

# Facts & Figures

as per June 30, 2024

<a href="#">P&amp;L Group and FCF</a>	<a href="#">Segment Wholesale</a>	<a href="#">Segment Other</a>
<a href="#">Segment SCS</a>	<a href="#">Segment ISF</a>	<a href="#">Segment reconciliation</a>
<a href="#">Segment B2C</a>	<a href="#">Segment Fastweb (EUR)</a>	<a href="#">Operational data</a>
<a href="#">Segment B2B</a>		

## Group P&L and FCF

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q2	QoQ Q2/Q1
<b>P&amp;L Group</b>																	
<b>Revenue</b>	2'747	2'703	5'450	2'752	8'202	2'870	11'072	2'703	2'751	5'454					0.1%	1.8%	1.8%
Direct costs	(710)	(674)	(1'384)	(739)	(2'123)	(783)	(2'906)	(685)	(727)	(1'412)					2.0%	7.9%	6.1%
Indirect costs	(873)	(890)	(1'763)	(839)	(2'602)	(942)	(3'544)	(863)	(900)	(1'763)					0.0%	1.1%	4.3%
<b>EBITDA</b>	1'164	1'139	2'303	1'174	3'477	1'145	4'622	1'155	1'124	2'279					-1.0%	-1.3%	-2.7%
EBITDA as % of revenue	42.4%	42.1%	42.3%	42.7%	42.4%	39.9%	41.7%	42.7%	40.9%	41.8%							
Depreciation and amortisation of property, plant and equipment and intangible assets	(525)	(531)	(1'056)	(510)	(1'566)	(560)	(2'126)	(522)	(539)	(1'061)					0.5%	1.5%	3.3%
Depreciation of right-of-use assets	(66)	(66)	(132)	(65)	(197)	(94)	(291)	(65)	(65)	(130)					-1.5%	-1.5%	0.0%
<b>EBIT</b>	573	542	1'115	599	1'714	491	2'205	568	520	1'088					-2.4%	-4.1%	-8.5%
EBIT as % of revenue	20.9%	20.1%	20.5%	21.8%	20.9%	17.1%	19.9%	21.0%	18.9%	19.9%							
Financial income and financial expense, net	(30)	(34)	(64)	(29)	(93)	(37)	(130)	(14)	(49)	(63)					-1.6%	44.1%	250.0%
Result of equity-accounted investees	0	0	0	0	0	0	0	0	(1)	(1)					n.m.	n.m.	n.m.
<b>EBT</b>	543	508	1'051	570	1'621	454	2'075	554	470	1'024					-2.6%	-7.5%	-15.2%
Income tax expense	(101)	(102)	(203)	(108)	(311)	(53)	(364)	(99)	(89)	(188)					-7.4%	-12.7%	-10.1%
<b>Net income</b>	442	406	848	462	1'310	401	1'711	455	381	836					-1.4%	-6.2%	-16.3%
Net income attributable to equity holders of Swisscom Ltd	442	406	848	463	1'311	400	1'711	455	381	836					-1.4%	-6.2%	-16.3%
Net income attributable to non-controlling interests	0	0	0	(1)	(1)	1	0	0	0	0					n.m.	n.m.	n.m.
Average number of shares outstanding (in million)	51.802	51.802	51.802	51.802	51.802	51.801	51.802	51.802	51.802	51.802					0.0%	0.0%	0.0%
<b>Earnings per share (EPS) in CHF</b>	8.53	7.84	16.37	8.94	25.31	7.72	33.03	8.78	7.35	16.14					-1.4%	-6.3%	-16.3%
<b>FCF Group</b>																	
<b>EBITDA</b>	1'164	1'139	2'303	1'174	3'477	1'145	4'622	1'155	1'124	2'279					-1.0%	-1.3%	-2.7%
Lease expense	(73)	(70)	(143)	(74)	(217)	(71)	(288)	(72)	(73)	(145)					1.4%	4.3%	1.4%
<b>EBITDAaI</b>	1'091	1'069	2'160	1'100	3'260	1'074	4'334	1'083	1'051	2'134					-1.2%	-1.7%	-3.0%
CAPEX	(545)	(568)	(1'113)	(517)	(1'630)	(662)	(2'292)	(594)	(563)	(1'157)					4.0%	-0.9%	-5.2%
<b>OpFCF</b>	546	501	1'047	583	1'630	412	2'042	489	488	977					-6.7%	-2.6%	-0.2%
Change in net working capital	(244)	(102)	(346)	104	(242)	109	(133)	(226)	(160)	(386)					11.6%	56.9%	-29.2%
Change in defined benefit obligations	(8)	(9)	(17)	(8)	(25)	(6)	(31)	(2)	(4)	(6)					-64.7%	-55.6%	100.0%
Net interest paid	(12)	(11)	(23)	(33)	(56)	(21)	(77)	(10)	1	(9)					-60.9%	n.m.	n.m.
Income taxes paid	(65)	(136)	(201)	(70)	(271)	(42)	(313)	(30)	(159)	(189)					-6.0%	16.9%	430.0%
Other operating cash flows	(8)	10	2	(1)	1	(9)	(8)	(23)	(11)	(34)					n.m.	n.m.	-52.2%
<b>FCF</b>	209	253	462	575	1'037	443	1'480	198	155	353					-23.6%	-38.7%	-21.7%

Group P&L and FCF	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q2	QoQ Q2/Q1
<b>P&amp;L Group adjustments</b>																	
Revenue, reported	2'747	2'703	5'450	2'752	8'202	2'870	11'072	2'703	2'751	5'454				0.1%	1.8%	1.8%	
Currency effect								31	7	38							
Underlying revenue change														0.8%	2.0%	0.9%	
<b>EBITDA, reported</b>	1'164	1'139	2'303	1'174	3'477	1'145	4'622	1'155	1'124	2'279				-1.0%	-1.3%	-2.7%	
Provisions for regulatory litigations		3	3	0	3	(54)	(51)	(24)	0	(24)							
Transaction cost Vodafone Italia								6	7	13							
Restructuring cost						7	7										
FWA strategy change						60	60										
Total adjustments		3	3	0	3	13	16	(18)	7	(11)							
<b>EBITDA, adjusted</b>	1'164	1'142	2'306	1'174	3'480	1'158	4'638	1'137	1'131	2'268							
Currency effect								9	3	12							
Underlying EBITDA change														-1.1%	-0.7%	-1.0%	

**Remarks:**

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## Segment Swisscom Switzerland

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q2	QoQ Q2/Q1
<b>Swisscom Switzerland</b>																	
Wireless	643	645	1'288	650	1'938	640	2'578	634	635	1'269				-1.5%	-1.6%	0.2%	
Wireline	711	703	1'414	702	2'116	707	2'823	690	689	1'379				-2.5%	-2.0%	-0.1%	
Telco services	1'354	1'348	2'702	1'352	4'054	1'347	5'401	1'324	1'324	2'648				-2.0%	-1.8%	0.0%	
IT services	283	284	567	287	854	300	1'154	297	304	601				6.0%	7.0%	2.4%	
Hard- and software	217	175	392	191	583	252	835	187	195	382				-2.6%	11.4%	4.3%	
Wholesale	131	132	263	139	402	128	530	134	123	257				-2.3%	-6.8%	-8.2%	
Other	45	45	90	40	130	39	169	35	35	70				-22.2%	-22.2%	0.0%	
<b>External revenue</b>	<b>2'030</b>	<b>1'984</b>	<b>4'014</b>	<b>2'009</b>	<b>6'023</b>	<b>2'066</b>	<b>8'089</b>	<b>1'977</b>	<b>1'981</b>	<b>3'958</b>				<b>-1.4%</b>	<b>-0.2%</b>	<b>0.2%</b>	
Intersegment revenue	15	15	30	14	44	14	58	16	14	30				0.0%	-6.7%	-12.5%	
<b>Revenue</b>	<b>2'045</b>	<b>1'999</b>	<b>4'044</b>	<b>2'023</b>	<b>6'067</b>	<b>2'080</b>	<b>8'147</b>	<b>1'993</b>	<b>1'995</b>	<b>3'988</b>				<b>-1.4%</b>	<b>-0.2%</b>	<b>0.1%</b>	
Outpayments	(50)	(57)	(107)	(84)	(191)	(54)	(245)	(44)	(55)	(99)				-7.5%	-3.5%	25.0%	
Subscriber acquisition and retention costs	(50)	(53)	(103)	(50)	(153)	(54)	(207)	(43)	(48)	(91)				-11.7%	-9.4%	11.6%	
Goods and services purchased	(323)	(282)	(605)	(294)	(899)	(354)	(1'253)	(293)	(299)	(592)				-2.1%	6.0%	2.0%	
Direct costs	(423)	(392)	(815)	(428)	(1'243)	(462)	(1'705)	(380)	(402)	(782)				-4.0%	2.6%	5.8%	
<b>Contribution margin</b>	<b>1'622</b>	<b>1'607</b>	<b>3'229</b>	<b>1'595</b>	<b>4'824</b>	<b>1'618</b>	<b>6'442</b>	<b>1'613</b>	<b>1'593</b>	<b>3'206</b>				<b>-0.7%</b>	<b>-0.9%</b>	<b>-1.2%</b>	
Contribution margin as % of revenue	79.3%	80.4%	79.8%	78.8%	79.5%	77.8%	79.1%	80.9%	79.8%	80.4%							
Workforce expenses (incl. own work capitalised)	(485)	(481)	(966)	(450)	(1'416)	(496)	(1'912)	(485)	(488)	(973)				0.7%	1.5%	0.6%	
Other indirect costs (incl. other income)	(192)	(211)	(403)	(232)	(635)	(186)	(821)	(184)	(231)	(415)				3.0%	9.5%	25.5%	
Indirect costs	(677)	(692)	(1'369)	(682)	(2'051)	(682)	(2'733)	(669)	(719)	(1'388)				1.4%	3.9%	7.5%	
<b>EBITDA</b>	<b>945</b>	<b>915</b>	<b>1'860</b>	<b>913</b>	<b>2'773</b>	<b>936</b>	<b>3'709</b>	<b>944</b>	<b>874</b>	<b>1'818</b>				<b>-2.3%</b>	<b>-4.5%</b>	<b>-7.4%</b>	
EBITDA as % of revenue	46.2%	45.8%	46.0%	45.1%	45.7%	45.0%	45.5%	47.4%	43.8%	45.6%							
Lease expense	(56)	(55)	(111)	(58)	(169)	(56)	(225)	(58)	(57)	(115)				3.6%	3.6%	-1.7%	
<b>EBITDAaL</b>	<b>889</b>	<b>860</b>	<b>1'749</b>	<b>855</b>	<b>2'604</b>	<b>880</b>	<b>3'484</b>	<b>886</b>	<b>817</b>	<b>1'703</b>				<b>-2.6%</b>	<b>-5.0%</b>	<b>-7.8%</b>	
CAPEX	(394)	(427)	(821)	(376)	(1'197)	(493)	(1'690)	(445)	(420)	(865)				5.4%	-1.6%	-5.6%	
<b>OpFCF</b>	<b>495</b>	<b>433</b>	<b>928</b>	<b>479</b>	<b>1'407</b>	<b>387</b>	<b>1'794</b>	<b>441</b>	<b>397</b>	<b>838</b>				<b>-9.7%</b>	<b>-8.3%</b>	<b>-10.0%</b>	
Backbone & infrastructure	(34)	(34)	(68)	(27)	(95)	(38)	(133)	(32)	(30)	(62)				-8.8%	-11.8%	-6.3%	
Wireline access network	(135)	(151)	(286)	(152)	(438)	(219)	(657)	(172)	(181)	(353)				23.4%	19.9%	5.2%	
Wireless network	(58)	(65)	(123)	(58)	(181)	(64)	(245)	(90)	(64)	(154)				25.2%	-1.5%	-28.9%	
IT	(134)	(148)	(282)	(103)	(385)	(124)	(509)	(129)	(116)	(245)				-13.1%	-21.6%	-10.1%	
Other	(33)	(29)	(62)	(36)	(98)	(48)	(146)	(22)	(29)	(51)				-17.7%	0.0%	31.8%	
<b>CAPEX</b>	<b>(394)</b>	<b>(427)</b>	<b>(821)</b>	<b>(376)</b>	<b>(1'197)</b>	<b>(493)</b>	<b>(1'690)</b>	<b>(445)</b>	<b>(420)</b>	<b>(865)</b>				<b>5.4%</b>	<b>-1.6%</b>	<b>-5.6%</b>	
<b>Number of employees (FTE)</b>	<b>12'848</b>		<b>13'061</b>		<b>13'218</b>		<b>13'263</b>	<b>13'389</b>		<b>13'361</b>				<b>2.3%</b>	<b>2.3%</b>	<b>-0.2%</b>	

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## Segment B2C

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q2	QoQ Q2/Q1
<b>Residential Customers</b>																	
Wireless	461	463	924	468	1'392	460	1'852	457	458	915				-1.0%	-1.1%	0.2%	
Wireline	502	500	1'002	499	1'501	503	2'004	489	491	980				-2.2%	-1.8%	0.4%	
Telco services	963	963	1'926	967	2'893	963	3'856	946	949	1'895				-1.6%	-1.5%	0.3%	
Hard- and software	135	98	233	109	342	161	503	103	101	204				-12.4%	3.1%	-1.9%	
Other	35	34	69	32	101	30	131	25	26	51				-26.1%	-23.5%	4.0%	
<b>External revenue</b>	<b>1'133</b>	<b>1'095</b>	<b>2'228</b>	<b>1'108</b>	<b>3'336</b>	<b>1'154</b>	<b>4'490</b>	<b>1'074</b>	<b>1'076</b>	<b>2'150</b>				<b>-3.5%</b>	<b>-1.7%</b>	<b>0.2%</b>	
Intersegment revenue	4	4	8	3	11	4	15	4	3	7				-12.5%	-25.0%	-25.0%	
<b>Revenue</b>	<b>1'137</b>	<b>1'099</b>	<b>2'236</b>	<b>1'111</b>	<b>3'347</b>	<b>1'158</b>	<b>4'505</b>	<b>1'078</b>	<b>1'079</b>	<b>2'157</b>				<b>-3.5%</b>	<b>-1.8%</b>	<b>0.1%</b>	
Outpayments	0	0	0	0	0	0	0	0	0	0				n.m.	n.m.	n.m.	
Subscriber acquisition and retention costs	(42)	(42)	(84)	(39)	(123)	(43)	(166)	(33)	(37)	(70)				-16.7%	-11.9%	12.1%	
Goods and services purchased	(188)	(156)	(344)	(159)	(503)	(205)	(708)	(155)	(149)	(304)				-11.6%	-4.5%	-3.9%	
Direct costs	(230)	(198)	(428)	(198)	(626)	(248)	(874)	(188)	(186)	(374)				-12.6%	-6.1%	-1.1%	
<b>Contribution margin</b>	<b>907</b>	<b>901</b>	<b>1'808</b>	<b>913</b>	<b>2'721</b>	<b>910</b>	<b>3'631</b>	<b>890</b>	<b>893</b>	<b>1'783</b>				<b>-1.4%</b>	<b>-0.9%</b>	<b>0.3%</b>	
Contribution margin as % of revenue	79.8%	82.0%	80.9%	82.2%	81.3%	78.6%	80.6%	82.6%	82.8%	82.7%							
Workforce expenses (incl. own work capitalised)	(105)	(104)	(209)	(96)	(305)	(101)	(406)	(101)	(102)	(203)				-2.9%	-1.9%	1.0%	
Other indirect costs (incl. other income)	(48)	(49)	(97)	(57)	(154)	(64)	(218)	(41)	(47)	(88)				-9.3%	-4.1%	14.6%	
Indirect costs	(153)	(153)	(306)	(153)	(459)	(165)	(624)	(142)	(149)	(291)				-4.9%	-2.6%	4.9%	
<b>EBITDA</b>	<b>754</b>	<b>748</b>	<b>1'502</b>	<b>760</b>	<b>2'262</b>	<b>745</b>	<b>3'007</b>	<b>748</b>	<b>744</b>	<b>1'492</b>				<b>-0.7%</b>	<b>-0.5%</b>	<b>-0.5%</b>	
EBITDA as % of revenue	66.3%	68.1%	67.2%	68.4%	67.6%	64.3%	66.7%	69.4%	69.0%	69.2%							
Lease expense	(10)	(10)	(20)	(10)	(30)	(11)	(41)	(10)	(10)	(20)				0.0%	0.0%	0.0%	
<b>EBITDAal</b>	<b>744</b>	<b>738</b>	<b>1'482</b>	<b>750</b>	<b>2'232</b>	<b>734</b>	<b>2'966</b>	<b>738</b>	<b>734</b>	<b>1'472</b>				<b>-0.7%</b>	<b>-0.5%</b>	<b>-0.5%</b>	
CAPEX	(7)	(8)	(15)	(12)	(27)	(22)	(49)	(6)	(7)	(13)				-13.3%	-12.5%	16.7%	
<b>OpFCF</b>	<b>737</b>	<b>730</b>	<b>1'467</b>	<b>738</b>	<b>2'205</b>	<b>712</b>	<b>2'917</b>	<b>732</b>	<b>727</b>	<b>1'459</b>				<b>-0.5%</b>	<b>-0.4%</b>	<b>-0.7%</b>	
<b>Number of employees (FTE)</b>	<b>2'558</b>		<b>2'511</b>		<b>2'540</b>		<b>2'550</b>	<b>2'524</b>		<b>2'480</b>				<b>-1.2%</b>	<b>-1.2%</b>	<b>-1.7%</b>	

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## Segment B2B

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q2	QoQ Q2/Q1
<b>Business Customers</b>																	
Wireless	182	182	364	181	545	181	726	178	176	354				-2.7%	-3.3%	-1.1%	
Wireline	209	203	412	204	616	203	819	200	199	399				-3.2%	-2.0%	-0.5%	
Telco services	391	385	776	385	1'161	384	1'545	378	375	753				-3.0%	-2.6%	-0.8%	
IT services	283	284	567	287	854	300	1'154	297	304	601				6.0%	7.0%	2.4%	
Hard- and software	82	77	159	81	240	92	332	84	94	178				11.9%	22.1%	11.9%	
Other	5	7	12	5	17	6	23	6	4	10				-16.7%	-42.9%	-33.3%	
<b>External revenue</b>	<b>761</b>	<b>753</b>	<b>1'514</b>	<b>758</b>	<b>2'272</b>	<b>782</b>	<b>3'054</b>	<b>765</b>	<b>777</b>	<b>1'542</b>				<b>1.8%</b>	<b>3.2%</b>	<b>1.6%</b>	
Intersegment revenue	7	7	14	7	21	8	29	8	8	16				14.3%	14.3%	0.0%	
<b>Revenue</b>	<b>768</b>	<b>760</b>	<b>1'528</b>	<b>765</b>	<b>2'293</b>	<b>790</b>	<b>3'083</b>	<b>773</b>	<b>785</b>	<b>1'558</b>				<b>2.0%</b>	<b>3.3%</b>	<b>1.6%</b>	
Outpayments	(5)	(5)	(10)	(5)	(15)	(5)	(20)	(4)	(4)	(8)				-20.0%	-20.0%	0.0%	
Subscriber acquisition and retention costs	(10)	(11)	(21)	(11)	(32)	(13)	(45)	(11)	(12)	(23)				9.5%	9.1%	9.1%	
Goods and services purchased	(157)	(154)	(311)	(159)	(470)	(173)	(643)	(163)	(173)	(336)				8.0%	12.3%	6.1%	
<b>Direct costs</b>	<b>(172)</b>	<b>(170)</b>	<b>(342)</b>	<b>(175)</b>	<b>(517)</b>	<b>(191)</b>	<b>(708)</b>	<b>(178)</b>	<b>(189)</b>	<b>(367)</b>				<b>7.3%</b>	<b>11.2%</b>	<b>6.2%</b>	
<b>Contribution margin</b>	<b>596</b>	<b>590</b>	<b>1'186</b>	<b>590</b>	<b>1'776</b>	<b>599</b>	<b>2'375</b>	<b>595</b>	<b>596</b>	<b>1'191</b>				<b>0.4%</b>	<b>1.0%</b>	<b>0.2%</b>	
Contribution margin as % of revenue	77.6%	77.6%	77.6%	77.1%	77.5%	75.8%	77.0%	77.0%	75.9%	76.4%							
Workforce expenses (incl. own work capitalised)	(225)	(225)	(450)	(216)	(666)	(225)	(891)	(235)	(236)	(471)				4.7%	4.9%	0.4%	
Other indirect costs (incl. other income)	(29)	(35)	(64)	(36)	(100)	(39)	(139)	(35)	(40)	(75)				17.2%	14.3%	14.3%	
<b>Indirect costs</b>	<b>(254)</b>	<b>(260)</b>	<b>(514)</b>	<b>(252)</b>	<b>(766)</b>	<b>(264)</b>	<b>(1'030)</b>	<b>(270)</b>	<b>(276)</b>	<b>(546)</b>				<b>6.2%</b>	<b>6.2%</b>	<b>2.2%</b>	
<b>EBITDA</b>	<b>342</b>	<b>330</b>	<b>672</b>	<b>338</b>	<b>1'010</b>	<b>335</b>	<b>1'345</b>	<b>325</b>	<b>320</b>	<b>645</b>				<b>-4.0%</b>	<b>-3.0%</b>	<b>-1.5%</b>	
EBITDA as % of revenue	44.5%	43.4%	44.0%	44.2%	44.0%	42.4%	43.6%	42.0%	40.8%	41.4%							
Lease expense	(8)	(7)	(15)	(7)	(22)	(8)	(30)	(8)	(7)	(15)				0.0%	0.0%	-12.5%	
<b>EBITDAaL</b>	<b>334</b>	<b>323</b>	<b>657</b>	<b>331</b>	<b>988</b>	<b>327</b>	<b>1'315</b>	<b>317</b>	<b>313</b>	<b>630</b>				<b>-4.1%</b>	<b>-3.1%</b>	<b>-1.3%</b>	
CAPEX	(13)	(15)	(28)	(14)	(42)	(17)	(59)	(13)	(8)	(21)				-25.0%	-46.7%	-38.5%	
<b>OpFCF</b>	<b>321</b>	<b>308</b>	<b>629</b>	<b>317</b>	<b>946</b>	<b>310</b>	<b>1'256</b>	<b>304</b>	<b>305</b>	<b>609</b>				<b>-3.2%</b>	<b>-1.0%</b>	<b>0.3%</b>	
<b>Number of employees (FTE)</b>	<b>5'212</b>		<b>5'403</b>		<b>5'439</b>		<b>5'446</b>	<b>5'585</b>		<b>5'564</b>				<b>3.0%</b>	<b>3.0%</b>	<b>-0.4%</b>	

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Segment Wholesale	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q2	QoQ Q2/Q1
<b>Wholesale</b>																	
Wholesale services	89	84	173	88	261	77	338	91	81	172				-0.6%	-3.6%	-11.0%	
Inbound roaming	19	25	44	29	73	28	101	20	20	40				-9.1%	-20.0%	0.0%	
Termination	23	23	46	22	68	23	91	23	22	45				-2.2%	-4.3%	-4.3%	
<b>External revenue</b>	<b>131</b>	<b>132</b>	<b>263</b>	<b>139</b>	<b>402</b>	<b>128</b>	<b>530</b>	<b>134</b>	<b>123</b>	<b>257</b>				<b>-2.3%</b>	<b>-6.8%</b>	<b>-8.2%</b>	
Intersegment revenue	3	3	6	3	9	2	11	2	3	5				-16.7%	0.0%	50.0%	
<b>Revenue</b>	<b>134</b>	<b>135</b>	<b>269</b>	<b>142</b>	<b>411</b>	<b>130</b>	<b>541</b>	<b>136</b>	<b>126</b>	<b>262</b>				<b>-2.6%</b>	<b>-6.7%</b>	<b>-7.4%</b>	
Outpayments	(45)	(52)	(97)	(80)	(177)	(48)	(225)	(39)	(52)	(91)				-6.2%	0.0%	33.3%	
Subscriber acquisition and retention costs	0	0	0	0	0	0	0	0	0	0				n.m.	n.m.	n.m.	
Goods and services purchased	(4)	(3)	(7)	(4)	(11)	(3)	(14)	(5)	(4)	(9)				28.6%	33.3%	-20.0%	
Direct costs	(49)	(55)	(104)	(84)	(188)	(51)	(239)	(44)	(56)	(100)				-3.8%	1.8%	27.3%	
<b>Contribution margin</b>	<b>85</b>	<b>80</b>	<b>165</b>	<b>58</b>	<b>223</b>	<b>79</b>	<b>302</b>	<b>92</b>	<b>70</b>	<b>162</b>				<b>-1.8%</b>	<b>-12.5%</b>	<b>-23.9%</b>	
Contribution margin as % of revenue	63.4%	59.3%	61.3%	40.8%	54.3%	60.8%	55.8%	67.6%	55.6%	61.8%							
Workforce expenses (incl. own work capitalised)	(4)	(3)	(7)	(4)	(11)	(3)	(14)	(4)	(3)	(7)				0.0%	0.0%	-25.0%	
Other indirect costs (incl. other income)	(1)	9	8	(1)	7	30	37	5	(2)	3				-62.5%	n.m.	n.m.	
Indirect costs	(5)	6	1	(5)	(4)	27	23	1	(5)	(4)				n.m.	n.m.	n.m.	
<b>EBITDA</b>	<b>80</b>	<b>86</b>	<b>166</b>	<b>53</b>	<b>219</b>	<b>106</b>	<b>325</b>	<b>93</b>	<b>65</b>	<b>158</b>				<b>-4.8%</b>	<b>-24.4%</b>	<b>-30.1%</b>	
EBITDA as % of revenue	59.7%	63.7%	61.7%	37.3%	53.3%	81.5%	60.1%	68.4%	51.6%	60.3%							
Lease expense	0	0	0	0	0	0	0	0	0	0				n.m.	n.m.	n.m.	
<b>EBITDAaL</b>	<b>80</b>	<b>86</b>	<b>166</b>	<b>53</b>	<b>219</b>	<b>106</b>	<b>325</b>	<b>93</b>	<b>65</b>	<b>158</b>				<b>-4.8%</b>	<b>-24.4%</b>	<b>-30.1%</b>	
CAPEX	0	0	0	0	0	0	0	0	0	0				n.m.	n.m.	n.m.	
<b>OpFCF</b>	<b>80</b>	<b>86</b>	<b>166</b>	<b>53</b>	<b>219</b>	<b>106</b>	<b>325</b>	<b>93</b>	<b>65</b>	<b>158</b>				<b>-4.8%</b>	<b>-24.4%</b>	<b>-30.1%</b>	
Number of employees (FTE)	82		80		82		83	83		82				2.5%	2.5%	-1.2%	

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## Segment Infrastructure & Support Functions

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q2	QoQ Q2/Q1
<b>Infrastructure &amp; Support Functions</b>																	
External revenue	5	4	9	4	13	2	15	4	5	9					0.0%	25.0%	25.0%
Intersegment revenue	14	15	29	15	44	14	58	15	14	29					0.0%	-6.7%	-6.7%
<b>Revenue</b>	<b>19</b>	<b>19</b>	<b>38</b>	<b>19</b>	<b>57</b>	<b>16</b>	<b>73</b>	<b>19</b>	<b>19</b>	<b>38</b>				<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	
Direct costs	0	0	0	0	0	0	0	0	0	0					n.m.	n.m.	n.m.
<b>Contribution margin</b>	<b>19</b>	<b>19</b>	<b>38</b>	<b>19</b>	<b>57</b>	<b>16</b>	<b>73</b>	<b>19</b>	<b>19</b>	<b>38</b>				<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	
Contribution margin as % of revenue	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.							
Workforce expenses (incl. own work capitalised)	(152)	(150)	(302)	(134)	(436)	(170)	(606)	(146)	(147)	(293)					-3.0%	-2.0%	0.7%
Other indirect costs (incl. other income)	(99)	(117)	(216)	(124)	(340)	(96)	(436)	(94)	(128)	(222)					2.8%	9.4%	36.2%
Indirect costs	(251)	(267)	(518)	(258)	(776)	(266)	(1'042)	(240)	(275)	(515)					-0.6%	3.0%	14.6%
<b>EBITDA</b>	<b>(232)</b>	<b>(248)</b>	<b>(480)</b>	<b>(239)</b>	<b>(719)</b>	<b>(250)</b>	<b>(969)</b>	<b>(221)</b>	<b>(256)</b>	<b>(477)</b>				<b>-0.6%</b>	<b>3.2%</b>	<b>15.8%</b>	
EBITDA as % of revenue	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.							
Lease expense	(38)	(38)	(76)	(40)	(116)	(38)	(154)	(40)	(40)	(80)					5.3%	5.3%	0.0%
<b>EBITDAal</b>	<b>(270)</b>	<b>(286)</b>	<b>(556)</b>	<b>(279)</b>	<b>(835)</b>	<b>(288)</b>	<b>(1'123)</b>	<b>(261)</b>	<b>(296)</b>	<b>(557)</b>				<b>0.2%</b>	<b>3.5%</b>	<b>13.4%</b>	
CAPEX	(374)	(404)	(778)	(350)	(1'128)	(454)	(1'582)	(426)	(404)	(830)					6.7%	0.0%	-5.2%
<b>OpFCF</b>	<b>(644)</b>	<b>(690)</b>	<b>(1'334)</b>	<b>(629)</b>	<b>(1'963)</b>	<b>(742)</b>	<b>(2'705)</b>	<b>(687)</b>	<b>(700)</b>	<b>(1'387)</b>				<b>4.0%</b>	<b>1.4%</b>	<b>1.9%</b>	
Number of employees (FTE)	4'996		5'067		5'157		5'184	5'197		5'235					3.3%	3.3%	0.7%

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## Segment Fastweb (EUR)

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q2	QoQ Q2/Q1
<b>Fastweb (in EUR million)</b>																	
Residential Customers	289	291	580	289	869	294	1'163	288	290	578				-0.3%	-0.3%	0.7%	
Business Customers	261	266	527	287	814	320	1'134	284	295	579				9.9%	10.9%	3.9%	
Wholesale	71	70	141	83	224	106	330	84	97	181				28.4%	38.6%	15.5%	
Other	0	0	0	0	0	0	0	0	0	0				n.m.	n.m.	n.m.	
<b>External revenue</b>	<b>621</b>	<b>627</b>	<b>1'248</b>	<b>659</b>	<b>1'907</b>	<b>720</b>	<b>2'627</b>	<b>656</b>	<b>682</b>	<b>1'338</b>				<b>7.2%</b>	<b>8.8%</b>	<b>4.0%</b>	
Intersegment revenue	2	1	3	1	4	2	6	2	0	2				-33.3%	n.m.	-100.0%	
<b>Revenue</b>	<b>623</b>	<b>628</b>	<b>1'251</b>	<b>660</b>	<b>1'911</b>	<b>722</b>	<b>2'633</b>	<b>658</b>	<b>682</b>	<b>1'340</b>				<b>7.1%</b>	<b>8.6%</b>	<b>3.6%</b>	
Direct costs	(290)	(282)	(572)	(315)	(887)	(330)	(1'217)	(320)	(328)	(648)				13.3%	16.3%	2.5%	
Workforce expenses (incl. own work capitalised)	(49)	(46)	(95)	(46)	(141)	(52)	(193)	(50)	(47)	(97)				2.1%	2.2%	-6.0%	
Other indirect costs (incl. other income)	(96)	(90)	(186)	(70)	(256)	(169)	(425)	(96)	(82)	(178)				-4.3%	-8.9%	-14.6%	
Indirect costs	(145)	(136)	(281)	(116)	(397)	(221)	(618)	(146)	(129)	(275)				-2.1%	-5.1%	-11.6%	
<b>EBITDA</b>	<b>188</b>	<b>210</b>	<b>398</b>	<b>229</b>	<b>627</b>	<b>171</b>	<b>798</b>	<b>192</b>	<b>225</b>	<b>417</b>				<b>4.8%</b>	<b>7.1%</b>	<b>17.2%</b>	
EBITDA as % of revenue	30.2%	33.4%	31.8%	34.7%	32.8%	23.7%	30.3%	29.2%	33.0%	31.1%							
Lease expense	(13)	(14)	(27)	(14)	(41)	(14)	(55)	(13)	(12)	(25)				-7.4%	-14.3%	-7.7%	
<b>EBITDAaL</b>	<b>175</b>	<b>196</b>	<b>371</b>	<b>215</b>	<b>586</b>	<b>157</b>	<b>743</b>	<b>179</b>	<b>213</b>	<b>392</b>				<b>5.7%</b>	<b>8.7%</b>	<b>19.0%</b>	
CAPEX	(153)	(144)	(297)	(148)	(445)	(178)	(623)	(157)	(150)	(307)				3.4%	4.2%	-4.5%	
<b>OpFCF</b>	<b>22</b>	<b>52</b>	<b>74</b>	<b>67</b>	<b>141</b>	<b>(21)</b>	<b>120</b>	<b>22</b>	<b>63</b>	<b>85</b>				<b>14.9%</b>	<b>21.2%</b>	<b>186.4%</b>	
<b>Number of employees (FTE)</b>	<b>3'087</b>		<b>3'117</b>		<b>3'146</b>		<b>3'157</b>	<b>3'225</b>		<b>3'251</b>				<b>4.3%</b>	<b>4.3%</b>	<b>0.8%</b>	

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Segment Other	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q2	QoQ Q2/Q1
<b>Other operating segments</b>																	
External revenue	99	104	203	107	310	117	427	104	109	213				4.9%	4.8%	4.8%	
Intersegment revenue	141	151	292	159	451	185	636	148	176	324				11.0%	16.6%	18.9%	
<b>Revenue</b>	<b>240</b>	<b>255</b>	<b>495</b>	<b>266</b>	<b>761</b>	<b>302</b>	<b>1'063</b>	<b>252</b>	<b>285</b>	<b>537</b>				<b>8.5%</b>	<b>11.8%</b>	<b>13.1%</b>	
Direct costs	(19)	(20)	(39)	(21)	(60)	(22)	(82)	(18)	(19)	(37)				-5.1%	-5.0%	5.6%	
Workforce expenses (incl. own work capitalised)	(105)	(107)	(212)	(97)	(309)	(104)	(413)	(106)	(109)	(215)				1.4%	1.9%	2.8%	
Other indirect costs (incl. other income)	(84)	(109)	(193)	(106)	(299)	(124)	(423)	(95)	(119)	(214)				10.9%	9.2%	25.3%	
Indirect costs	(189)	(216)	(405)	(203)	(608)	(228)	(836)	(201)	(228)	(429)				5.9%	5.6%	13.4%	
<b>EBITDA</b>	<b>32</b>	<b>19</b>	<b>51</b>	<b>42</b>	<b>93</b>	<b>52</b>	<b>145</b>	<b>33</b>	<b>38</b>	<b>71</b>				<b>39.2%</b>	<b>100.0%</b>	<b>15.2%</b>	
EBITDA as % of revenue	13.3%	7.5%	10.3%	15.8%	12.2%	17.2%	13.6%	13.1%	13.3%	13.2%							
Lease expense	(2)	(3)	(5)	(3)	(8)	(3)	(11)	(3)	(2)	(5)				0.0%	-33.3%	-33.3%	
<b>EBITDAaL</b>	<b>30</b>	<b>16</b>	<b>46</b>	<b>39</b>	<b>85</b>	<b>49</b>	<b>134</b>	<b>30</b>	<b>36</b>	<b>66</b>				<b>43.5%</b>	<b>125.0%</b>	<b>20.0%</b>	
CAPEX	(8)	(10)	(18)	(10)	(28)	(12)	(40)	(8)	(9)	(17)				-5.6%	-10.0%	12.5%	
<b>OpFCF</b>	<b>22</b>	<b>6</b>	<b>28</b>	<b>29</b>	<b>57</b>	<b>37</b>	<b>94</b>	<b>22</b>	<b>27</b>	<b>49</b>				<b>75.0%</b>	<b>350.0%</b>	<b>22.7%</b>	
<b>Number of employees (FTE)</b>	<b>3'317</b>		<b>3'319</b>		<b>3'322</b>		<b>3'309</b>	<b>3'333</b>		<b>3'324</b>				<b>0.2%</b>	<b>0.2%</b>	<b>-0.3%</b>	

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## Segment reconciliation

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q2	QoQ Q2/Q1
<b>Revenue</b>																	
Residential Customers	1'137	1'099	2'236	1'111	3'347	1'158	4'505	1'078	1'079	2'157				-3.5%	-1.8%	0.1%	
Business Customers	768	760	1'528	765	2'293	790	3'083	773	785	1'558				2.0%	3.3%	1.6%	
Wholesale	134	135	269	142	411	130	541	136	126	262				-2.6%	-6.7%	-7.4%	
Infrastructure & Support Functions	19	19	38	19	57	16	73	19	19	38				0.0%	0.0%	0.0%	
Intersegment elimination	(13)	(14)	(27)	(14)	(41)	(14)	(55)	(13)	(14)	(27)				0.0%	0.0%	7.7%	
<b>Swisscom Switzerland</b>	<b>2'045</b>	<b>1'999</b>	<b>4'044</b>	<b>2'023</b>	<b>6'067</b>	<b>2'080</b>	<b>8'147</b>	<b>1'993</b>	<b>1'995</b>	<b>3'988</b>				<b>-1.4%</b>	<b>-0.2%</b>	<b>0.1%</b>	
Fastweb	619	617	1'236	637	1'873	688	2'561	623	663	1'286				4.0%	7.5%	6.4%	
Other operating segments	240	255	495	266	761	302	1'063	252	285	537				8.5%	11.8%	13.1%	
Intersegment elimination	(157)	(168)	(325)	(174)	(499)	(200)	(699)	(165)	(192)	(357)				9.8%	14.3%	16.4%	
<b>Revenue</b>	<b>2'747</b>	<b>2'703</b>	<b>5'450</b>	<b>2'752</b>	<b>8'202</b>	<b>2'870</b>	<b>11'072</b>	<b>2'703</b>	<b>2'751</b>	<b>5'454</b>				<b>0.1%</b>	<b>1.8%</b>	<b>1.8%</b>	
<b>EBITDA</b>																	
Residential Customers	754	748	1'502	760	2'262	745	3'007	748	744	1'492				-0.7%	-0.5%	-0.5%	
Business Customers	342	330	672	338	1'010	335	1'345	325	320	645				-4.0%	-3.0%	-1.5%	
Wholesale	80	86	166	53	219	106	325	93	65	158				-4.8%	-24.4%	-30.1%	
Infrastructure & Support Functions	(232)	(248)	(480)	(239)	(719)	(250)	(969)	(221)	(256)	(477)				-0.6%	3.2%	15.8%	
Intersegment elimination	1	(1)	0	1	1	0	1	(1)	1	0				n.m.	n.m.	n.m.	
<b>Swisscom Switzerland</b>	<b>945</b>	<b>915</b>	<b>1'860</b>	<b>913</b>	<b>2'773</b>	<b>936</b>	<b>3'709</b>	<b>944</b>	<b>874</b>	<b>1'818</b>				<b>-2.3%</b>	<b>-4.5%</b>	<b>-7.4%</b>	
Fastweb	187	206	393	221	614	162	776	182	218	400				1.8%	5.8%	19.8%	
Other operating segments	32	19	51	42	93	52	145	33	38	71				39.2%	100.0%	15.2%	
Reconciliation pension cost	9	10	19	9	28	9	37	4	5	9				-52.6%	-50.0%	25.0%	
Intersegment elimination	(9)	(11)	(20)	(11)	(31)	(14)	(45)	(8)	(11)	(19)				-5.0%	0.0%	37.5%	
<b>EBITDA</b>	<b>1'164</b>	<b>1'139</b>	<b>2'303</b>	<b>1'174</b>	<b>3'477</b>	<b>1'145</b>	<b>4'622</b>	<b>1'155</b>	<b>1'124</b>	<b>2'279</b>				<b>-1.0%</b>	<b>-1.3%</b>	<b>-2.7%</b>	
<b>EBITDAaL</b>																	
Residential Customers	744	738	1'482	750	2'232	734	2'966	738	734	1'472				-0.7%	-0.5%	-0.5%	
Business Customers	334	323	657	331	988	327	1'315	317	313	630				-4.1%	-3.1%	-1.3%	
Wholesale	80	86	166	53	219	106	325	93	65	158				-4.8%	-24.4%	-30.1%	
Infrastructure & Support Functions	(270)	(286)	(556)	(279)	(835)	(288)	(1'123)	(261)	(296)	(557)				0.2%	3.5%	13.4%	
Intersegment elimination	1	(1)	0	0	0	1	1	(1)	1	0				n.m.	n.m.	n.m.	
<b>Swisscom Switzerland</b>	<b>889</b>	<b>860</b>	<b>1'749</b>	<b>855</b>	<b>2'604</b>	<b>880</b>	<b>3'484</b>	<b>886</b>	<b>817</b>	<b>1'703</b>				<b>-2.6%</b>	<b>-5.0%</b>	<b>-7.8%</b>	
Fastweb	173	193	366	208	574	148	722	170	206	376				2.7%	6.7%	21.2%	
Other operating segments	30	16	46	39	85	49	134	30	36	66				43.5%	125.0%	20.0%	
Reconciliation pension cost	9	10	19	9	28	9	37	4	5	9				-52.6%	-50.0%	25.0%	
Intersegment elimination	(10)	(10)	(20)	(11)	(31)	(12)	(43)	(7)	(13)	(20)				0.0%	30.0%	85.7%	
<b>EBITDAaL</b>	<b>1'091</b>	<b>1'069</b>	<b>2'160</b>	<b>1'100</b>	<b>3'260</b>	<b>1'074</b>	<b>4'334</b>	<b>1'083</b>	<b>1'051</b>	<b>2'134</b>				<b>-1.2%</b>	<b>-1.7%</b>	<b>-3.0%</b>	

## Segment reconciliation

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q2	QoQ Q2/Q1
<b>CAPEX</b>																	
Residential Customers	(7)	(8)	(15)	(12)	(27)	(22)	(49)	(6)	(7)	(13)				-13.3%	-12.5%	16.7%	
Business Customers	(13)	(15)	(28)	(14)	(42)	(17)	(59)	(13)	(8)	(21)				-25.0%	-46.7%	-38.5%	
Wholesale	0	0	0	0	0	0	0	0	0	0				n.m.	n.m.	n.m.	
Infrastructure & Support Functions	(374)	(404)	(778)	(350)	(1'128)	(454)	(1'582)	(426)	(404)	(830)				6.7%	0.0%	-5.2%	
Intersegment elimination	0	0	0	0	0	0	0	0	(1)	(1)				n.m.	n.m.	n.m.	
<b>Swisscom Switzerland</b>	<b>(394)</b>	<b>(427)</b>	<b>(821)</b>	<b>(376)</b>	<b>(1'197)</b>	<b>(493)</b>	<b>(1'690)</b>	<b>(445)</b>	<b>(420)</b>	<b>(865)</b>				<b>5.4%</b>	<b>-1.6%</b>	<b>-5.6%</b>	
Fastweb	(152)	(141)	(293)	(143)	(436)	(170)	(606)	(149)	(145)	(294)				0.3%	2.8%	-2.7%	
Other operating segments	(8)	(10)	(18)	(10)	(28)	(12)	(40)	(8)	(9)	(17)				-5.6%	-10.0%	12.5%	
Intersegment elimination	9	10	19	12	31	13	44	8	11	19				0.0%	10.0%	37.5%	
<b>CAPEX</b>	<b>(545)</b>	<b>(568)</b>	<b>(1'113)</b>	<b>(517)</b>	<b>(1'630)</b>	<b>(662)</b>	<b>(2'292)</b>	<b>(594)</b>	<b>(563)</b>	<b>(1'157)</b>				<b>4.0%</b>	<b>-0.9%</b>	<b>-5.2%</b>	
<b>OpFCF</b>																	
Residential Customers	737	730	1'467	738	2'205	712	2'917	732	727	1'459				-0.5%	-0.4%	-0.7%	
Business Customers	321	308	629	317	946	310	1'256	304	305	609				-3.2%	-1.0%	0.3%	
Wholesale	80	86	166	53	219	106	325	93	65	158				-4.8%	-24.4%	-30.1%	
Infrastructure & Support Functions	(644)	(690)	(1'334)	(629)	(1'963)	(742)	(2'705)	(687)	(700)	(1'387)				4.0%	1.4%	1.9%	
Intersegment elimination	1	(1)	0	0	0	1	1	(1)	0	(1)				n.m.	n.m.	-100.0%	
<b>Swisscom Switzerland</b>	<b>495</b>	<b>433</b>	<b>928</b>	<b>479</b>	<b>1'407</b>	<b>387</b>	<b>1'794</b>	<b>441</b>	<b>397</b>	<b>838</b>				<b>-9.7%</b>	<b>-8.3%</b>	<b>-10.0%</b>	
Fastweb	21	52	73	65	138	(22)	116	21	61	82				12.3%	17.3%	190.5%	
Other operating segments	22	6	28	29	57	37	94	22	27	49				75.0%	350.0%	22.7%	
Reconciliation pension cost	9	10	19	9	28	9	37	4	5	9				-52.6%	-50.0%	25.0%	
Intersegment elimination	(1)	0	(1)	1	0	1	1	1	(2)	(1)				0.0%	n.m.	n.m.	
<b>OpFCF</b>	<b>546</b>	<b>501</b>	<b>1'047</b>	<b>583</b>	<b>1'630</b>	<b>412</b>	<b>2'042</b>	<b>489</b>	<b>488</b>	<b>977</b>				<b>-6.7%</b>	<b>-2.6%</b>	<b>-0.2%</b>	

## Remarks:

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## Operational data

Operational data	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q2	QoQ Q2/Q1
<b>Operational data Swisscom Switzerland</b>																	
<b>RGUs (k)</b>																	
Postpaid subs	5'234		5'280		5'315		5'350	5'360		5'382					1.9%	1.9%	0.4%
Prepaid subs	1'001		979		949		927	909		888					-9.3%	-9.3%	-2.3%
Wireless subs	6'235		6'259		6'264		6'277	6'269		6'270					0.2%	0.2%	0.0%
Broadband subs	2'017		2'012		2'009		2'006	1'991		1'982					-1.5%	-1.5%	-0.5%
TV subs	1'558		1'549		1'541		1'537	1'526		1'511					-2.5%	-2.5%	-1.0%
Fixed voice subs	1'292		1'271		1'249		1'226	1'203		1'181					-7.1%	-7.1%	-1.8%
Wholesale lines	688		682		683		692	704		712					4.4%	4.4%	1.1%
<b>Total RGUs</b>	<b>11'790</b>		<b>11'773</b>		<b>11'746</b>		<b>11'738</b>	<b>11'693</b>		<b>11'656</b>					<b>-1.0%</b>	<b>-1.0%</b>	<b>-0.3%</b>
<b>Operational data Residential Customers</b>																	
<b>Subs (k)</b>																	
Wireless subs	4'296		4'301		4'303		4'307	4'288		4'284					-0.4%	-0.4%	-0.1%
Broadband subs	1'727		1'724		1'722		1'721	1'709		1'703					-1.2%	-1.2%	-0.4%
TV subs	1'491		1'483		1'475		1'472	1'462		1'448					-2.4%	-2.4%	-1.0%
Fixed voice subs	1'058		1'041		1'024		1'008	988		969					-6.9%	-6.9%	-1.9%
<b>Total Subs</b>	<b>8'572</b>		<b>8'549</b>		<b>8'524</b>		<b>8'508</b>	<b>8'447</b>		<b>8'404</b>					<b>-1.7%</b>	<b>-1.7%</b>	<b>-0.5%</b>
<b>ARPU underlying products (CHF)</b>																	
ARPU	37	38	38	38	38	38	38	37	38	37					-2.6%	0.0%	2.7%
<b>Wireless</b>																	
<b>Subs (k)</b>																	
Postpaid subs	3'295		3'322		3'354		3'380	3'379		3'396					2.2%	2.2%	0.5%
Prepaid subs	1'001		979		949		927	909		888					-9.3%	-9.3%	-2.3%
<b>Wireless subs</b>	<b>4'296</b>		<b>4'301</b>		<b>4'303</b>		<b>4'307</b>	<b>4'288</b>		<b>4'284</b>					<b>-0.4%</b>	<b>-0.4%</b>	<b>-0.1%</b>
<b>ARPU (CHF)</b>																	
ARPU postpaid	46	45	46	45	46	44	45	44	44	44					-4.3%	-2.2%	0.0%
ARPU prepaid	4	4	4	4	4	4	4	4	4	4					0.0%	0.0%	0.0%
<b>ARPU wireless</b>	<b>36</b>	<b>36</b>	<b>36</b>	<b>36</b>	<b>36</b>	<b>36</b>	<b>36</b>	<b>35</b>	<b>36</b>	<b>36</b>					<b>0.0%</b>	<b>0.0%</b>	<b>2.9%</b>
<b>Churn rate (annualised)</b>																	
Churn rate postpaid value	9.3%	7.0%	8.2%	7.4%	7.9%	7.7%	7.8%	9.3%	7.5%	8.4%							
Churn rate postpaid	10.2%	7.8%	9.0%	8.2%	8.7%	8.5%	8.7%	10.1%	8.4%	9.2%							

## Operational data

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q2	QoQ Q2/Q1
<b>Wireline</b>																	
<b>ARPU (CHF)</b>																	
ARPU wireline	39	39	39	39	39	40	39	39	40	39					0.0%	2.6%	2.6%
<b>Churn rate (annualised)</b>																	
Churn rate broadband	10.3%	8.6%	9.5%	8.0%	9.0%	8.3%	8.8%	9.7%	8.3%	9.0%							
<b>FM converged households (k)</b>																	
Postpaid value HHs *	2'277		2'288		2'293		2'321	2'354		2'325					1.6%	1.6%	-1.2%
FM converged postpaid value HHs (in %)	49%		49%		49%		49%	49%		49%							
BB HHs **	1'727		1'724		1'722		1'721	1'710		1'704					-1.2%	-1.2%	-0.4%
FM converged BB HHs (in %)	65%		65%		65%		66%	67%		67%							
* HHs with at least 1 postpaid value subscription (all brands)																	
** HHs with at least 1 BB connection (all brands)																	
<b>Operational data Business Customers</b>																	
<b>Subs (k)</b>																	
Wireless subs	1'939		1'958		1'961		1'970	1'981		1'986					1.4%	1.4%	0.3%
Broadband subs	290		288		287		285	282		279					-3.1%	-3.1%	-1.1%
TV subs	67		66		66		65	64		63					-4.5%	-4.5%	-1.6%
Fixed voice subs	234		230		225		218	215		212					-7.8%	-7.8%	-1.4%
<b>Total Subs</b>	<b>2'530</b>		<b>2'542</b>		<b>2'539</b>		<b>2'538</b>	<b>2'542</b>		<b>2'540</b>					<b>-0.1%</b>	<b>-0.1%</b>	<b>-0.1%</b>
<b>ARPU underlying products (CHF)</b>																	
ARPUP	50	49	50	49	49	49	49	48	48	48					-4.0%	-2.0%	0.0%
<b>Wireless</b>																	
<b>ARPU (CHF)</b>																	
ARPU wireless	28	28	28	27	27	27	27	26	26	26					-7.1%	-7.1%	0.0%
<b>Operational data Wholesale</b>																	
<b>Wholesale lines (k)</b>																	
Wholesale lines	688		682		683		692	704		712					4.4%	4.4%	1.1%
<b>Operational data Fastweb</b>																	
<b>RGU (k)</b>																	
Wireless subs	3'231		3'343		3'428		3'509	3'611		3'724					11.4%	11.4%	3.1%
Broadband subs	2'662		2'631		2'613		2'601	2'582		2'557					-2.8%	-2.8%	-1.0%
Wholesale lines	498		532		579		648	720		778					46.2%	46.2%	8.1%
Wireline RGUs	3'160		3'163		3'192		3'249	3'302		3'335					5.4%	5.4%	1.0%
<b>Total RGUs</b>	<b>6'391</b>		<b>6'506</b>		<b>6'620</b>		<b>6'758</b>	<b>6'913</b>		<b>7'059</b>					<b>8.5%</b>	<b>8.5%</b>	<b>2.1%</b>

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