

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints January 1, 2023 thru January 31, 2024

Rank January	Rank December	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Transunion	Credit Bureaus	42,450
2	2	Experian	Credit Bureaus	42,260
3	3	Equifax	Credit Bureaus	38,848
4	6	USPS Impostor	Government Imposters	3,552
5	5	Amazon	Online Shopping	3,349
6	7	Geek Squad	Business Imposters	1,916
7	8	JP Morgan Chase	Banks, Credit Unions & S&Ls	1,905
8	14	Medicare Imposter	Government Imposters	1,871
9	19	U.S. Customs and Border Protection Impostor	Government Imposters	1,726
10	12	Bank of America	Banks, Credit Unions & S&Ls	1,713
11	21	United Parcel Service	Business Imposters	1,590
12	9	Paypal, Inc.	Business Imposters	1,572
13	15	Capital One	Credit Cards and Loss Protection	1,539
14	11	Verizon	Phone Devices, Accessories & Services	1,490
15	13	Wells Fargo	Banks, Credit Unions & S&Ls	1,458
16	10	AT&T	Phone Devices, Accessories & Services	1,457
17	18	American Express	Credit Cards and Loss Protection	1,109
18	22	LVNV Funding, llc	Third Party Debt Collection	1,077
19	25	Mohela	Student Loans	972
20	20	Citigroup/Citibank entities	Banks, Credit Unions & S&Ls	880
21	23	Spectrum	Business Imposters	876
22	36	SSA Impostor	Government Imposters	864
23	16	T-mobile	Phone Devices, Accessories & Services	834
24	24	Navy Federal credit Union	Banks, Credit Unions & S&Ls	783
25	17	Comcast	Cable & Satellite TV	753
26	4	PCH Impostor	Prizes, Sweepstakes & Lotteries	707
27	29	Midland Credit Management	Online Payment Services	702
28	35	Lexisnexis	Credit Bureaus	696
29	31	Microsoft Corporation	Tech Support Scams	676
30	27	Norton/Lifelock	Business Imposters	622
31	26	Apple Computer	Business Imposters	612
32	40	FTC Impostor	Government Imposters	601
33	43	Jefferson Capital Systems	Third Party Debt Collection	590
34	39	Synchrony Bank	Credit Cards and Loss Protection	587
35	41	Comenity Bank	Credit Cards and Loss Protection	578
36	50	Chime	Banks, Credit Unions & S&Ls	560
37	30	Portfolio Recovery	Third Party Debt Collection	540
38	38	Meta/Facebook	Business Imposters	535
39	48	Credit One Bank	Credit Cards and Loss Protection	528
40	45	US Bank	Banks, Credit Unions & S&Ls	484
41	33	Best Buy	Business Imposters	475
42		Hinge, Inc.	Other Misc.	474
43	49	Walmart	Online Shopping	445
44	32	Fedex	Online Shopping	426
45		Truist Bank	Banks, Credit Unions & S&Ls	419
46	37	Cash App	Phone Devices, Accessories & Services	403
47		Nelnet	Student Loans	384
48	28	Ebay	Online Shopping	374
49	46	Google	Website Content	367
50		I.C. Systems, Inc.	Third Party Debt Collection	367