

# CONSUMER SENTINEL NETWORK

*Law enforcement's source for consumer complaints*

Top 50 Companies Receiving Consumer Sentinel Network Complaints  
April 1, 2024 thru April 30, 2024

Rank April	Rank March	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	2	Experian	Credit Bureaus	25,866
2	1	Transunion	Credit Bureaus	25,804
3	3	Equifax	Credit Bureaus	23,538
4	4	Amazon	Business Imposters	1,888
5	16	LVNV Funding, llc	Third Party Debt Collection	1,047
6	9	U.S. Customs and Border Protection Impostor	Government Imposters	938
7	7	JP Morgan Chase	Banks, Credit Unions & S&Ls	919
8	5	Geek Squad	Business Imposters	850
9	8	Medicare Imposter	Government Imposters	808
10	10	Bank of America	Banks, Credit Unions & S&Ls	799
11	6	USPS Impostor	Government Imposters	771
12	14	Capital One	Credit Cards and Loss Protection	725
13	13	Wells Fargo	Banks, Credit Unions & S&Ls	712
14	19	FTC Impostor	Government Imposters	625
15	18	Microsoft Corporation	Tech Support Scams	625
16	17	Paypal, Inc.	Business Imposters	598
17	15	AT&T	Phone Devices, Accessories & Services	508
18	12	Jefferson Capital Systems	Third Party Debt Collection	499
19	28	Lexisnexis	Credit Bureaus	465
20	23	American Express	Credit Cards and Loss Protection	441
21	22	Citigroup/Citibank Entities	Credit Cards and Loss Protection	408
22	24	SSA Impostor	Government Imposters	402
23	11	Verizon	Phone Devices, Accessories & Services	385
24	34	Portfolio Recovery	Third Party Debt Collection	376
25	30	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	373
26	33	Apple Computer	Business Imposters	371
27	32	PCH Impostor	Prizes, Sweepstakes & Lotteries	358
28	38	Synchrony Bank	Credit Cards and Loss Protection	295
29	29	Midland Credit Management	Credit Information Furnishers	294
30	27	Mohela	Student Loans	293
31	31	Norton/Lifelock	Business Imposters	265
32	26	United Parcel Service	Business Imposters	265
33	49	Innovis	Credit Bureaus	258
34	21	Comcast	Business Imposters	253
35	39	Comenity Bank	Credit Cards and Loss Protection	253
36		IRS Impostor	Government Imposters	226
37	20	T-mobile	Phone Devices, Accessories & Services	224
38	35	Credit One Bank	Credit Cards and Loss Protection	219
39	42	Meta/Facebook	Business Imposters	205
40	45	US Bank	Banks, Credit Unions & S&Ls	199
41		Chime	Banks, Credit Unions & S&Ls	186
42	47	I.C. Systems, Inc.	Third Party Debt Collection	181
43		Discover Bank	Credit Information Furnishers	169
44		Walmart	Online Shopping	169
45	40	Cash App	Phone Devices, Accessories & Services	161
46		Truist Bank	Banks, Credit Unions & S&Ls	159
47	37	Doordash	Food	152
48		Trans World Systems	Third Party Debt Collection	152
49	44	National Credit Systems	Credit Information Furnishers	151
50		Card Services	Credit Bureaus	147