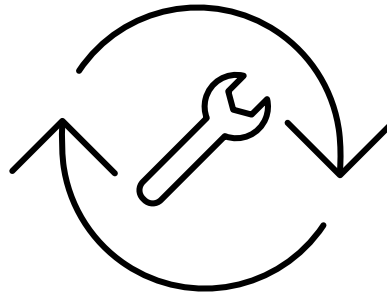


# LANCOM Limited Lifetime Warranty

High investment protection for LANCOM enterprise switches



The LANCOM Limited Lifetime Warranty (LLW) reliably secures the operation of your high-performance switches in the enterprise environment. You benefit from this protection in several ways:

- Included at no hidden cost directly with the purchase of a core switch, aggregation switch, or access switch of the 4500 series
- Replacement service until the 'End of Life' status (EOL) of the device (maximum 10 years, details see [Lifecycle Management](#))
- Guaranteed security updates up to EOL status
- In the event of service, fast and uncomplicated processing through [free repairs](#) within the Limited Lifetime Warranty
- Wide choice for the perfect match: Minimum downtime with next-business-day delivery of a replacement device as advance replacement with [LANcare NBD Replacement](#), [LANcare Direct Advanced 24/7](#), and [10/5](#)

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**Scope of the Limited Lifetime Warranty (LLW)**


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Prerequisite for Limited Lifetime Warranty	Valid for all LANCOM enterprise switches of the CS-, YS-, XS-6000, XS-5000-, XS-4500-, and GS-4500 series purchased through a <a href="#">LANcommunity partner</a> . The Limited Lifetime Warranty is for the original purchaser of the device. For details, please refer to the <a href="#">Service and Support Conditions</a> .
Feature updates	Up to two years after End of Sale
Security updates	Until End of Life
Switch device warranty extension (no accessories)	Until End of Life (max. 10 years)
Power supply warranty extension	Until End of Life (max. 10 years)
Fan warranty extension	Until End of Life (max. 10 years)
Manufacturer support	Included for <a href="#">LANcommunity partners</a> . Charged support options available for end customers.
Manufacturer service	Charged delivery of a replacement unit as advance replacement available on the next business day for metropolitan areas within the EU (excluding islands): <a href="#">LANcare NBD Replacement</a> <a href="#">LANcare Direct Advanced 24/7</a> <a href="#">LANcare Direct Advanced 10/5</a>

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**Definitions**

End of Sale (EOS): Day of the official sales stop of the product by LANCOM.

End of Life (EOL): End of Sale + 5 years

You can find further information about our Lifecycle Management on our website [www.lancom-systems.com/lifecycle](http://www.lancom-systems.com/lifecycle).

There you will also find an illustrative graphic that shows you our software maintenance based on the product lifecycle.

