

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints November 1, 2023 thru November 30, 2023

Rank November	Rank October	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Transunion	Credit Bureaus	33,275
2	2	Experian	Credit Bureaus	32,779
3	3	Equifax	Credit Bureaus	29,842
4	4	Amazon	Online Shopping	5,656
5	5	USPS impostor	Government Imposters	3,699
6	6	Geek Squad	Business Imposters	3,271
7	7	JP Morgan Chase	Banks, Credit Unions & S&Ls	1,853
8	10	Bank of America	Banks, Credit Unions & S&Ls	1,711
9	11	Medicare Imposter	Government Imposters	1,683
10	8	AT&T	Phone Devices, Accessories & Services	1,645
11	12	Wells Fargo	Banks, Credit Unions & S&Ls	1,534
12	9	Paypal, Inc.	Online Payment Services	1,525
13	14	U.S. Customs and Border Protection Impostor	Government Imposters	1,514
14	13	Verizon	Phone Devices, Accessories & Services	1,481
15	15	Capital One	Credit Cards and Loss Protection	1,413
16	16	T-Mobile	Phone Devices, Accessories & Services	1,113
17	17	Comcast	Cable & Satellite TV	1,048
18	18	FTC Impostor	Government Imposters	983
19	19	Spectrum	Cable & Satellite TV	968
20	22	Apple Computer	Business Imposters	944
21	26	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	935
22	24	American Express	Credit Cards and Loss Protection	893
23	25	Microsoft Corporation	Tech Support Scams	862
24	23	LVNV Funding, llc	Third Party Debt Collection	859
25	20	Mohela	Student Loans	859
26	31	LinkedIn Corporation	Social Networking Services	819
27	29	Norton/Lifelock	Business Imposters	790
28	27	Midland Credit Management	Online Payment Services	703
29	28	SSA Impostor	Government Imposters	692
30	30	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	676
31	21	United Parcel Service	Business Imposters	672
32	36	PCH Impostor	Prizes, Sweepstakes & Lotteries	595
33	38	Comenity Bank	Credit Cards and Loss Protection	587
34	48	Best Buy	Business Imposters	586
35	39	Ebay	Online Shopping	550
36	35	Meta/Facebook	Social Networking Services	550
37	37	Synchrony Bank	Credit Cards and Loss Protection	541
38	33	Credit One Bank	Credit Cards and Loss Protection	540
39	41	Cash App	Phone Devices, Accessories & Services	534
40	34	Portfolio Recovery	Third Party Debt Collection	531
41	42	Doordash	Food	505
42	45	Jefferson Capital Systems	Third Party Debt Collection	498
43		Fedex	Other Misc.	495
44		Hinge, Inc.	Other Misc.	494
45	32	Nelnet	Student Loans	490
46	40	US Bank	Banks, Credit Unions & S&Ls	480
47	47	Lexisnexis	Credit Bureaus	473
48	49	Walmart	Online Shopping	438
49	44	Google	Website Content	432
50	46	American Home Shield	Home Warranties	382