



Certificate

for

Makedonski Telekom AD Skopje

Kej 13 Noemvri no. 6, 1000 Skopje
Macedonia

Scope of application:

The service management system of
Makedonski Telekom AD – Skopje, supporting the provision
of sale and provision of telecommunication, ICT, system
integration, mobile data service and ICT equipment
to business customers from Kej 13 Noemvri no. 6,
1000 Skopje

The validity of the CIS certificate will be maintained by annual
surveillance audits and one recertification audit after three years.

This CIS certificate confirms the application and further
development of an effective

INFORMATION TECHNOLOGY - SERVICE MANAGEMENT SYSTEM

complying with the requirements of standard

ISO 20000-1:2018

Registration No.: SMS-00078/0

Date of initial issue: 20.12.2018

Valid until: 20.12.2024

Vienna, 20.12.2021

CIS – Certification & Information Security Services GmbH

Klaus Veselko
General Manager

