

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints March 1, 2024 thru March 31, 2024

Rank March	Rank February	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Transunion	Credit Bureaus	53,259
2	2	Experian	Credit Bureaus	52,820
3	3	Equifax	Credit Bureaus	48,564
4	4	Amazon	Online Shopping	4,097
5	5	Geek Squad	Business Imposters	2,886
6	13	USPS Impostor	Government Imposters	2,142
7	7	JP Morgan Chase	Banks, Credit Unions & S&Ls	2,113
8	6	Medicare Imposter	Government Imposters	2,038
9	8	U.S. Customs and Border Protection Impostor	Government Imposters	1,869
10	9	Bank of America	Banks, Credit Unions & S&Ls	1,822
11	11	Verizon	Phone Devices, Accessories & Services	1,807
12	10	Jefferson Capital Systems	Third Party Debt Collection	1,775
13	15	Wells Fargo	Banks, Credit Unions & S&Ls	1,642
14	16	Capital One	Credit Cards and Loss Protection	1,637
15	12	AT&T	Phone Devices, Accessories & Services	1,613
16	17	LVNV Funding, llc	Third Party Debt Collection	1,565
17	14	Paypal, Inc.	Business Imposters	1,472
18	21	Microsoft Corporation	Tech Support Scams	1,273
19	22	FTC Impostor	Government Imposters	1,205
20	19	T-mobile	Phone Devices, Accessories & Services	1,084
21	20	Comcast	Cable & Satellite TV	1,083
22	25	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	1,079
23	18	American Express	Credit Cards and Loss Protection	1,036
24	23	SSA Impostor	Government Imposters	1,034
25	24	Spectrum	Cable & Satellite TV	1,006
26	29	United Parcel Service	Business Imposters	1,005
27	27	Mohela	Student Loans	924
28	30	Lexisnexis	Credit Bureaus	869
29	26	Midland Credit Management	Online Payment Services	845
30	28	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	842
31	32	Norton/Lifelock	Business Imposters	821
32	34	PCH Impostor	Prizes, Sweepstakes & Lotteries	794
33	37	Apple Computer	Business Imposters	771
34	31	Portfolio Recovery	Third Party Debt Collection	768
35	35	Credit One Bank	Credit Cards and Loss Protection	734
36		Credit Acceptance	Auto Financing	696
37	38	Doordash	Food	685
38	33	Synchrony Bank	Credit Cards and Loss Protection	680
39	39	Comenity Bank	Credit Cards and Loss Protection	672
40	40	Cash App	Phone Devices, Accessories & Services	614
41	36	Ebay	Online Shopping	610
42	45	Meta/Facebook	Business Imposters	581
43		Coinbase, Inc.	Online Payment Services	532
44		National Credit Systems	Third Party Debt Collection	521
45	42	US Bank	Banks, Credit Unions & S&Ls	507
46		Credit Karma, Inc.	Banks, Credit Unions & S&Ls	486
47		I.C. Systems, Inc.	Third Party Debt Collection	485
48	50	Fedex	Online Shopping	468
49	47	Innovis	Credit Bureaus	458
50	41	Hinge, Inc.	Other Misc.	436