

LMC User Roles and Rights

The LANCOM Management Cloud (LMC) has a roles- and rights system. This allows users with different rights to operate the LANCOM Management Cloud. The different user roles and rights are explained in this document. They are based on the organizational and project level.

Roles at organisational level

Organization administrator

The organization administrator has all rights within the corresponding organization.

He can create several projects for his organization and manage the organization. Once he has created a project, he is assigned the role of a project administrator in it.

The organization administrator is usually an employee of the LANCOM partner.

Organization viewer

The organization viewer has no administrative rights, but only read access to organization information. He can see all projects and devices as well as properties of the organization. Other users of the organization and the log view are not visible.

The organization viewer is usually an employee of the LANCOM partner who is to be given administrative access to the organization's projects via administrator inheritance.

Administrator inheritance

For central user administration at organization level, administrator inheritance can be used in the LMC. Activating administrator inheritance gives members of an organization access to the subordinate projects. Organization administrators control this access by selecting a user role which users then receive in all projects.

If users are to be granted access to all projects but should not be given the administrative rights of an organization administrator, the 'Organization viewer' user role can be assigned under Management > Administrators. For projects in which administrator inheritance should not be activated, this can be excluded under Project specifications > Basic > Project access.

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Roles at project level

Project administrator

The project administrator has all rights within the corresponding project. In addition to the rights of the project member, he has the right to

- invite and manage new project observers, members, and administrators
- remove other project administrators from the project without their consent

There must be at least one project administrator in each project. A project administrator is usually an employee of the partner, but it is also conceivable that an employee of the end customer works as project administrator.

Technical administrator

The technical administrator may

- configure location, network, and device details
- manage and monitor devices
- add or modify user-specific dashboard content for the own user account
- create, modify and assign addin scripts
- view and modify project specifications
- view log data
- use the Rollout Assistant

In contrast to the project administrator, however, the technical administrator is not allowed to manage or invite new users and cannot modify project properties.

Project member

The project member may

- configure location, network, and device details
- manage and monitor devices
- add or modify user-specific dashboard content for your own user account.
- view addin scripts
- view project specifications and modify them in some cases (an error message is displayed if a modification is not allowed)

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- view project users
- use the Rollout Assistant

This user role cannot change project information and project properties and has no access to log data. The project member is usually a support employee of a larger partner who is responsible for a quick fault clearance at the customer.

Rollout Assistant

Users who have been assigned the Rollout Assistant role can use the [LMC-Rollout-App](#) to

- add devices to the project and read out their device information
- view the sites available in the project
- within a location, view the overview with the location information as well as a floor plan created in the location.

While the Rollout Assistant role can also create and modify user-specific dashboard content for its own user account, the role was not actually designed to operate the LMC configuration interface. It has been created solely to be used in the LMC rollout app, and as such only communicates with the LMC APIs.

Hotspot Operator

The hotspot operator role has exclusive access to the hotspot portal within the LANCOM Management Cloud. In the hotspot portal, the hotspot operator can create and download vouchers for the projects assigned to him as well as customize user-specific contents of his own user account.

Project viewer

The project viewer does not have any administrative rights but only has read access to device and project defaults. Device and project logs can also not be viewed.

However, he is able to create and modify user-specific dashboard content for his own user account.

