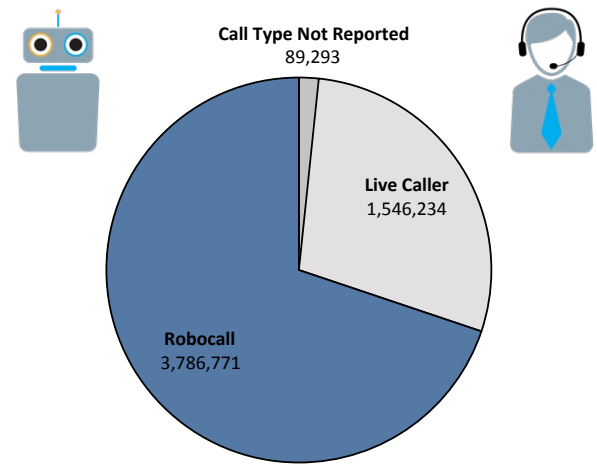


FY 2019 National Do Not Call Registry Complaint Figures for the Year

FY 2019 Complaints by Topic*

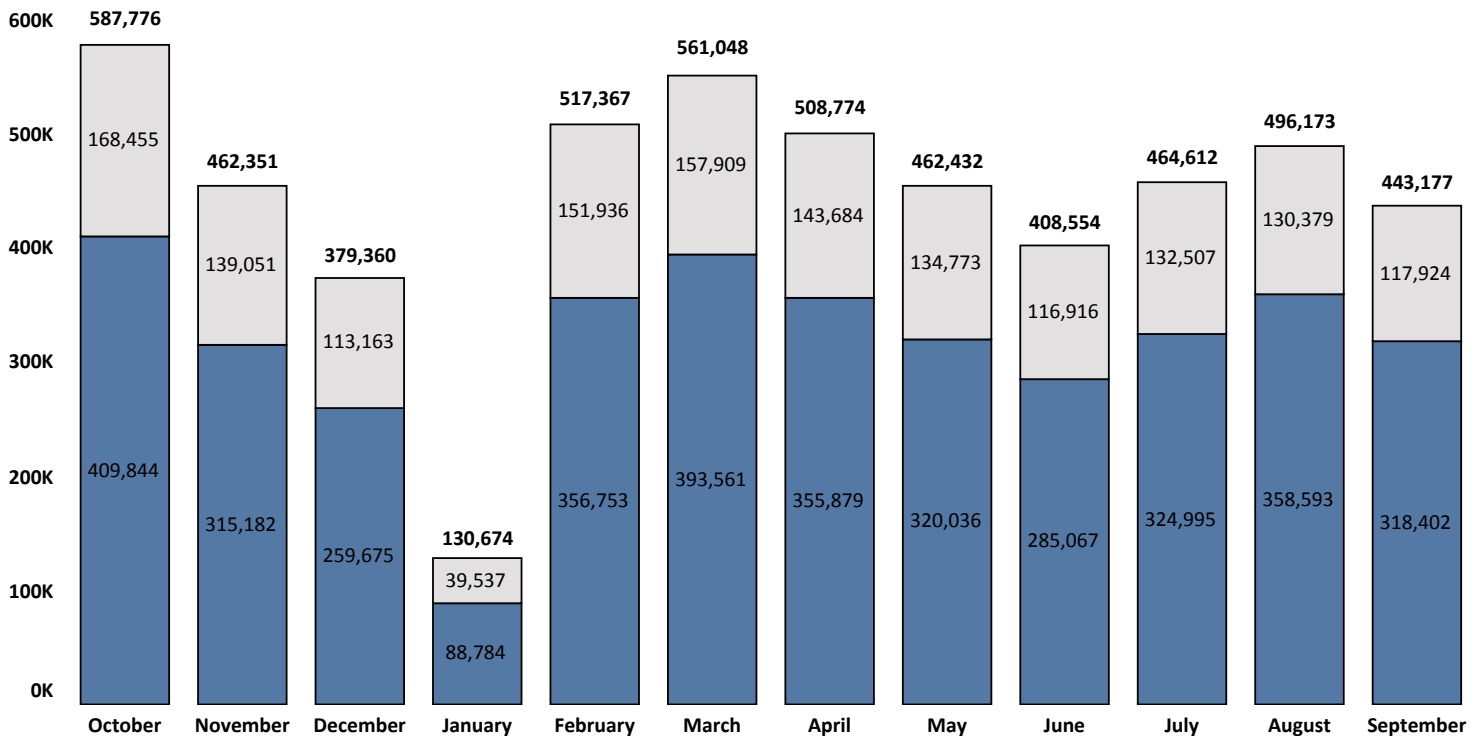


FY 2019 Complaints by Call Type



*Not everyone who files a complaint reports a topic.

FY 2019 Complaints by Month

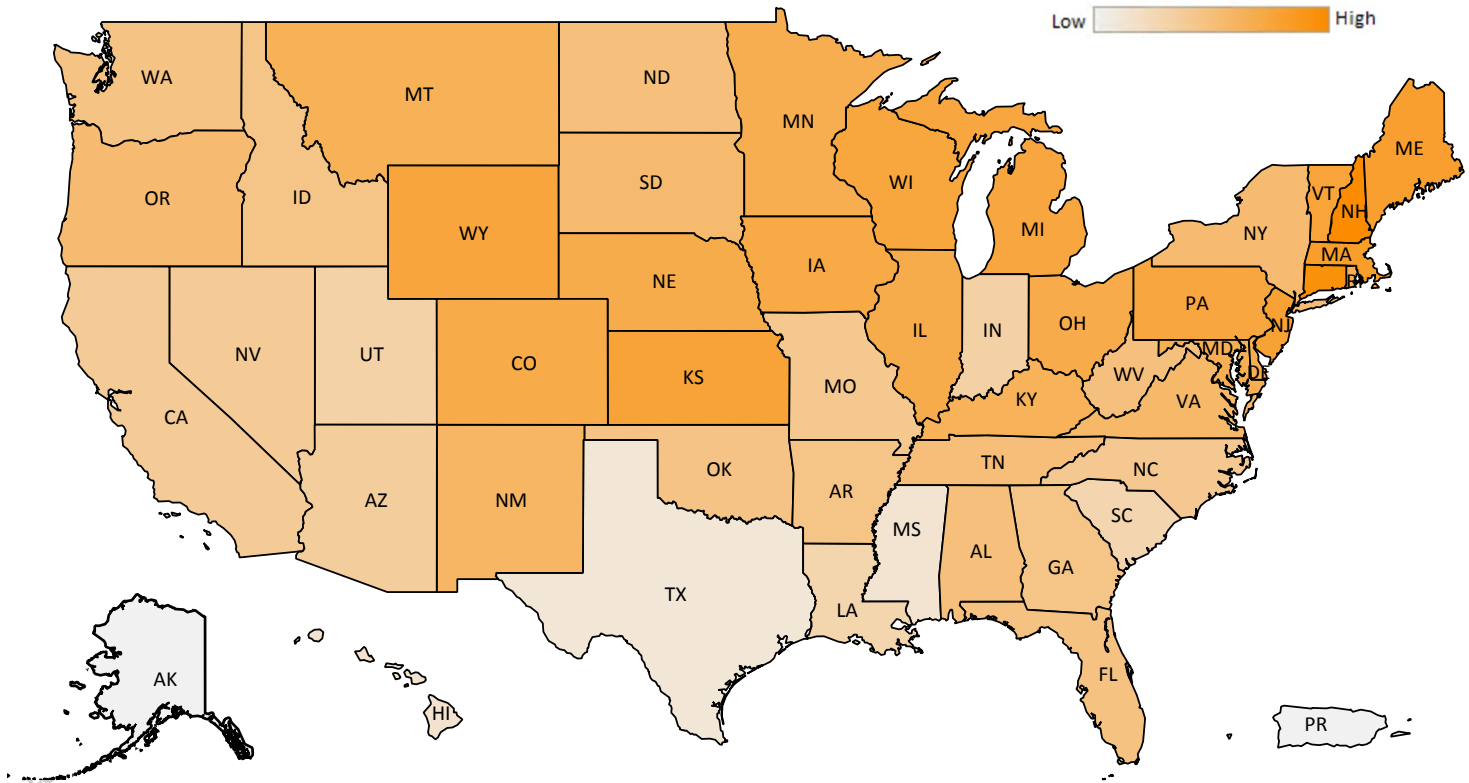


The total includes complaints about robocalls, complaints about live callers, and complaints where the call type was not reported. The number of calls where a call type was not reported is relatively small every month. The full data, as well as complaints reporting that the consumer asked the entity to stop calling, is available at ftc.gov/data. Between December 28, 2018 and January 26, 2019, the complaint intake portals were unavailable due to the government shutdown.



FY 2019 National Do Not Call Registry Registrations by State

State Rankings for National Do Not Call Registry Registrations per 100K Population



Rank	Consumer State	Active Registrations	Active Registrations per 100K Population
1	New Hampshire	1,266,101	93,339
2	Connecticut	3,274,672	91,659
3	Massachusetts	5,954,382	86,269
4	Maine	1,143,877	85,466
5	New Jersey	7,543,587	84,678
6	Kansas	2,449,283	84,124
7	Vermont	523,784	83,632
8	Wyoming	480,716	83,207
9	Wisconsin	4,828,154	83,050
10	Pennsylvania	10,605,375	82,809
11	Michigan	8,275,163	82,785
12	Iowa	2,577,001	81,650
13	Colorado	4,625,864	81,219
14	Ohio	9,473,569	81,044
15	Nebraska	1,558,094	80,761
16	Illinois	10,285,483	80,727
17	Minnesota	4,475,302	79,757
18	Delaware	770,969	79,714
19	Maryland	4,803,794	79,497
20	Rhode Island	838,660	79,320
21	Montana	836,263	78,722
22	Kentucky	3,493,457	78,181
23	New Mexico	1,605,925	76,639
24	Virginia	6,451,120	75,738
25	South Dakota	660,221	74,835
26	New York	14,575,599	74,585

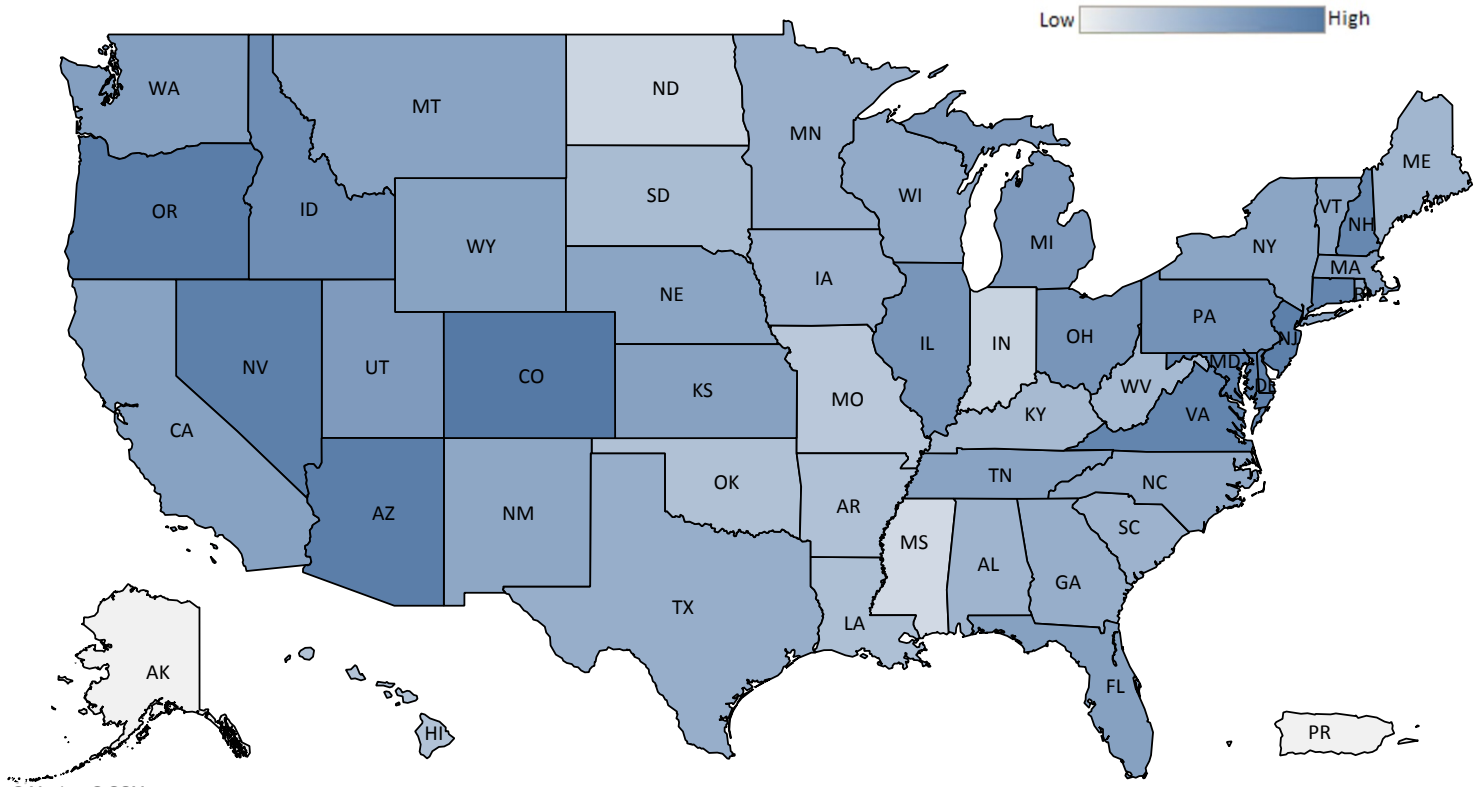
Rank	Consumer State	Active Registrations	Active Registrations per 100K Population
27	Oregon	3,121,557	74,487
28	Tennessee	4,953,433	73,167
29	Alabama	3,553,161	72,693
30	North Dakota	552,283	72,661
31	West Virginia	1,306,896	72,371
32	Florida	15,240,587	71,554
33	Washington	5,363,736	71,179
34	Oklahoma	2,801,356	71,045
35	Arkansas	2,123,180	70,448
36	Georgia	7,410,337	70,444
37	Idaho	1,234,970	70,400
38	Missouri	4,232,392	69,084
39	North Carolina	7,154,380	68,901
40	California	26,887,347	67,971
41	Nevada	2,058,266	67,831
42	Arizona	4,799,889	66,929
43	Indiana	4,385,213	65,530
44	Utah	2,046,623	64,744
45	Louisiana	2,970,254	63,740
46	South Carolina	3,218,199	63,299
47	Hawaii	826,340	58,173
48	Mississippi	1,720,338	57,603
49	Texas	16,278,009	56,714
50	Alaska	382,534	51,873
	District of Columbia	654,532	93,178
	Puerto Rico	408,582	12,788

The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of active registrations per 100,000 population. Active registrations include all phone numbers on the National Do Not Call Registry as of September 30, 2019. Population estimates are based on 2018 U.S. Census population estimates.



FY 2019 National Do Not Call Registry Complaints by State

State Rankings for National Do Not Call Registry Complaints per 100K Population



Rank	Consumer State	Complaints	Complaints per 100K Population	Rank	Consumer State	Complaints	Complaints per 100K Population
1	Colorado	130,640	2,294	27	Vermont	10,004	1,597
2	Oregon	93,308	2,227	28	Rhode Island	16,867	1,595
3	Arizona	158,549	2,211	29	New Mexico	32,872	1,569
4	New Jersey	194,927	2,188	30	North Carolina	160,842	1,549
5	Nevada	66,319	2,186	31	Wisconsin	88,272	1,518
6	Maryland	130,339	2,157	32	Georgia	154,491	1,469
7	Delaware	20,640	2,134	33	Texas	419,724	1,462
8	Virginia	178,717	2,098	34	Minnesota	81,067	1,445
9	Connecticut	74,719	2,091	35	Iowa	44,993	1,426
10	New Hampshire	27,730	2,044	36	South Carolina	71,165	1,400
11	Idaho	34,452	1,964	37	Alabama	67,559	1,382
12	Pennsylvania	241,397	1,885	38	Maine	18,121	1,354
13	Illinois	234,401	1,840	39	West Virginia	23,714	1,313
14	Ohio	214,863	1,838	40	Kentucky	57,913	1,296
15	Michigan	176,596	1,767	41	South Dakota	11,200	1,270
16	Utah	55,426	1,753	42	Louisiana	56,693	1,217
17	Washington	126,860	1,683	43	Oklahoma	47,442	1,203
18	Massachusetts	115,236	1,670	44	Arkansas	36,164	1,200
19	Florida	354,315	1,664	45	Hawaii	16,736	1,178
20	Kansas	48,159	1,654	46	Missouri	67,253	1,098
21	California	652,024	1,648	47	Indiana	64,305	961
22	Wyoming	9,458	1,637	48	North Dakota	7,039	926
23	Tennessee	110,123	1,627	49	Mississippi	26,241	879
24	Montana	17,250	1,624	50	Alaska	4,287	581
25	Nebraska	30,979	1,606		District of Columbia	15,992	2,277
26	New York	313,127	1,602		Puerto Rico	1,475	46

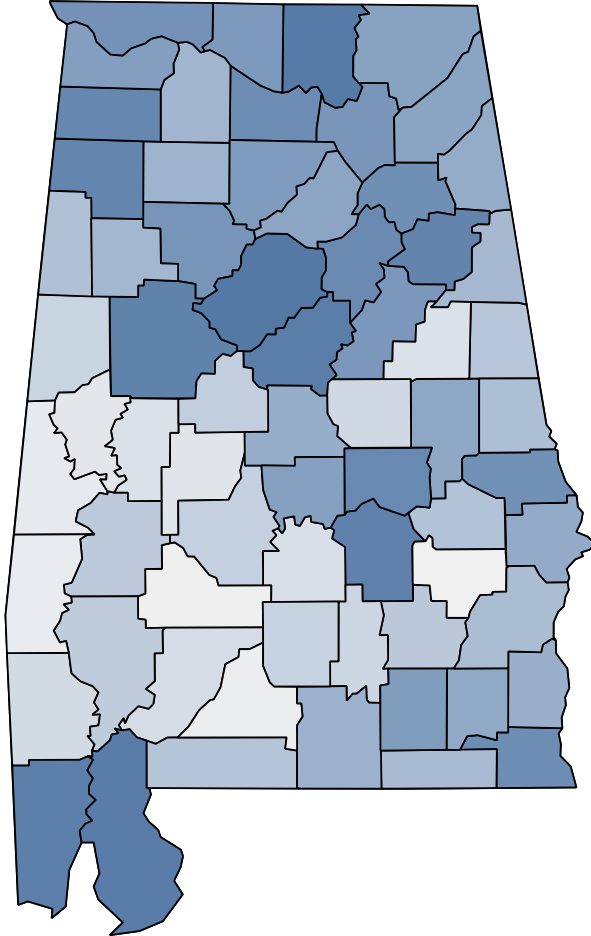
The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of complaints per 100,000 population. Complaints include the total number of FY 2019 complaints submitted to the FTC. Population estimates are based on 2018 U.S. Census population estimates.



FY 2019 National Do Not Call Registry Registration and Complaint Figures by State

Alabama

Complaints by County



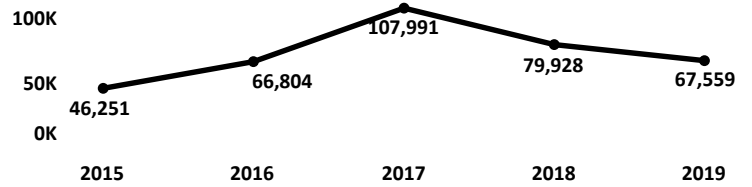
Low High

State Totals

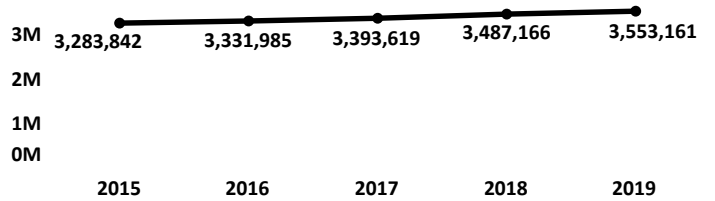
Complaints: 67,559 (#37 nationally, per 100K population)

Active Registrations: 3,553,161 (#29 nationally, per 100K population)

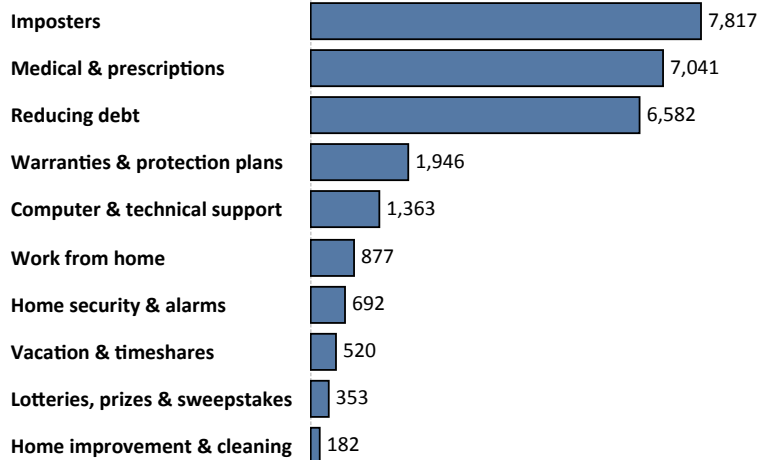
Complaints by Fiscal Year



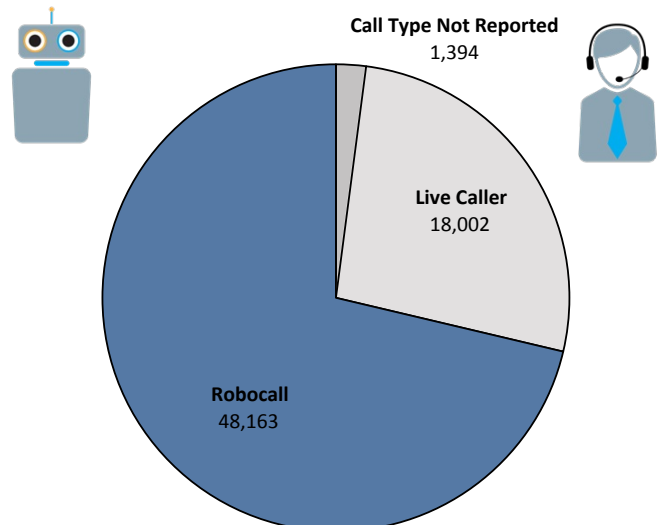
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



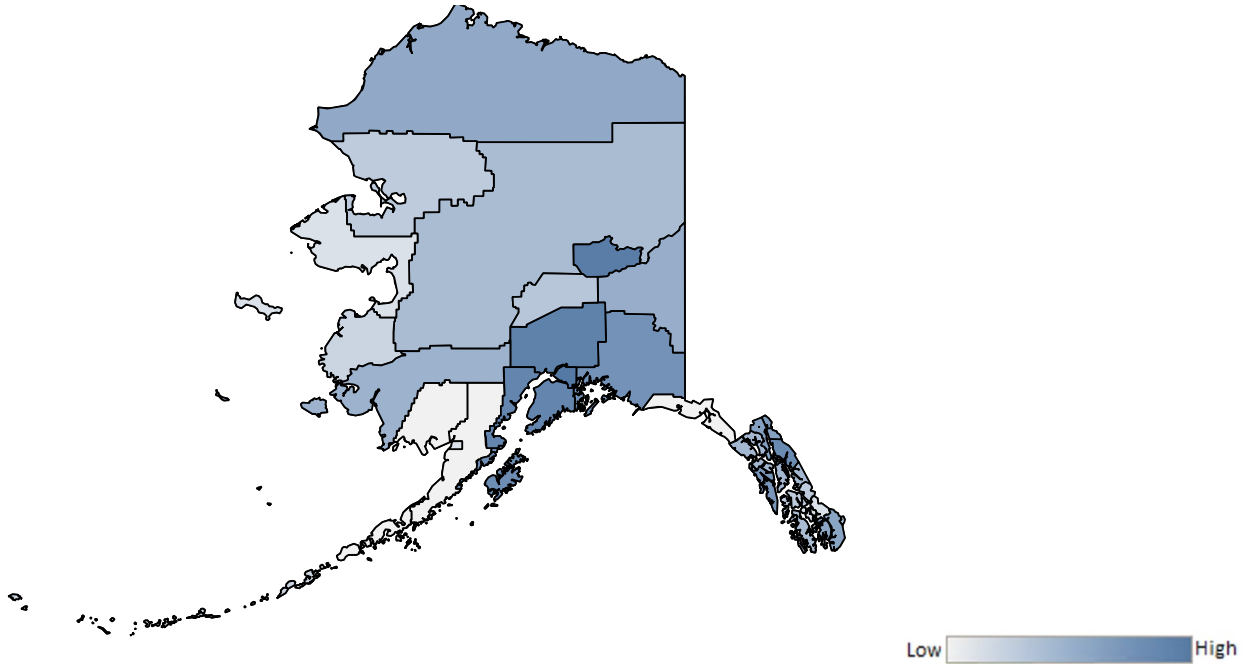
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Alaska

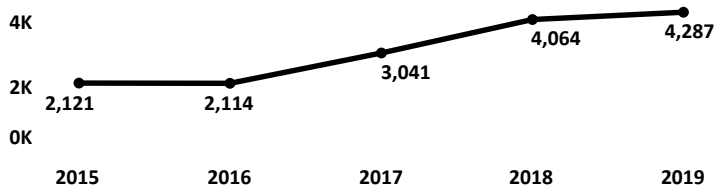
Complaints by Borough or Census Area



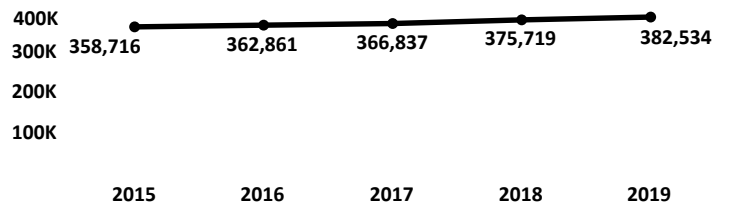
State Totals

Complaints: 4,287 (#50 nationally, per 100K population)
 Active Registrations: 382,534 (#50 nationally, per 100K population)

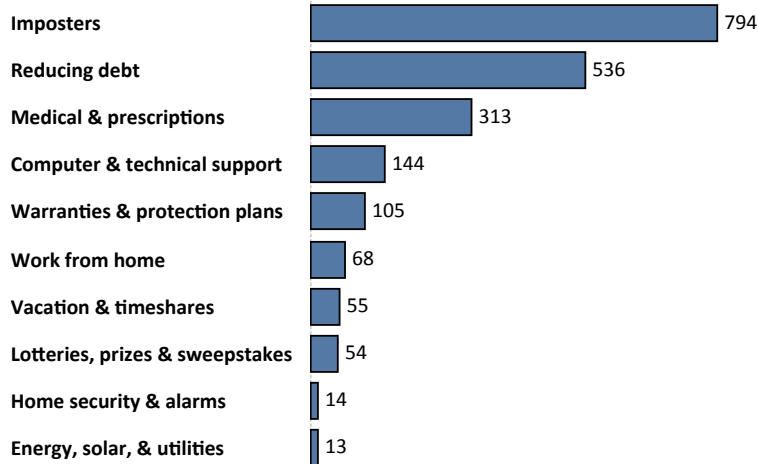
Complaints by Fiscal Year



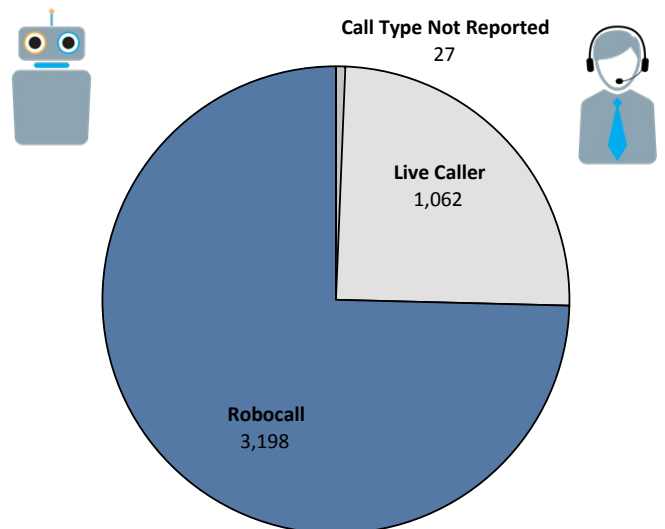
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



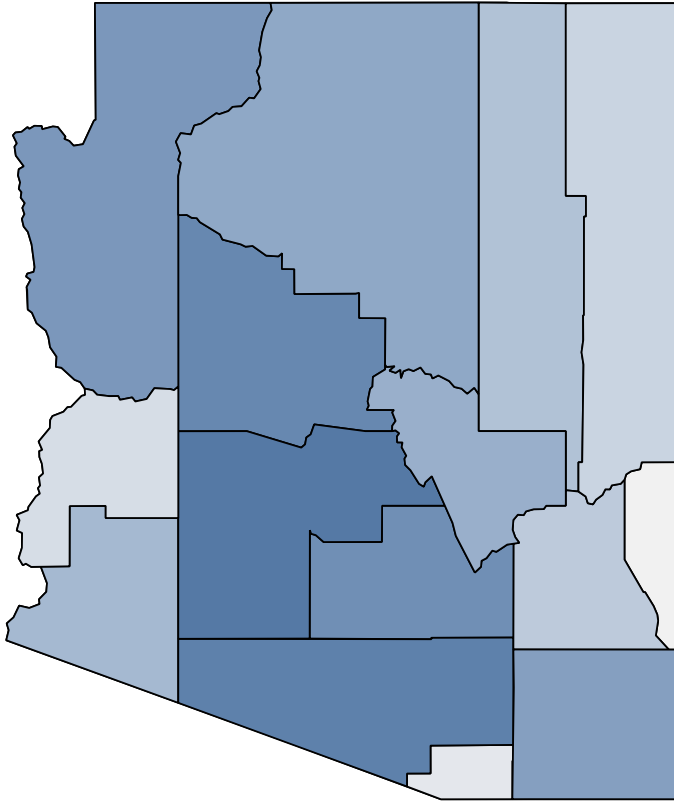
*Not everyone who files a complaint reports a topic.



FY 2019 National Do Not Call Registry Registration and Complaint Figures by State

Arizona

Complaints by County



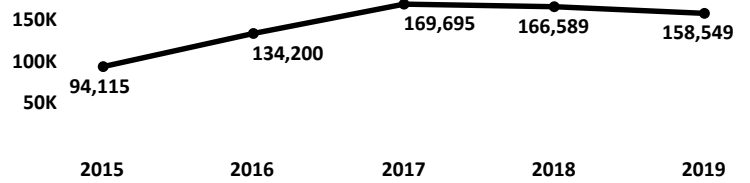
Low High

State Totals

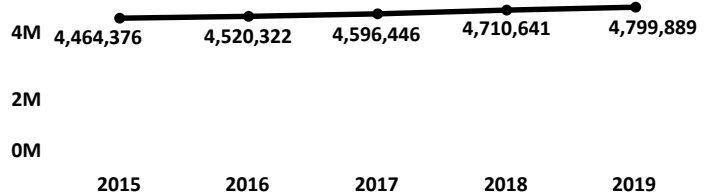
Complaints: 158,549 (#3 nationally, per 100K population)

Active Registrations: 4,799,889 (#42 nationally, per 100K population)

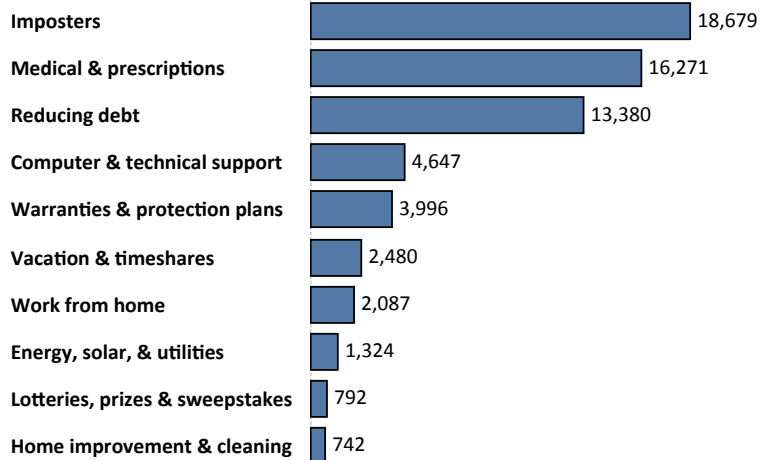
Complaints by Fiscal Year



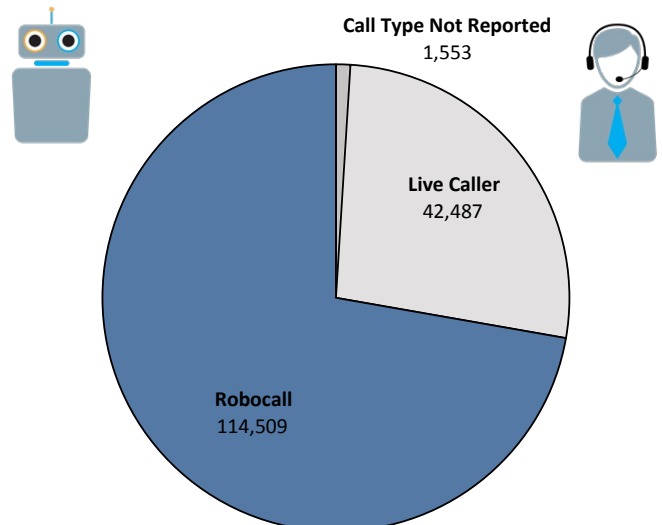
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



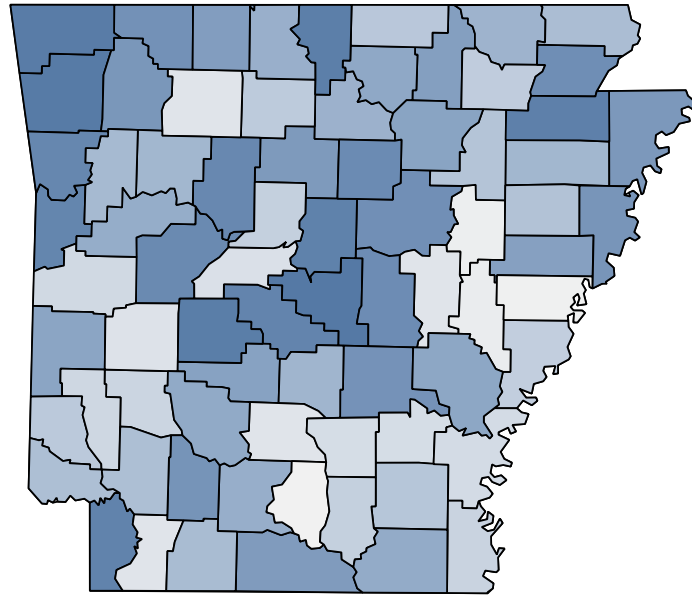
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Arkansas

Complaints by County



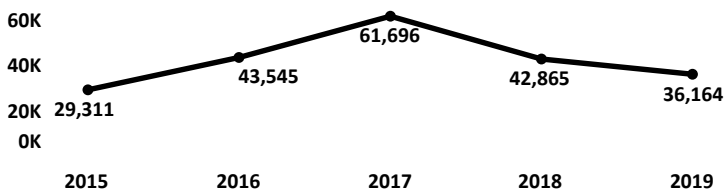
Low High

State Totals

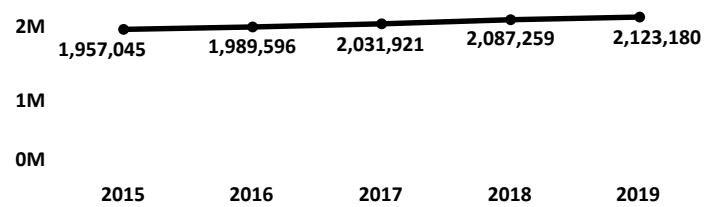
Complaints: 36,164 (#44 nationally, per 100K population)

Active Registrations: 2,123,180 (#35 nationally, per 100K population)

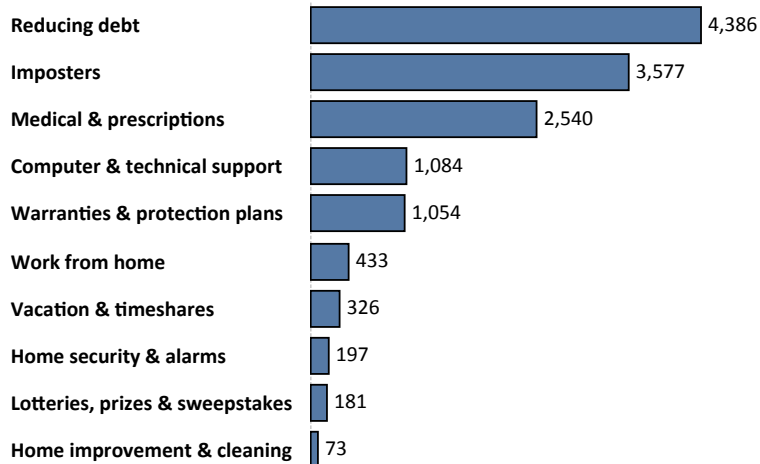
Complaints by Fiscal Year



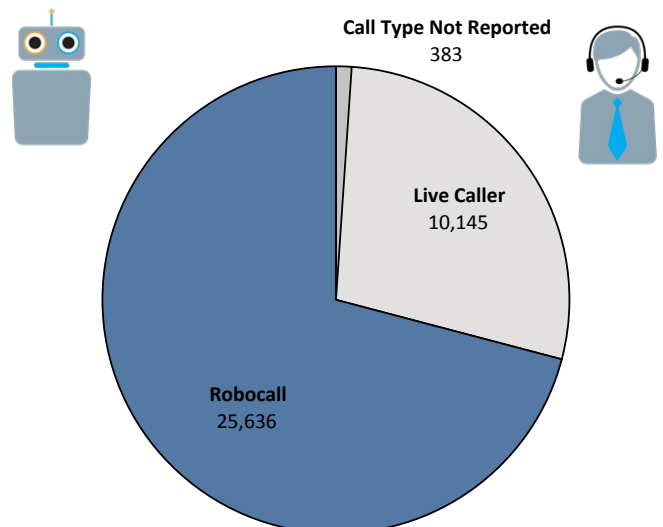
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



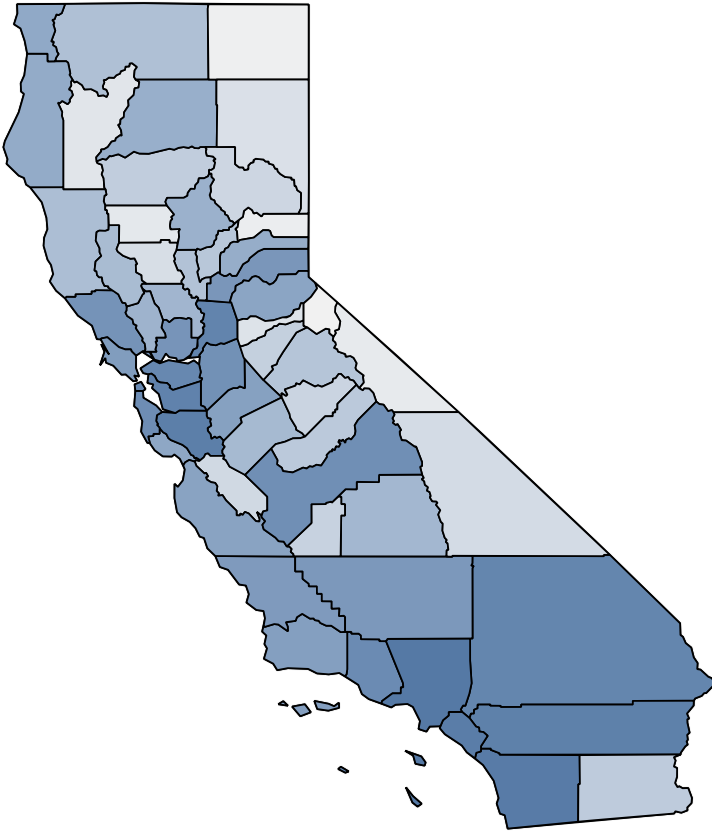
*Not everyone who files a complaint reports a topic.



FY 2019 National Do Not Call Registry Registration and Complaint Figures by State

California

Complaints by County



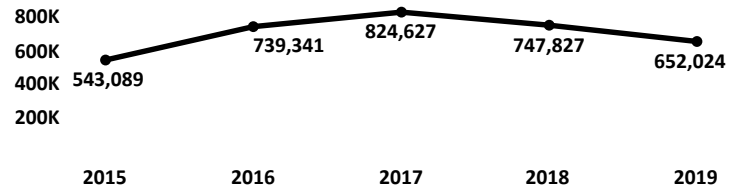
Low High

State Totals

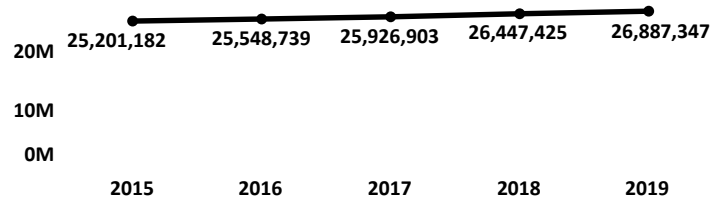
Complaints: 652,024 (#21 nationally, per 100K population)

Active Registrations: 26,887,347 (#40 nationally, per 100K population)

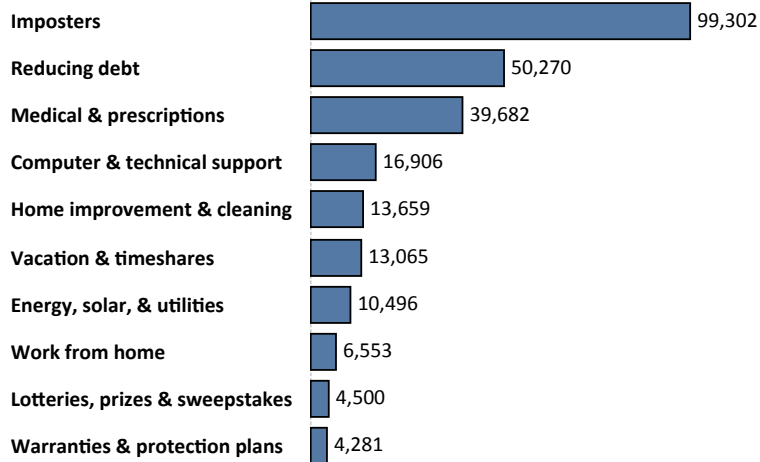
Complaints by Fiscal Year



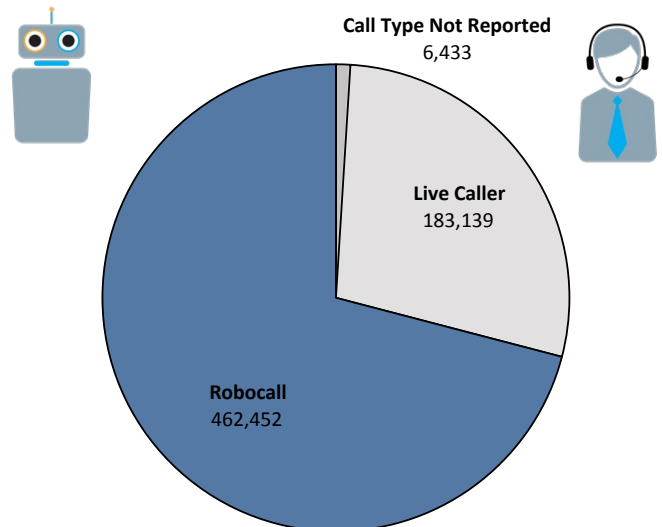
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



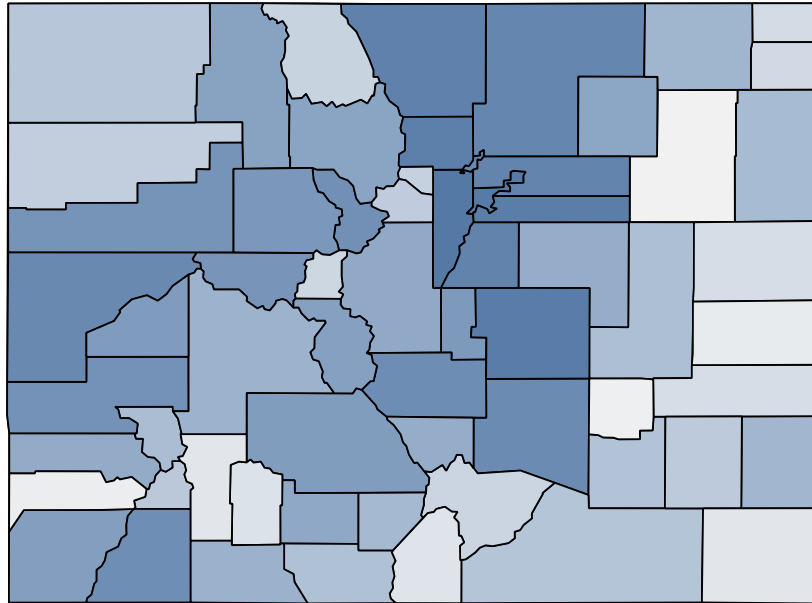
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Colorado

Complaints by County

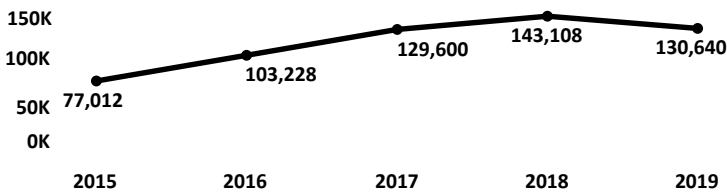


Low High

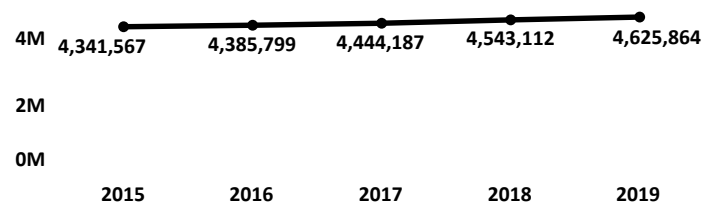
State Totals

Complaints: 130,640 (#1 nationally, per 100K population)
 Active Registrations: 4,625,864 (#13 nationally, per 100K population)

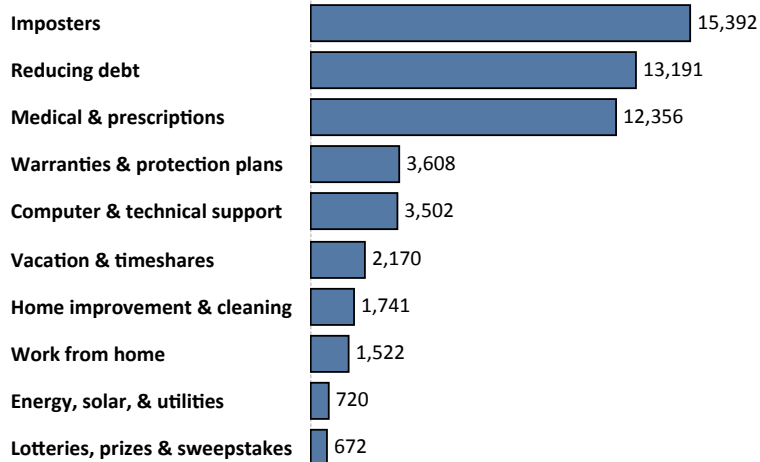
Complaints by Fiscal Year



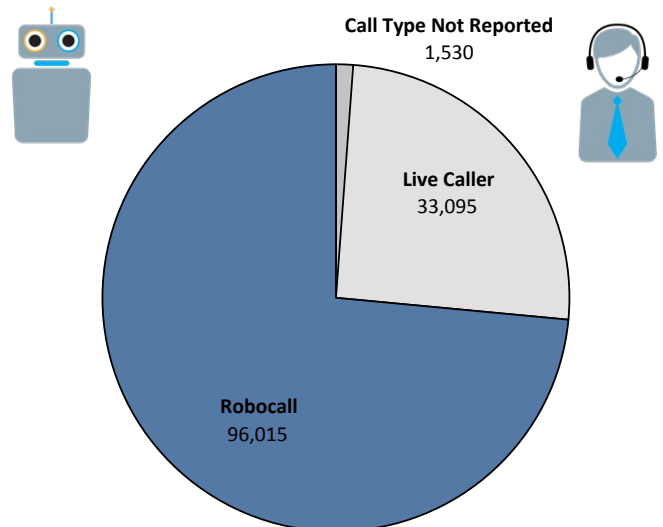
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



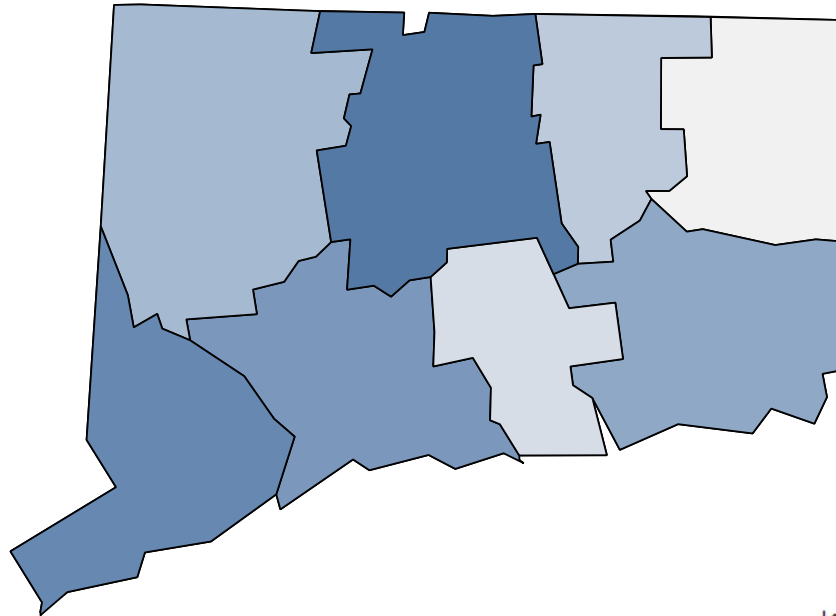
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Connecticut

Complaints by County

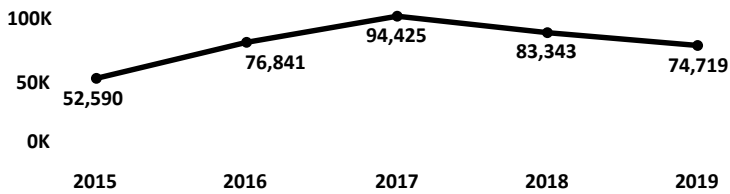


Low High

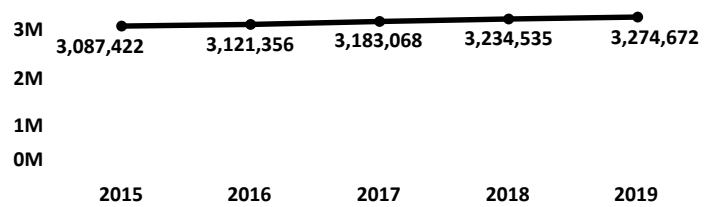
State Totals

Complaints: 74,719 (#9 nationally, per 100K population)
 Active Registrations: 3,274,672 (#2 nationally, per 100K population)

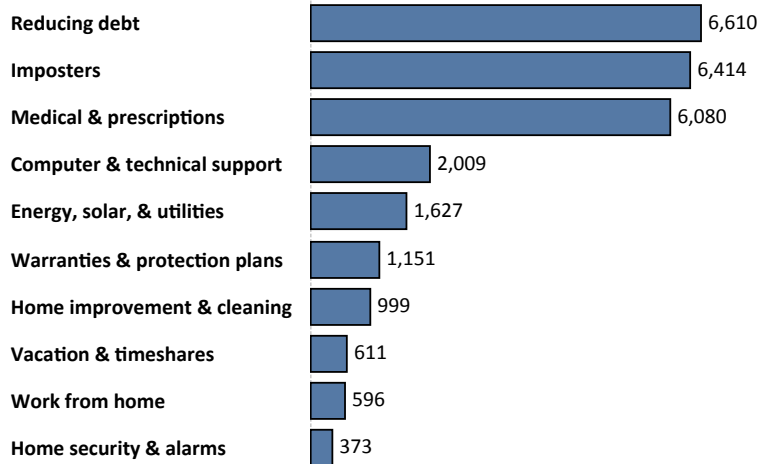
Complaints by Fiscal Year



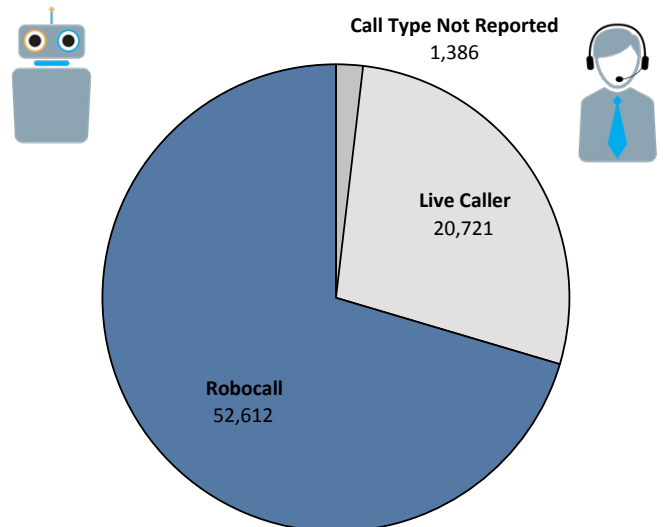
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



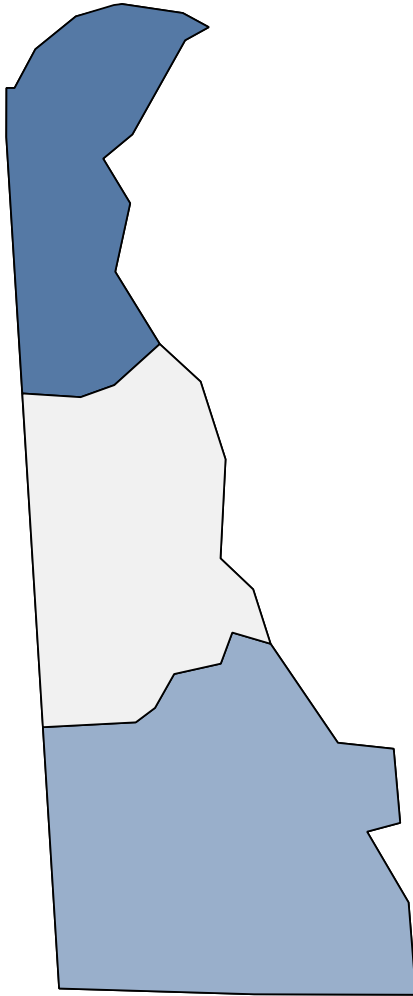
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Delaware

Complaints by County

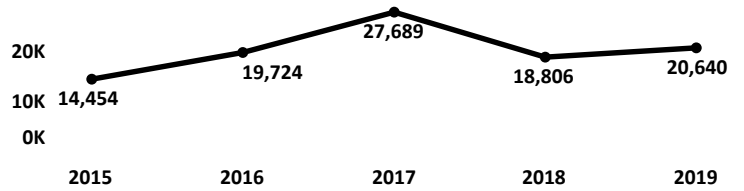


Low High

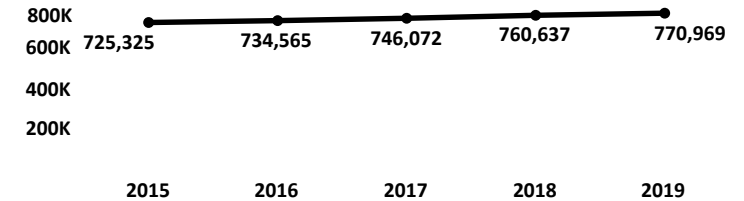
State Totals

Complaints: 20,640 (#7 nationally, per 100K population)
 Active Registrations: 770,969 (#18 nationally, per 100K population)

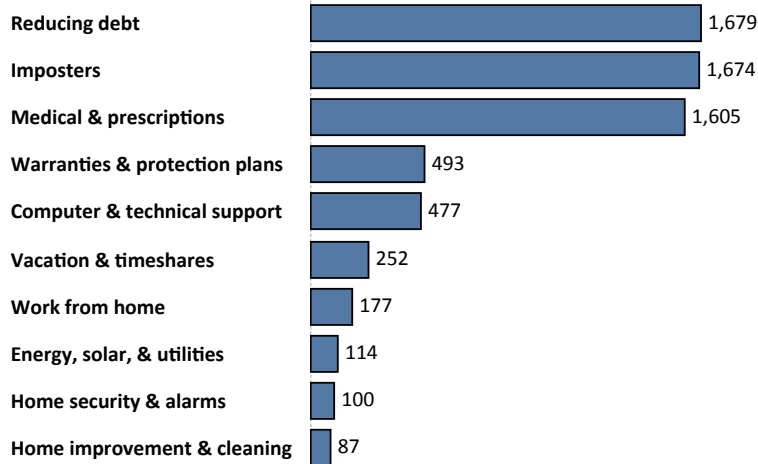
Complaints by Fiscal Year



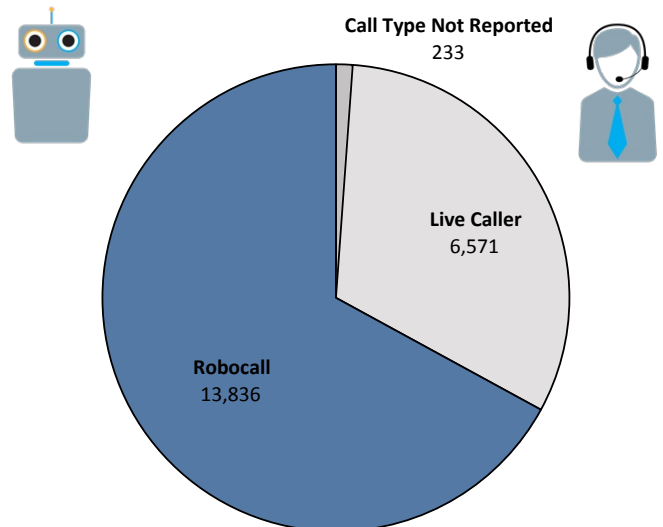
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



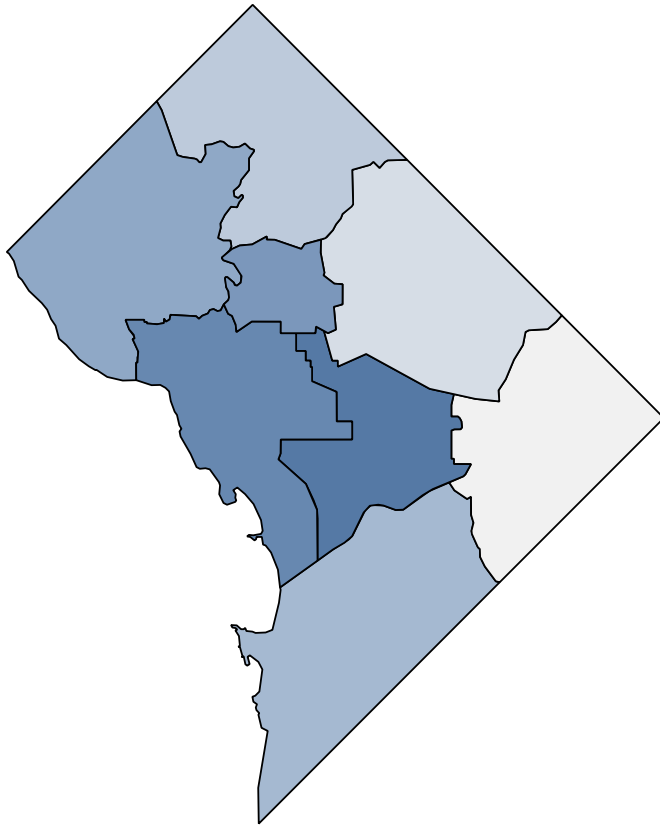
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

District of Columbia

Complaints by Ward

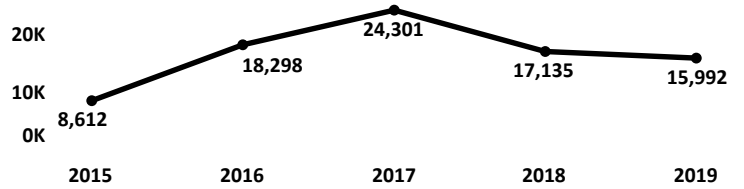


Low High

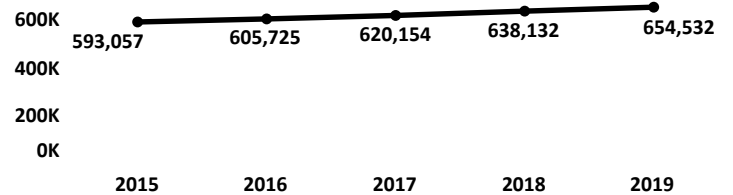
District of Columbia Totals

Complaints: 15,992 (Not Ranked)
 Active Registrations: 654,532 (Not Ranked)

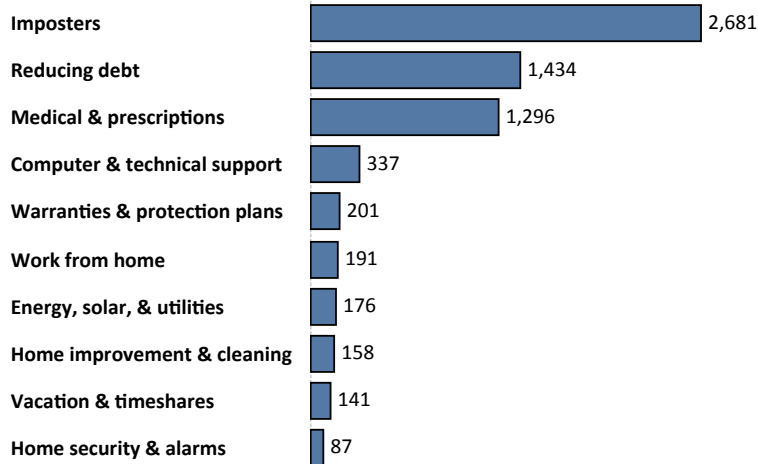
Complaints by Fiscal Year



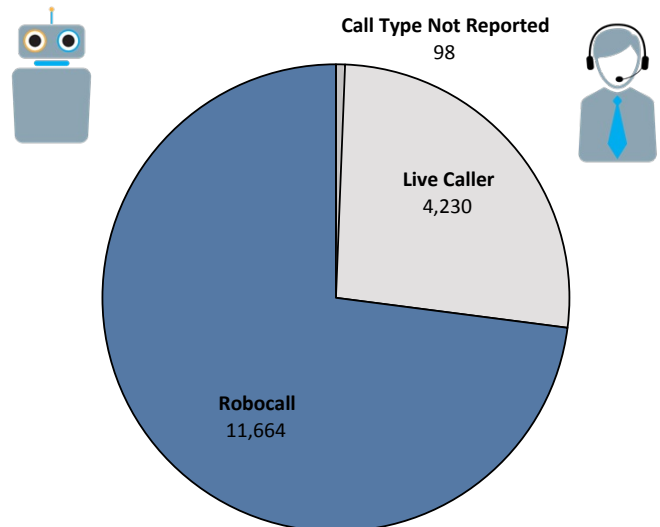
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



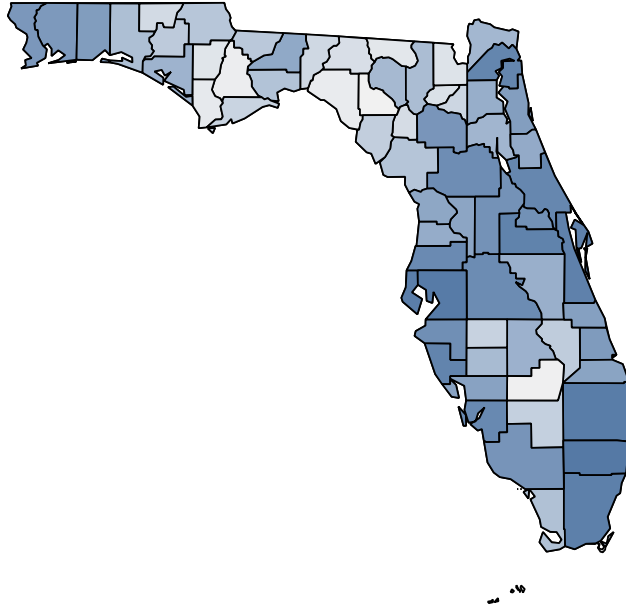
*Not everyone who files a complaint reports a topic.



FY 2019 National Do Not Call Registry Registration and Complaint Figures by State

Florida

Complaints by County

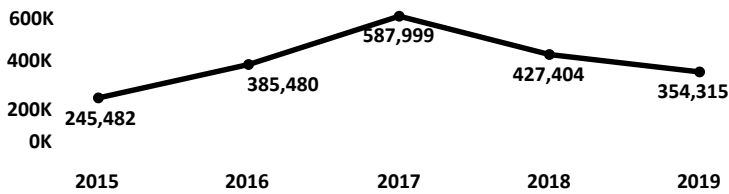


Low High

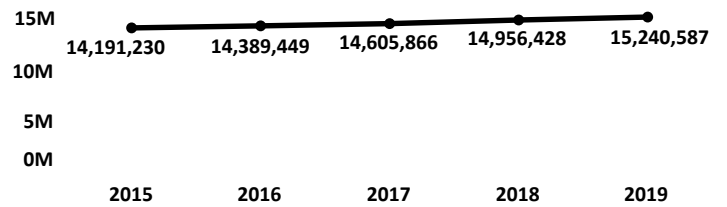
State Totals

Complaints: 354,315 (#19 nationally, per 100K population)
Active Registrations: 15,240,587 (#32 nationally, per 100K population)

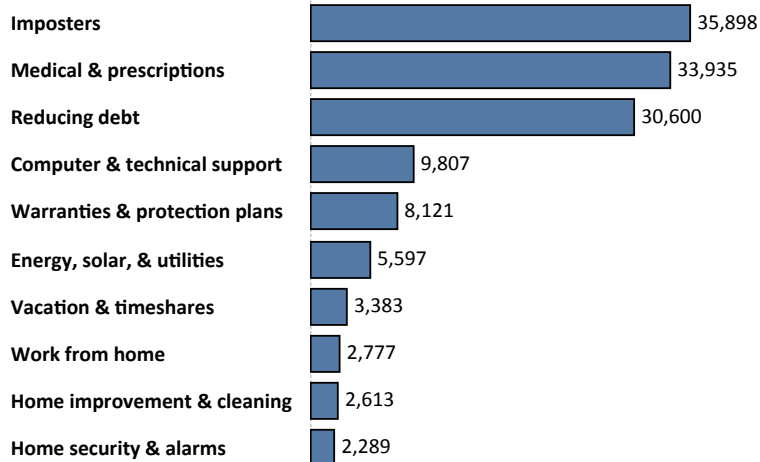
Complaints by Fiscal Year



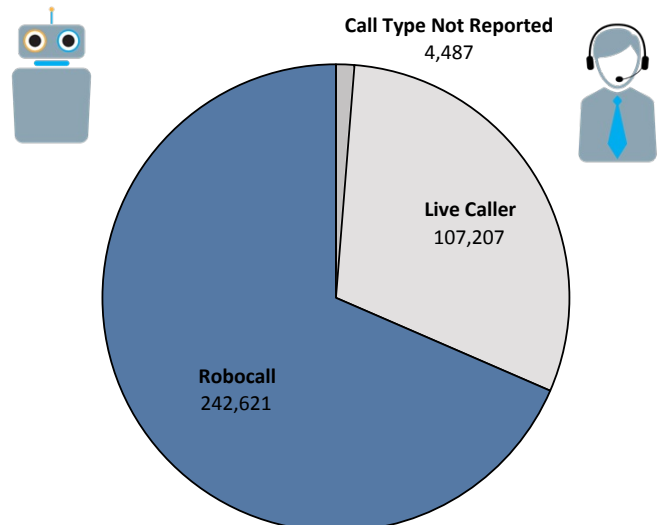
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



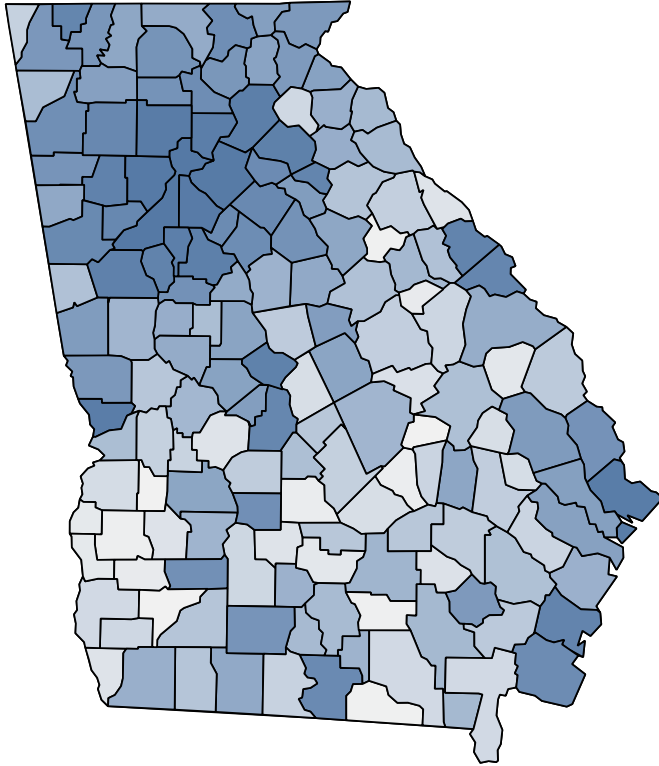
*Not everyone who files a complaint reports a topic.



FY 2019 National Do Not Call Registry Registration and Complaint Figures by State

Georgia

Complaints by County



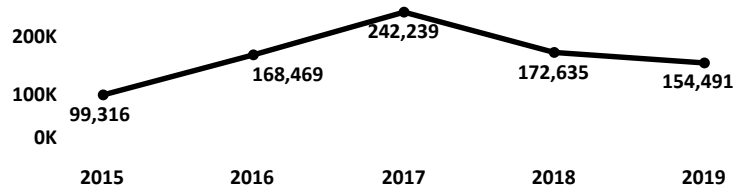
Low High

State Totals

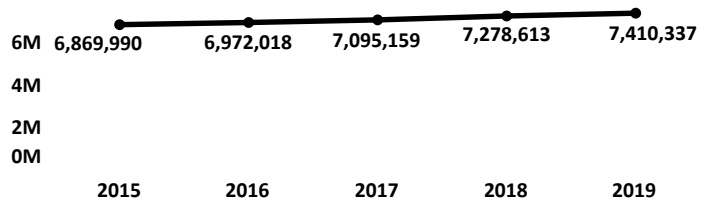
Complaints: 154,491 (#32 nationally, per 100K population)

Active Registrations: 7,410,337 (#36 nationally, per 100K population)

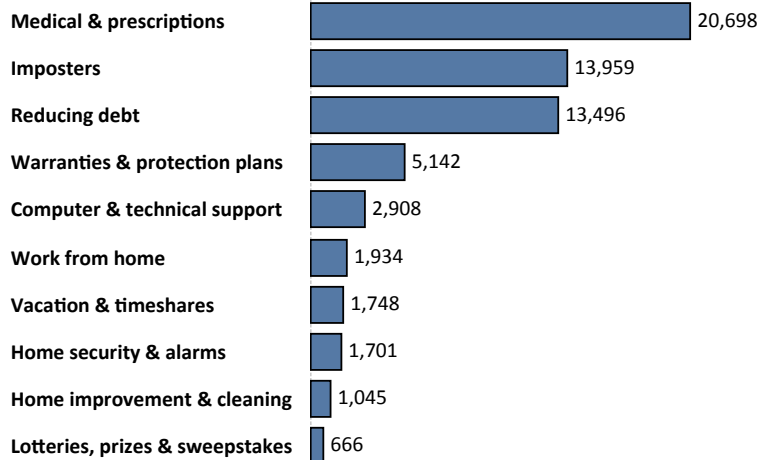
Complaints by Fiscal Year



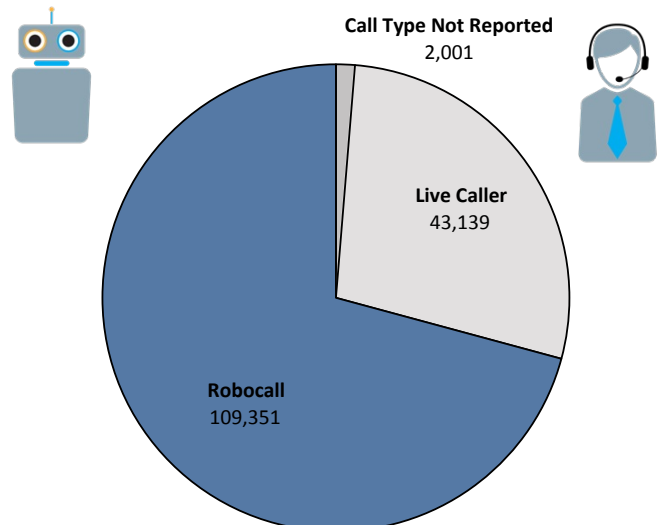
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



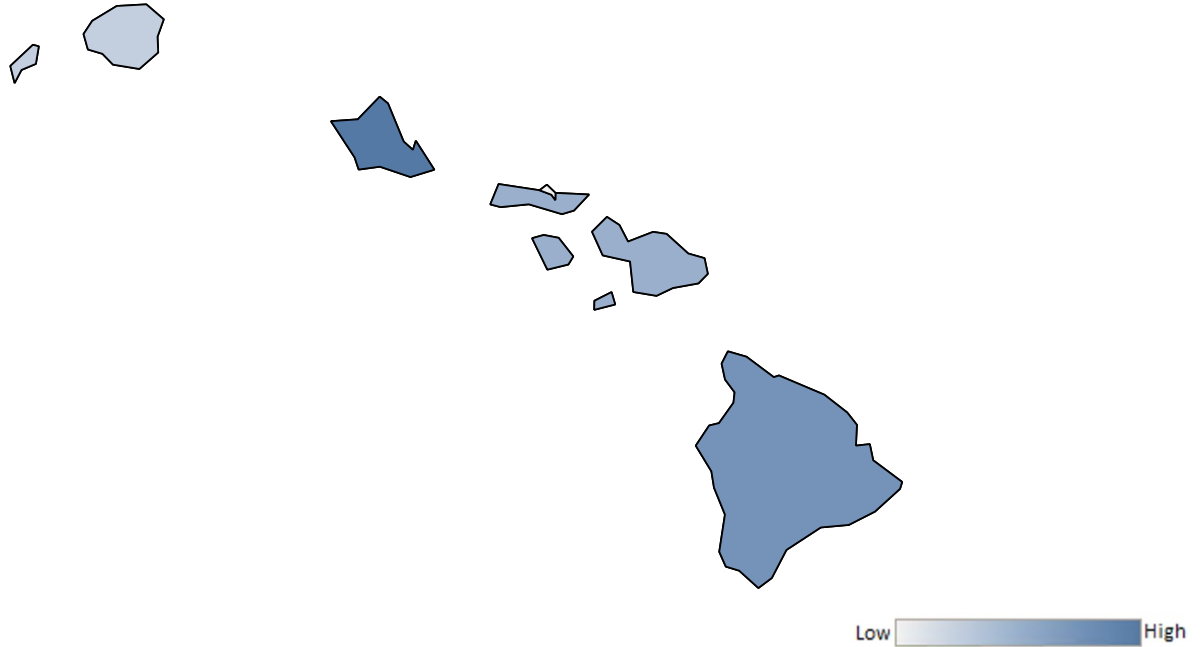
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Hawaii

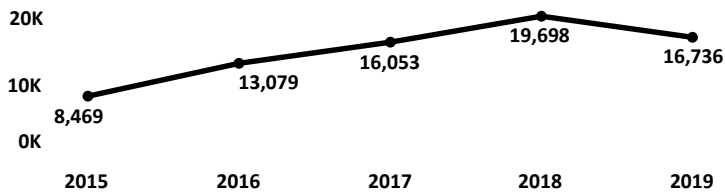
Complaints by County



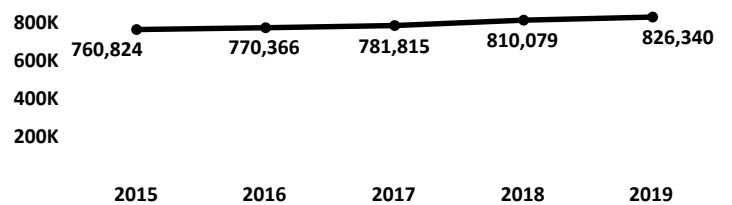
State Totals

Complaints: 16,736 (#45 nationally, per 100K population)
 Active Registrations: 826,340 (#47 nationally, per 100K population)

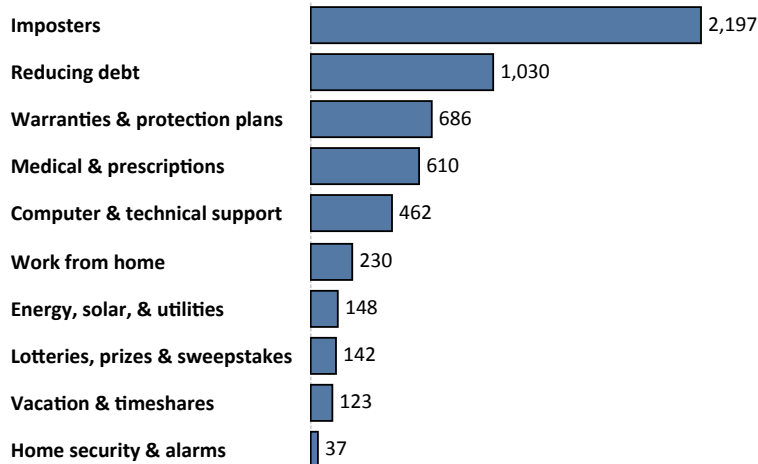
Complaints by Fiscal Year



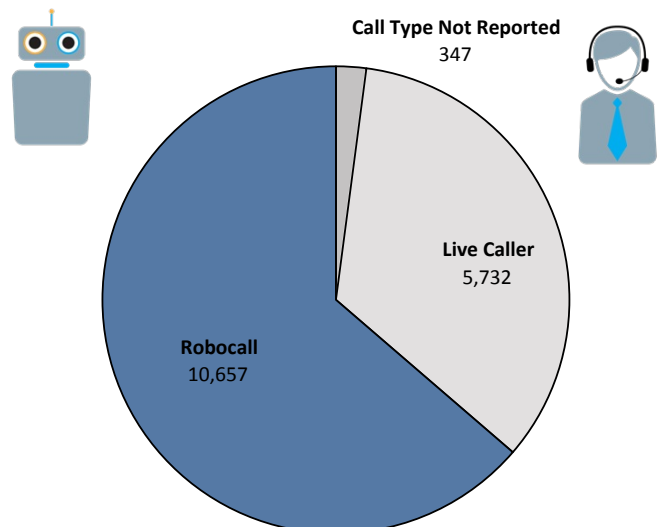
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



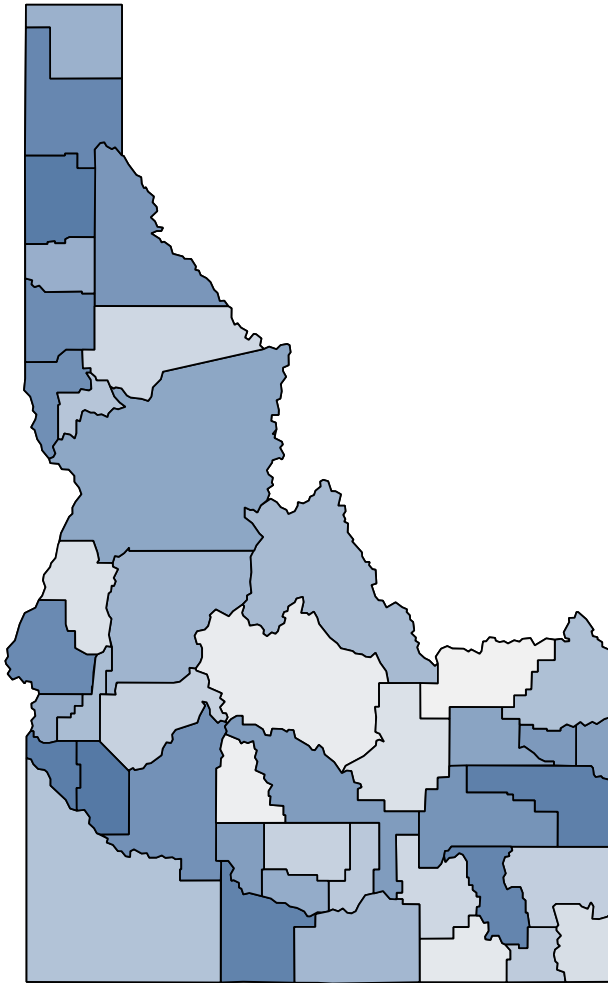
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Idaho

Complaints by County

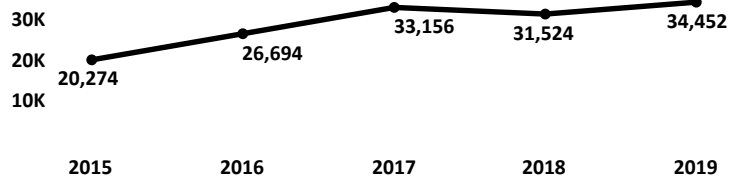


Low High

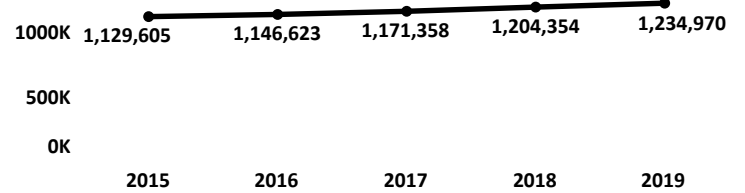
State Totals

Complaints: 34,452 (#11 nationally, per 100K population)
 Active Registrations: 1,234,970 (#37 nationally, per 100K population)

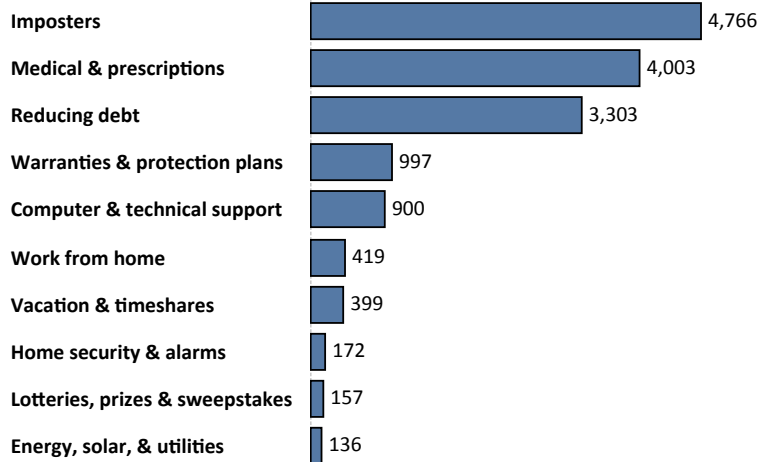
Complaints by Fiscal Year



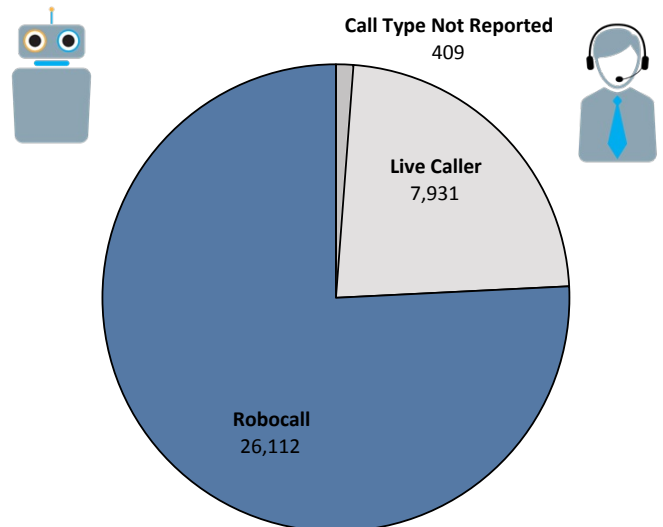
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



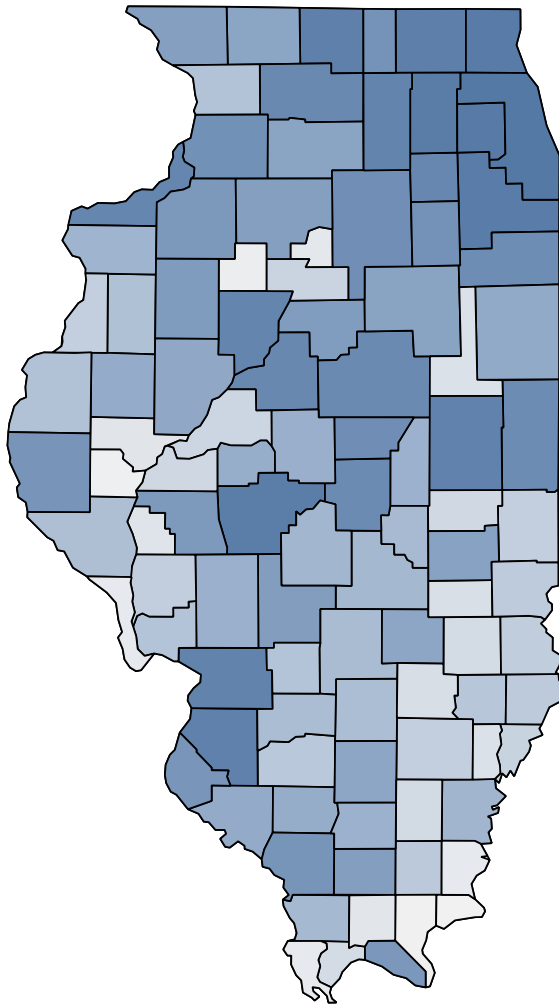
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Illinois

Complaints by County



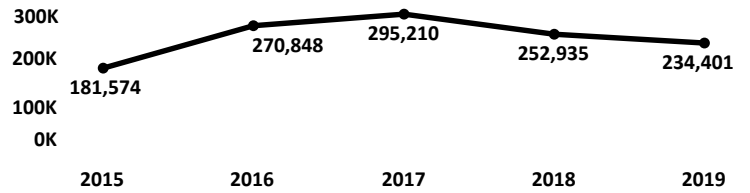
Low High

State Totals

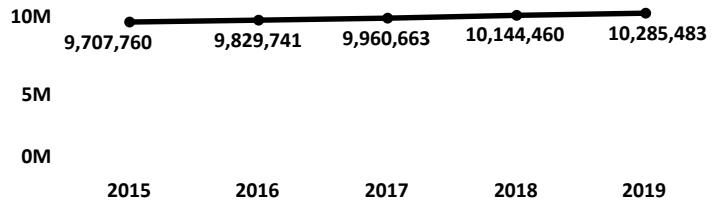
Complaints: 234,401 (#13 nationally, per 100K population)

Active Registrations: 10,285,483 (#16 nationally, per 100K population)

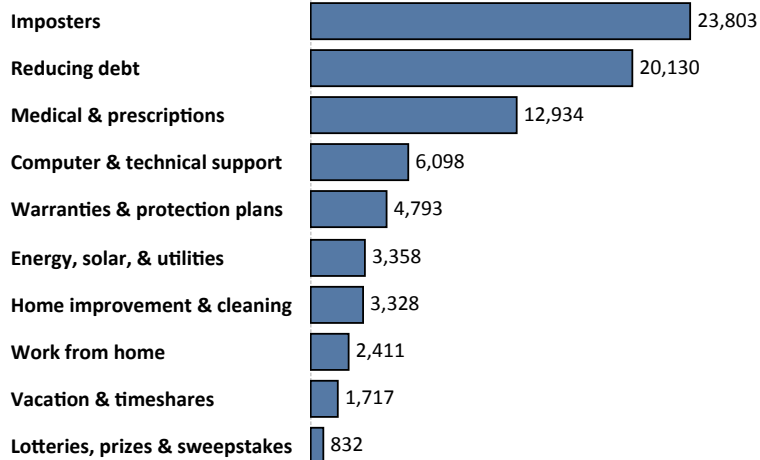
Complaints by Fiscal Year



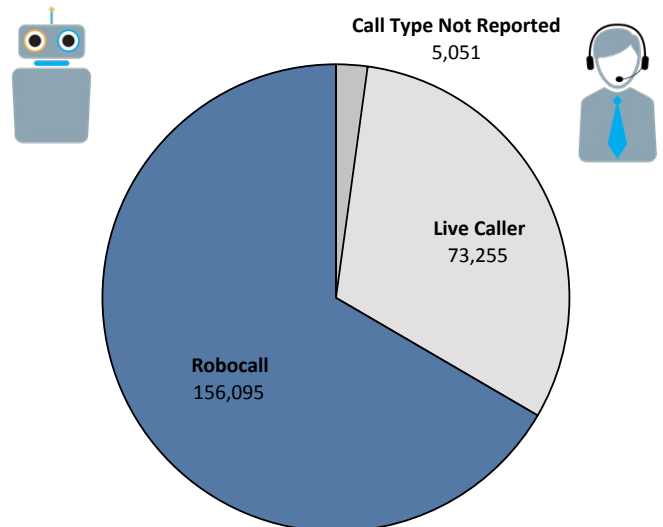
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



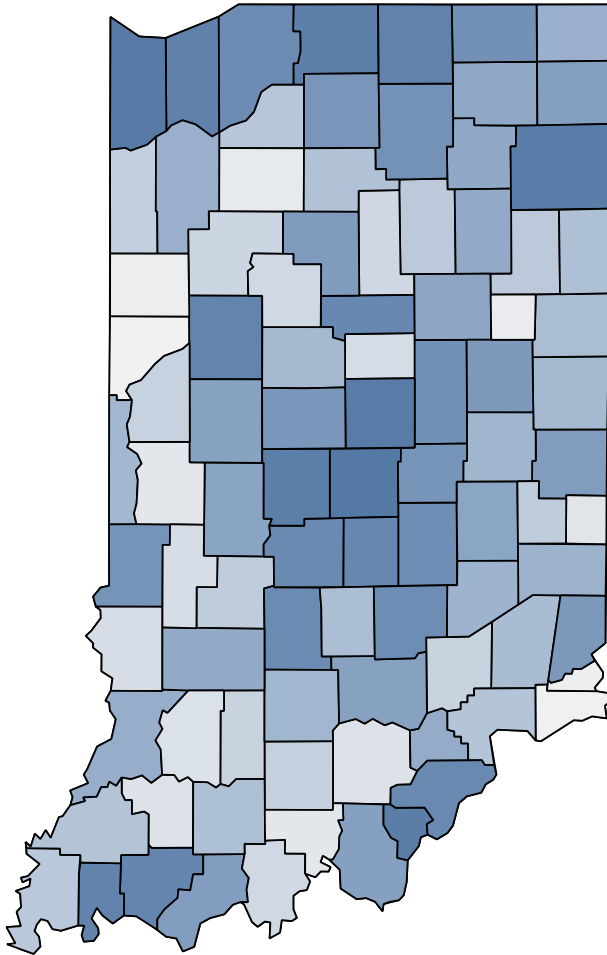
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Indiana

Complaints by County

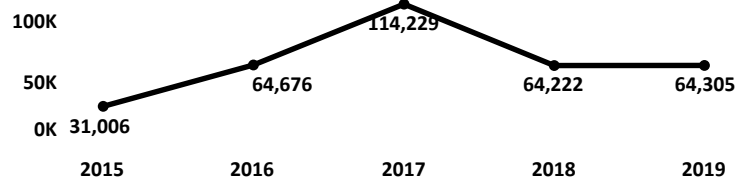


Low High

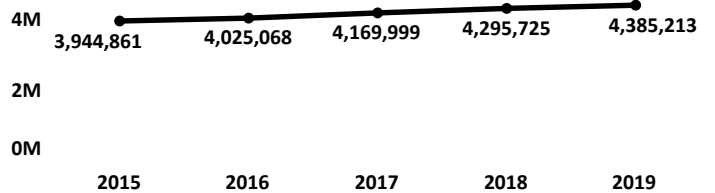
State Totals

Complaints: 64,305 (#47 nationally, per 100K population)
 Active Registrations: 4,385,213 (#43 nationally, per 100K population)

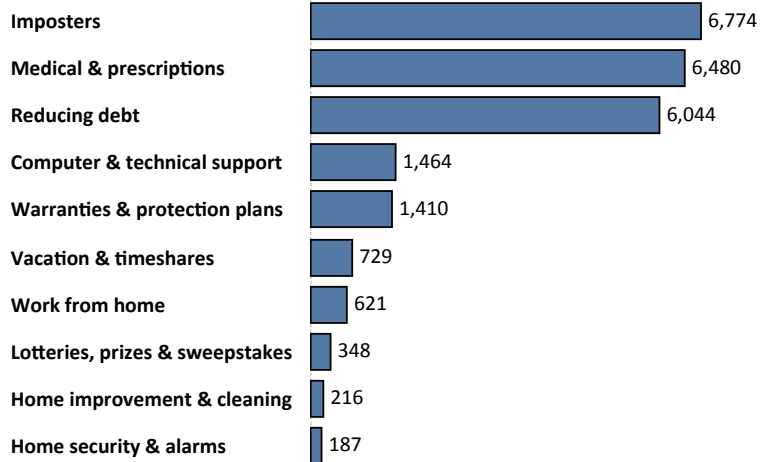
Complaints by Fiscal Year



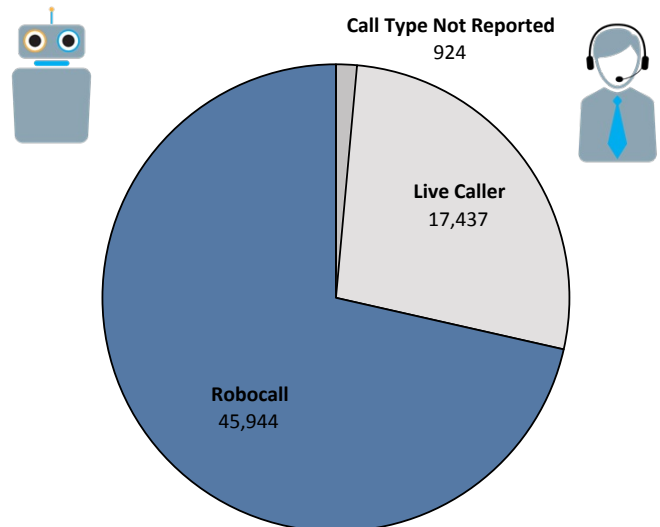
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



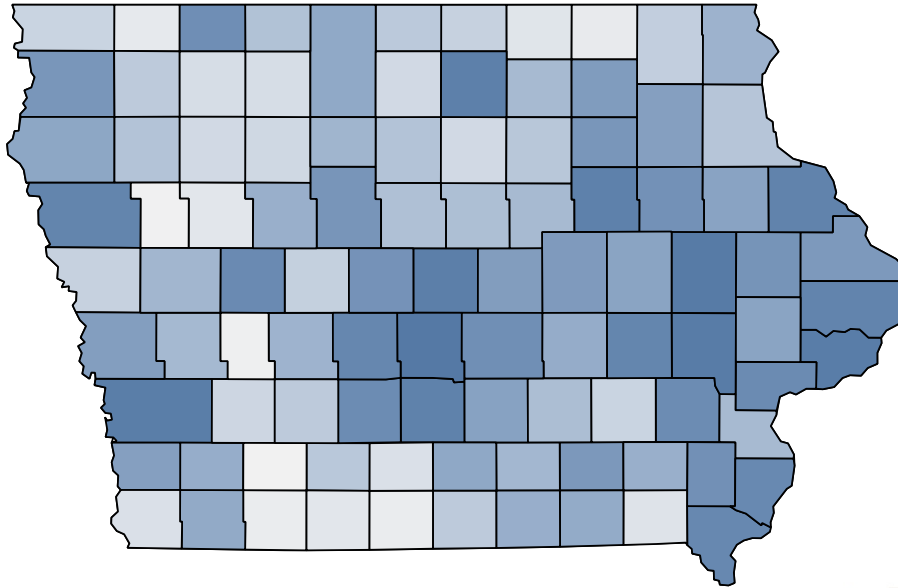
*Not everyone who files a complaint reports a topic.



FY 2019 National Do Not Call Registry Registration and Complaint Figures by State

Iowa

Complaints by County



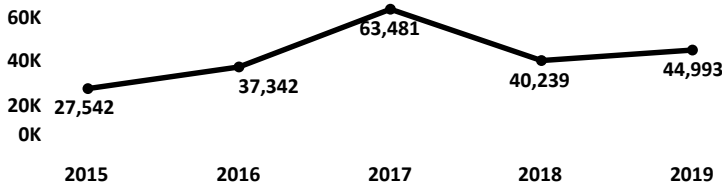
Low High

State Totals

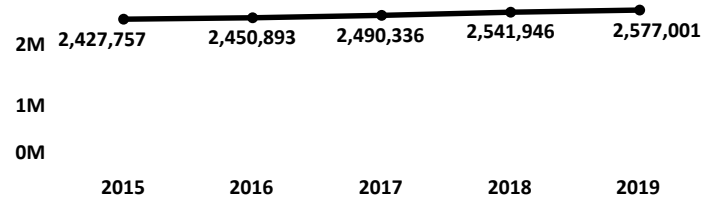
Complaints: 44,993 (#35 nationally, per 100K population)

Active Registrations: 2,577,001 (#12 nationally, per 100K population)

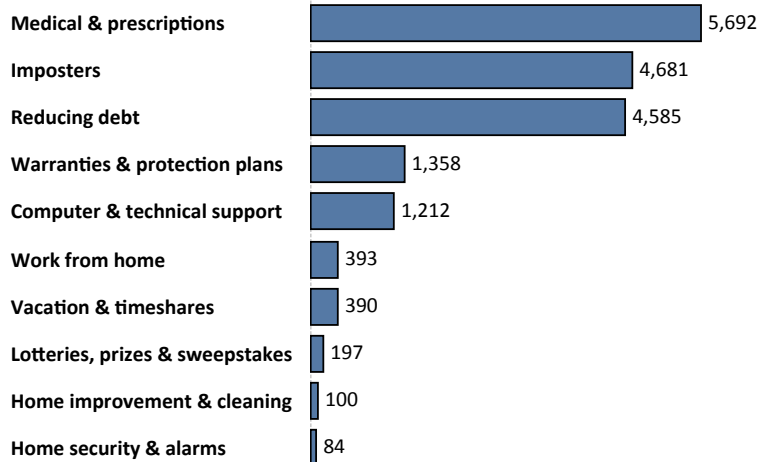
Complaints by Fiscal Year



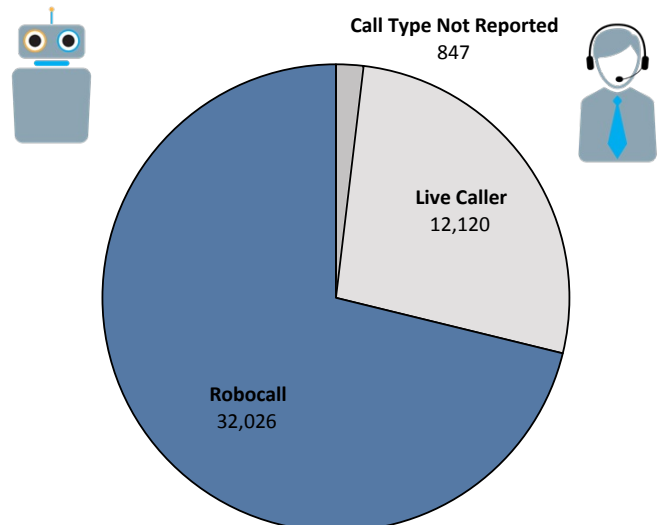
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



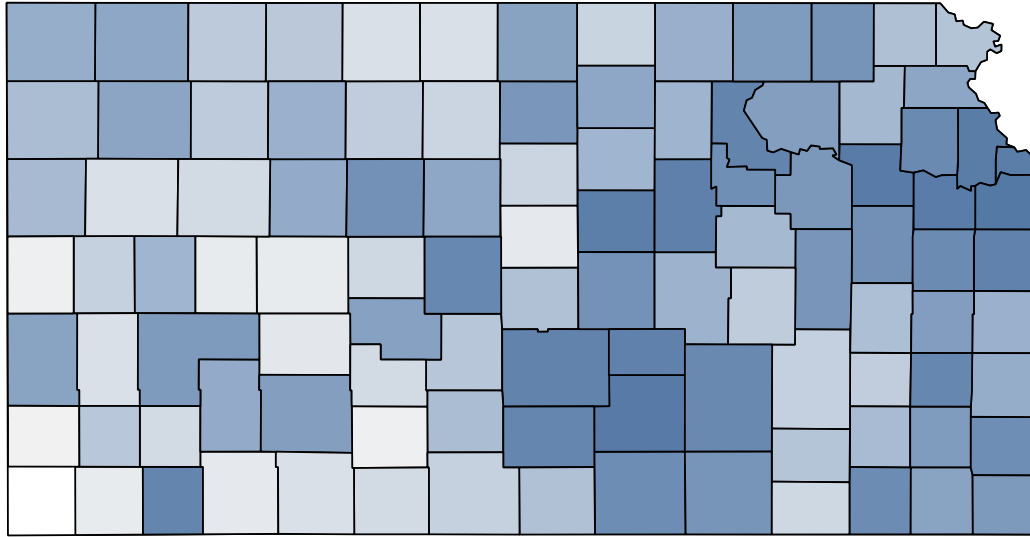
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Kansas

Complaints by County

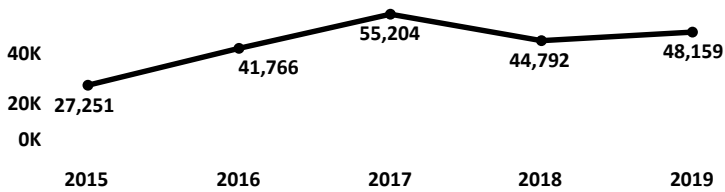


Low High

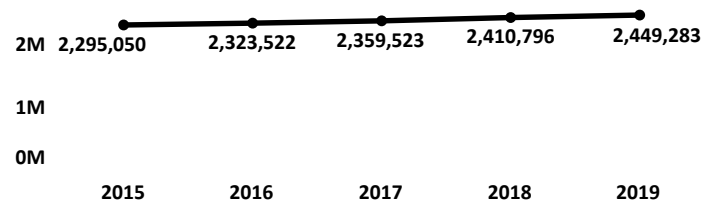
State Totals

Complaints: 48,159 (#20 nationally, per 100K population)
 Active Registrations: 2,449,283 (#6 nationally, per 100K population)

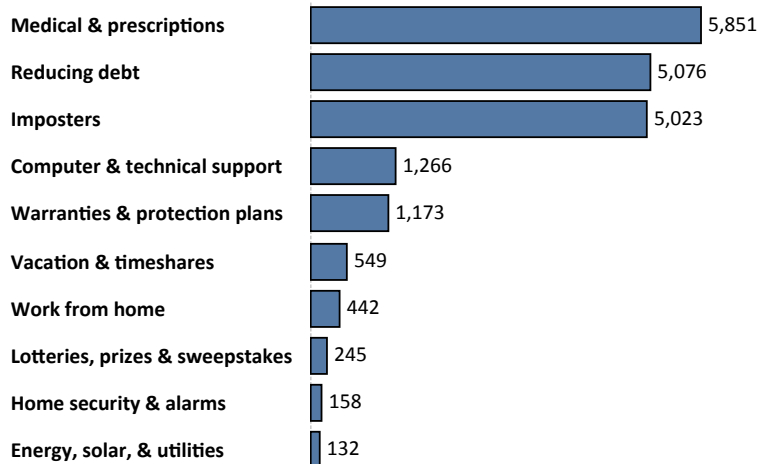
Complaints by Fiscal Year



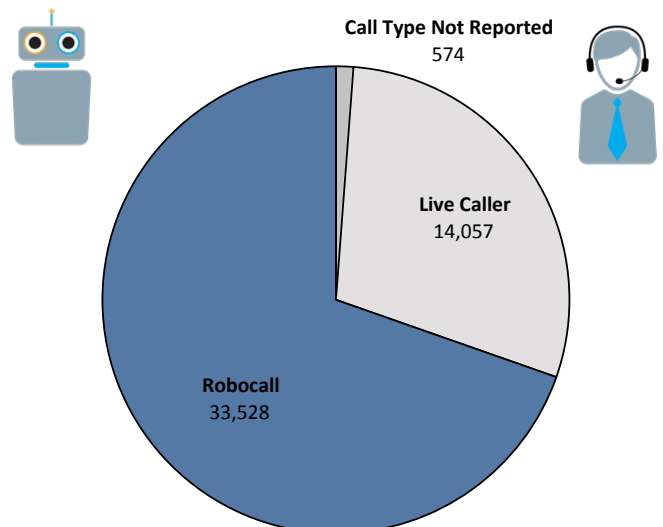
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



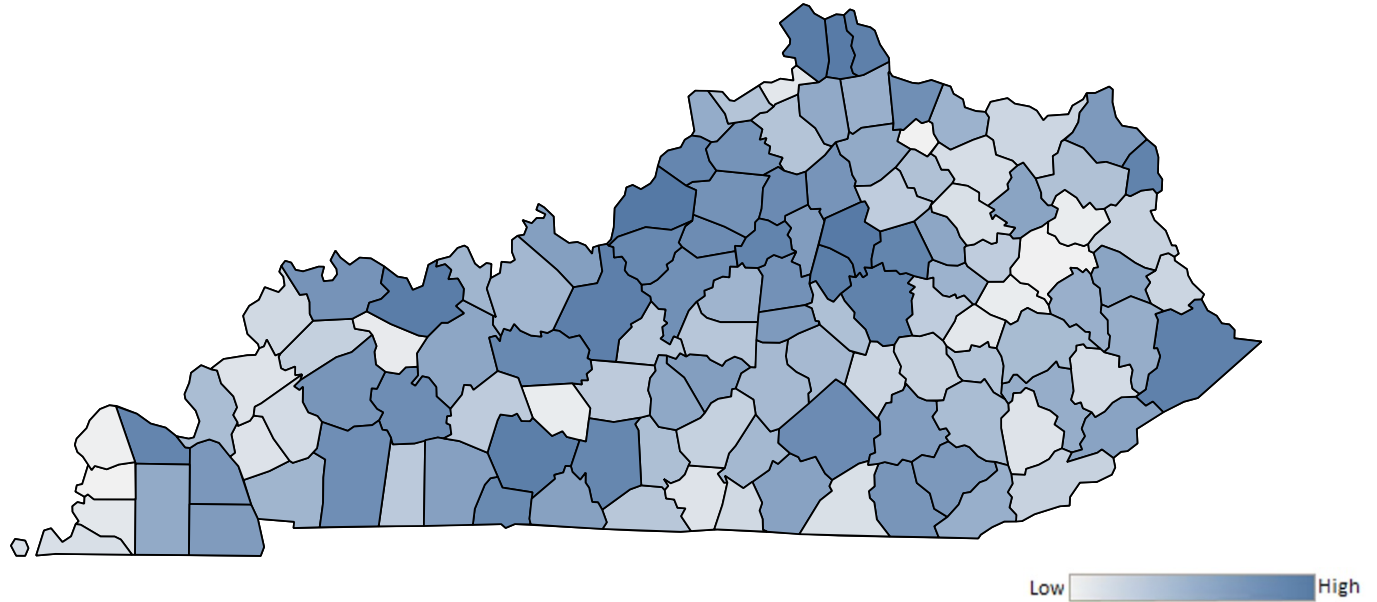
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Kentucky

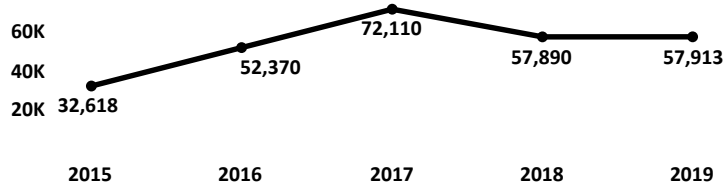
Complaints by County



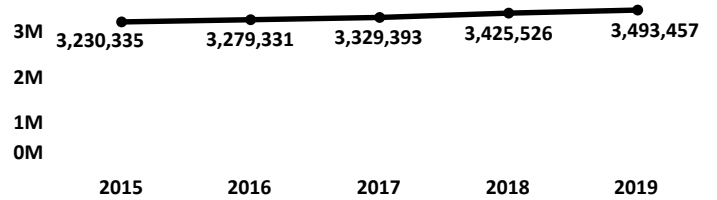
State Totals

Complaints: 57,913 (#40 nationally, per 100K population)
 Active Registrations: 3,493,457 (#22 nationally, per 100K population)

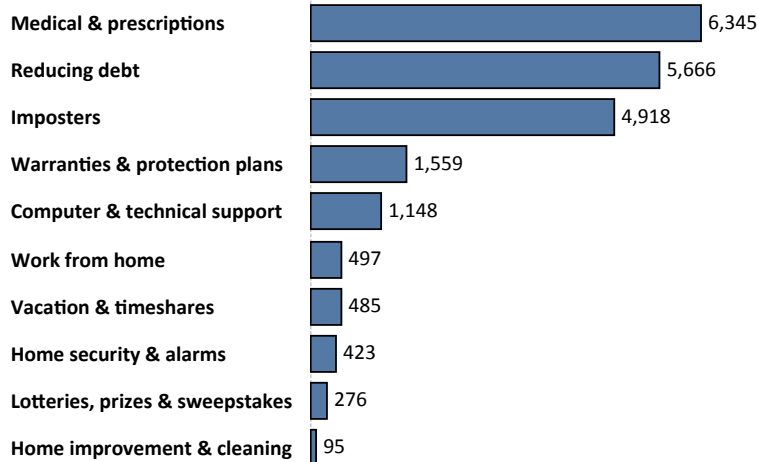
Complaints by Fiscal Year



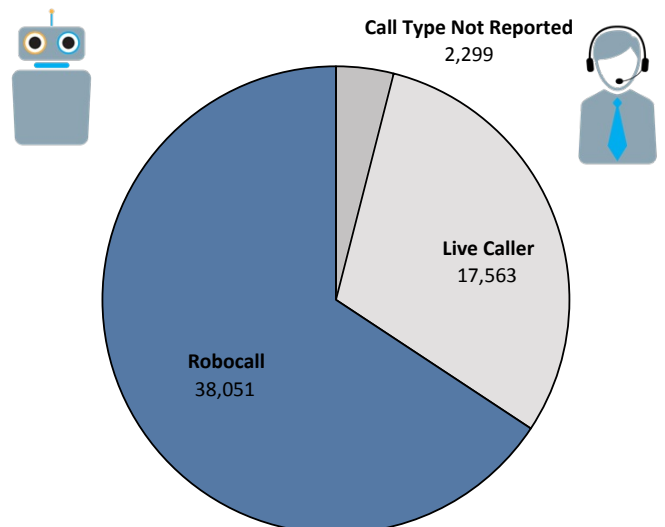
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



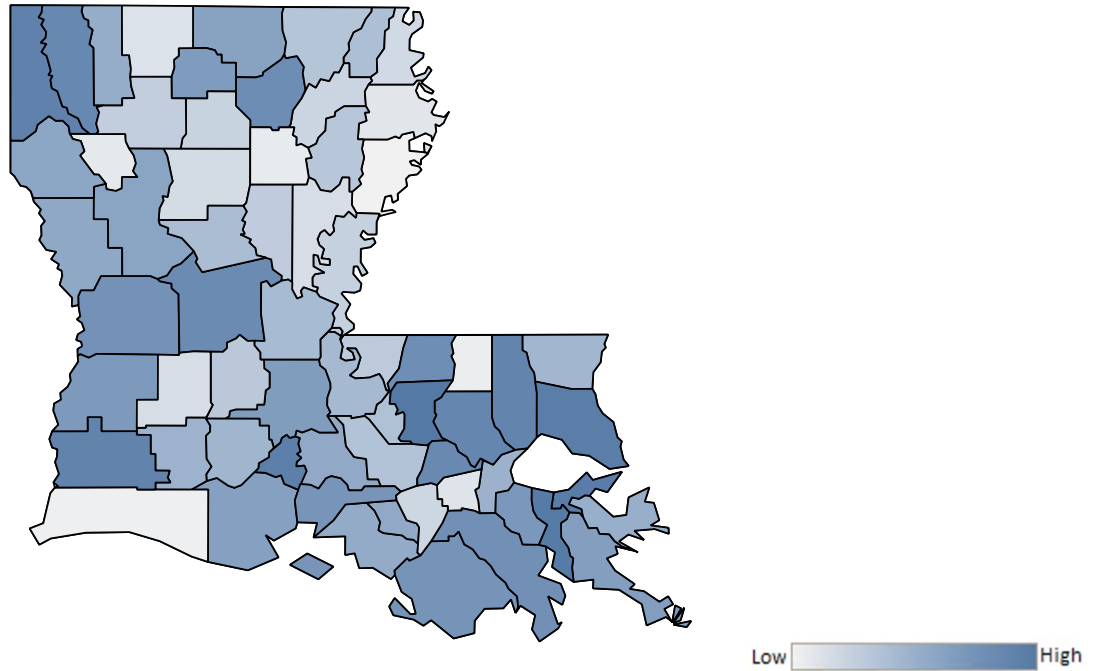
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Louisiana

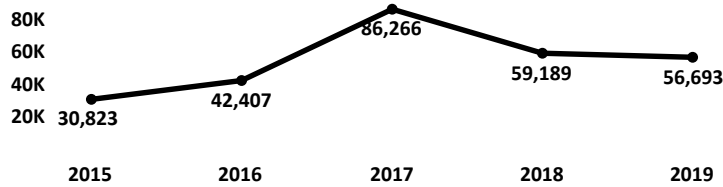
Complaints by Parish



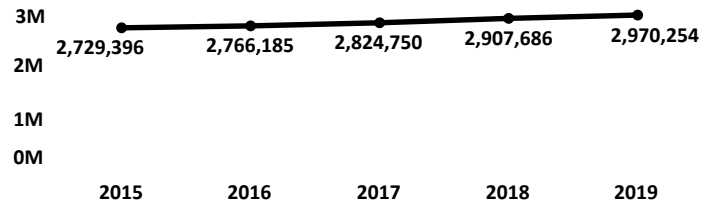
State Totals

Complaints: 56,693 (#42 nationally, per 100K population)
 Active Registrations: 2,970,254 (#45 nationally, per 100K population)

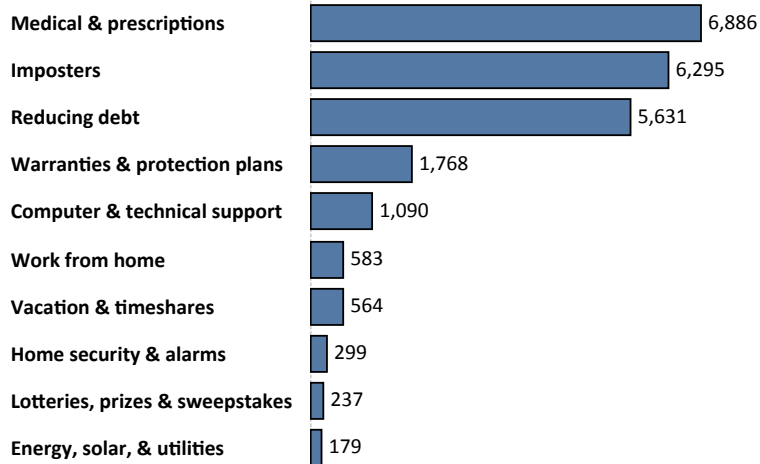
Complaints by Fiscal Year



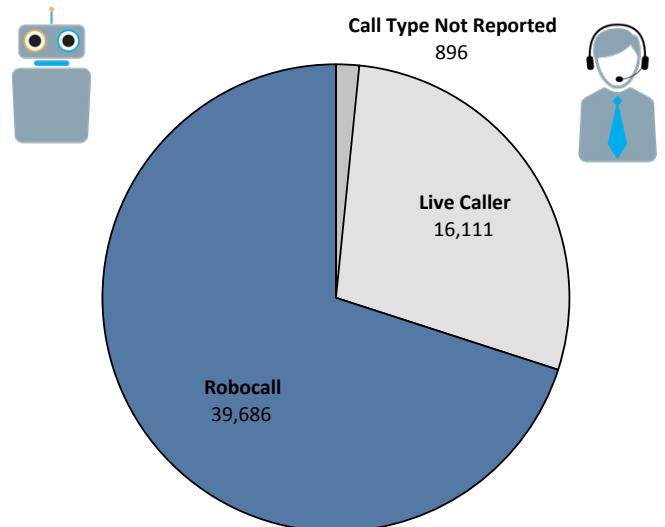
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



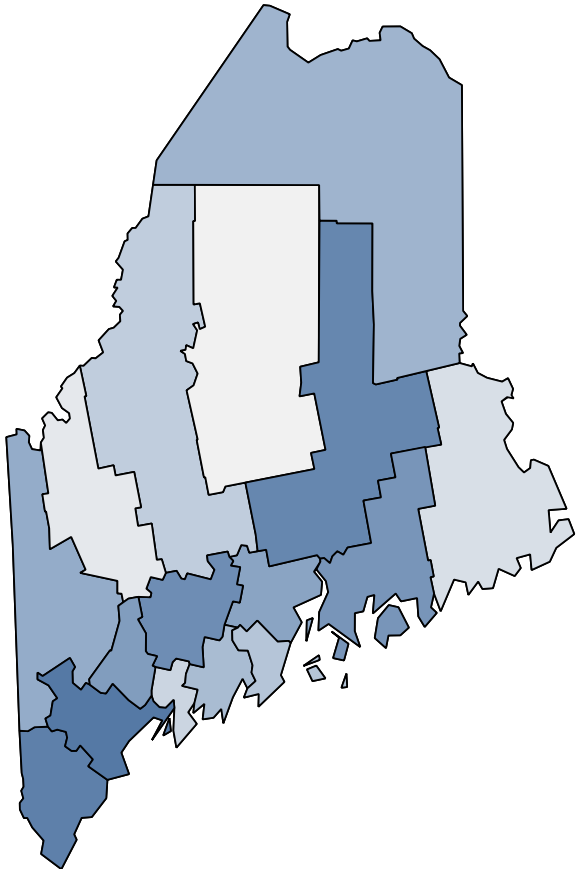
*Not everyone who files a complaint reports a topic.



FY 2019 National Do Not Call Registry Registration and Complaint Figures by State

Maine

Complaints by County



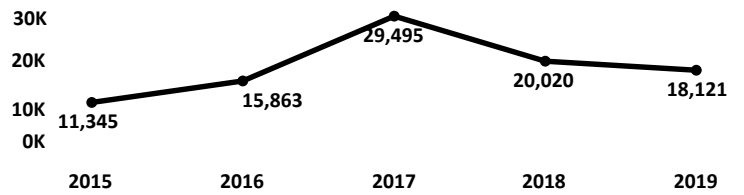
Low High

State Totals

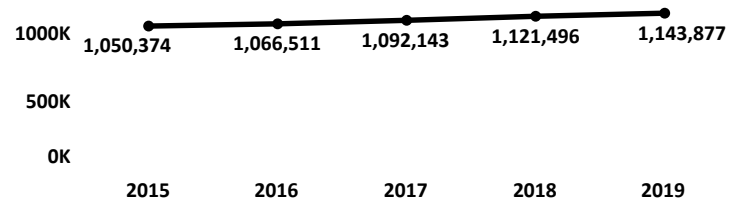
Complaints: 18,121 (#38 nationally, per 100K population)

Active Registrations: 1,143,877 (#4 nationally, per 100K population)

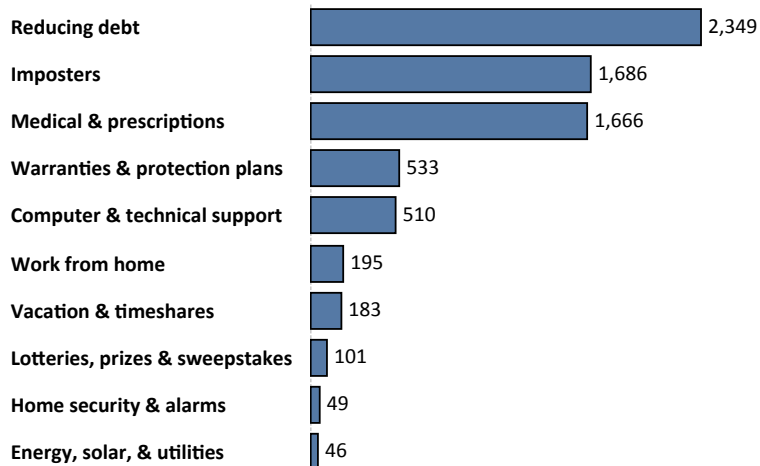
Complaints by Fiscal Year



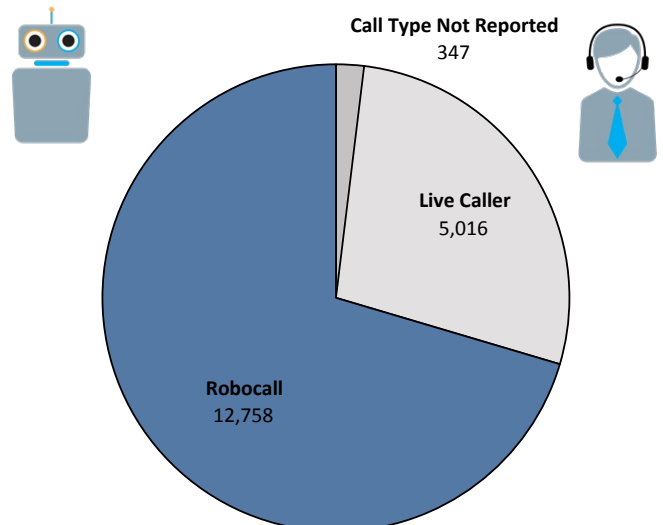
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



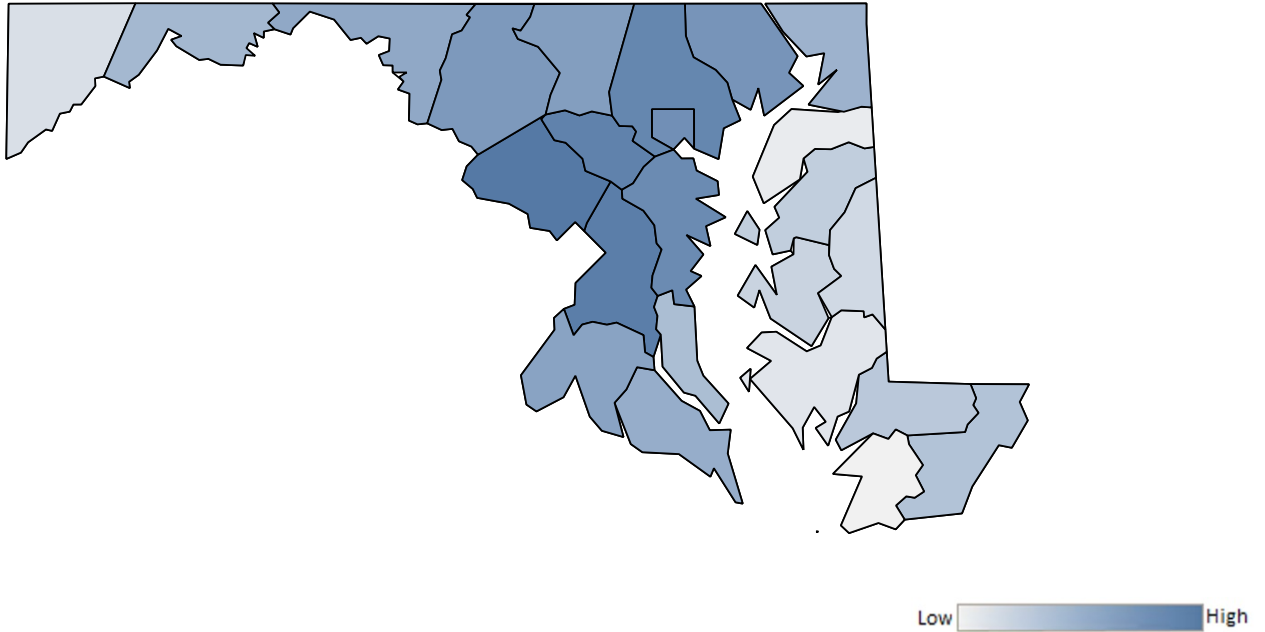
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Maryland

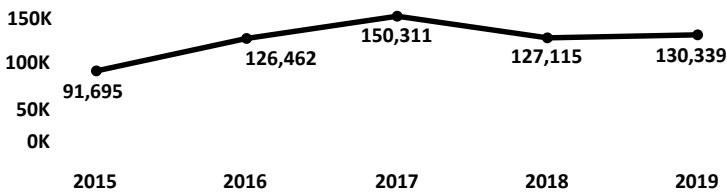
Complaints by County



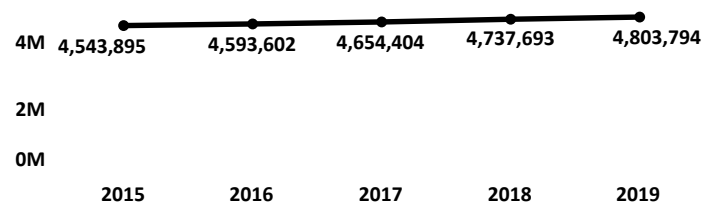
State Totals

Complaints: 130,339 (#6 nationally, per 100K population)
 Active Registrations: 4,803,794 (#19 nationally, per 100K population)

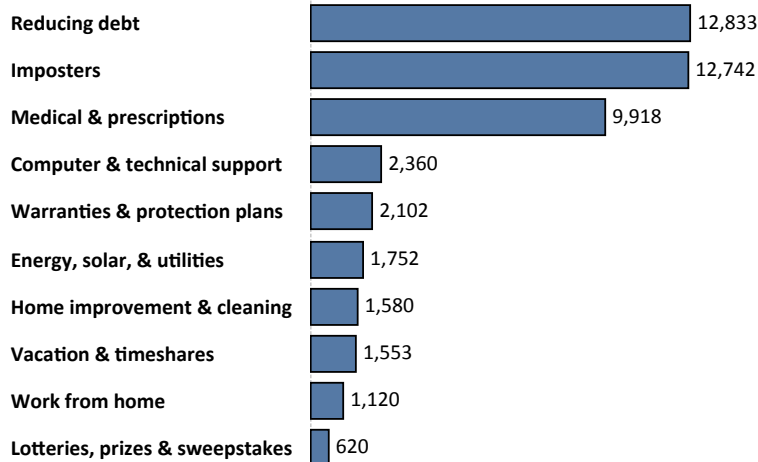
Complaints by Fiscal Year



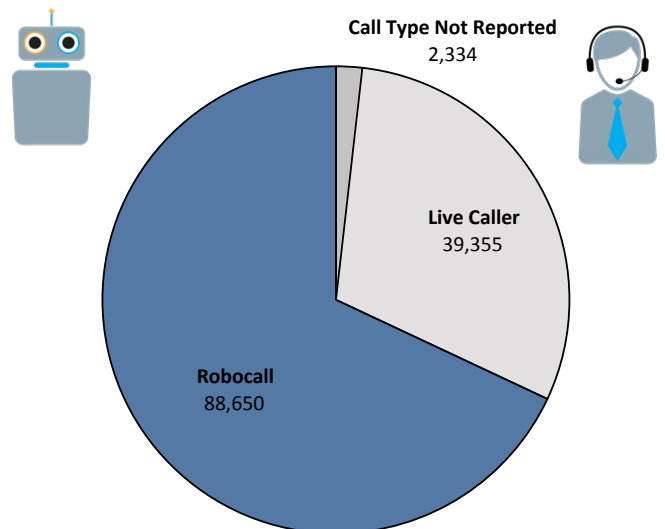
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



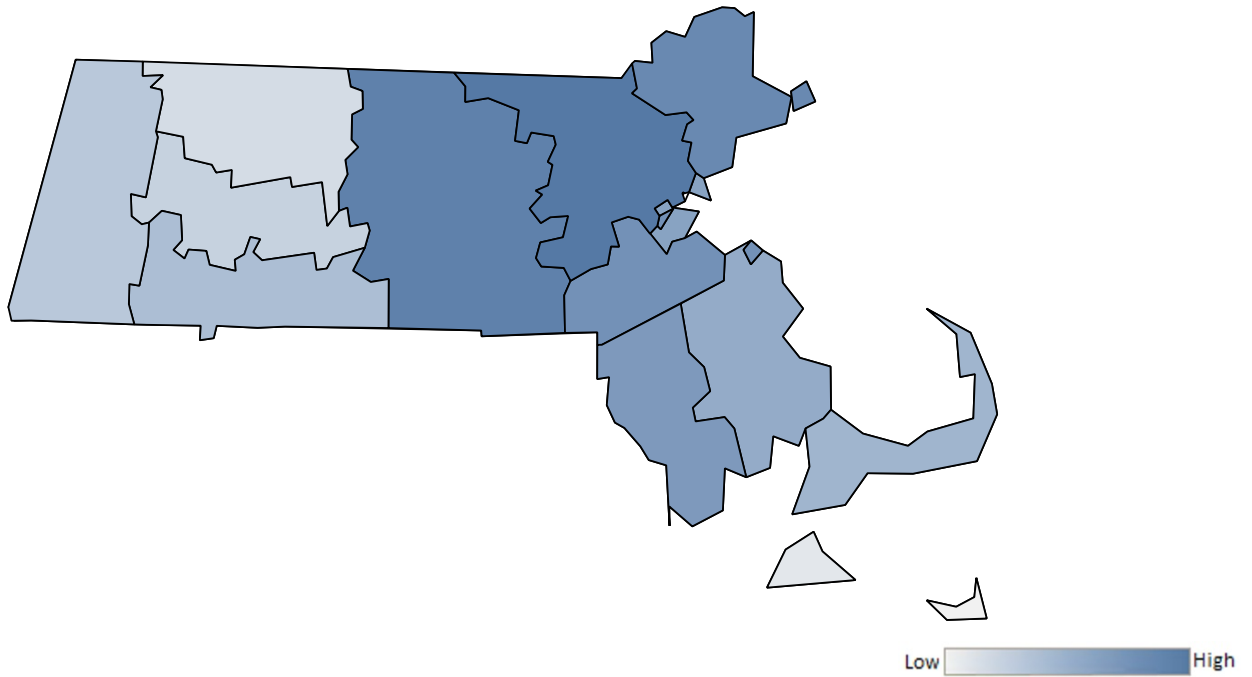
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Massachusetts

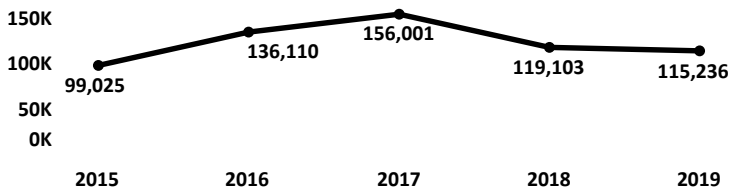
Complaints by County



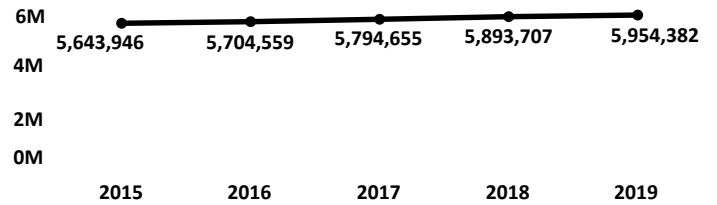
State Totals

Complaints: 115,236 (#18 nationally, per 100K population)
 Active Registrations: 5,954,382 (#3 nationally, per 100K population)

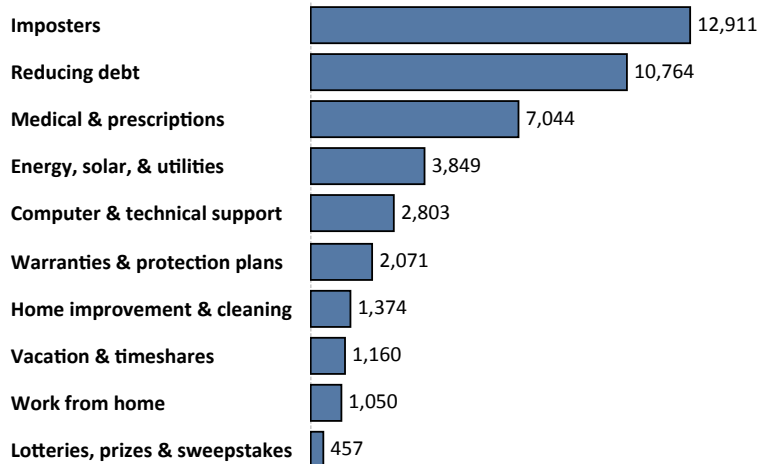
Complaints by Fiscal Year



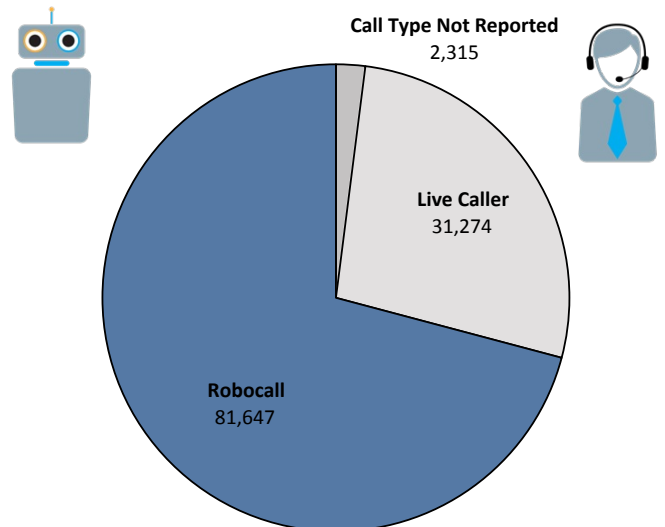
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



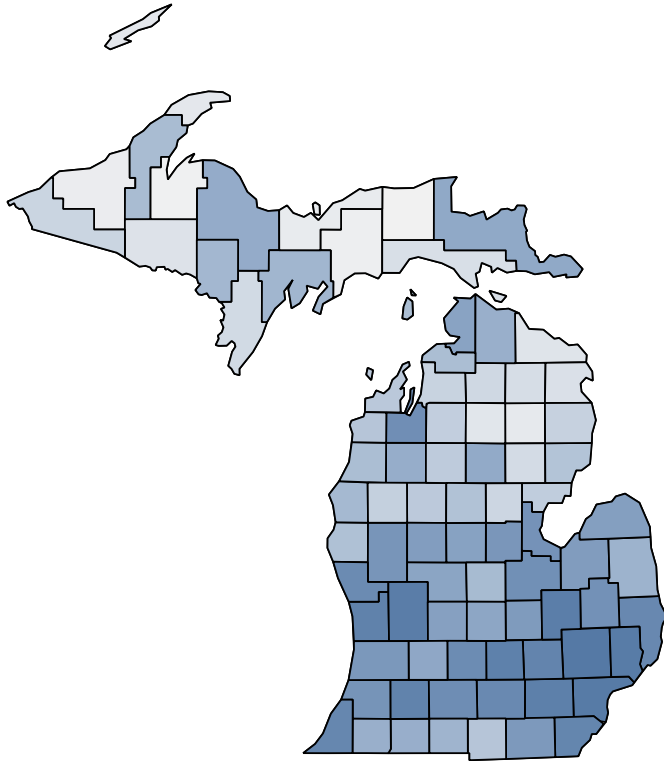
*Not everyone who files a complaint reports a topic.



FY 2019 National Do Not Call Registry Registration and Complaint Figures by State

Michigan

Complaints by County



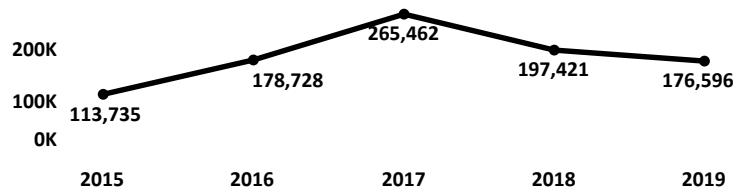
Low High

State Totals

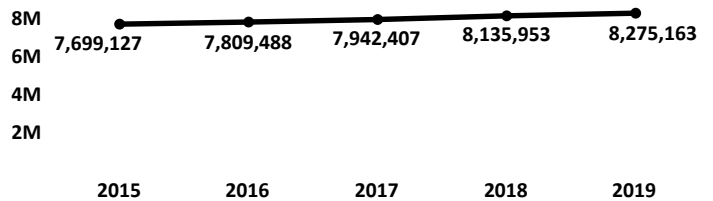
Complaints: 176,596 (#15 nationally, per 100K population)

Active Registrations: 8,275,163 (#11 nationally, per 100K population)

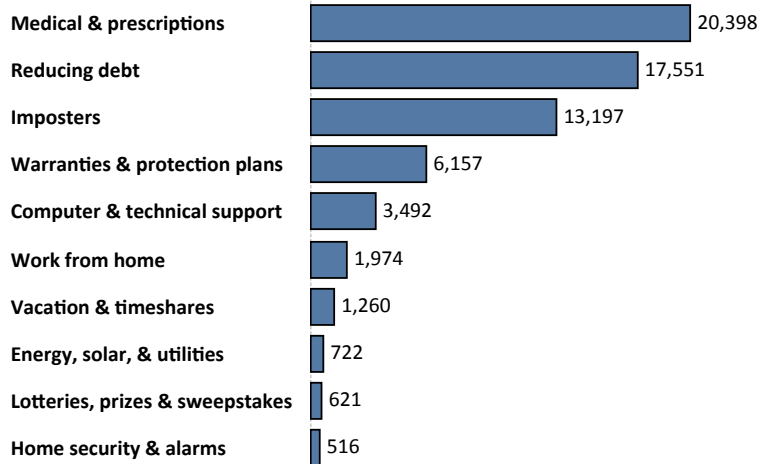
Complaints by Fiscal Year



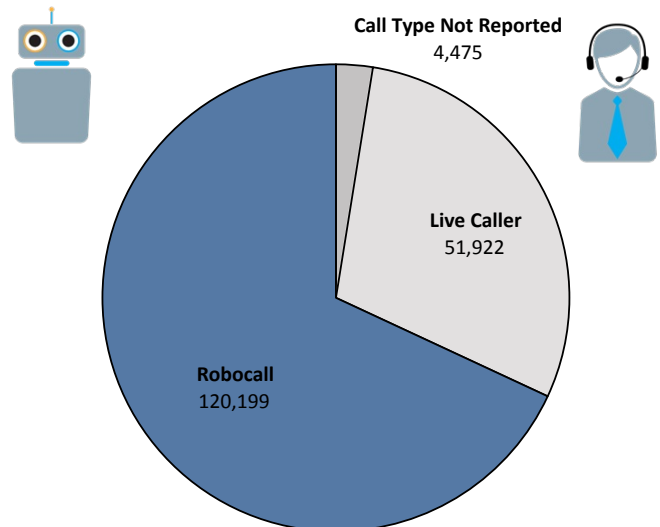
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



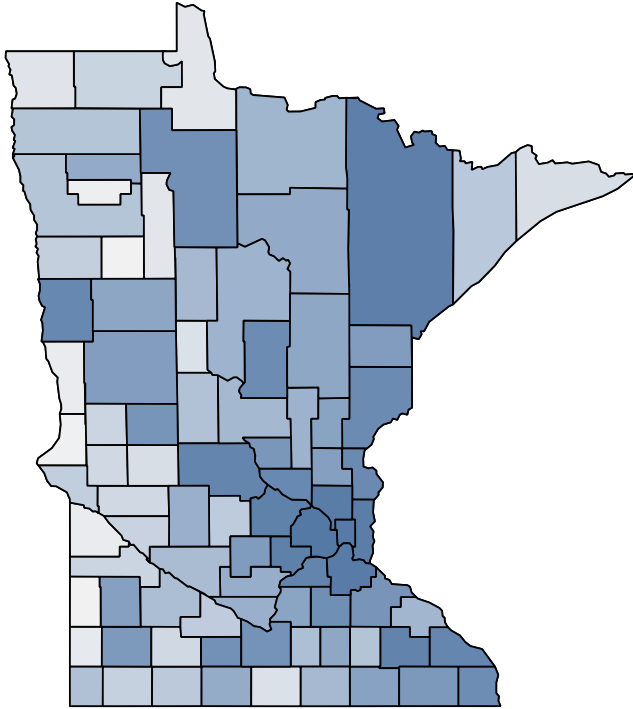
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Minnesota

Complaints by County



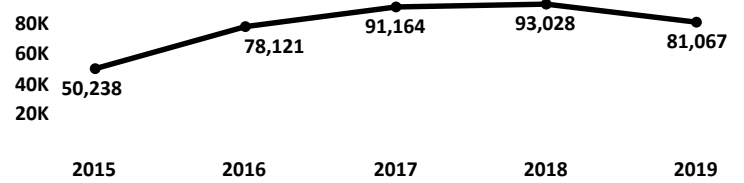
Low High

State Totals

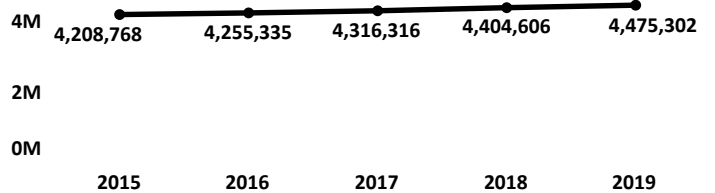
Complaints: 81,067 (#34 nationally, per 100K population)

Active Registrations: 4,475,302 (#17 nationally, per 100K population)

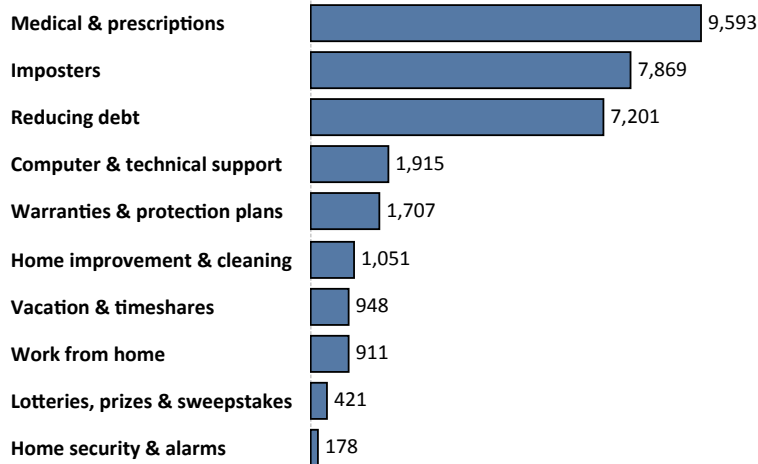
Complaints by Fiscal Year



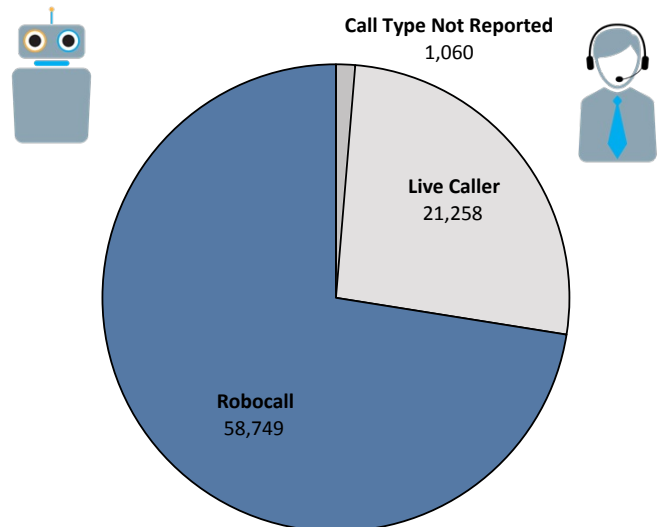
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



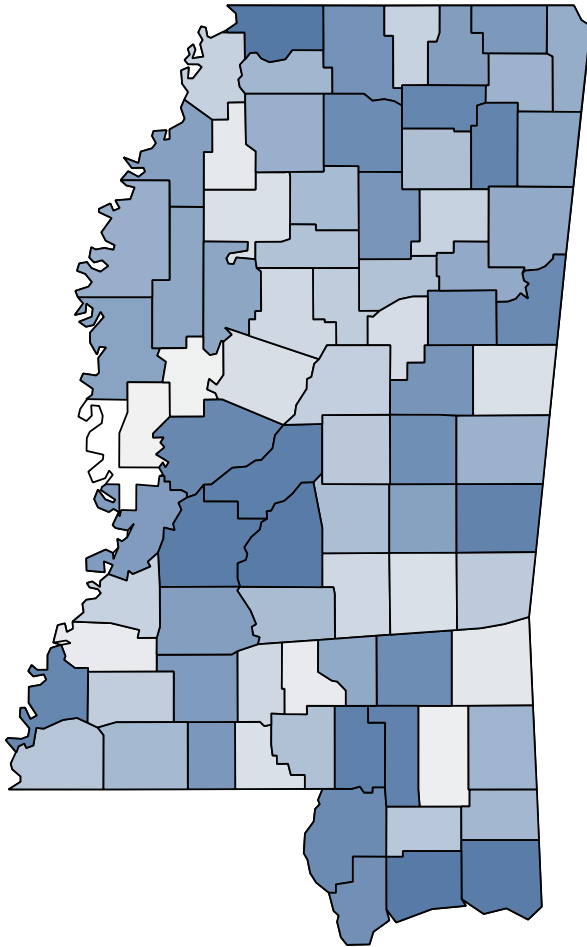
*Not everyone who files a complaint reports a topic.



FY 2019 National Do Not Call Registry Registration and Complaint Figures by State

Mississippi

Complaints by County



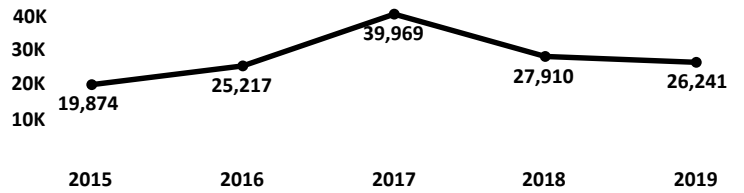
Low High

State Totals

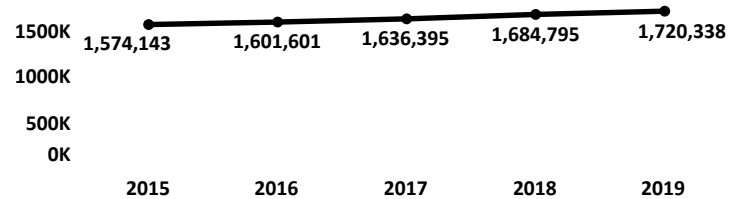
Complaints: 26,241 (#49 nationally, per 100K population)

Active Registrations: 1,720,338 (#48 nationally, per 100K population)

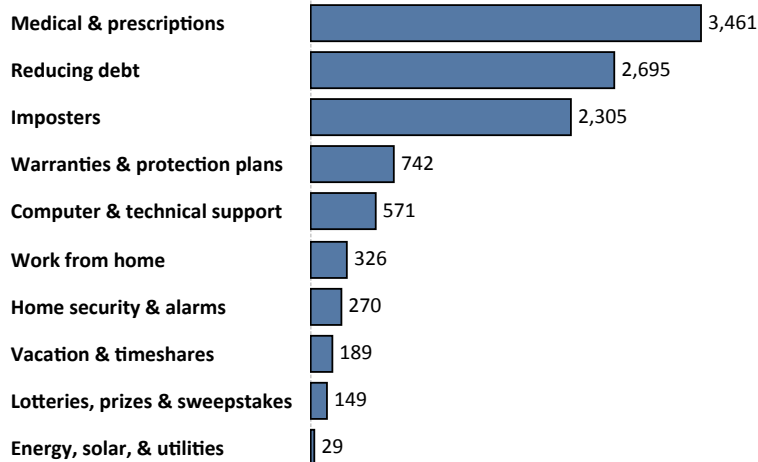
Complaints by Fiscal Year



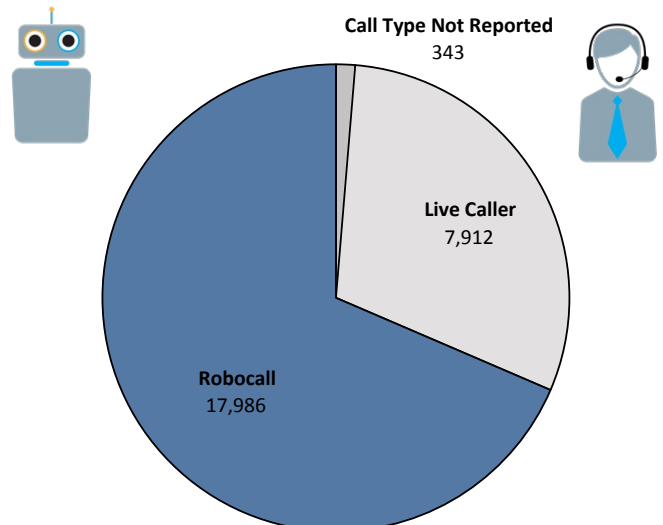
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



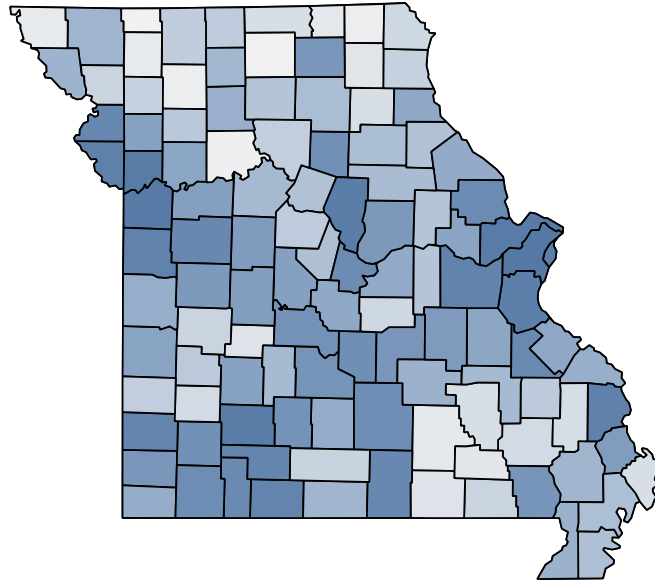
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Missouri

Complaints by County

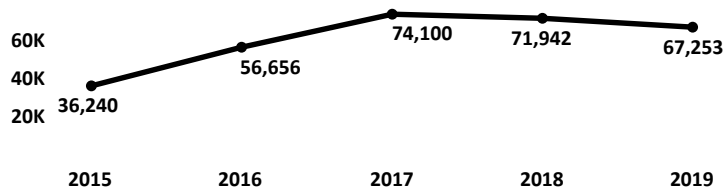


Low High

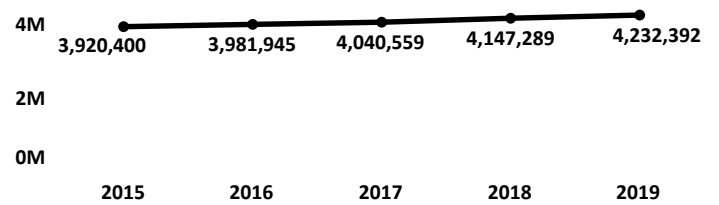
State Totals

Complaints: 67,253 (#46 nationally, per 100K population)
 Active Registrations: 4,232,392 (#38 nationally, per 100K population)

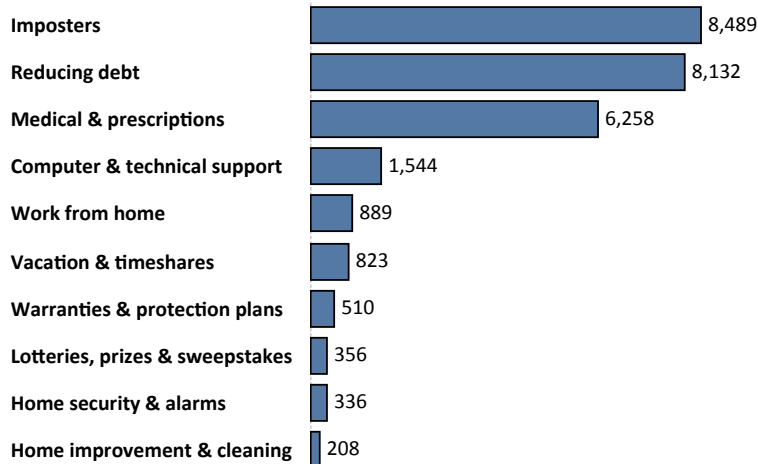
Complaints by Fiscal Year



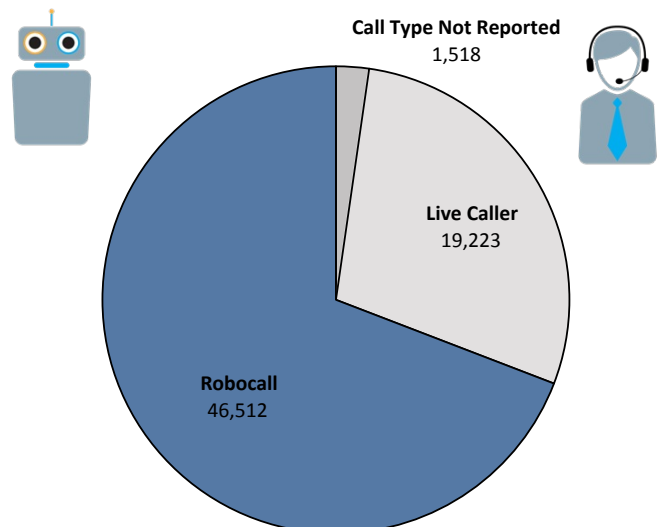
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



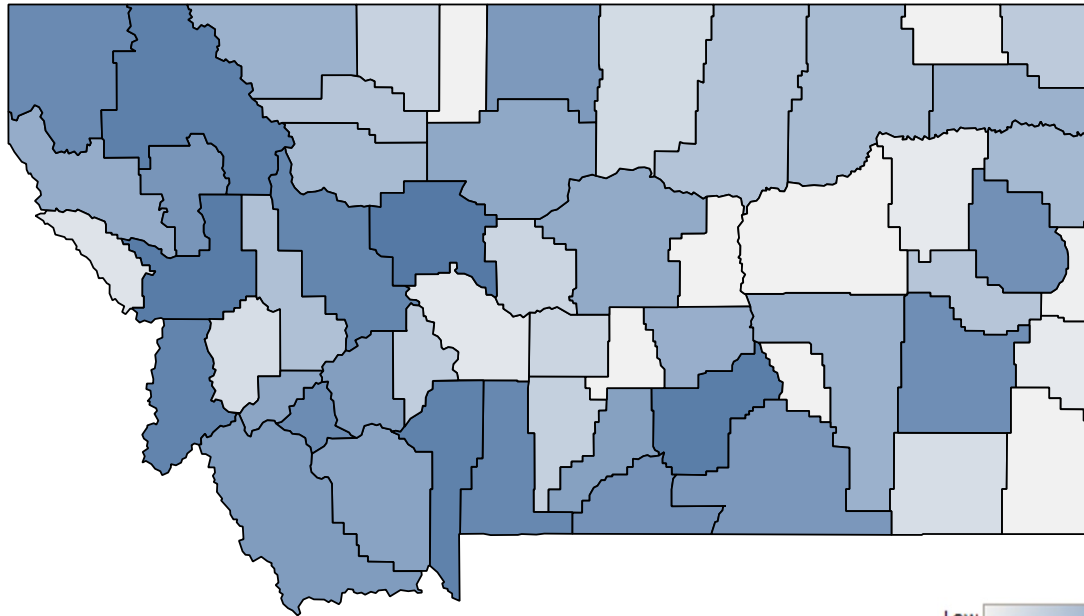
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Montana

Complaints by County



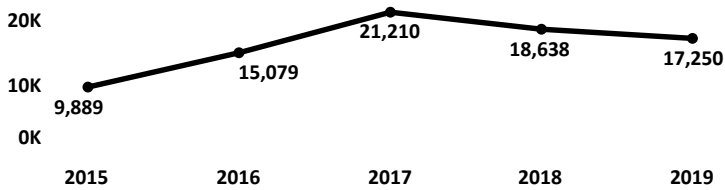
Low High

State Totals

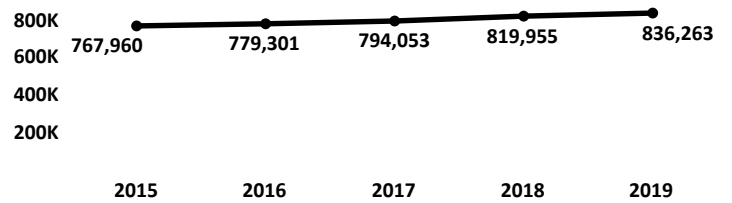
Complaints: 17,250 (#24 nationally, per 100K population)

Active Registrations: 836,263 (#21 nationally, per 100K population)

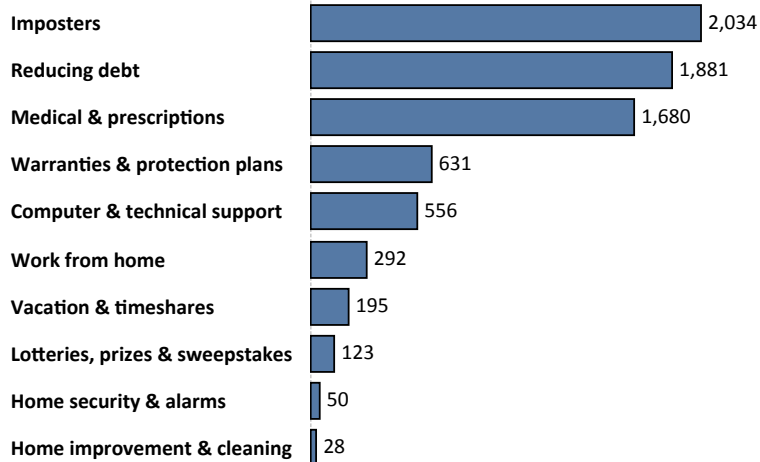
Complaints by Fiscal Year



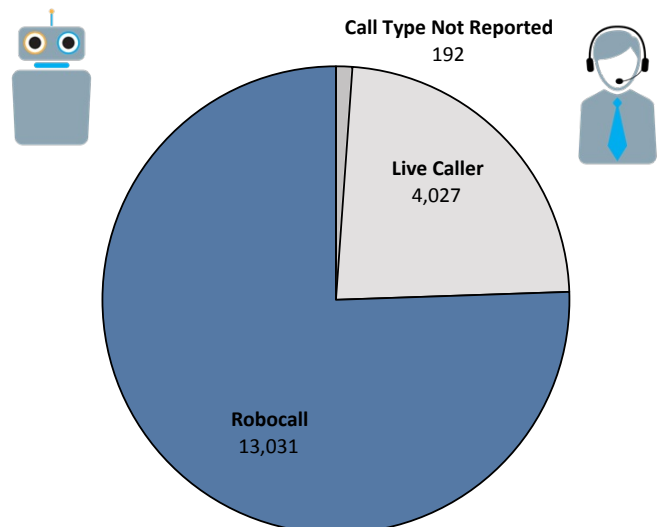
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



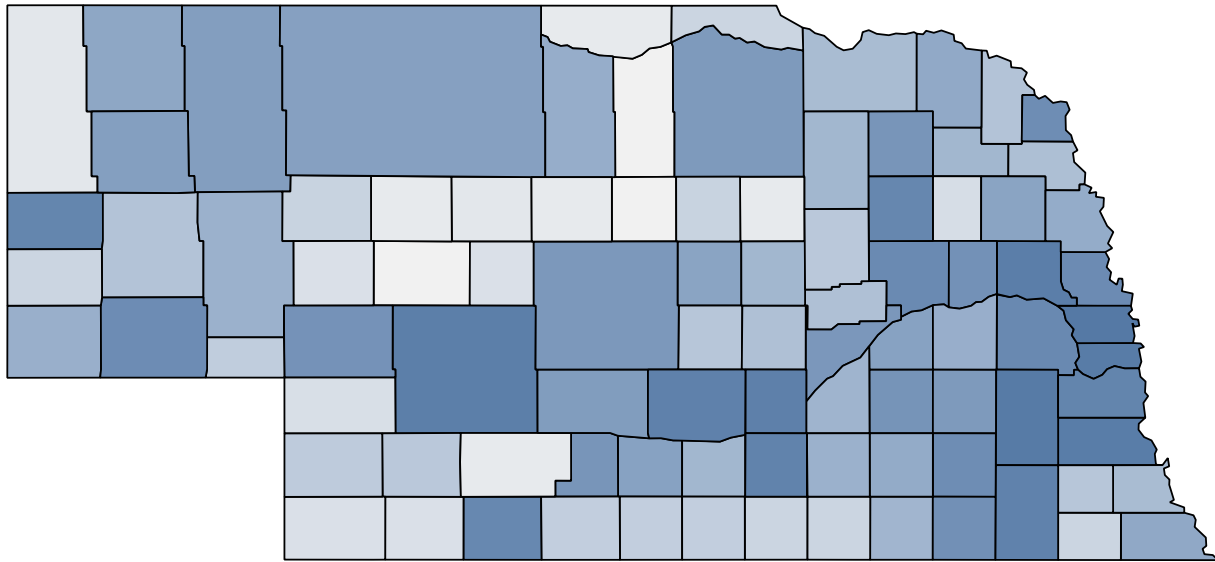
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Nebraska

Complaints by County



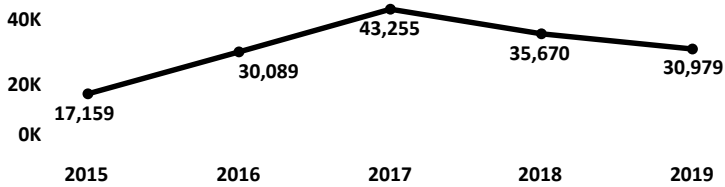
Low High

State Totals

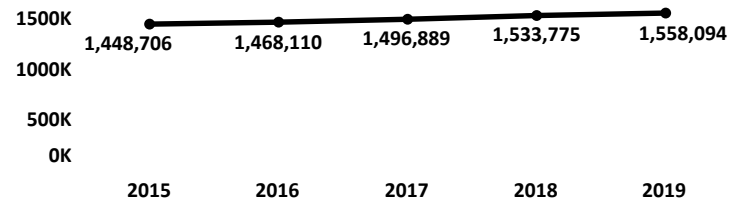
Complaints: 30,979 (#25 nationally, per 100K population)

Active Registrations: 1,558,094 (#15 nationally, per 100K population)

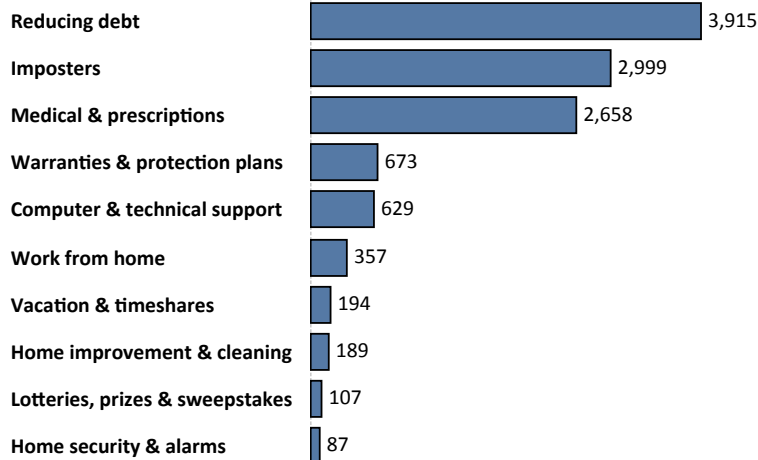
Complaints by Fiscal Year



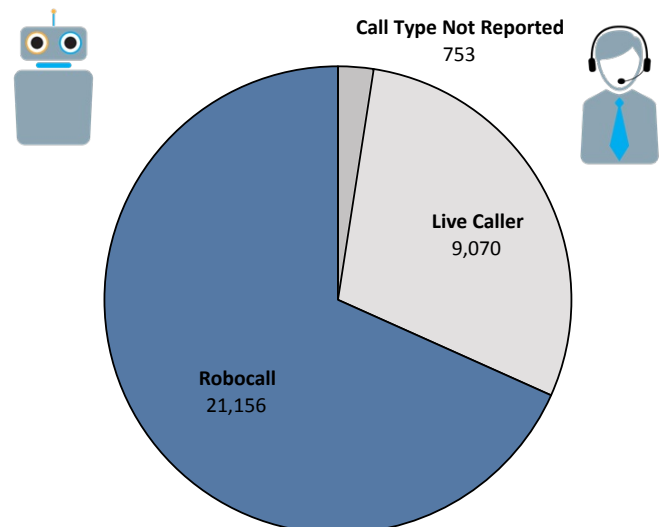
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



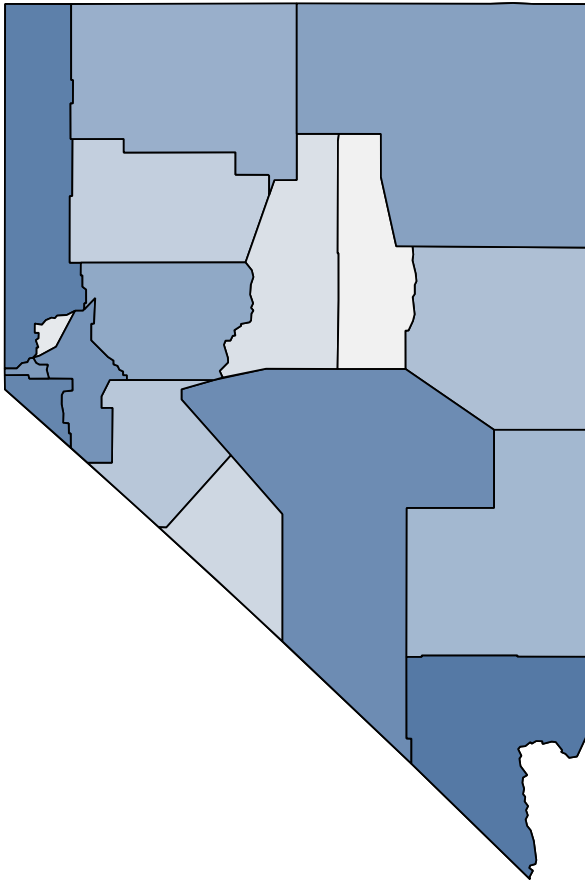
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Nevada

Complaints by County



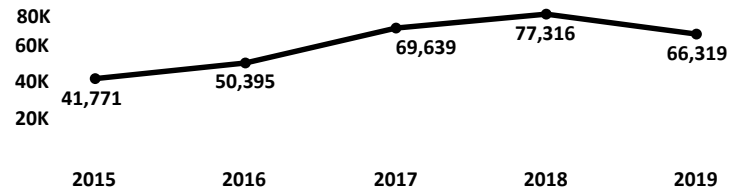
Low High

State Totals

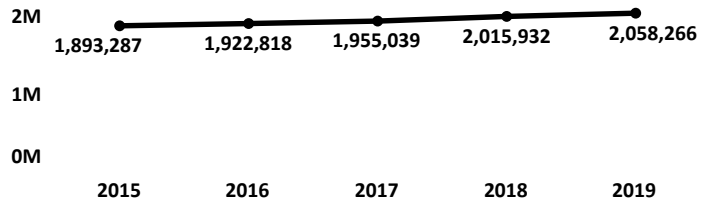
Complaints: 66,319 (#5 nationally, per 100K population)

Active Registrations: 2,058,266 (#41 nationally, per 100K population)

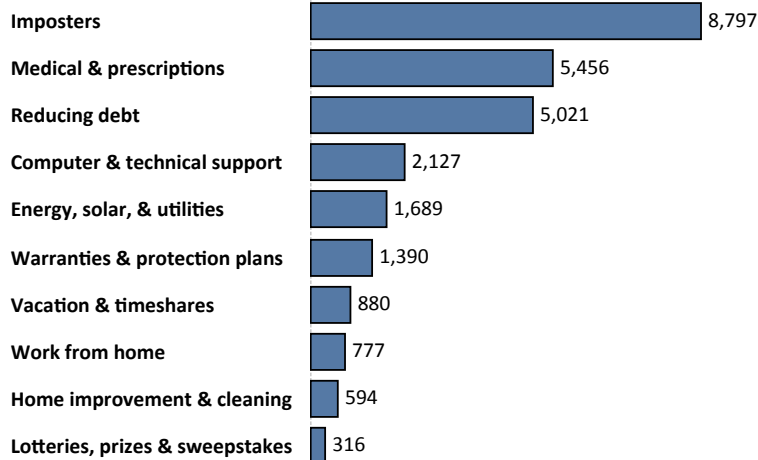
Complaints by Fiscal Year



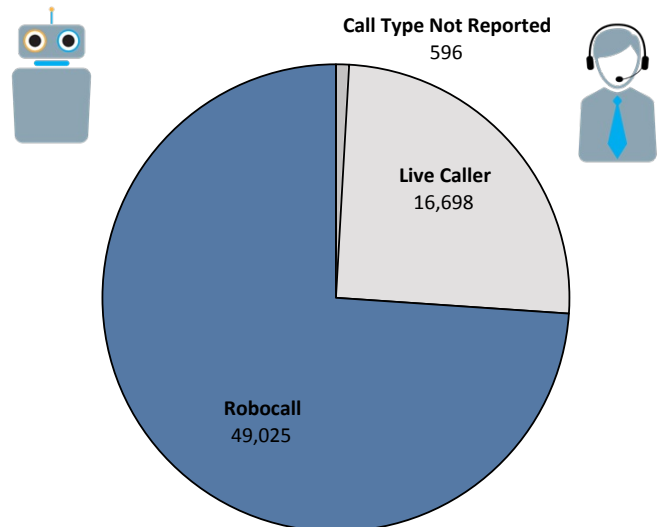
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



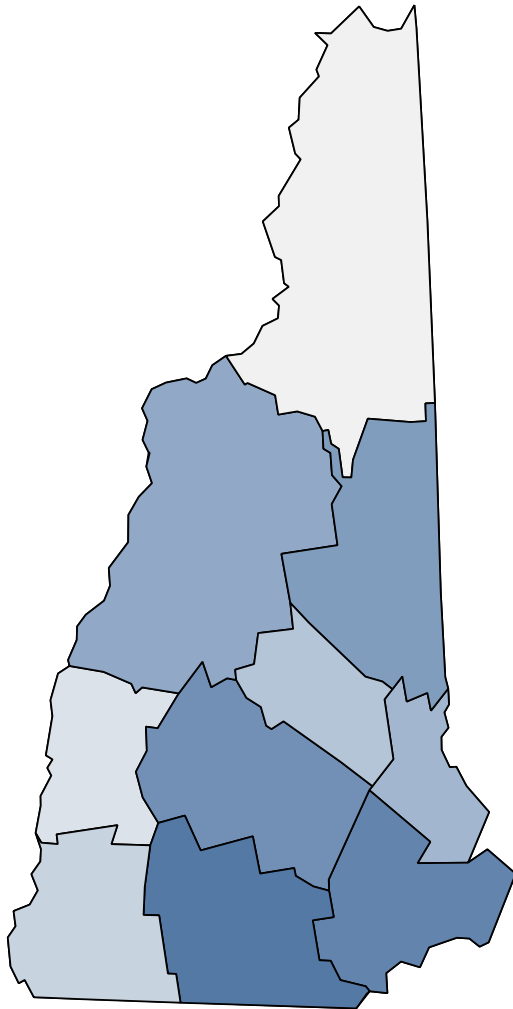
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

New Hampshire

Complaints by County

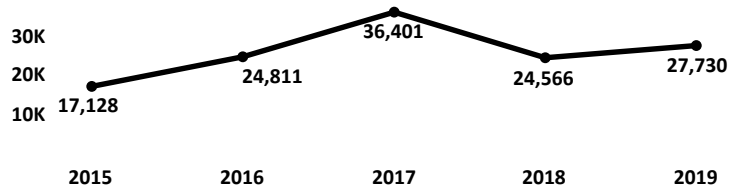


Low High

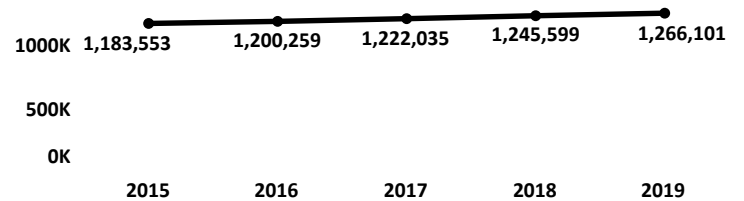
State Totals

Complaints: 27,730 (#10 nationally, per 100K population)
 Active Registrations: 1,266,101 (#1 nationally, per 100K population)

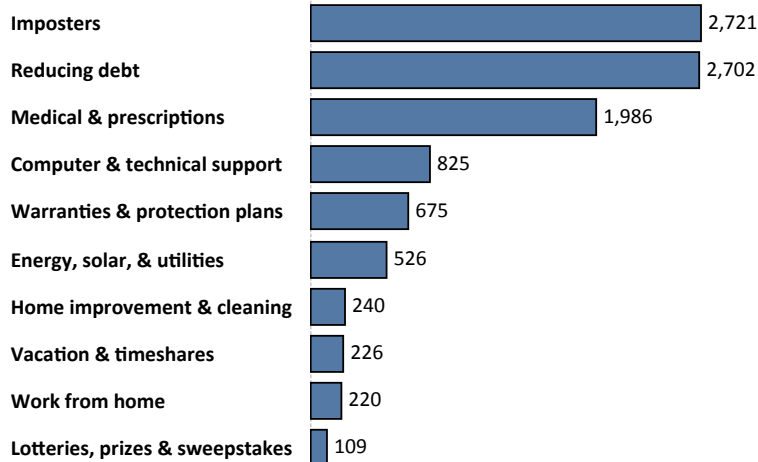
Complaints by Fiscal Year



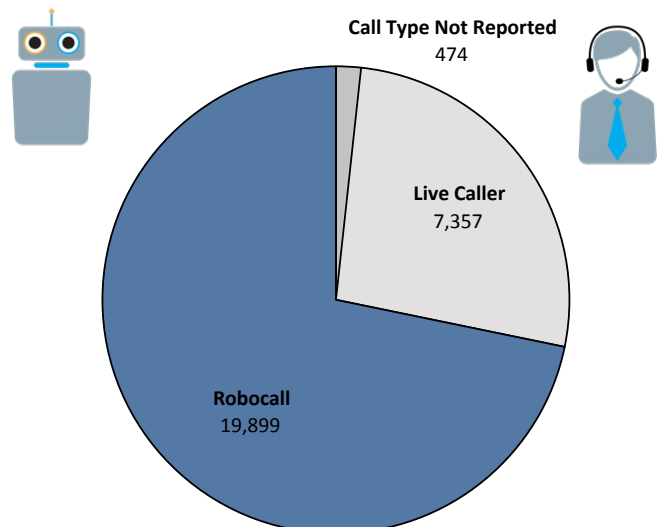
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



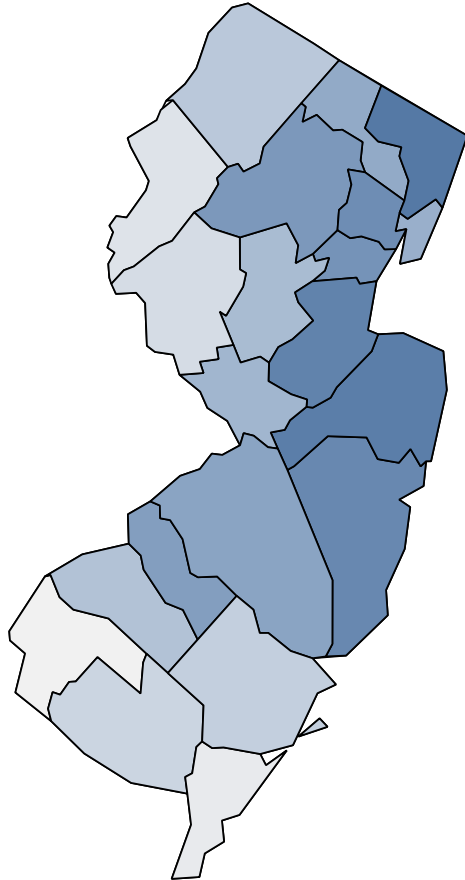
*Not everyone who files a complaint reports a topic.



FY 2019 National Do Not Call Registry Registration and Complaint Figures by State

New Jersey

Complaints by County



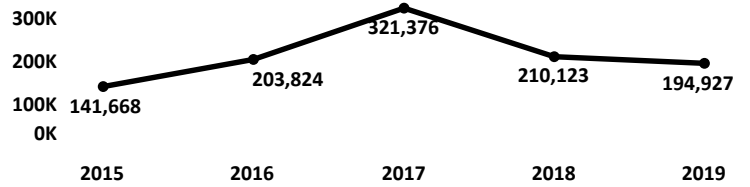
Low High

State Totals

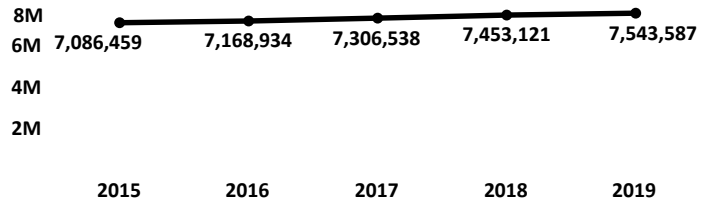
Complaints: 194,927 (#4 nationally, per 100K population)

Active Registrations: 7,543,587 (#5 nationally, per 100K population)

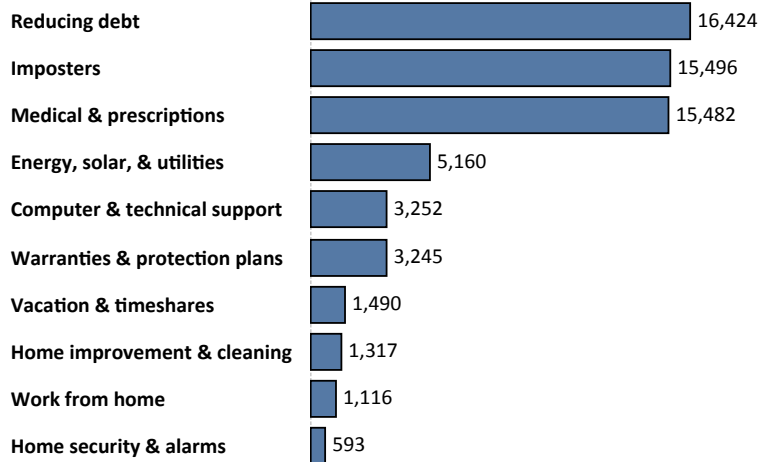
Complaints by Fiscal Year



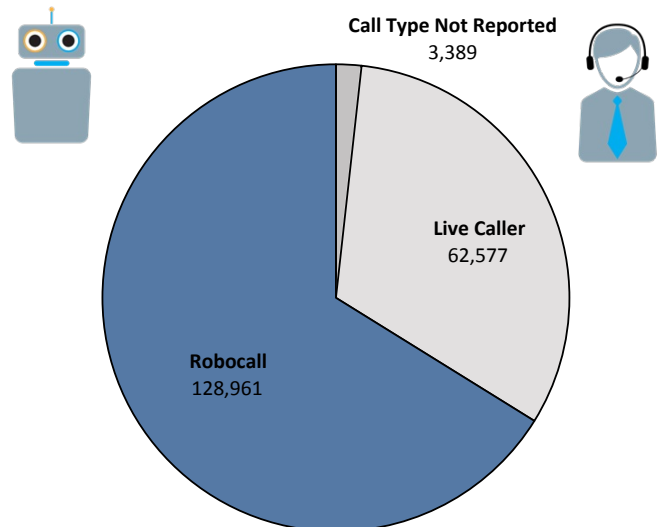
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

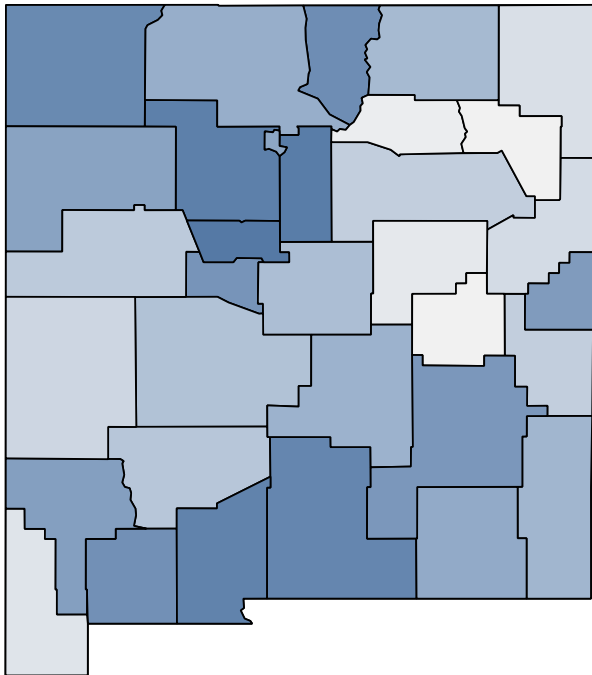
New Mexico

Complaints by County

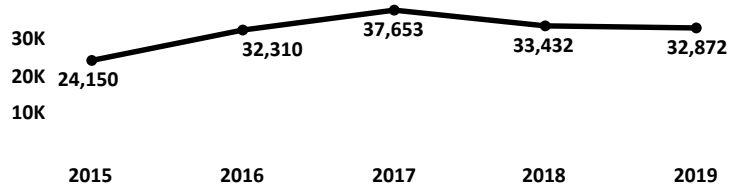
State Totals

Complaints: 32,872 (#29 nationally, per 100K population)

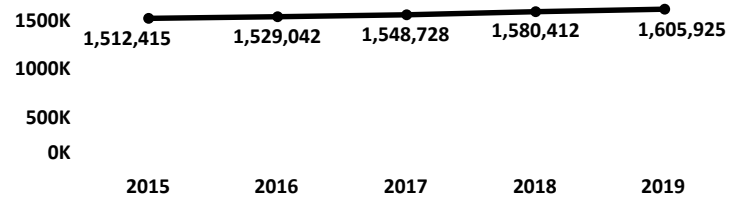
Active Registrations: 1,605,925 (#23 nationally, per 100K population)



Complaints by Fiscal Year

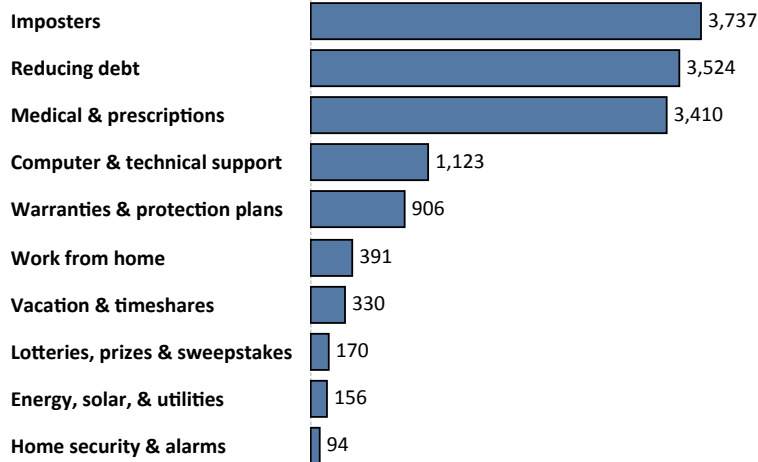


Active Registrations by Fiscal Year

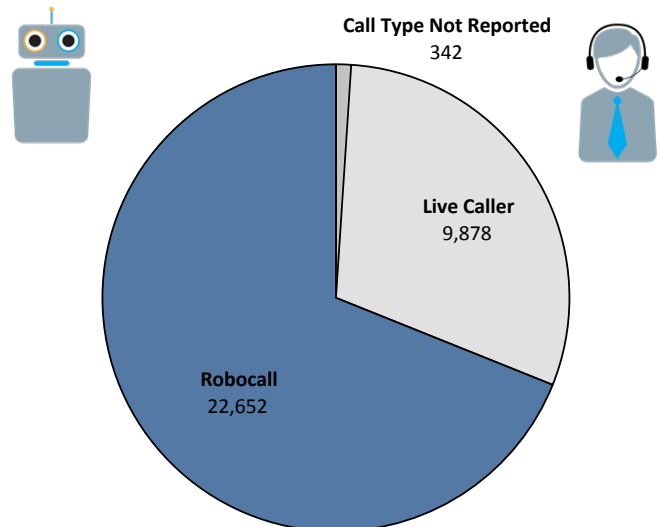


Low High

Complaints by Topic*



Complaints by Call Type



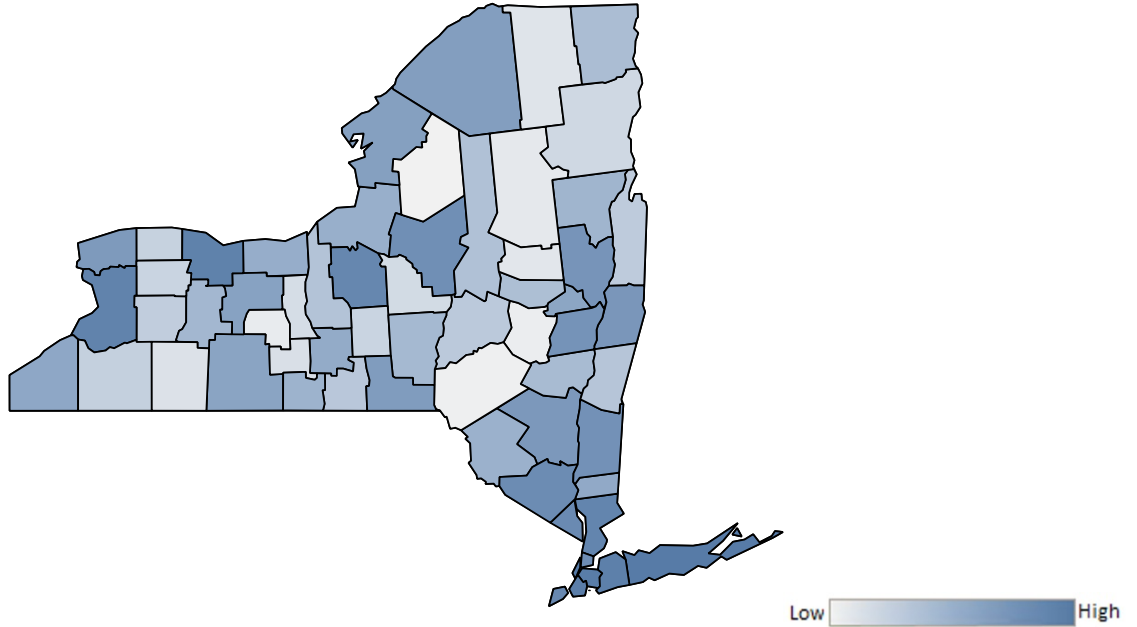
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

New York

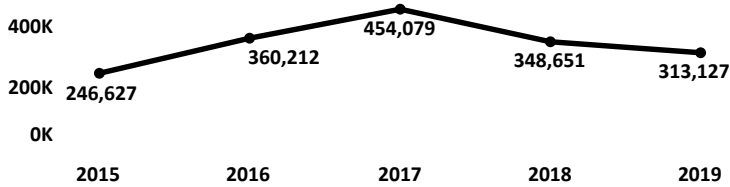
Complaints by County



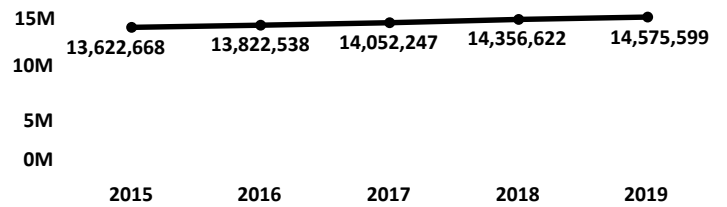
State Totals

Complaints: 313,127 (#26 nationally, per 100K population)
 Active Registrations: 14,575,599 (#26 nationally, per 100K population)

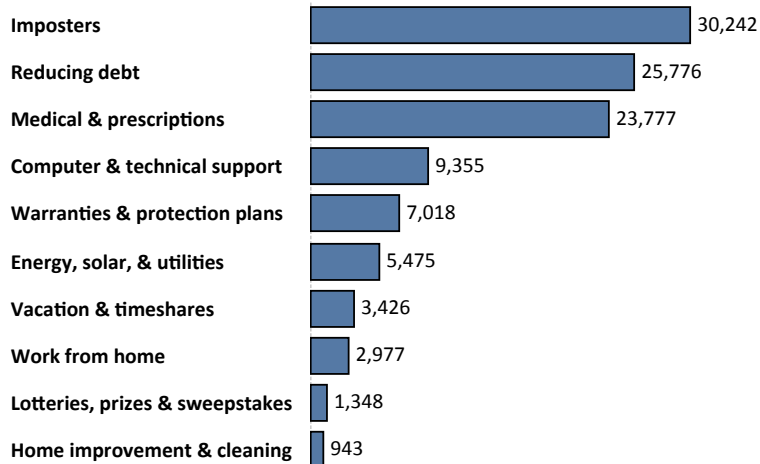
Complaints by Fiscal Year



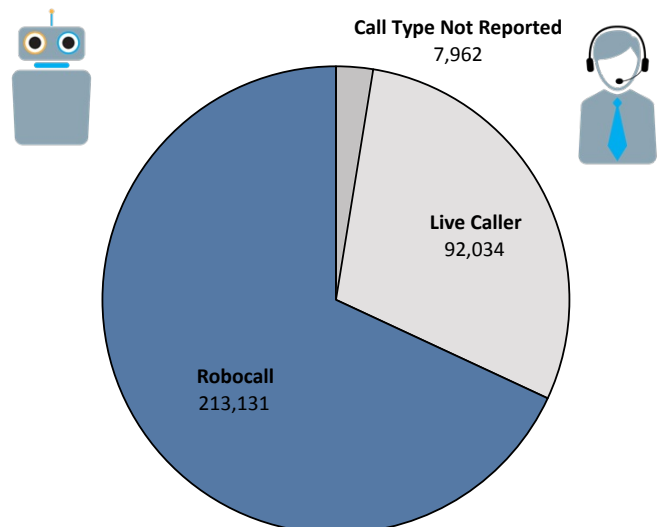
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



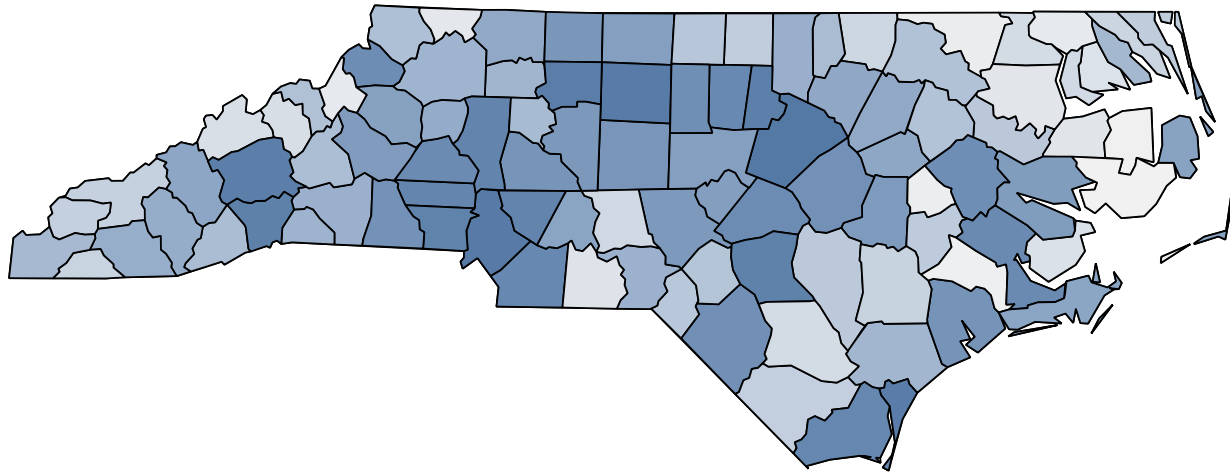
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

North Carolina

Complaints by County

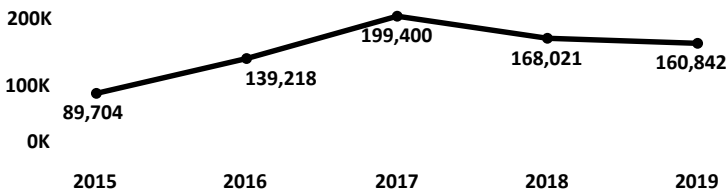


Low High

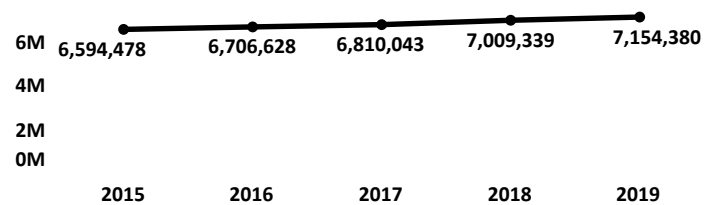
State Totals

Complaints: 160,842 (#30 nationally, per 100K population)
 Active Registrations: 7,154,380 (#39 nationally, per 100K population)

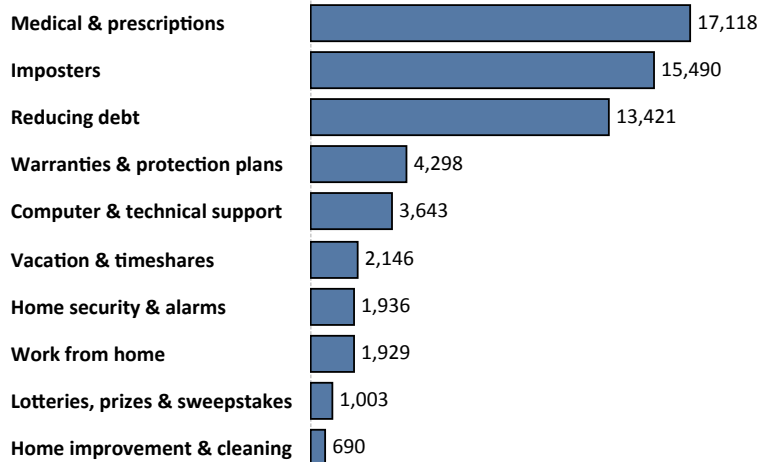
Complaints by Fiscal Year



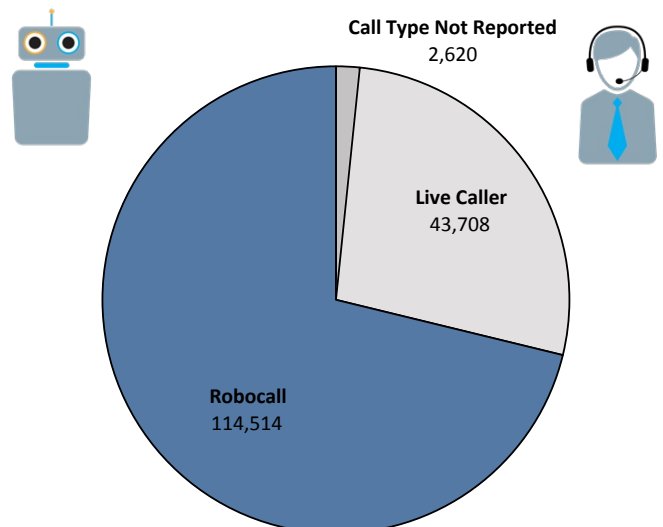
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



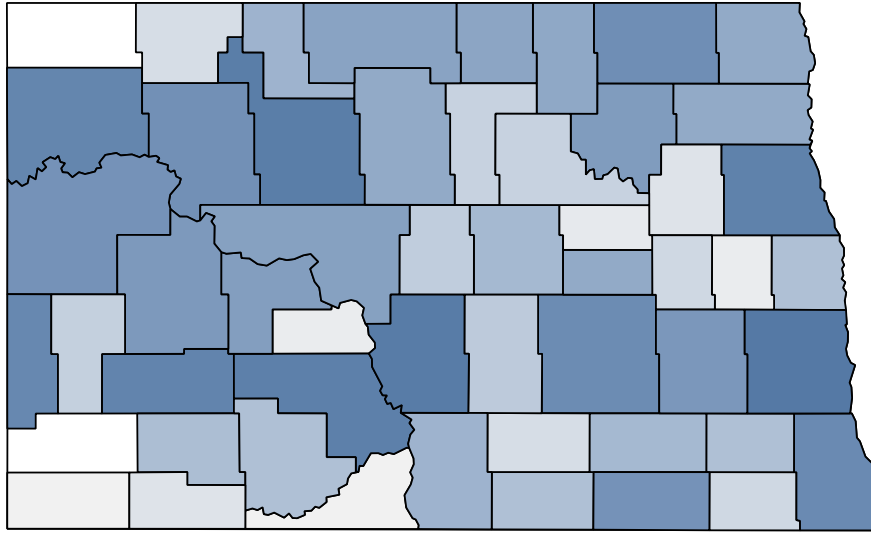
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

North Dakota

Complaints by County

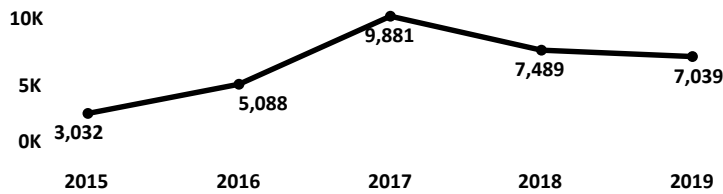


Low High

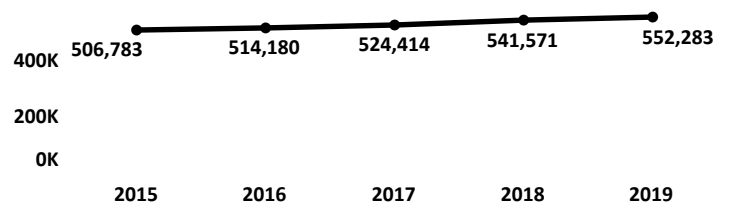
State Totals

Complaints: 7,039 (#48 nationally, per 100K population)
 Active Registrations: 552,283 (#30 nationally, per 100K population)

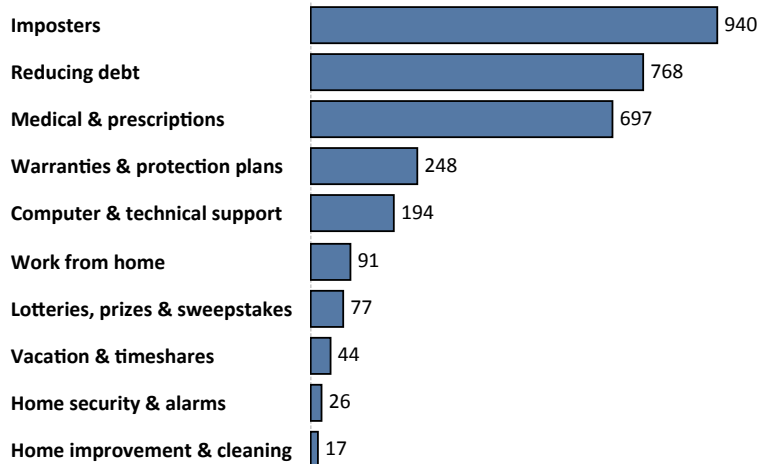
Complaints by Fiscal Year



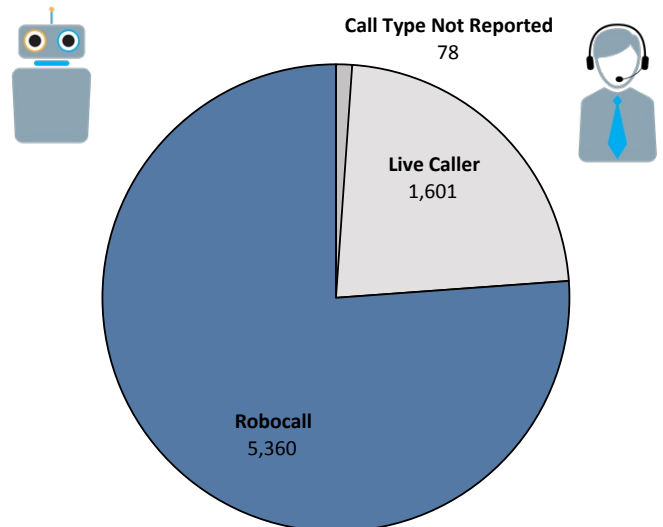
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



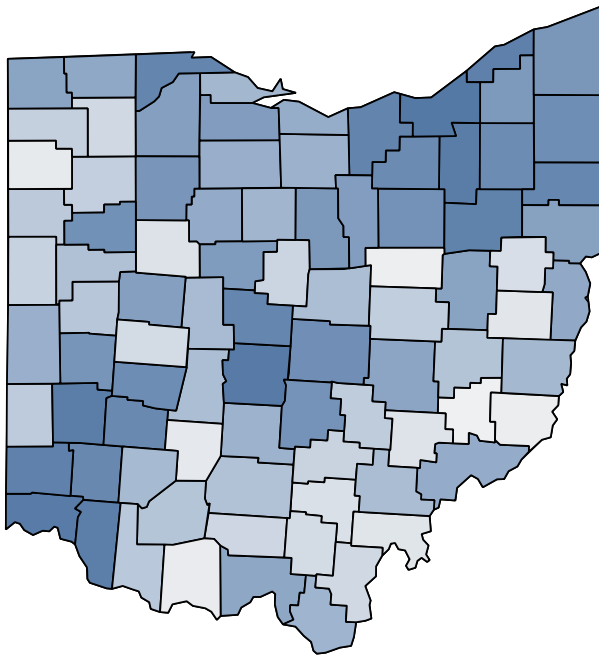
*Not everyone who files a complaint reports a topic.



FY 2019 National Do Not Call Registry Registration and Complaint Figures by State

Ohio

Complaints by County



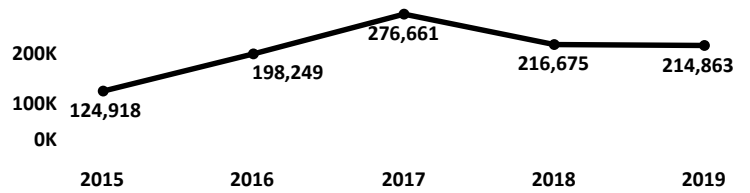
Low High

State Totals

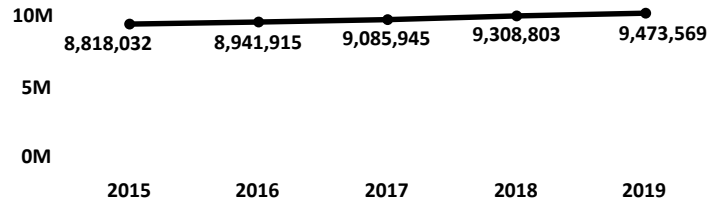
Complaints: 214,863 (#14 nationally, per 100K population)

Active Registrations: 9,473,569 (#14 nationally, per 100K population)

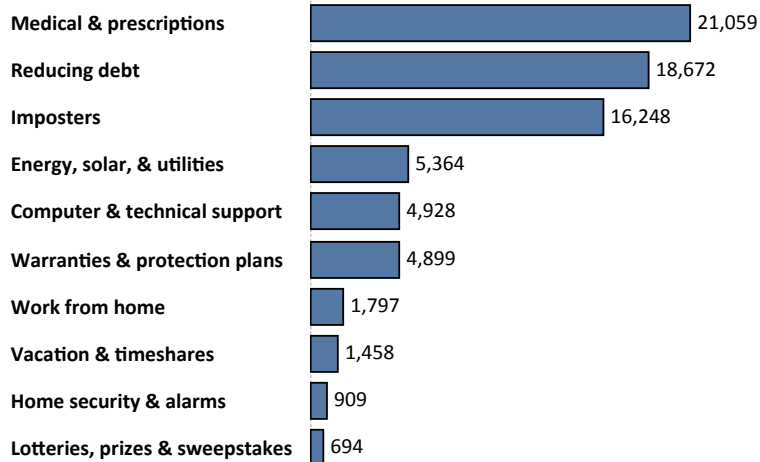
Complaints by Fiscal Year



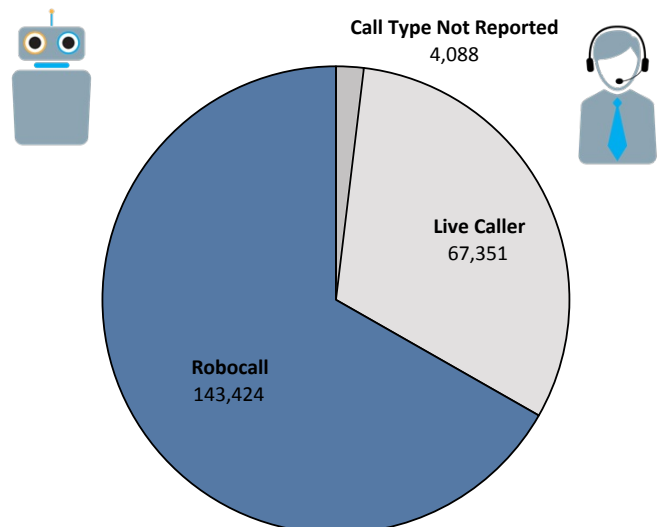
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



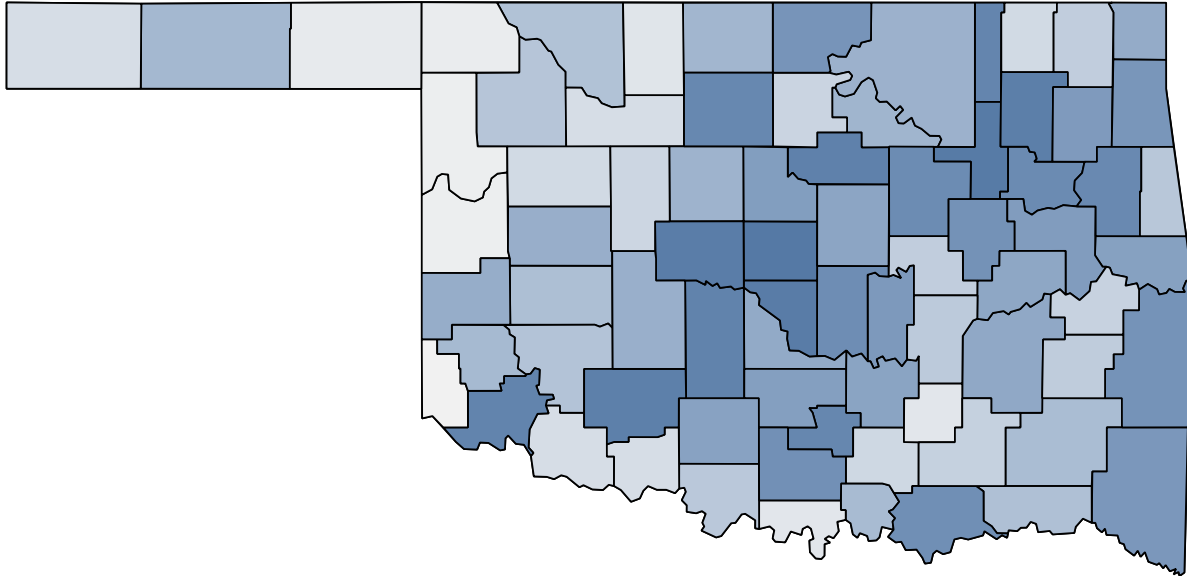
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Oklahoma

Complaints by County

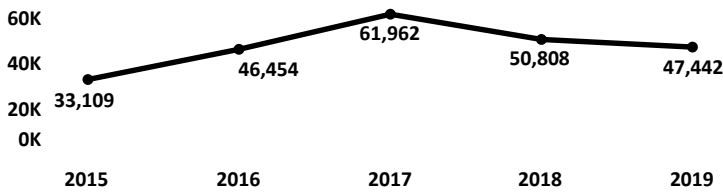


Low High

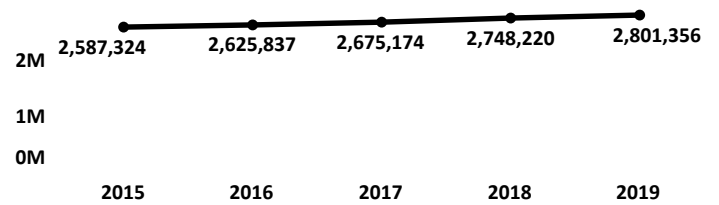
State Totals

Complaints: 47,442 (#43 nationally, per 100K population)
 Active Registrations: 2,801,356 (#34 nationally, per 100K population)

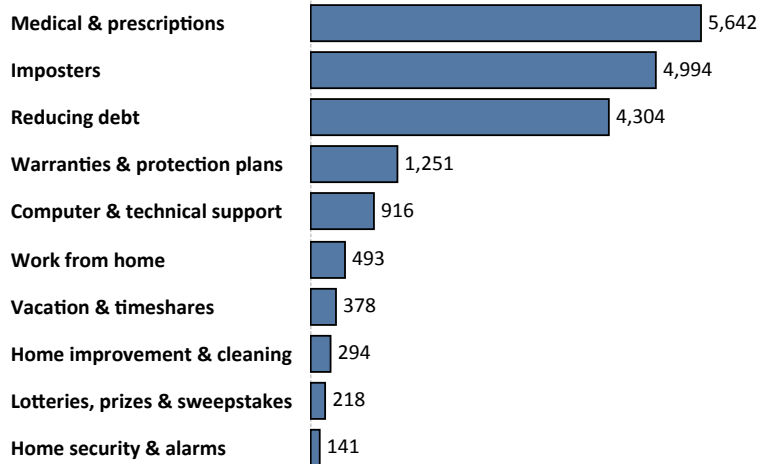
Complaints by Fiscal Year



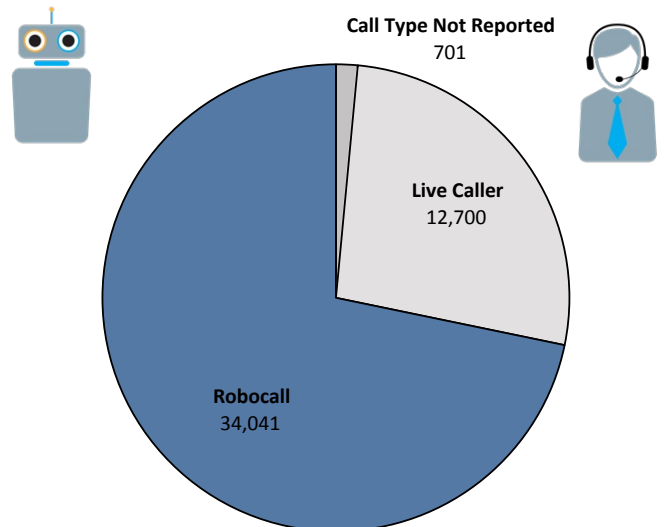
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



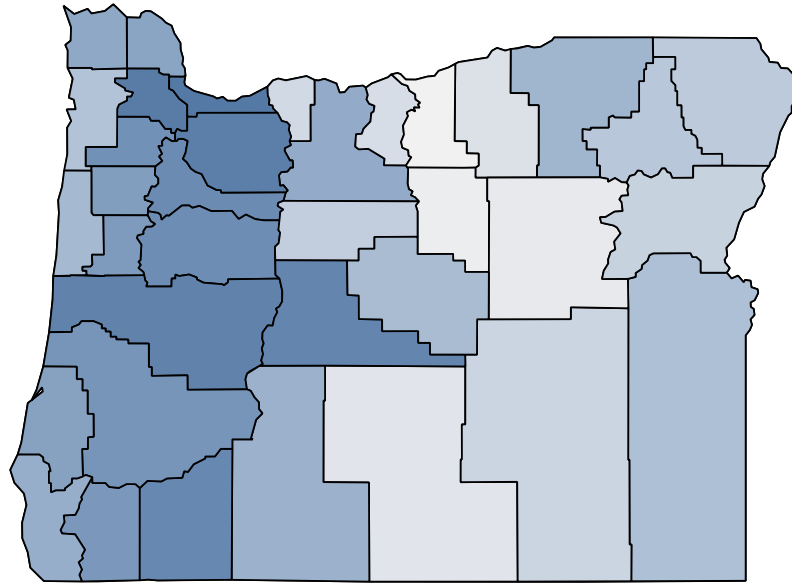
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Oregon

Complaints by County



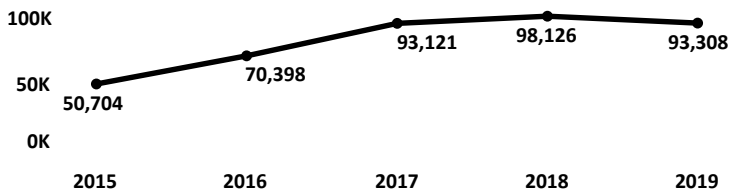
Low High

State Totals

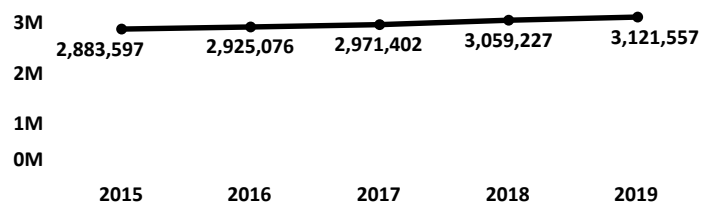
Complaints: 93,308 (#2 nationally, per 100K population)

Active Registrations: 3,121,557 (#27 nationally, per 100K population)

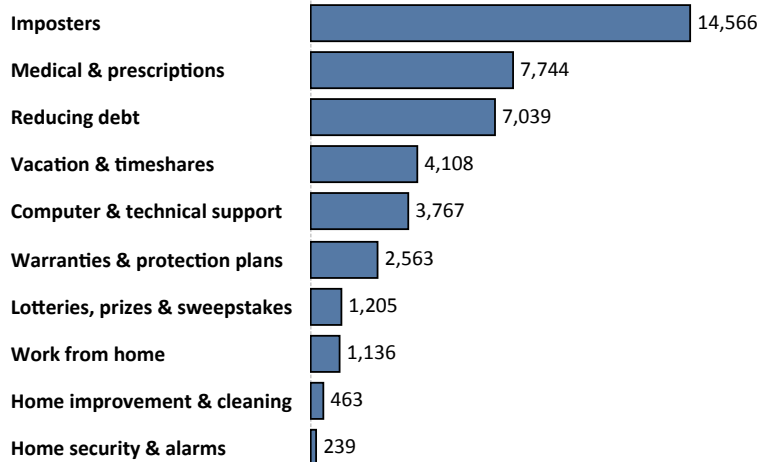
Complaints by Fiscal Year



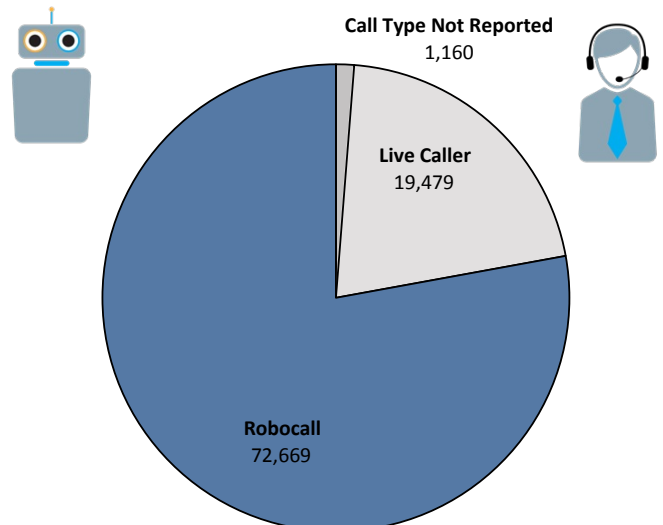
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



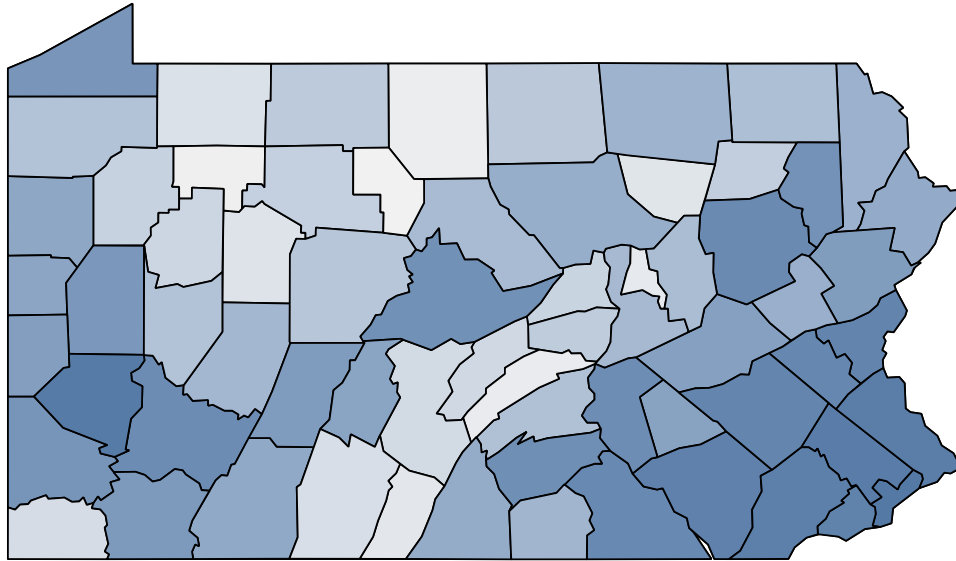
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Pennsylvania

Complaints by County

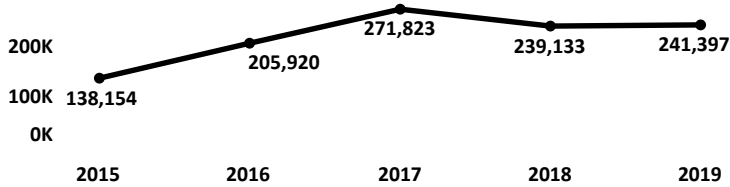


Low High

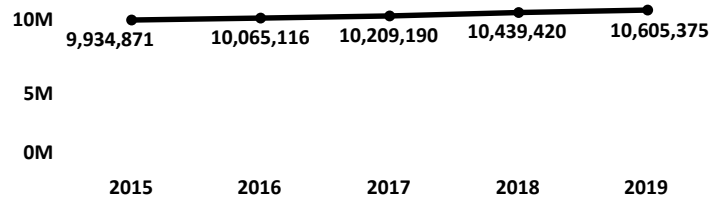
State Totals

Complaints: 241,397 (#12 nationally, per 100K population)
 Active Registrations: 10,605,375 (#10 nationally, per 100K population)

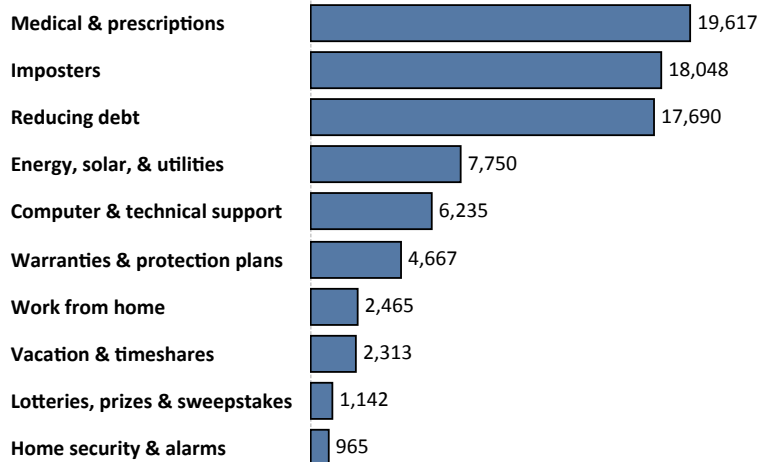
Complaints by Fiscal Year



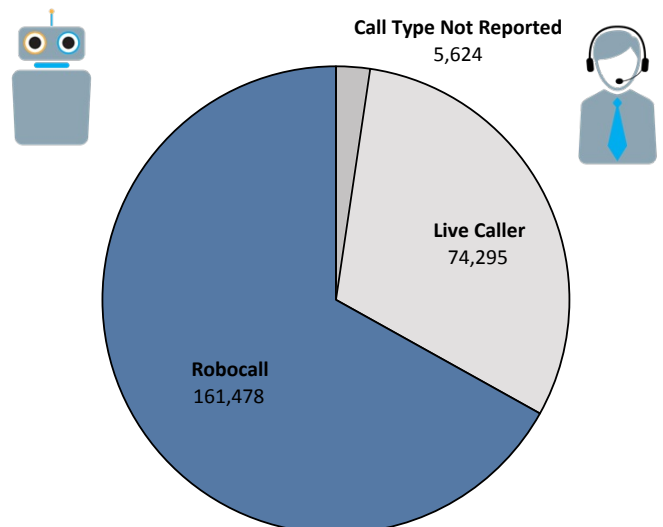
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



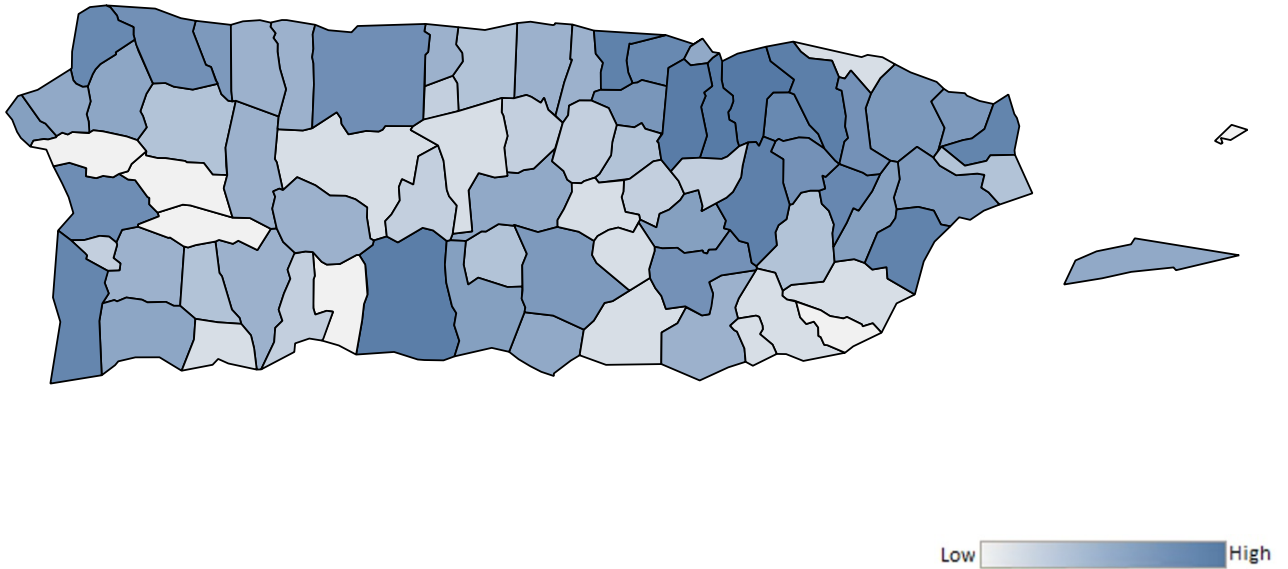
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Puerto Rico

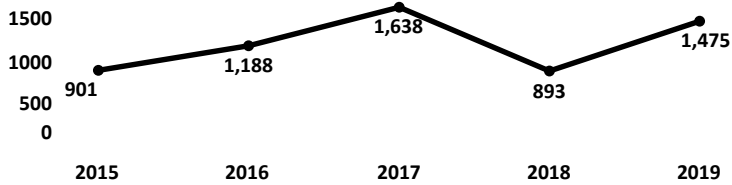
Complaints by Municipality



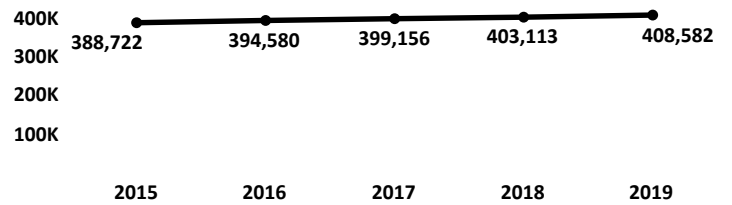
Puerto Rico Totals

Complaints: 1,475 (Not Ranked)
 Active Registrations: 408,582 (Not Ranked)

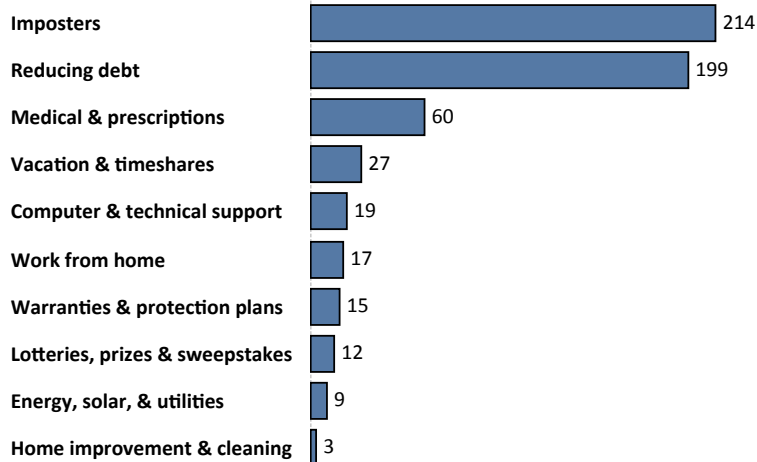
Complaints by Fiscal Year



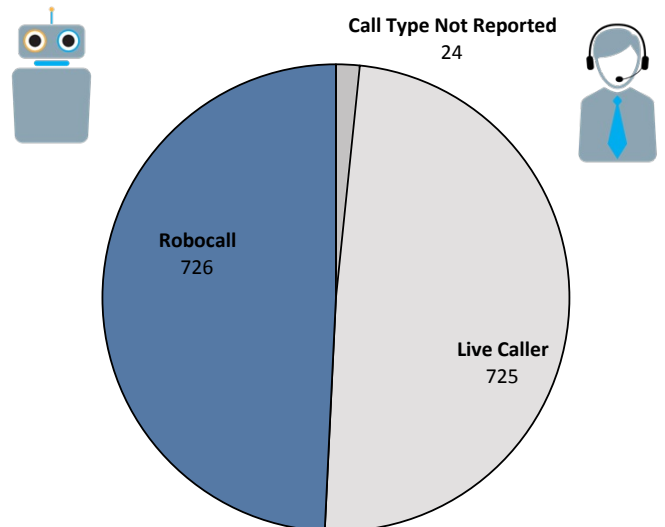
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



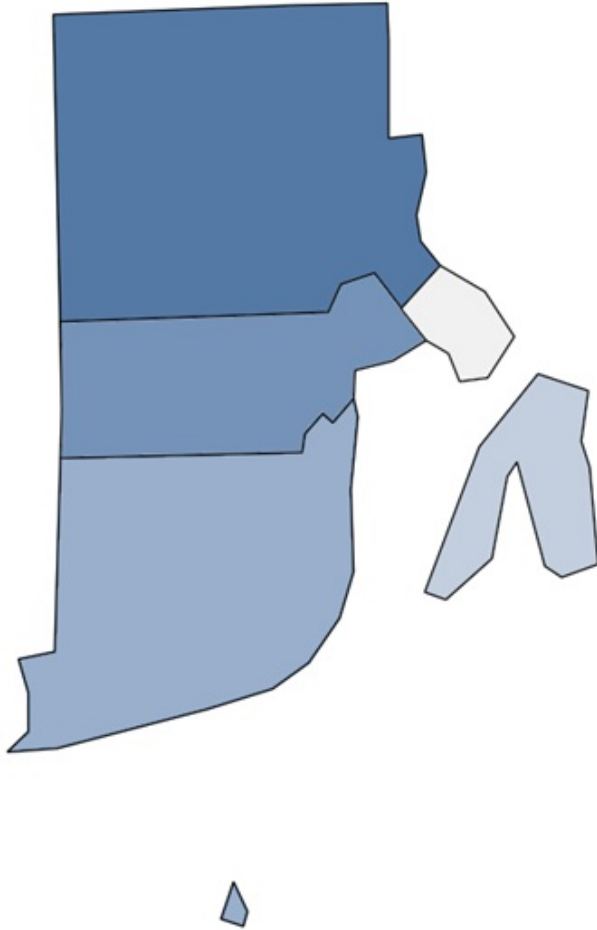
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Rhode Island

Complaints by County



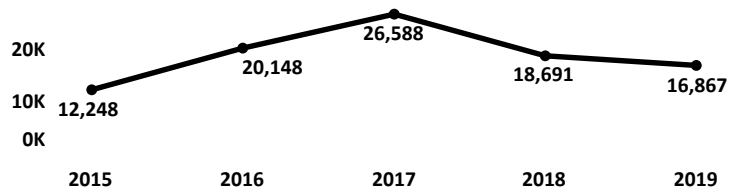
Low High

State Totals

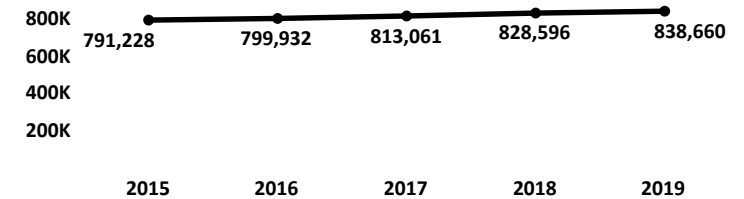
Complaints: 16,867 (#28 nationally, per 100K population)

Active Registrations: 838,660 (#20 nationally, per 100K population)

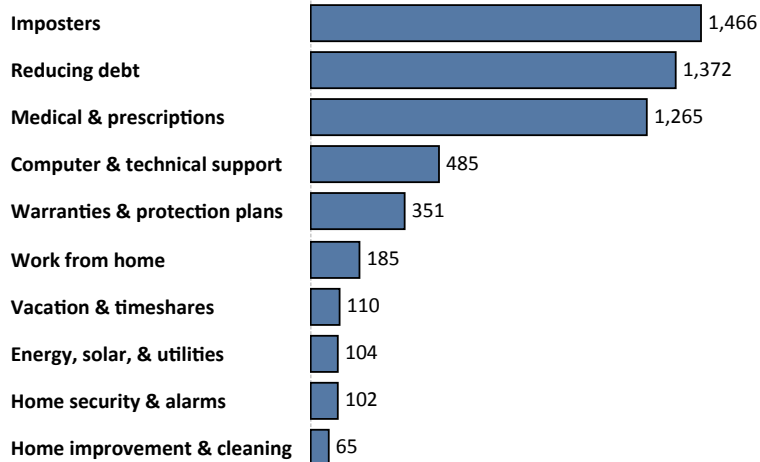
Complaints by Fiscal Year



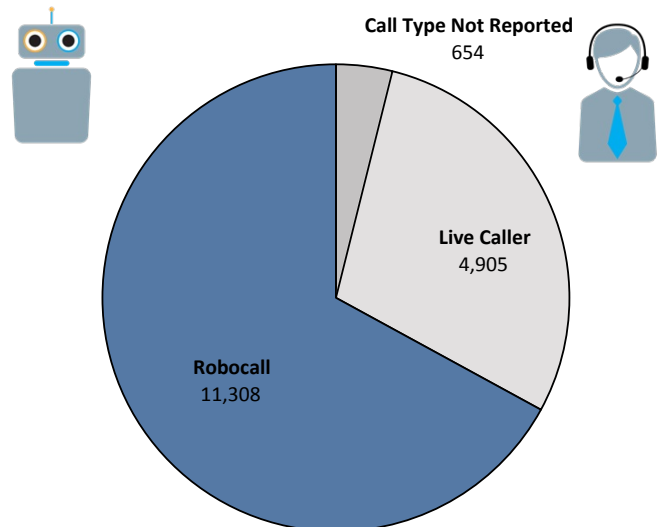
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



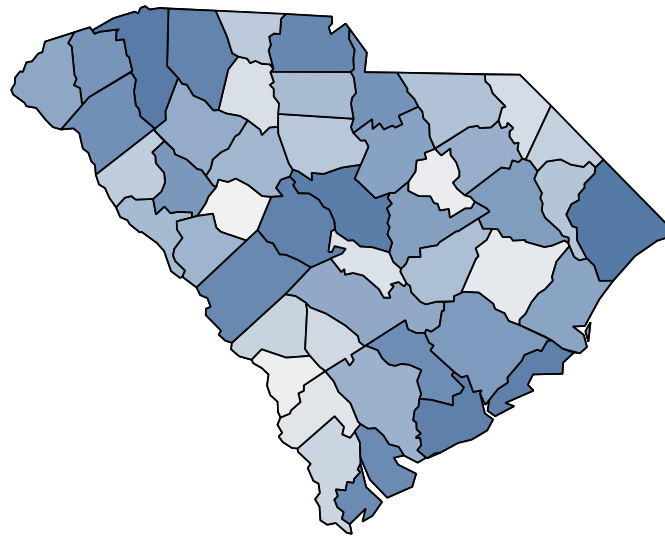
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

South Carolina

Complaints by County

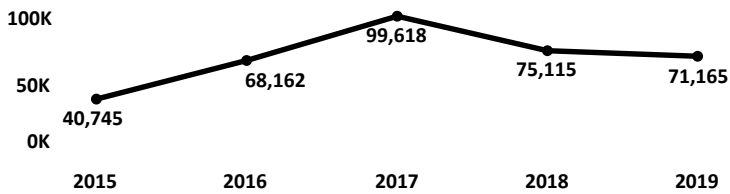


Low High

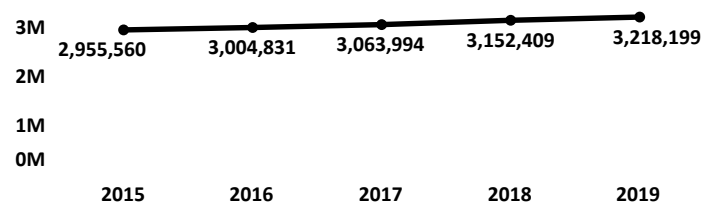
State Totals

Complaints: 71,165 (#36 nationally, per 100K population)
 Active Registrations: 3,218,199 (#46 nationally, per 100K population)

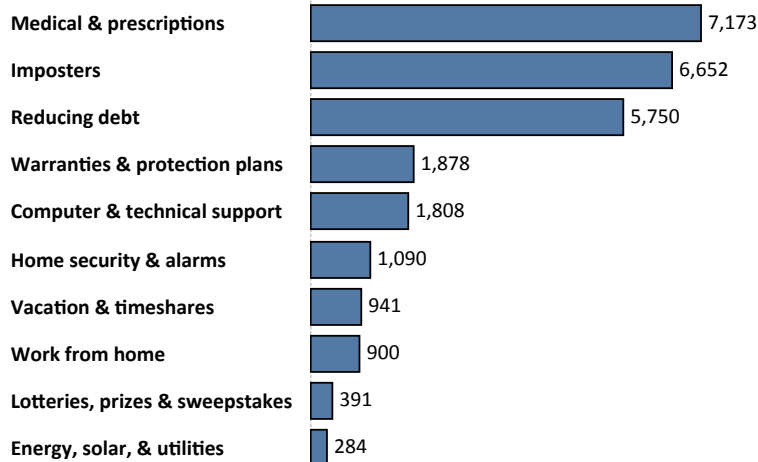
Complaints by Fiscal Year



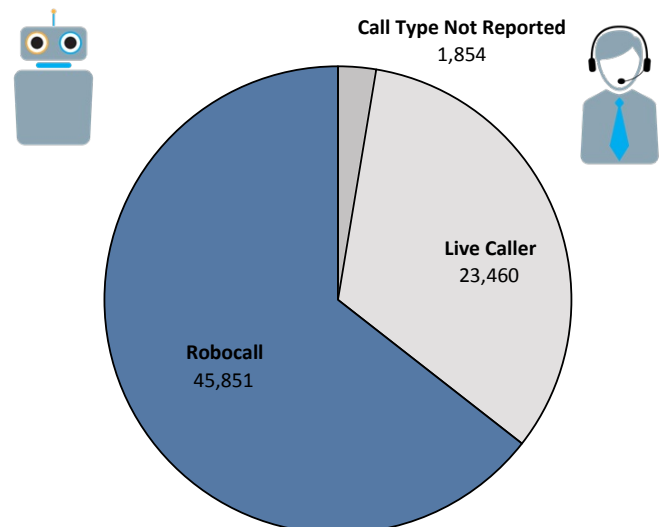
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



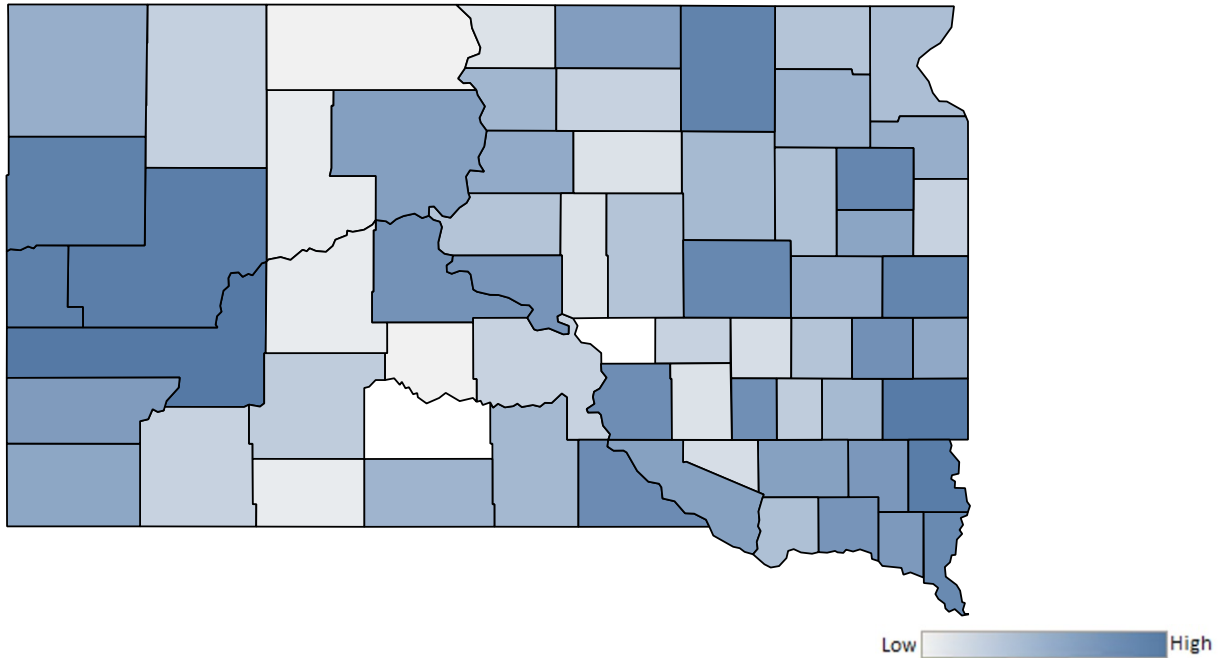
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

South Dakota

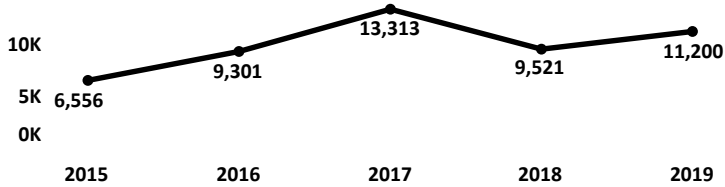
Complaints by County



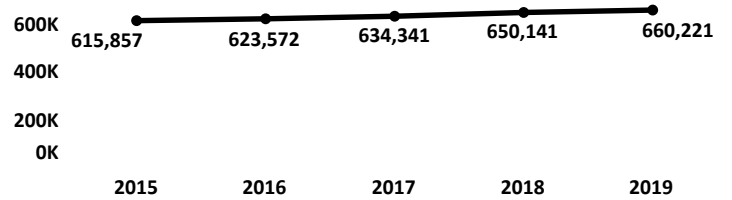
State Totals

Complaints: 11,200 (#41 nationally, per 100K population)
 Active Registrations: 660,221 (#25 nationally, per 100K population)

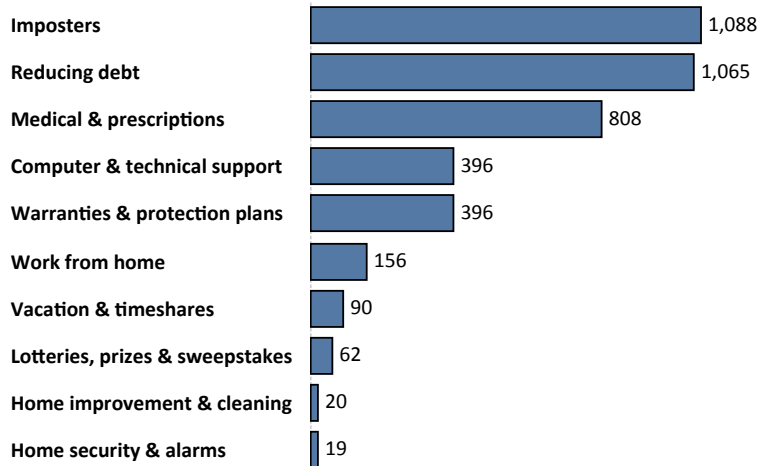
Complaints by Fiscal Year



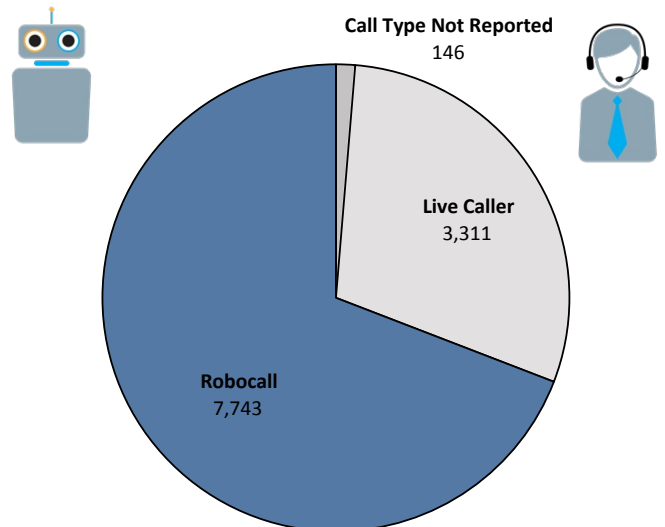
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



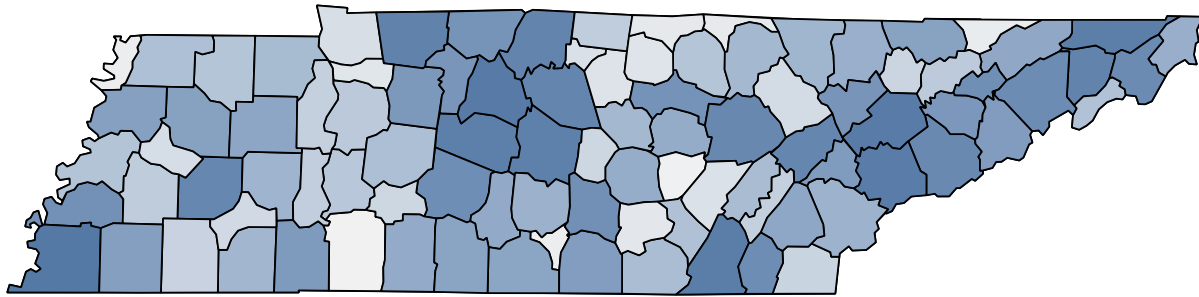
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Tennessee

Complaints by County

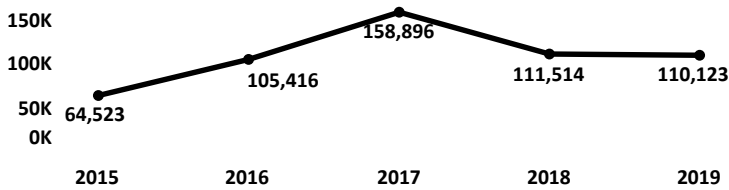


Low High

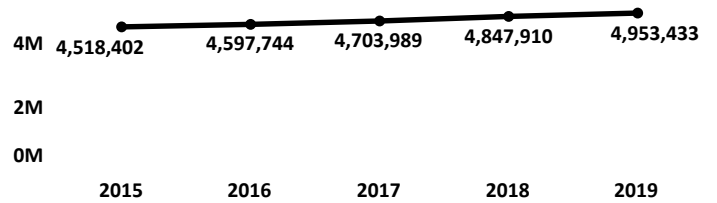
State Totals

Complaints: 110,123 (#23 nationally, per 100K population)
 Active Registrations: 4,953,433 (#28 nationally, per 100K population)

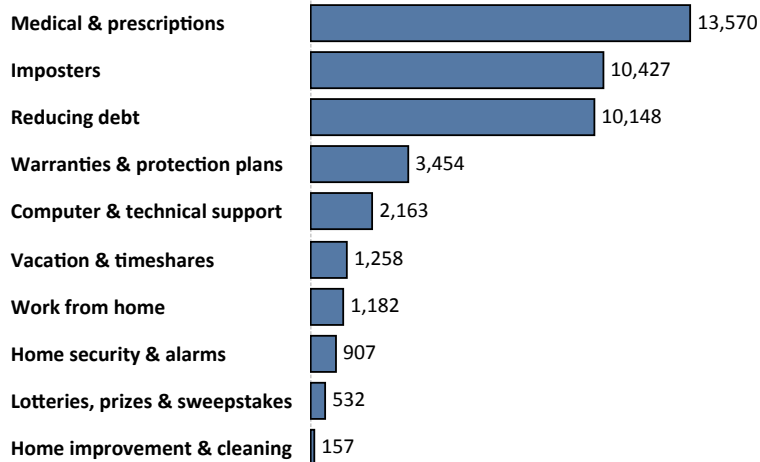
Complaints by Fiscal Year



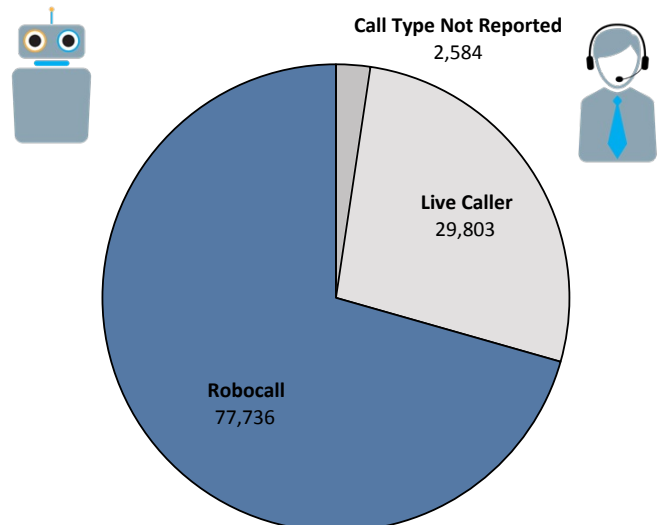
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



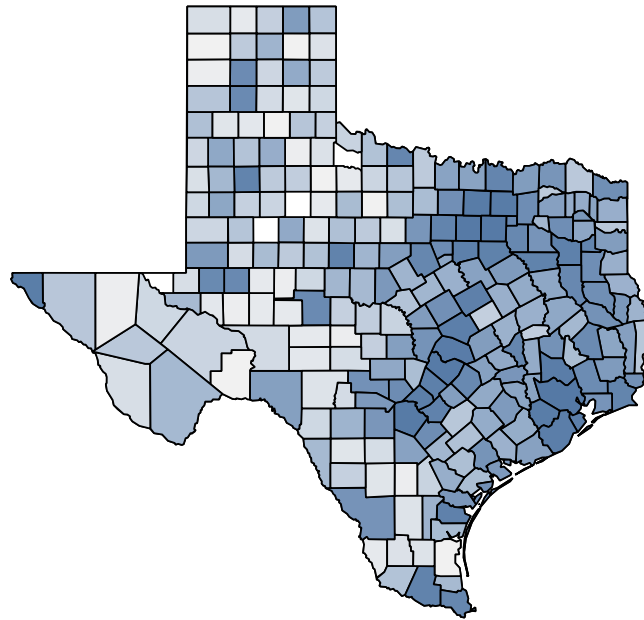
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Texas

Complaints by County

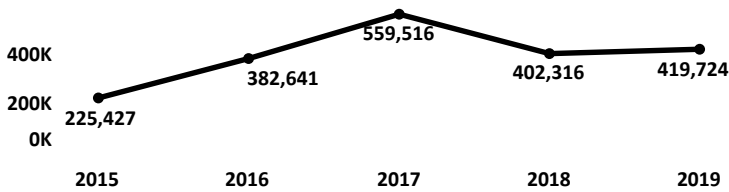


Low High

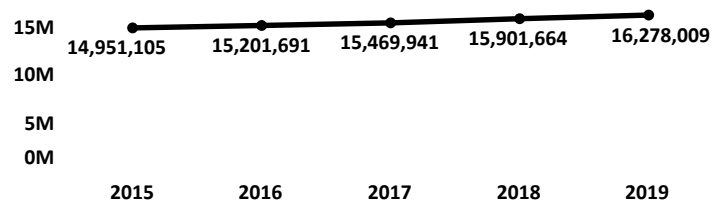
State Totals

Complaints: 419,724 (#33 nationally, per 100K population)
 Active Registrations: 16,278,009 (#49 nationally, per 100K population)

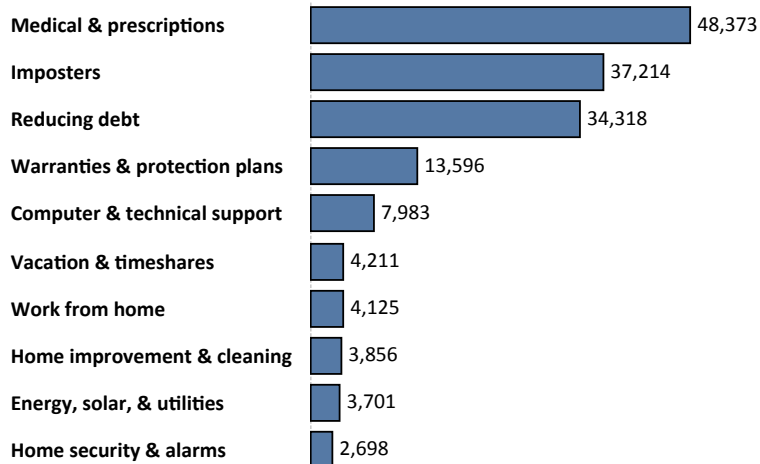
Complaints by Fiscal Year



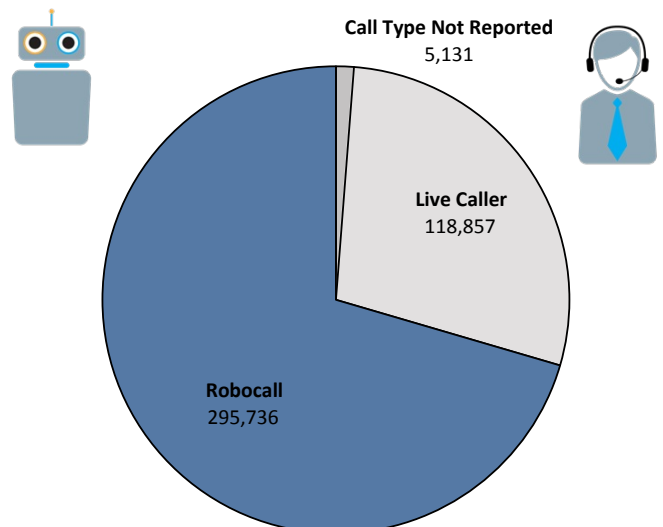
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



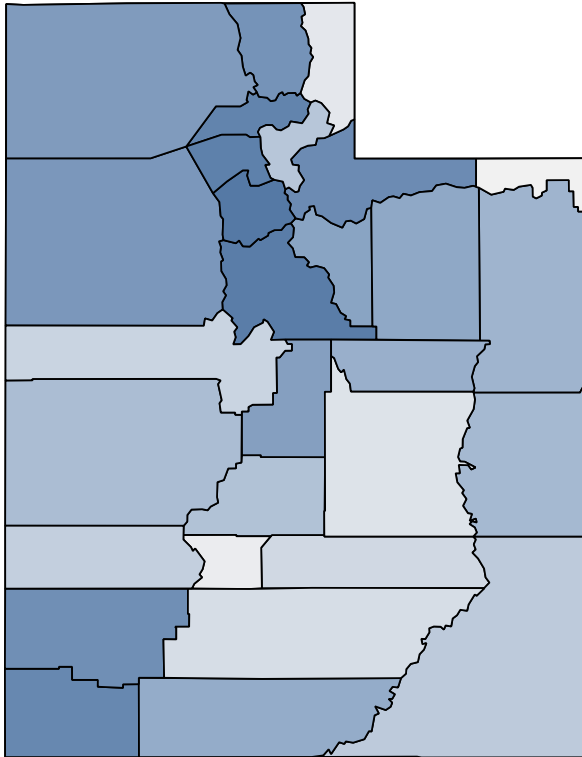
*Not everyone who files a complaint reports a topic.



FY 2019 National Do Not Call Registry Registration and Complaint Figures by State

Utah

Complaints by County



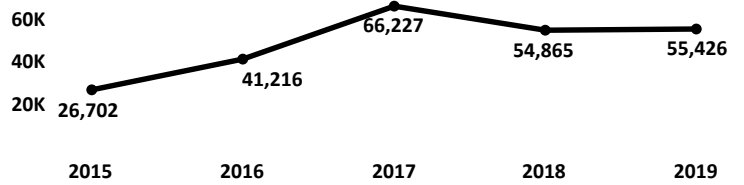
Low High

State Totals

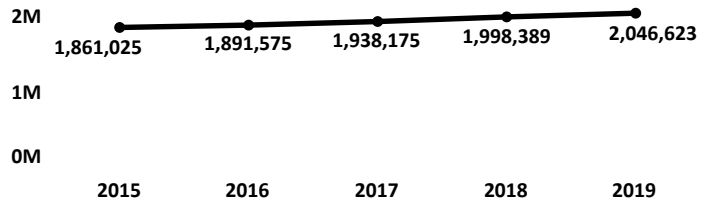
Complaints: 55,426 (#16 nationally, per 100K population)

Active Registrations: 2,046,623 (#44 nationally, per 100K population)

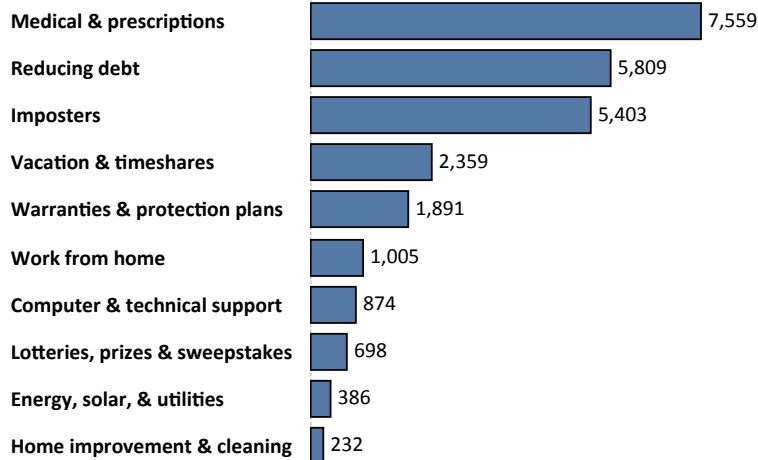
Complaints by Fiscal Year



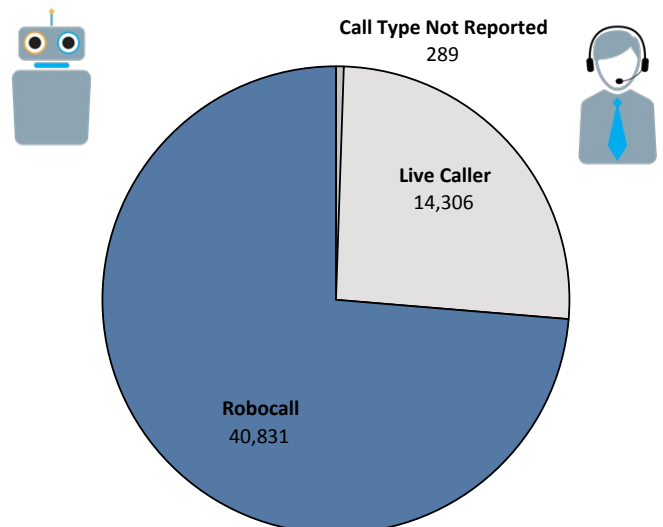
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



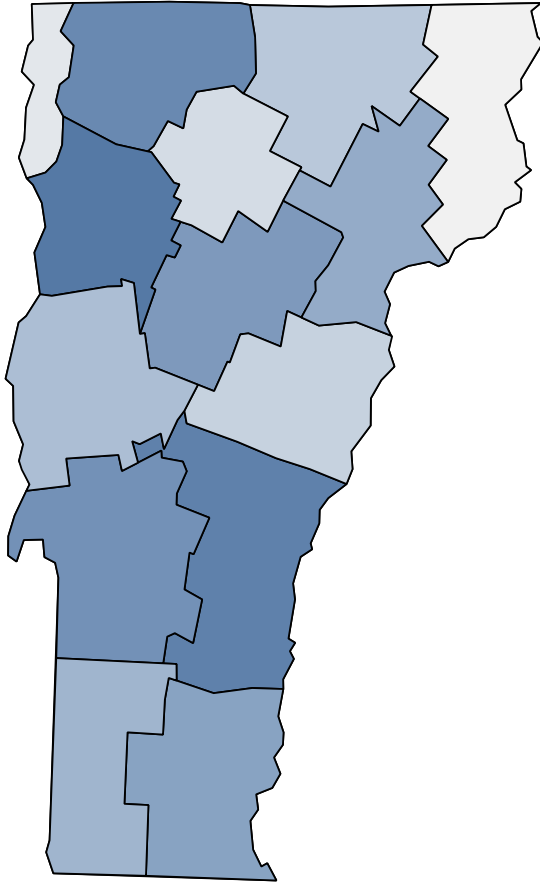
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Vermont

Complaints by County

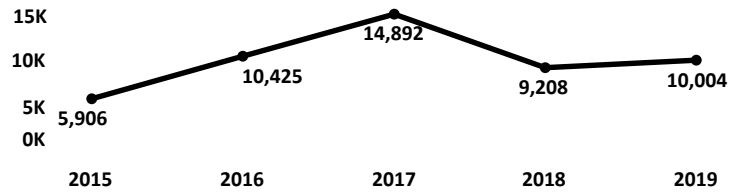


Low High

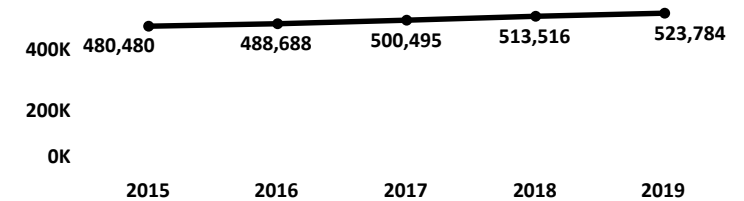
State Totals

Complaints: 10,004 (#27 nationally, per 100K population)
 Active Registrations: 523,784 (#7 nationally, per 100K population)

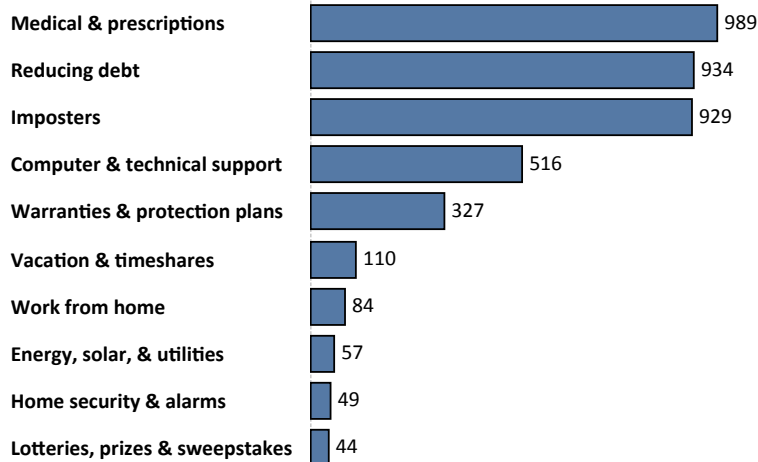
Complaints by Fiscal Year



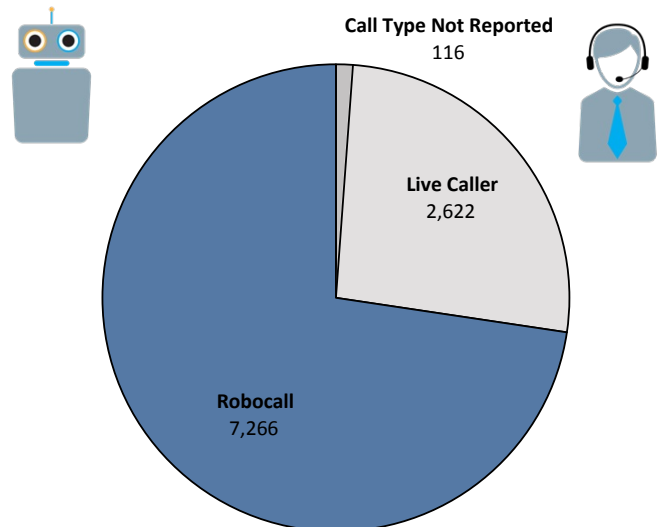
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



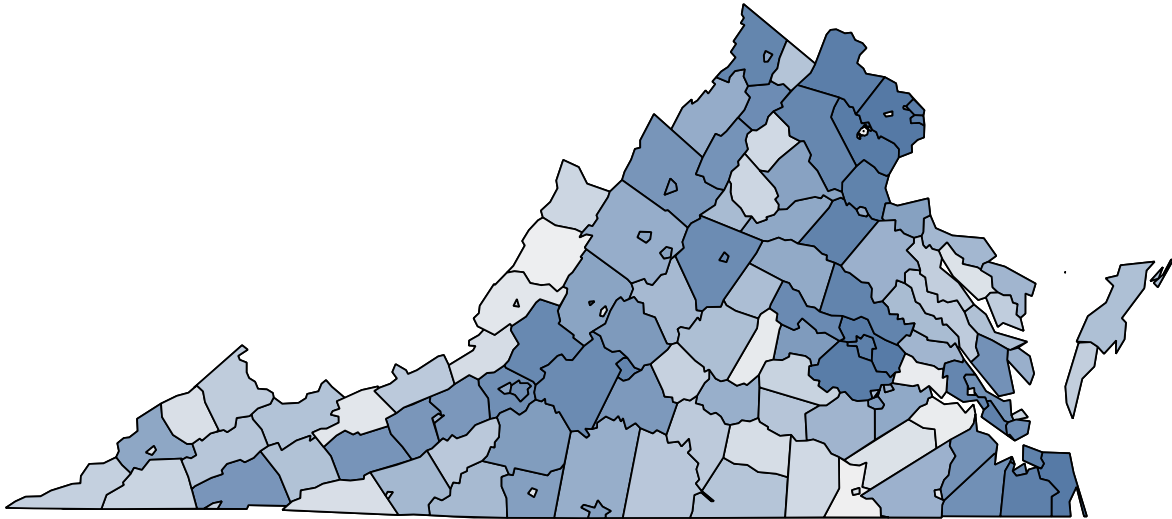
*Not everyone who files a complaint reports a topic.



FY 2019 National Do Not Call Registry Registration and Complaint Figures by State

Virginia

Complaints by County



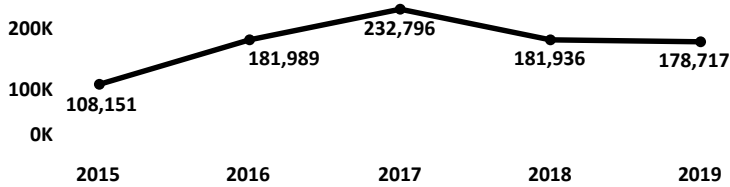
Low High

State Totals

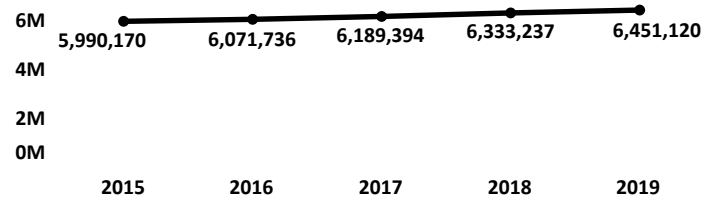
Complaints: 178,717 (#8 nationally, per 100K population)

Active Registrations: 6,451,120 (#24 nationally, per 100K population)

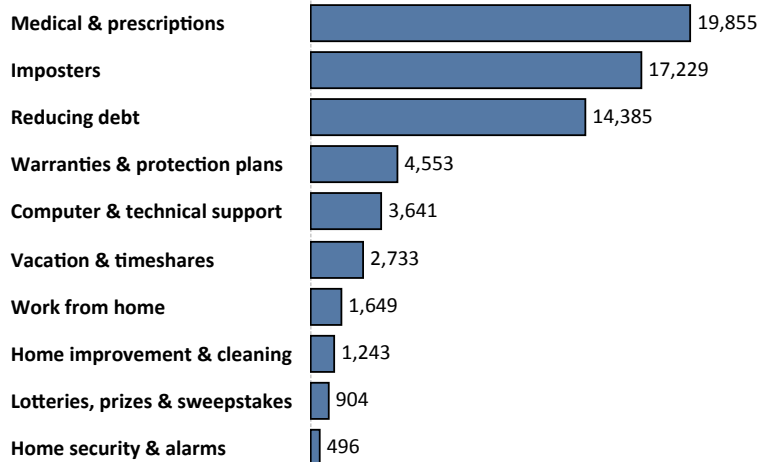
Complaints by Fiscal Year



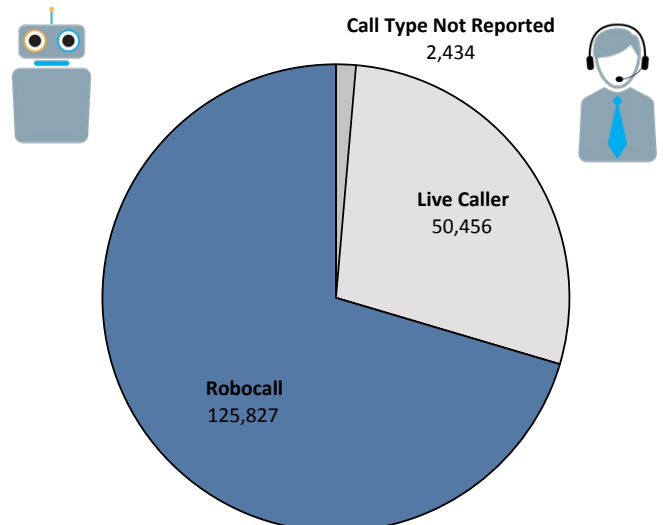
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



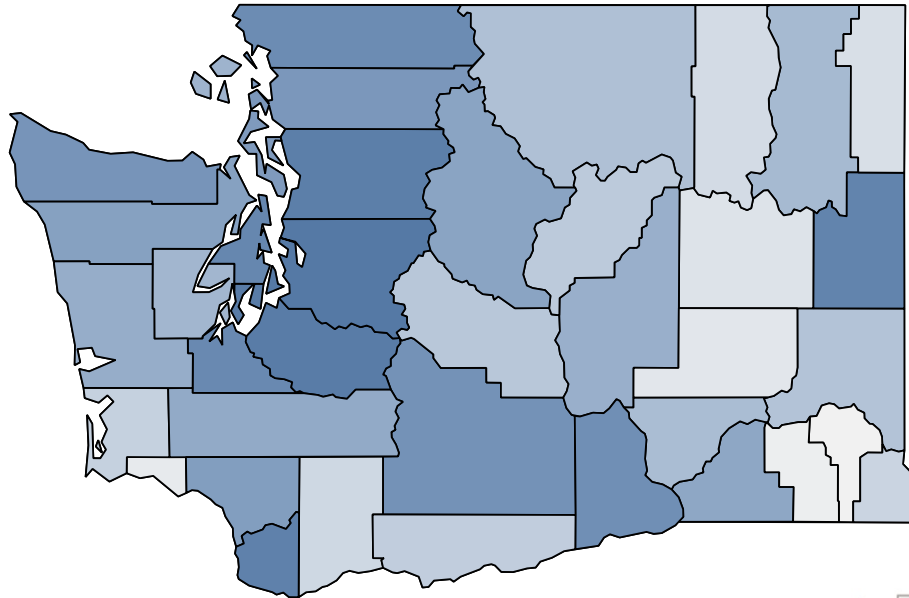
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Washington

Complaints by County



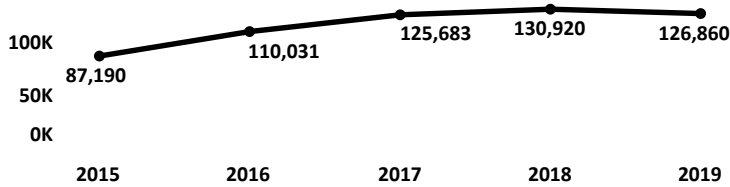
Low High

State Totals

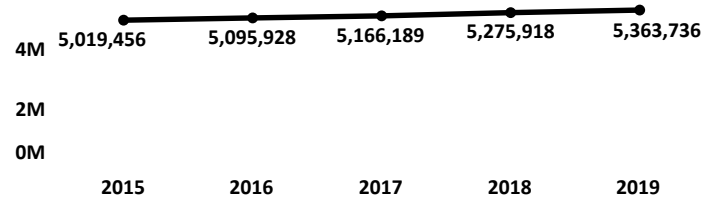
Complaints: 126,860 (#17 nationally, per 100K population)

Active Registrations: 5,363,736 (#33 nationally, per 100K population)

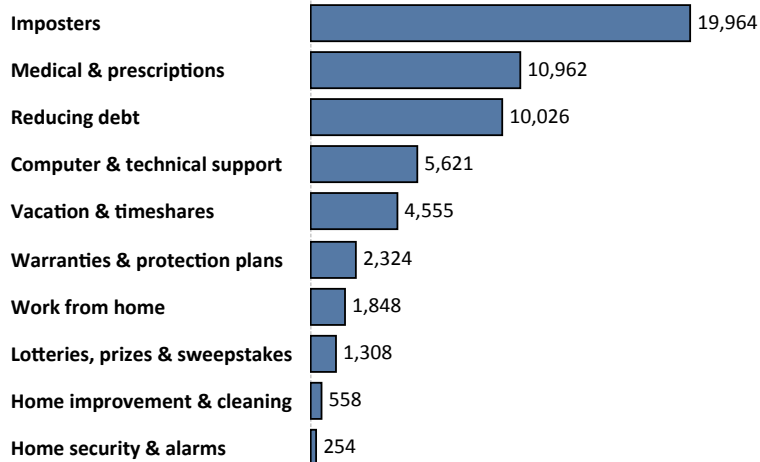
Complaints by Fiscal Year



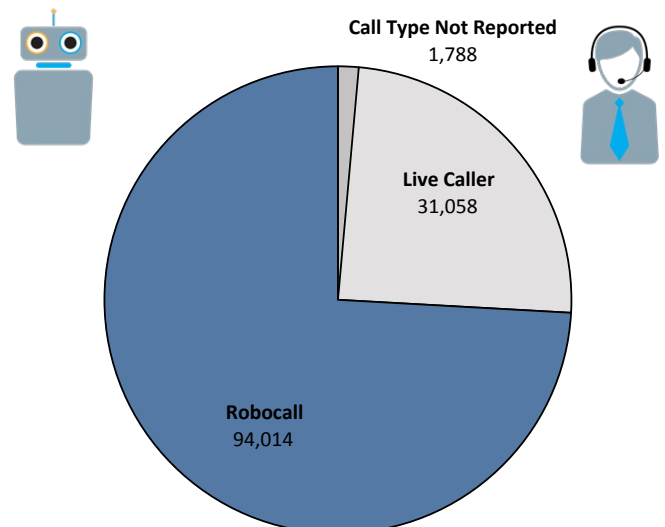
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



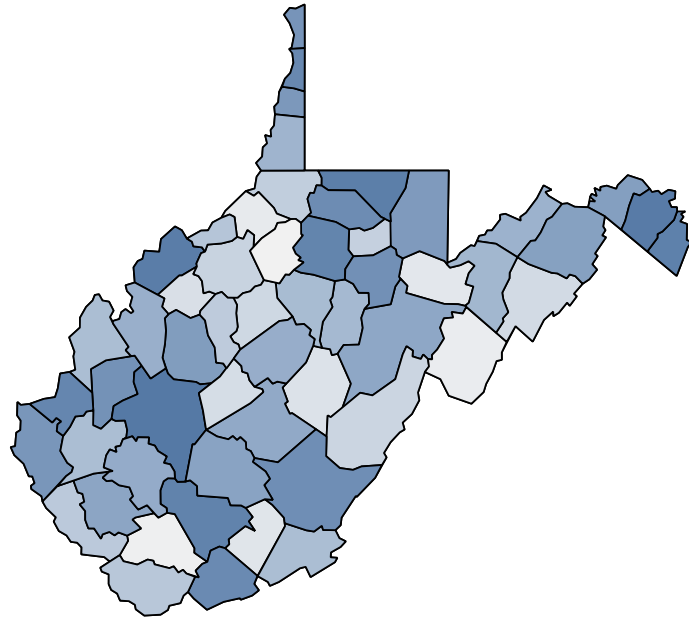
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

West Virginia

Complaints by County



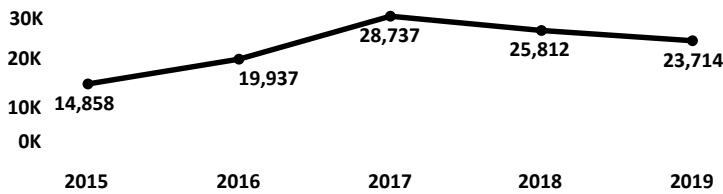
Low High

State Totals

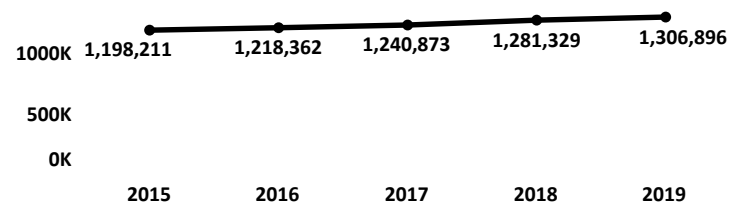
Complaints: 23,714 (#39 nationally, per 100K population)

Active Registrations: 1,306,896 (#31 nationally, per 100K population)

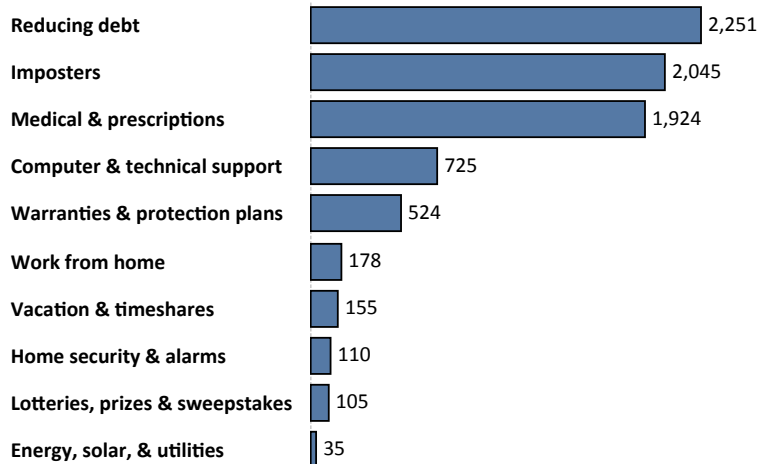
Complaints by Fiscal Year



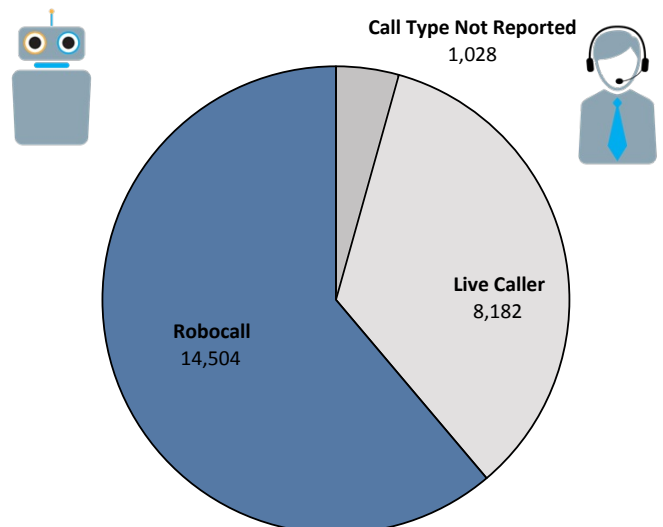
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



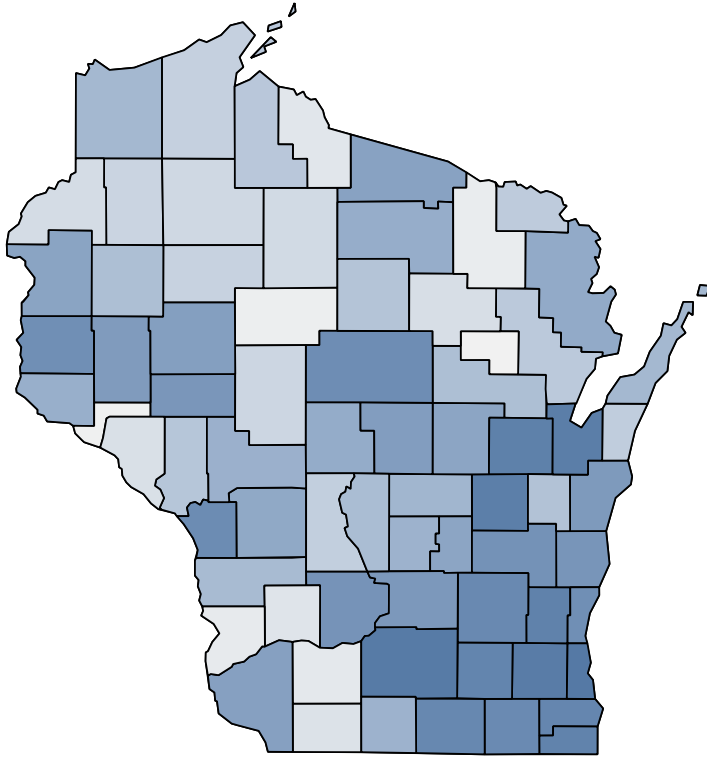
*Not everyone who files a complaint reports a topic.



FY 2019 National Do Not Call Registry Registration and Complaint Figures by State

Wisconsin

Complaints by County



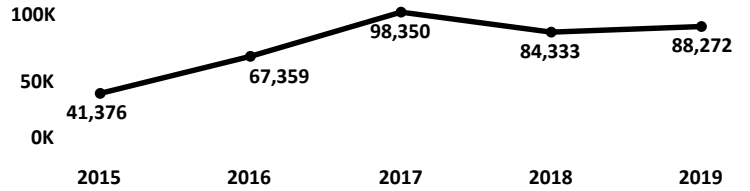
Low High

State Totals

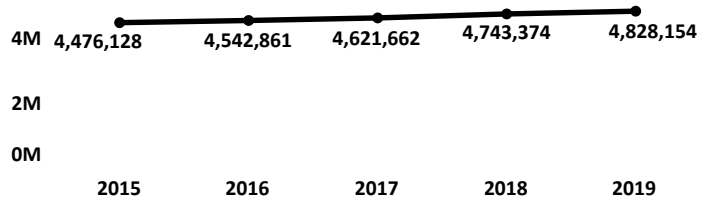
Complaints: 88,272 (#31 nationally, per 100K population)

Active Registrations: 4,828,154 (#9 nationally, per 100K population)

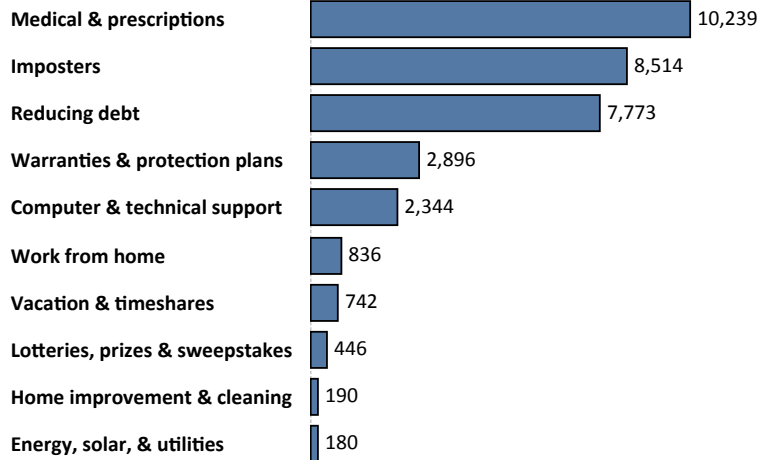
Complaints by Fiscal Year



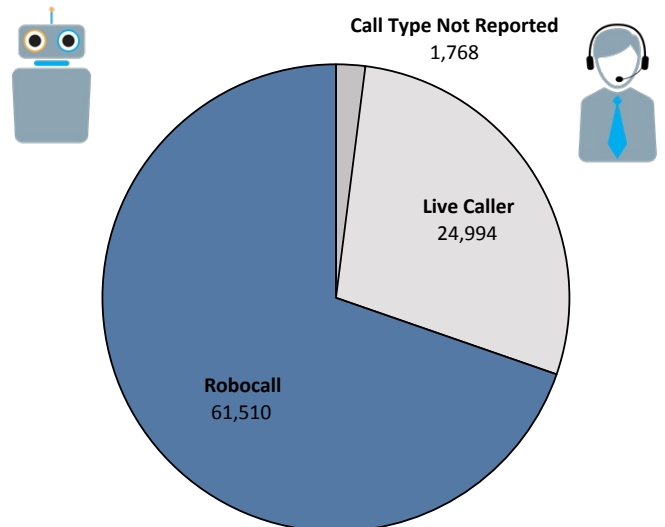
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



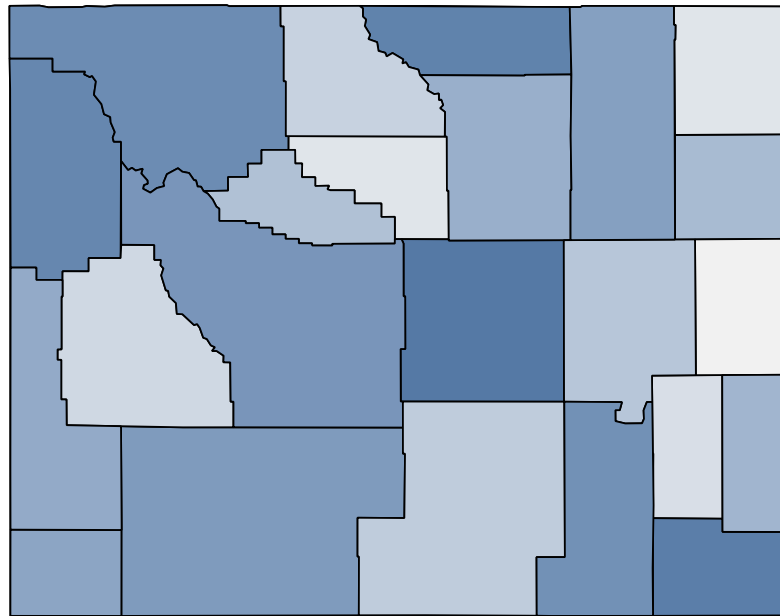
*Not everyone who files a complaint reports a topic.



FY 2019
National Do Not Call Registry
Registration and Complaint Figures by State

Wyoming

Complaints by County

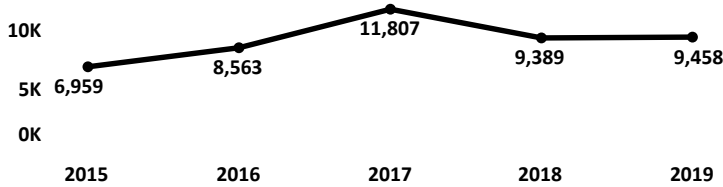


Low High

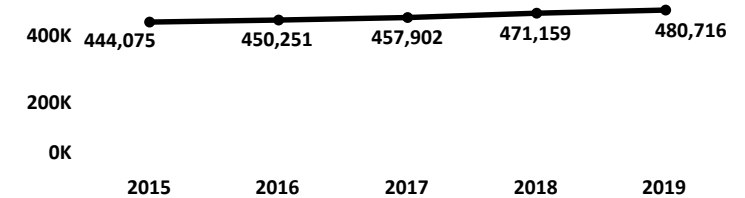
State Totals

Complaints: 9,458 (#22 nationally, per 100K population)
 Active Registrations: 480,716 (#8 nationally, per 100K population)

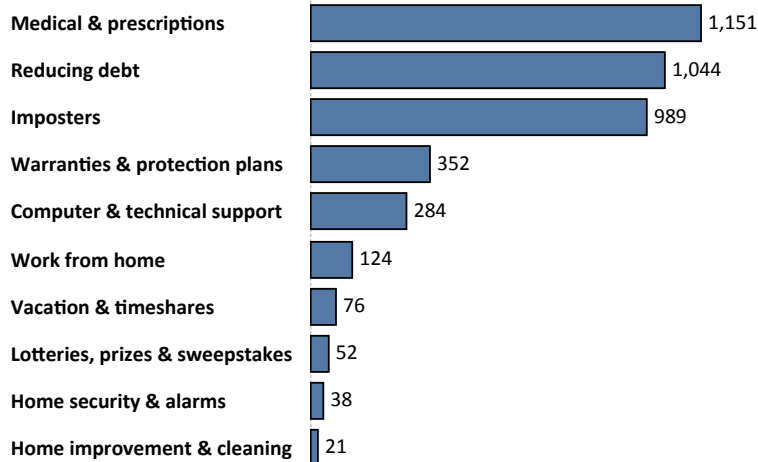
Complaints by Fiscal Year



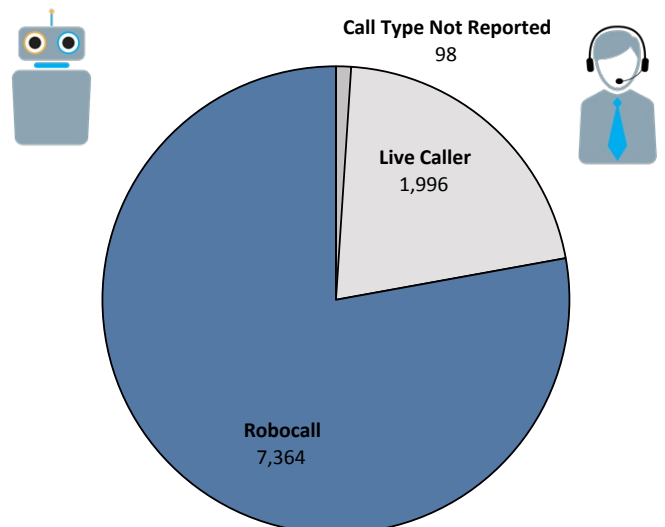
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



*Not everyone who files a complaint reports a topic.