

**Minutes**  
**LEGISLATIVE AUDIT COMMISSION**  
**February 7, 2022**

Members Present:

Representative Connie Bernardy  
Representative Sondra Erickson  
Representative Rick Hansen  
Representative Tina Liebling  
Representative Nels Pierson  
Representative Duane Quam  
Senator Michelle Benson  
Senator Nick A. Frentz  
Senator Matt D. Klein  
Senator Mark W. Koran  
Senator Ann H. Rest

Member Absent:

Senator Mary Kiffmeyer

Senator Koran, Chair, called the Legislative Audit Commission (LAC) meeting to order at 8:30 a.m. The purpose of the meeting was to release the Office of the Legislative Auditor's (OLA's) evaluation, *Department of Commerce's Civil Insurance Complaint Investigation*.

Judy Randall, Legislative Auditor, gave a brief overview of the evaluation, saying that it was a smaller scoped project. Ms. Randall introduced Jodi Munson Rodríguez, Project Manager for OLA's Program Evaluation Division, to give a presentation. Ms. Munson Rodríguez provided background information on the Department of Commerce's insurance regulation activities and explained the evaluation's key findings and recommendations.

Senator Koran invited Grace Arnold, Department of Commerce Commissioner, to address the commission members. Ms. Arnold said that she appreciated the commission's time and the OLA staff's dedication to understanding the civil insurance investigations and their feedback for improving their processes and policies. She said that Commerce is committed to continued improvements to best protect the public interest; advocate for Minnesota consumers; and ensure a strong, competitive, and fair insurance marketplace.

Ms. Arnold responded to several members' questions and comments. Additionally, a brief discussion occurred on the difference between the program evaluation being discussed at this meeting and the special review—*Department of Commerce Fraud Bureau*—that was released in January 2022.

With no further discussion, Senator Koran adjourned the meeting at 9:08 a.m.

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Senator Mark W. Koran, Chair

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Shelly Gilb, Recording Secretary