Maryland Division of Unemployment Insurance

Claims Process Flow Chart for Pandemic Assistance Period (PAP)

Extended PEUC PUA **FPUC Benefits** Claimant applies for Claimant applies for Claimant applies for State triggers on to PUA. Individual's Regular UI and is Regular UI, PEUC, EB (during periods of identity is verified, determined to be PUA, or EB. high unemployment). and claimant certifies eligible. unemployed due to Claimant exhausts COVID-19. Claimant is either 26 weeks of determined eligible Claimant exhausts 26 Regular UI or 13 for Regular UI, PEUC, weeks of Regular UI **Claimant provides** weeks of PEUC. benefits. PUA, or EB. documentation substantiating self-employment, Claimant files weekly Claimant applies for Claimant applies for employment, or claim certifications PEUC. EB. Identified issues planned and receives FPUC are adjudicated. commencement of payments, if eligible. either. Claim is reviewed for Claimant is potential issues. **Application reviewed** determined eligible Identified issues are and found ineligible and files weekly claim adjudicated. for Regular UI, EB or certifications. PEUC. Eligibility is Claimant is checked quarterly. Claimant may receive determined eligible up to 13 weeks of EB. and files weekly claim If issue detected. certifications. claim proceeds Claimant exhausted through adjudication Claimant may receive EB or EB triggered process. up to 24 weeks of off; may be eligible for PEUC. PUA. Claimant is determined eligible for PUA. Note: Claimant files weekly claim certifications

Claimants/employers may file an appeal if they disagree with a determination. Usually, appeals must be filed within 15 days of the date the determination was mailed date or sent electronically.



Claimant may receive

up to 50 weeks of

PUA.