



**TURKISH ACCREDITATION AGENCY
2022 ADMINISTRATION ACTIVITY
REPORT**

FOREWORD



Turkish Accreditation Agency, with its short name TÜRKAĐ, was established in 1999 with the Law No. 4457 in order to accredit conformity assessment bodies in accordance with national and international standards. TÜRKAĐ, which is the sole authorized accreditation institution of Türkiye to accredit conformity assessment activities within its field of duty, continues its activities as a facilitating and driving force in strengthening the quality infrastructure of our country and increasing our export volume with its experience of more than 23 years.

Türkiye is the EU's 6th largest trading partner, while the EU is Türkiye's largest trading partner. Accreditation has an important role in our lives and in removing technical barriers in trade as a tool that ensures the safety of products and services in the society and environment we live in and aims to raise living standards.

As a full member of the European co-operation for Accreditation (EA), the International Laboratory Accreditation Cooperation (ILAC) and the International Accreditation Forum (IAF), TÜRKAĐ's international recognition and the validity of its accreditation have been ensured all over the world. It is a strong member of EA as one of 9 national accreditation bodies in Europe with all scopes subject to agreements among EA's 49 members. TÜRKAĐ, which is also the National Monitoring Authority in the field of Good Laboratory Practices (GLP) of the Organization for Economic Cooperation and Development (OECD), carries out its activities within the MAD (Mutual Acceptance of Data) System.

TÜRKAĐ; carries out its activities by adhering to the principles of independence, impartiality, competence and recognition and international accreditation rules; and with the confidence it has established, will continue to provide significant support to the elimination of technical barriers to trade and to increase the foreign trade volume of our country.

With this understanding; I believe that TÜRKAĐ's 2022 Administrative Activity Report will contribute to the TÜRKAĐ's employees and all our stakeholders, I would like to thank all my colleagues who contributed to the preparation phase and wish them continued success.

Mevlüt CAVUŐOĐLU

Minister of Foreign Affairs

SECRETARY GENERAL'S INTRODUCTION



As the Turkish Accreditation Agency (TÜRKAK), we continue our activities with all our strength, producing projects in the field of accreditation, having international working experience and being equipped, successful, highly technical and Türkiye's sole authorized accreditation institution in the field of its activity.

In all its fields of activity, TÜRKAK successfully maintains the international recognition it has achieved through the Multilateral Recognition Agreements (MLA and MRA) signed with the European co-operation for Accreditation (EA), the International Laboratory Accreditation Cooperation (ILAC) and the International Accreditation Forum (IAF).

Until now, its capacity has been increasing gradually and in parallel with this increase, new personnel are also employed. TÜRKAK, with its 184 personnel and nearly 1.700 external assessors and technical experts, has accredited nearly 2.100 conformity assessment bodies, from the public and private sectors, domestically and abroad; including test, calibration and medical laboratories, inspection bodies, product, management system and personnel certification bodies, verification bodies, proficiency testing providers and reference material producers.

In order to respond in the best way to all possible demands and needs, as TÜRKAK, with our 23 years of experience, we have achieved our goals in the fields of Biobanks and Accreditation of Bodies Performing Greenhouse Gas Verification in the Voluntary Field, where we aim to provide a new accreditation service in 2022 by displaying a proactive approach. We have gained international recognition in the field of AS 9100.

In accordance with the targets determined in the upcoming period, TÜRKAK aims to continue its accreditation services, to adapt to changes and new conditions as quickly as possible, to represent our country in the best way in national and international platforms, and to continue to make efforts to make every decision and action is moral, ethical, legal, written, controllable, accountable and measurable.

In this respect; I believe that TÜRKAK's 2022 Administrative Activity Report will guide the employees of the Institution, our valuable assessment team members, accredited and potential conformity assessment bodies and all our stakeholders, and I wish success to all my colleagues.

G. Banu MÜDERRİSOĞLU

Secretary General

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EXECUTIVE SUMMARY

As the Turkish Accreditation Agency (TÜRKAK), we have completed the year 2022 efficiently with the awareness of being the sole accreditation body authorized in our country.

“The Project for Increasing the Capacity of TÜRKAK in the Accreditation of Conformity Assessment Bodies” has been completed

“The Project for Increasing the Capacity of TÜRKAK in the Accreditation of Conformity Assessment Bodies” funded by the European Union and the Republic of Türkiye lasted 36 months and ended on March 15, 2022.

We Continue to Perform Accreditation Assessments Efficiently

The total number of conformity assessment bodies we accredited in 2022 reached 2094. We conducted a total of 2168 accreditation assessments during the year.

Our Human Resources and Assessor/Technical Expert Pool Continues to Expand

In 2022, we expanded our human resources by adding 9 new personnel to our staff. Besides; in 2022, we started a process for the recruitment of 15 Assistant Accreditation Experts and 2 Administrative Personnel.

In 2022, 99 new Assessors/Technical Experts were included in the assessor/technical expert pool. Thus, by the end of 2022, the total number of Assessors/Technical Experts reached to 1663.

We Completed the Transition Process to the New e-Portal

Within the scope of TÜRKAK Renewal Project (TÜYEP), the transition process to the new e-portal, which was started in October 2020, was completed in 2022. In this way, it has been possible that all processes from the receipt of accreditation applications to the accreditation decision are carried out faster and more efficiently, the reports and forms are signed by all parties with e-signature, the processes for the transmission of training applications and e-signed certificates are carried out online, the registration and control of complaints, objections and information requests in the online environment, monitoring of performances more effectively thanks to statistical data and reporting.

We Continue Our International Collaborations

We participated in the International Accreditation Forum (IAF), International Laboratory Accreditation Cooperation (ILAC) and European co-operation for Accreditation (EA)

committee meetings and General Assembly, and continued to contribute to EA's peer-review assessments.

We're #1 in Support for EA

In addition TÜRKAK actively participated in all the meetings held by the European co-operation for Accreditation (EA), it became the national accreditation body that contributed the highest person/day to peer evaluations.

Although TÜRKAK's 176 person/day participation in EA peer assessments was foreseen for the 3-year period covering the years 2020-2022, by the end of 2022, TÜRKAK contributed 236 people/day to these peer assessments, 34% more than anticipated.

TÜRKAK – AzAK Cooperation

A signature ceremony was held on March 16, 2022 between the Turkish Accreditation Agency and Azerbaijan Accreditation Agency (AzAK), which requested consultancy and training services from the Turkish Accreditation Agency within the scope of improving accreditation activities and ensuring international recognition (MLA/MRA).

TÜRKAK – NCA Memorandum of Understanding

TÜRKAK signed a memorandum of understanding with the Kazakhstan National Accreditation Center (NCA) on June 21, 2022 to develop cooperation opportunities in the field of accreditation and to strengthen and maintain the relations between the two institutions.

We Continue to Develop our Cooperation with the Valuable Institutions of our Country

As TÜRKAK, we signed cooperation protocols with TSE and SAHA Mihenk in order to develop the human resource and institutional capacity trained in the field of accreditation in mutual cooperation.

We Continue our Activities for new Areas without Slowing Down

We Started Receiving Accreditation Applications for Our New Areas

In 2022, we completed our work on the accreditation of biobanks within the scope of TS EN ISO 20387 standard and organizations that carry out greenhouse gas verification in the voluntary field within the scope of TS EN ISO 14064-1 standard, and as of the first days of 2023, we started to receive accreditation applications in these two fields.

TÜRKAK Achieved International Recognition in AS9100 Series

The Turkish Accreditation Agency, which has been actively participating in the studies within SAHA Istanbul (Defense, Aviation and Space Clustering Association) to establish the EN/AS 9100 series certification and accreditation infrastructure since 2018 and is one of the important stakeholders of MİHENK (National Aviation Industry Committee) in this area gained international recognition.

Thanks to the development, which removed one of the obstacles for the products and services produced in the Turkish aerospace and defense industry to take a larger share in the international market, the foreign dependency of the manufacturers in Türkiye in the field of conformity assessment was greatly reduced.

TÜRKAK Included ISO/IEC 17029 Standard in Scope of EA MLA

The Turkish Accreditation Agency has included the ISO/IEC 17029 standard within the scope of the European co-operation for Accreditation (EA) MLA by making the transition to ISO/IEC 17029:2019 and ISO 14065:2020 standards in the field of validation and verification.

At the European co-operation for Accreditation Multilateral Agreement Council meeting held in Turin, Italy on October 5, 2022, TÜRKAK made the transition to ISO/IEC 17029:2019 and ISO 14065:2020 standards in the field of validation and verification, and included the ISO/IEC 17029 standard within the scope of the EA MLA. It was among the first 2 accreditation bodies in Europe.

We Continue Our Activities to Raise Accreditation Awareness

Glossary of Accreditation Terms was Published

We hope that the Glossary of Accreditation Terms will be a useful reference resource for our stakeholders for terms used in accreditation and conformity assessment.

Turkish Accreditation Agency Takes Its Place at The Eco Climate Summit

Turkish Accreditation Agency took its place at its stand at the Eco Climate Summit held at ATO Congressium on 30-31 March 2022. At the Eco Climate Summit, attended by more than 50,000 visitors, information was provided on many issues, particularly the activities of our Institution and the place of accreditation in policies regarding climate change.

TÜRKAK Informed the Invitees on Accreditation and Institutional Activities at the 13th Ambassadors Conference

At the 13th Ambassadors Conference, which started with the opening speech of Foreign Minister Mevlüt Çavuşoğlu, organized by the TR Ministry of Foreign Affairs on 6-12 August

2022 in Ankara, the Turkish Accreditation Agency shared information on accreditation and Agency activities with the guests at its stand.

We Reached a Wide Audience with Our Trainings

As the Turkish Accreditation Agency, we organized a total of 216 training events in 2022. More than 7,000 participants attended in these trainings. Thanks to the trainings carried out, we not only supported the development of the personnel of our Institution, but also contributed to the knowledge of our assessors/technical experts on accreditation.

1) GENERAL INFORMATION

A - Mission and Vision

Mission

It is to provide accreditation services in the field of conformity assessment nationally and internationally in a recognized and reliable manner, to raise awareness of accreditation in the society, and to take an active role in the determination of international accreditation rules.

Vision

It is to be the symbol of trust in accreditation services, to contribute to the development of our country, to add value to all our stakeholders, to be a leading and respected institution on a global scale.

B - Authority, Duties and Responsibilities

Turkish Accreditation Agency (TÜRKAK), established by Law No. 4457 published in the Official Gazette dated 4/11/1999 and numbered 23866; in accordance with the relevant legislation in the voluntary or mandatory fields, accredits private or public laboratories, inspection, certification, verification bodies, proficiency testing providers, reference material producers, sampling bodies and other conformity assessment bodies after confirming that these bodies operate according to national and internationally accepted technical criteria, assesses these bodies at regular intervals, and thus, ensures that the test report, inspection report, certificate and other conformity assessment results issued by the accredited conformity assessment bodies are accepted nationally and internationally.

Moreover; TÜRKAK issues document confirmation letter as a result of examining the status, scope and effective date of the certificates/reports issued by the certification bodies or laboratories accredited by the accreditation bodies involved in the mutual recognition agreements of the International Accreditation Form (IAF) or of the International Laboratory Accreditation Cooperation (ILAC), of which accreditation bodies are members around the world.

With the Presidential Decree No. 50 published in the Official Gazette dated 11/11/2019 and numbered 30945, TÜRKAK, which was previously affiliated to the Directorate for European Union Affairs, has been directly subordinated to the Ministry of Foreign Affairs since this date. The duties and authorities of TÜRKAK are determined as follows in Article 632 of the Presidential Decree on the Organization of Ministries, Related, Related Institutions and

Institutions and Other Institutions and Organizations No. 4 published in the Official Gazette dated 15/7/2018 and numbered 30479.

- a) As being the sole accreditation body in the country that provides accreditation services to conformity assessment bodies in the country, to make arrangements regarding the activities of the Institution, to determine the necessary criteria and measures related to accreditation, to implement and change them as necessary, to repeal them and to take relevant measures.
- b) To assess the bodies applying for accreditation according to the relevant standards and criteria and to decide whether the bodies should be accredited as a result of this assessment, to monitor the accredited bodies, to change the scope of accreditation, to suspend or withdraw accreditation when necessary, to ensure cooperation among accredited bodies on issues that fall within its field of the duty of the Institution.
- c) To establish relations and cooperate with international and regional accreditation bodies and organizations, accreditation bodies of countries, and accreditation-related institutions and organizations in countries where there is no accreditation body.
- ç) To protect the confidentiality of the information obtained regarding the application, evaluation and accreditation of bodies applying for accreditation.
- d) To carry out activities in the country and abroad to increase the importance of accreditation and quality awareness, to provide training, to conduct research and publications on the subjects within its field of duty.
- e) Receiving services for the execution of the activities of the Institution, and purchasing, manufacturing, selling, renting movable and immovable property.
- f) To serve as the national monitoring authority on good laboratory practice.
- g) To inform the public about the accreditation services provided by the institution and the results of peer evaluation assessment.
- ğ) To perform other duties related to the field of activity.

National Legislation

At the national level, the main legislation that TÜRKAĞ should take into account while carrying out its activities is given below.

Laws/Decrees:

- Establishment and Duties of the Turkish Accreditation Agency Law No. 4457

- Presidential Decree No. 4 on the Organization of Ministries, Related, Related Institutions and Organizations and Other Institutions and Organizations
- Public Procurement Law No. 4734
- Public Financial Management and Control Law No. 5018
- Allowance Law No. 6245
- Civil Servants Law No. 657
- Product Safety and Technical Regulations Law No. 7223

Regulations:

- Turkish Accreditation Agency Human Resources Regulation
- Regulation on Accreditation of Conformity Assessment Bodies
- Good Laboratory Practices Compliance Monitoring Program Regulation
- Regulation on Conformity Assessment Bodies and Notified Bodies

Communiqué:

- Communiqué on Accreditation Usage Fee/Share to be Implemented by the Turkish Accreditation Agency

Regulations Subject to International Level

While carrying out its activities, TÜRKAK has established its management system and accreditation processes in accordance with international standards and rules that define the requirements that accreditation bodies must comply with. The organizational structure of TÜRKAK and the accreditation service it provides are carried out in accordance with the requirements of TS ISO/IEC 17011 “Conformity assessment - Requirements for accreditation bodies accrediting conformity assessment bodies” and other relevant international regulations.

One of the most important issues for accreditation bodies is international recognition. Normative requirements for international recognition are stated in,

- EA-2/02 “EA Procedure for the Evaluation of a National Accreditation Body” published by the European co-operation for Accreditation (EA),
- “IAF/ILAC A series Documents” jointly published by the International Laboratory Accreditation Cooperation (ILAC) and the International Accreditation Forum (IAF).

TÜRKAK has achieved international recognition by signing mutual recognition agreements (MRA, MLA) in all fields of activity and fulfilling the requirements of the specified documents. Within the scope of harmonization with the European Union (EU), the National Accreditation System has been harmonized with the EU Regulation No. 765/2008.

- In 2019, TÜRKAK successfully passed the peer evaluation assessment to expand the scope of the multilateral recognition agreement, and obtained EA MLA (Multilateral Agreement) in all areas subject to agreements, as one of the first 6 national accreditation bodies in Europe. Lastly, in 2020, it successfully passed the routine peer-evaluation assessment of the European co-operation for Accreditation (EA) and continued its international recognition in all areas subject to the agreement with the decision of the EA MAC (Multilateral Agreement Council).

C – Information on Institution

1. Physical Structure

The institution's service building is a service building with a gross usage area of 5.600 m² and a net use area of 4.000 m², with offices, training and conference halls, and indoor and outdoor parking lots, suitable for efficient working conditions. It is thought that the service building and physical environment of the Institution, which is still in use, will be insufficient due to the recruitment of personnel with the increasing business volume. As a matter of fact, as of the end of 2022, the number of accredited CABs approached 2.100. Due to the recruitment of new personnel to the positions of our Institution and the recruitment of our subcontracted personnel, the Institution building, which is still served, is insufficient. It is understood that the service building will be completely filled and even new offices will be needed due to the new personnel planned to be employed in the medium term. Considering these situations, the ownership of the 12.529 m² immovable property belonging to the Treasury in the Çayyolu-1 Neighborhood of Ankara Province, Çankaya District, block 42203, parcel number 2, has been registered with the institution.

2. Organizational Structure

TÜRKAK accredits conformity assessment bodies such as product certification bodies, inspection bodies, laboratories, system certification and personnel certification bodies according to international standards in order to ensure the free movement of goods and services in the international market and to remove technical barriers to trade, international recognition of its activities, and the European co-operation for Accreditation (EA) of which it is a member. is a national accreditation body that seeks to run its management system in accordance with TS ISO/IEC 17011 standard and European Union legislation, which receives from international organizations such as the International Laboratory Accreditation Cooperation (ILAC) and the International Accreditation Forum (IAF) and mutual recognition agreements with them.

The organs of the Institution in the Presidential Decree No. 4;

- Advisory Board

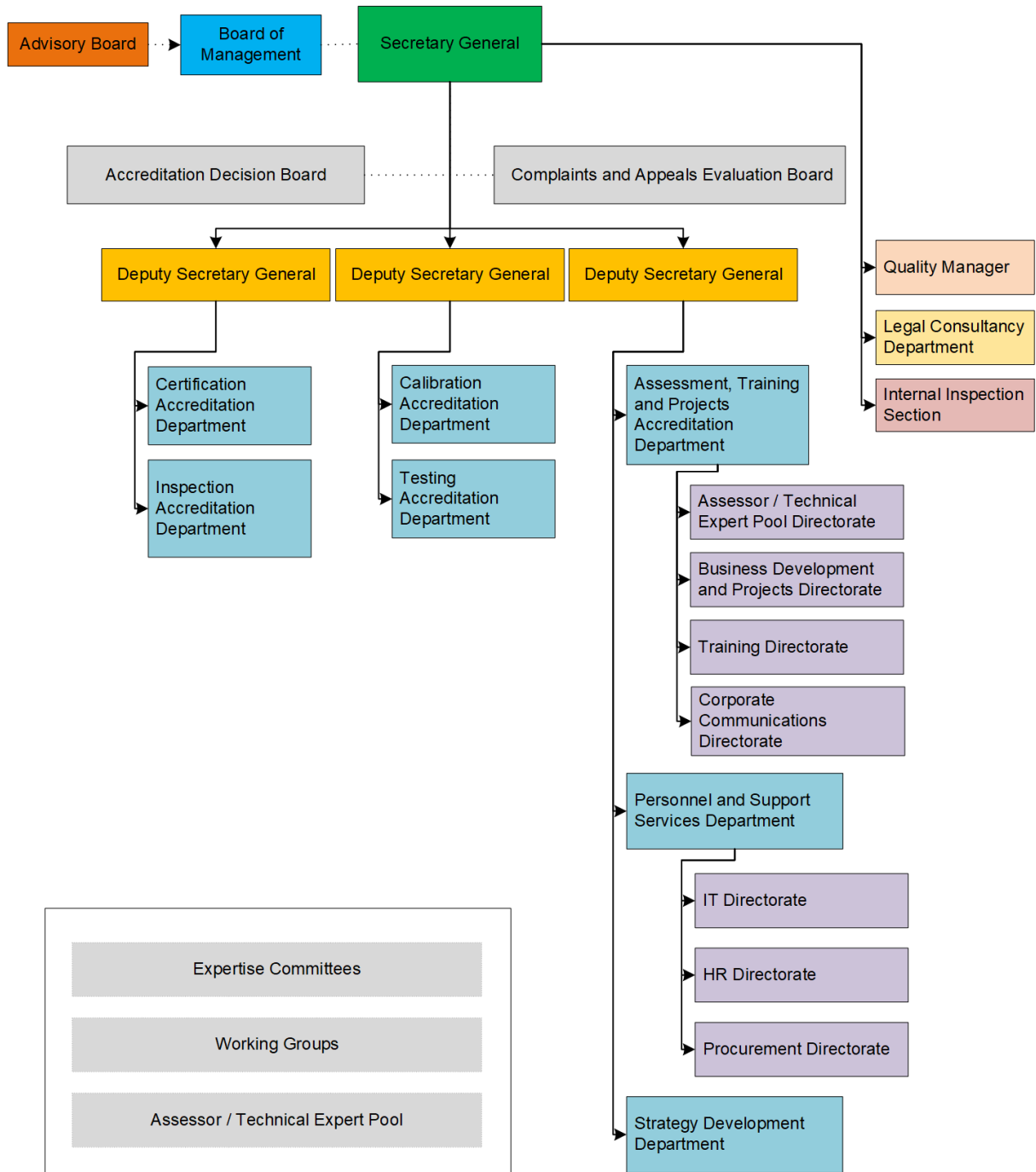
- Executive Board
- General Secretariat

The Advisory Board consists of representatives determined from the Ministry, institutions and organizations related to accreditation from the public and private sectors. The term of office of the members of the Advisory Board is three years. The duties and working procedures and principles of the Advisory Board are specified in the Regulation on the Duties, Meeting Procedures and Principles of the Advisory Board of the Turkish Accreditation Agency published in the Official Gazette dated 29/05/2021 and numbered 31495.

The Executive Board is also appointed from among the members of the Advisory Board, representatives of the public and private sectors are represented in equal numbers (3+3 members) and consists of 7 members with the participation of the TÜRKAK Secretary General. The Chairman and Members of the Executive Board also serve for a period of three years and take decisions regarding the management of the Institution, the policies to be followed, and its main activities and functions.

The General Secretariat consists of the Secretary General and the personnel of the Institution. In the organizational structure, there are Deputy Secretary General, Accreditation Departments, Personnel and Support Services Department, Strategy Development Department, Legal Consultancy Department and Internal Inspection Section, together with the Secretary General. Apart from the aforementioned departments, Directorates have been established for different needs, and TÜRKAK employs personnel in the positions of Internal Inspector, Accreditation Expert, Assistant Accreditation Expert, Financial Services Expert, Administrative Personnel, Support Personnel, Protection and Security Officer, Permanent Worker and Contracted IT Personnel, together with the managers.

Figure 1: Organization Chart



3. Technology and Information Infrastructure

Human Resources Management Program

All processes related to human resources from a single point; Automation system, which follows an approach that emphasizes working efficiency, is used in order to carry out effective, efficient and sustainable operations. It has been ensured that the salary transactions, permits, entry and exit and personal transactions of the personnel are gathered under one roof.

TÜRKAK Corporate Service Portal

It is our service portal that we have fully automated as of 2019. Processes such as receiving training applications and payments for these applications online, using e-Invoice, receiving accreditation applications online, receiving document review applications online and operating the document review process with e-signature, and managing the accreditation processes with e-signature organized by TÜRKAK. All accreditation processes, which are the main service activities of the institution, are carried out online.

Intranet Portal

Modules such as Strategic Plan, Risk Management, Performance Program and Annual Report, Introduction to New Accreditation Areas, Tender List, Archive List, Enforcement Files, Legal Opinions have been developed on the intranet, enabling all administrative data to be gathered under a single roof. It has enabled the transfer of information to the person(s) who need to know, as much as they need to know.

Electronic Document Management System

With the EBYS system, which enables all internal and external correspondence to be carried out in electronic environment; by transferring all correspondence to the electronic environment, it was possible to produce, record, store and report the correspondence in a secure environment, centralizing the records and reporting them separately.

Services Offered via E-Government

Training application and accreditation application services were integrated with the e-Government Gateway, and a one-click entry (SSO, single sign on) service was provided to these services over the e-Government Gateway.

Training Management System

It has eliminated the limitations of space and time that allow online distance training to be provided to the institution personnel and assessors/technical experts, and it has made it possible for the training to be accessible under all conditions.

Data Center

The services needed by the institution in the field of information processing were provided by a dynamic information network system that was established and renewed according to all kinds of technological developments.

Disaster Recovery Center

In order to keep the information network structure alive and to continue the activities required by the information technology needs of the institution in possible disaster situations, the continuity of the information processing activities in a different location from the institution's data center has been ensured.

Mobile Work

Wireless internet connection is provided, which is protected by high-level security measures to contribute to the mobile work of the personnel. In addition, the model, which provides a fast and effective transition to the remote working requirement brought by the pandemic, has been integrated.

Table 1:Hardware/Server Quantities by Years

Hardware / Server Name	2020	2021	2022
Desktop Computer	50	54	39
Monitor	168	169	209
Laptop	184	227	291
Printer/Copier	25	27	25
Scanner	5	5	3
Projector	11	11	19
Telephone	210	474	466
Presenter	12	12	14
IP Telephone Exchange	2	3	2
Backbone Switch	2	2	4
Edge Switch	20	24	25
Wireless Access Point	30	30	30
External Storage System	6	6	6
Personnel Attendance Tracking System/Card Pass System	1	1	1
Vehicle Auto Pass System	1	1	1
IP Camera	67	67	68
Video Recording and Tracking System	1	1	1
System Room Environment Monitoring System	1	1	1
Camera	4	4	4
Video Conferencing System	0	0	2

4. Human Resources

1 Secretary General, 3 Deputy Secretary Generals, 1 Secretary General Advisor, 7 Directors, 2 Legal Advisors, 2 Managers, 72 Accreditation Experts, 18 Assistant Accreditation Experts, 3 Financial Services Experts, 31 Administrative Staff, 1 Internal Inspector, 1 Support Personnel, 3 Protection and Security Officers, 38 Permanent Workers, 1 Contracted IT Personnel and 1 Temporary Personnel are on duty.

The training, age and gender distributions of the personnel are shown in the charts below.

Figure 2: Staff Training Status

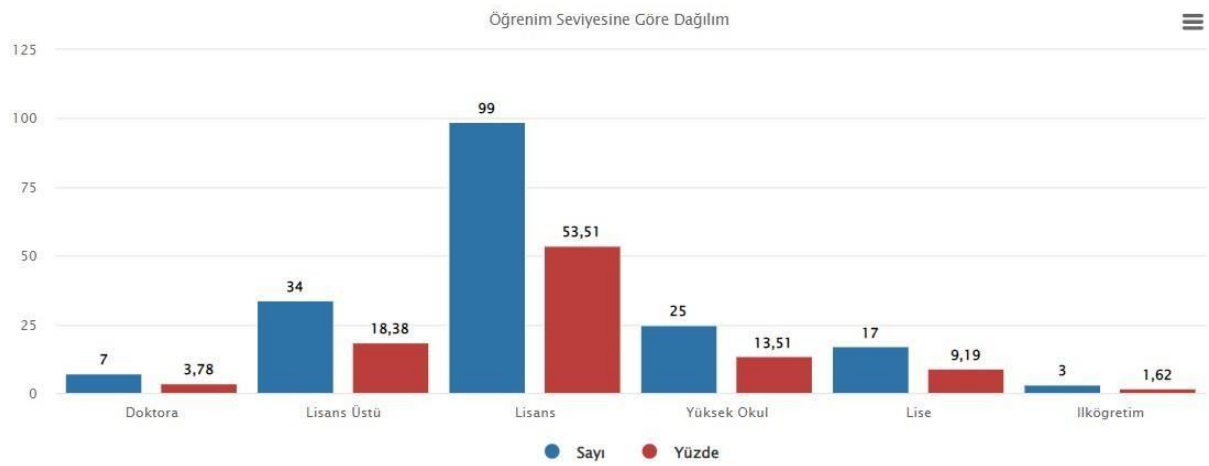


Figure 3: Age Status of the Personnel

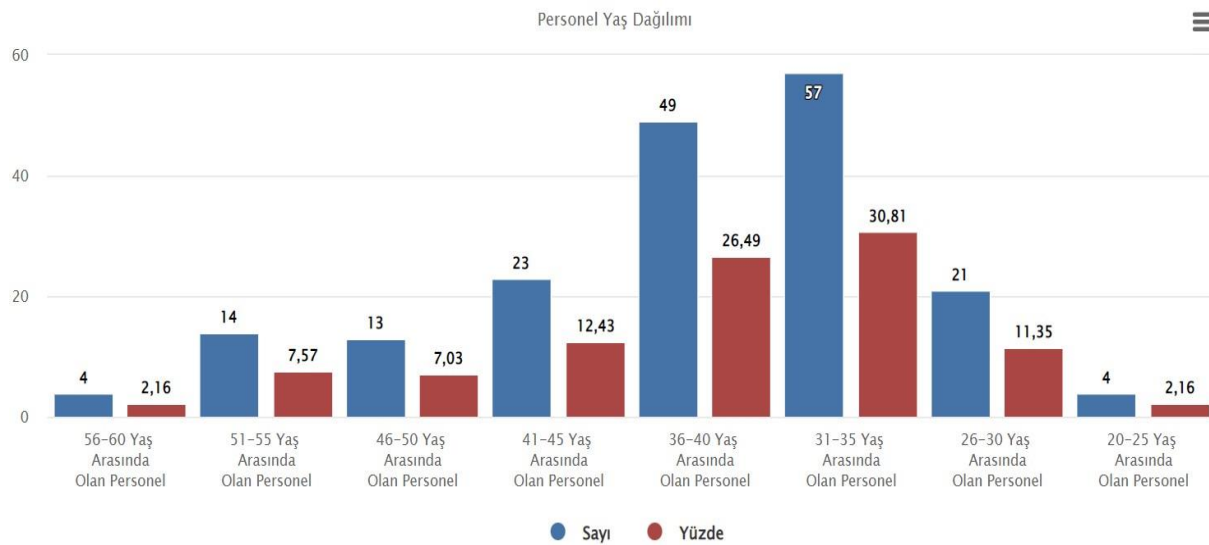
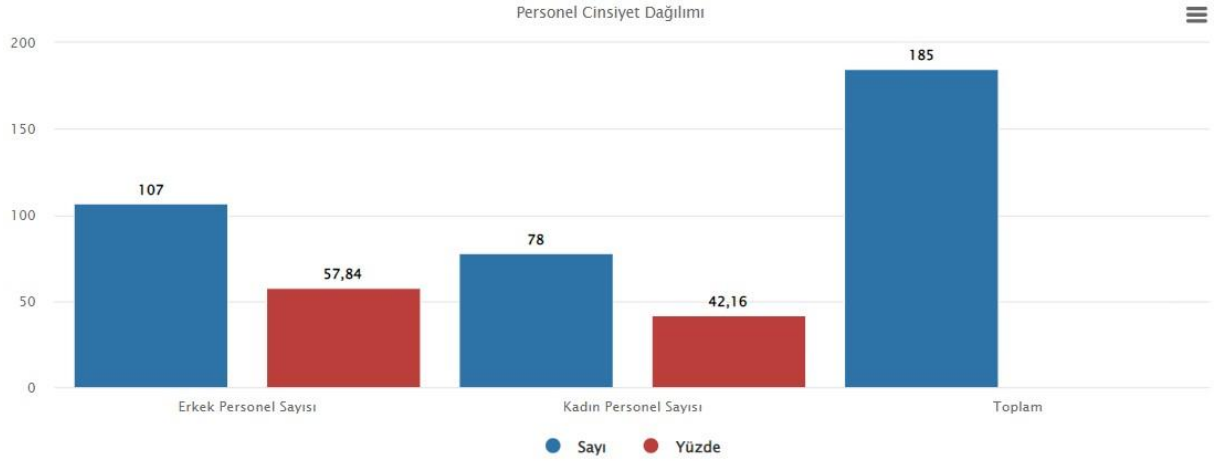


Figure 4: Gender Status of the Personnel



5. Services Provided / Activities Performed

Accreditation Activities:

The Turkish Accreditation Agency (TÜRKAK), which is the only institution that provides accreditation services to conformity assessment bodies in our country, assesses the conformity assessment bodies applying for accreditation according to the relevant standards and criteria, and as a result of this assessment, it decides whether the CABs should be accredited, monitors the accredited CABs, changes the scope of accreditation, and suspends or withdraws accreditation when necessary. Examining the accreditation applications in the relevant accreditation field, assessing the CABs and finalizing the applications are carried out by 4 different accreditation departments, which are among the service units of the institution. The departments where accreditation processes are carried out according to the type of conformity assessment body (CAB) are given below:

Testing Accreditation Department	Certification Department	Accreditation
Testing Laboratories ¹	Management System Certification Bodies	
Medical Laboratories	Personnel Certification Bodies	
Proficiency Testing Providers	Product Certification Bodies	
Reference Material Producers	Greenhouse Gas Emissions Verification Bodies	
Good Laboratory Practices (GLP)		
Inspection Accreditation Department	Calibration Department	Accreditation
Inspection Bodies	Calibration Laboratories	
	Testing Laboratories ¹	

¹ Accreditation procedures of test laboratories the fields of "electrics", "mechanics" and "construction materials" conare carried out by the Calibration Accreditation Department.

The number of initial accreditation applications on the basis of CABs type in 2022, the number of assessments performed, the number of accredited CABs, the number of CABs whose accreditation was withdrawn and the total number of accredited CABs as of 31 December 2022 are shown in the table below.

Table 2: Data on Accreditation Activities

	Number of Initial Accreditation Applications	Number of Assessment Performed	Number of Accredited CABs	Number of CABs Withdrawn Accreditation	Total Number of Accredited CABs
Testing Laboratories	130	996	73	10	1003
Calibration Laboratories	25	155	13	1	164
Medical Testing Laboratories	10	58	10	1	54
Inspection Bodies	59	384	33	13	325
Product Certification Bodies	21	113	12	3	113
Personnel Certification Bodies	73	313	41	18	317
Management System Certification Bodies	17	108	4	3	83
Proficiency Testing Providers	10	17	2	0	15
OECD Good Laboratory Practices	1	13	3	0	9
Greenhouse Gas Emissions Verification Bodies	1	10	1	0	9
Reference Material Producers	1	1	0	0	2
Total	348	2.168	189	49	2.094

Accredited Certificate / Report Equivalency Check:

Includes examining the status, scope, effective date of the documents/reports issued by the certification bodies or laboratories accredited by the parties involved in the mutual recognition agreements of the International Accreditation Form (IAF) or the International Laboratory Accreditation Cooperation (ILAC) and issuing a final letter. In 2022, a total of 1.264 Management System Certificates were checked and confirmation letters were issued.

5.1 Testing Accreditation Department

The Testing Accreditation Department carries out accreditation in the field of test laboratories, medical laboratories, proficiency testing providers, reference material producers and biobanks, and compliance monitoring in the field of good laboratory practices.

With the working groups formed on the basis of technical fields, information requests were answered, opinions were expressed, meetings were held with stakeholders, technical committees were formed in required fields and assessor harmonization was ensured. With the working groups formed on the basis of technical fields. Assessments were organized and carried out with assessment teams determined by the planning commission.

Improvement suggestions for the processes carried out through the new service portal, which has been actively used, were shared with the IT Department on a regular basis, and improvements and changes were shared with the employees at unit meetings.

In 2022, 88 initial accreditation applications were made on the new service portal and their processes are carried out through this portal. In 2022, 430 decisions (surveillance decision, suspension, withdrawal, initial accreditation, scope change, accreditation renewal, emergency situation, suspension) were taken from the new service portal.

All files on the old portal have been transferred to the new service portal. Planning commission members, technical officers and administrative staff continue to work coordinately in the implementation of transition application, scope extension application, accreditation renewal application and current assessments. Feedback from assessment teams, organization officials, planning commission members and technical officers regarding the process was shared with the software team, and problems, if any, have been resolved.

Participation in the meetings organized by the European co-operation for Accreditation (EA) and the International Laboratory Accreditation Cooperation (ILAC) continued, technical information support, experience transfer and exchange of views with accreditation bodies continued.

European co-operation for Accreditation Laboratory Committee (EA LC) meeting and task force groups (Task Force Group) meetings were attended and contributions were made to the studies. Questions and surveys received from the Technical Network group were answered.

Participation in OECD and European Commission meetings in the field of Good Laboratory Practices continued, technical information support, experience transfer and exchange of views with other member countries were continued. As the monitoring authority, current developments and announcements of Good Laboratory Practices were transferred between the competent authorities in our country and other member countries included in the MAD system.

During the year, online seminars and trainings were held about the ISO 17025 standard department, method validation, traceability of measurements and measurement uncertainty,

internal audit and management review, good laboratory practice, decision rule, the writing of assessment report and scope presentations. Moreover, for newly appointed personnel in our Department, orientation training was organized.

The Assessor Experience Sharing Meetings for the year 2022 were held online (webinar) with the participation of nearly 1000 assessors, and their outputs are being evaluated to be shared with the relevant parties.

TÜRKAK has completed its preparations for accreditation in the field of ISO 20387 - Biobanking in 2022 and has become able to accept applications. The work on the creation of a technical expert pool continues.

Requirements analysis continues to be carried out in the assessor/technical expert pool; interviews were held in the fields of occupational hygiene, chemistry (petroleum, petroleum products, fuels and lubricants), food and feed products, agricultural products, toys, statistical calculations of TS EN ISO/IEC 17043 standard proficiency test cycles, homogeneity, stability and veterinary. As a result of these interviews, a total of 95 technical experts were included in the pool. Technical expert orientation trainings were planned for the candidates who were found successful as a result of the interview.

Performance evaluation studies were carried out by reviewing the assessor technical expert pool and the actions to be taken were determined. The performances of the assessors/technical experts and file managers were evaluated and relevant studies were carried out when needed. In addition, Technical Expert and Assessor Refreshment Trainings were organized online in order to ensure the development of assessors and to update their knowledge on standards and accreditation processes.

In line with the needs, the documents within the quality management system were revised.

The Certified Reference Material Information System (REMBIS), which was created to facilitate access to the service by bringing together Reference Material Producers and laboratories, was followed up.

The Laboratory Training Information System (LEBIS), which was created to bring together the measurement science and accreditation courses given at universities throughout the country, and to facilitate access to the information about these courses by the relevant parties, was followed up.

The Proficiency Tests Information System (YETBIS), which was prepared for laboratories to access the proficiency test programs carried out by proficiency test providers quickly and to participate effectively, was followed up.

Objections and complaints concerning our Department have been evaluated according to the P507 Complaints and Objections Procedure.

Information requests received through the Corporate Communications Department were answered.

5.2 Calibration Accreditation Department

In addition to calibration laboratories, the Calibration Accreditation Department carries out the conformity assessment and accreditation of test laboratories in the fields of "electrics", "mechanics" and "construction materials".

In our accreditation assessment activities, assessments were carried out by assessment teams that were organized by the working groups formed on the basis of technical fields in coordination with case officers.

While a total of 422 assessments were carried out in 2022, considering the time spend by each participant for the assessments, a total of more than 15 thousand people/hour was spend for the assessments carried out by our Department.

When participants such as assessment team, CAB representative, observer etc. are included, approximately 3.200 people have participated in the assessments carried out by our Department.

Within the scope of maintaining the coordination between public institutions, contribution was made to the legislative work of regulatory and supervisory institutions. In this context, our Department gave opinion on the issues falling within the scope of accreditation to the draft laws, regulations and communiqués received from 4 different Institutions.

However, within the scope of obtaining information, 58 information requests regarding the activities of our Department were answered in total and the rate of responding these requests in the same day was 91.3%. In addition, necessary investigations were made regarding the complaints received by our Department, and the processes were concluded in accordance with the P507 Procedure.

Our Department participated in sectoral information meetings throughout the year, and the opinions and requests of sector representatives were received.

Information seminars were held to convey the current developments in accreditation field and the issues that are aimed to ensure harmonization for assessors and technical experts on 03.06.2022, and for lead assessors on 07.06.2022. The "Calibration Sector Committee" meeting organized by "TURKLAB Calibration and Testing Laboratories Association" on 22.08.2022 was attended as an invitee, and opinions on the sector and the accreditation of calibration laboratories were exchanged.

Again in this context, Assessor Experience Sharing Meeting in the field of calibration was held on 15.12.2022 and in this meeting the national and international developments during the year and the issues requiring feedback were conveyed to the assessors working in the assessor technical expert pool.

As in the previous year, online seminars continued in 2022 and with Testing Accreditation Department 4 online seminars were held on different dates on the use of the new service portal and the interpretation of some clauses of the standard.

Participation in the meetings organized by the European co-operation for Accreditation (EA) and the International Laboratory Accreditation Cooperation (ILAC) continued, technical information support, experience transfer and exchange of opinions with accreditation bodies continued.

At the European co-operation for Accreditation Laboratory Committee meeting (EA LC), the work done by the Technical Network (TN) and Task Force Groups (TFG) were discussed, the questions reaching the commission were discussed, and document revisions under the responsibility of EA were discussed. In this context, regarding the received questions, contributions were made to formation of the Agency's opinion and to the policies of the committee.

At the ILAC Accreditation Committee (ILAC AIC) meeting, document revision studies carried out by technical task force groups were discussed. This committee carries out the preparation and post-processing of the documents published by ILAC.

In addition, the impact analysis on the impact of the documents published by the European co-operation for Accreditation (EA) and the International Laboratory Accreditation Cooperation (ILAC) on the TÜRKAÇ documentation, the revision of the current documentation and the translation of the priority international documents in foreign languages into Turkish are among the activities carried out in 2022. In this context, impact analysis studies of four international documents were carried out and two of them were translated into Turkish and published.

Trainings were prepared and carried out in order to maintain and develop the competence of the TÜRKAÇ assessor and technical expert pool. In coordination with the Testing Accreditation Department, one assessor training and one lead assessor training was organized. In addition, technical expert recruitment announcements were made for 4 different fields during the year and two of them were finalized. In the other two continuing processes, the interview period have started. In addition, by reviewing the assessor technical expert pool, the performance evaluation studies were completed twice a year, and interviews were held to raise the assessorship status of the existing assessors/technical experts who met the requirements. In addition, the performances of assessors/technical experts and case officers were evaluated and actions to be taken for those in need of improvement were determined.

5.3 Inspection Accreditation Department

Our Department organized 4 TS EN ISO/IEC 17020 standard training in 2022, 2 TS EN

ISO/IEC 17065 standard training, 1 TS EN ISO/IEC 17065 assessor-lead assessor training edited. And also; 5 in-service trainings were held in order to support the professional development of the institution personnel.

Evaluation of the Assessor/Technical Expert (DTU) pool is ongoing, and studies have been carried out to include new Assessors/Technical Experts in the pool where needed. In 2022, technical experts were recruited in the field of Product Certification "Agriculture" and Inspection "Railway Risk Assessment".

Contribution is made to the national and international committee meetings held in the fields of duty of our Department, training and co-evaluation studies, providing training and support activities to organizations abroad in line with the requests in the field of accreditation. . In this context, the activities supported and the meetings attended are listed below:

- European co-operation for Accreditation (EA) Inspection Committee (IC) Meetings
- European co-operation for Accreditation (EA) Technical Management Board (TMB) Meetings
- European co-operation for Accreditation (EA) General Assembly (GA) Meetings
- European co-operation for Accreditation (EA) Multilateral Agreement Committee (MAC) Meetings
- European co-operation for Accreditation (EA) Multilateral Agreement Committee Management Group (MAC Management Group) Meetings
- European co-operation for Accreditation (EA) Horizontal Harmonization Committee (HHC) Meetings
- European co-operation for Accreditation (EA) Horizontal Harmonization Committee (HHC) Working Group on Accreditation for Approval (WG AfN) Meetings
- EA Vehicle Inspection Technical Network (TN Car Inspection) EA-CITA (International Motor Vehicles Inspection Committee) Task Force Group (TFG) Meetings
- European co-operation for Accreditation (EA) Communications and Publications Committee (CPC) Meetings
- International Laboratory Accreditation Cooperation (ILAC) General Assembly Meetings
- International Laboratory Accreditation Cooperation (ILAC) Accreditation Committee (AIC) Meetings
- International Laboratory Accreditation Cooperation (ILAC) Inspection Committee (IC) Meetings

- International Laboratory Accreditation Cooperation (ILAC) Agreement Committee (ARC) Meetings
- International Accreditation Forum (IAF) Technical Committee (TC) Meetings
- International Accreditation Forum (IAF) Accreditation Working Group (WG) Accreditation) Meetings
- International Accreditation Forum (IAF) Multilateral Agreement Committee (MLAC) Meetings
- IAF – ILAC Joint Development Support Committee Working Group (JDSC) Meetings
- IAF – ILAC Joint Communication and Publications Committee Working Group (Joint Communication Professionals) Meetings
- Participation as a co-evaluator in the SNAS (Slovakian Accreditation Agency) peer-assessment assessment
- Participation as a co-evaluator in the INAB (Irish Accreditation Agency) peer-assessment assessment
- Participation as a co-evaluator in the GAC (Georgia Accreditation Agency) peer-assessment assessment
- Participation as co-evaluator in SA (Slovenian Accreditation Agency) peer-assessment assessment
- Participation as a co-evaluator in the NAH (Hungarian Accreditation Agency) peer-assessment assessment
- Co-evaluator refresher training in EA Management System Certification, Personnel Certification and Verification, and Validation

With the contributions of the Ministries and related parties regarding the determination of the application principles in line with the changes that came with the last revision of the Mandatory "EA-2/17 M: 2020 EA Document on Accreditation for Approval Purposes" related to accreditation activities for approval purposes; , the transition and application processes to be monitored by the CABs that have made or will make an accreditation application for approval and the CABs currently accredited by TÜRKAK has been followed.

On the other hand, the transition process of the “Regulation (EU) 2018/848” legislation within the scope of EU Organic Agriculture has been followed.

After the military operation launched by the Armed Forces of the Russian Federation against Ukraine, studies concerning our Institution regarding the decisions related to the sanctions against the Russian Federation and the Republic of Belarus by the International Accreditation Forum (IAF) and the European Co-operation for Accreditation (EA), which are among the unions of which TURKAK is a member within the scope of multilateral recognition agreements, have been completed and within the framework of the agreement in the meeting held with the Ministry of Commerce on the subject, the requests conveyed to our Institution on this matter were directed to the Ministry of Commerce.

Responses have been written to the informational letters sent to our institution from official institutions.

Objections and complaints concerning our Department have been evaluated according to the P507 Complaints and Objections Procedure. In addition, messages and requests for information sent to our Department through the Corporate Communications Department were answered.

The closing event was held within the scope of the European Union IPA-II project on the "Project for Increasing the Capacity of TÜRKAK in the Accreditation of Conformity Assessment Bodies", which ended in March 2022. Our Department has followed the planned topics to be carried out in the TÜRKAK documentation and practices on the 2016/797 Railway Systems Interoperability Directive, ERA, 2014/32/EU Measuring Instruments Regulation, 2013/53/EU Recreational Craft and Personal Watercraft Regulation, 2010/35/EU Portable Pressure Equipment Regulation, 2016/426/EU Gas Burning Devices Regulation, 2006/42/EU Machinery Safety Regulation, 2014/34/EU ATEX Directive, 2014/68/EU Pressure Equipment Regulation, 2014/32/EU Measuring Instruments Regulation, 2016/424/EU Cable Transport Installation Regulation, 2013/29/EU Regulation on Pyrotechnic Substances, 2014/28/EU Regulation on Explosives for Civil Use and BRC, to which it has previously contributed within the scope of the project.

5.4 Certification Accreditation Department

In addition to the existing accreditation services, our Department continues its activities with a dynamic understanding at the national and international level, in new areas subject to recognition agreements, depending on the sectoral needs.

In 2022, ISO/IEC 17029:2019 transition was provided for greenhouse gas emission verification bodies, and the first accreditation for the relevant standard was given on 07.09.2022.

At the European co-operation for Accreditation Multilateral Agreement Council meeting held in Turin, Italy on October 5, 2022, TÜRKAK made the transition to ISO/IEC 17029:2019 and ISO 14065:2020 standards in the field of validation and verification and included the ISO/IEC 17029 standard within the scope of its EA MLA. It is among the first 2 accreditation bodies in

Europe. Within the scope of this recognition, our accreditation activities related to the "ICAO CORSIA" program continue.

Within the scope of the verification of greenhouse gas emissions in the field of national aviation, the acceptance of applications started in 2022.

Within the framework of the European Green Agreement, our Department established a working group with the General Secretariat's Consent dated 10.06.2022 to enter new areas. The working group determined new potential accreditation areas to be entered in accordance with the P402 procedure, and a survey was conducted to determine whether these areas were intended to meet the needs of the market. Based on the results of the survey, it was deemed appropriate to enter the field of verification of greenhouse gas emissions at the plant level in the voluntary area. In this respect, documentation preparations were started in 2022, accreditation guide (R40.13), assessment report, witness assessment report and application form were created. Updates in this framework in the relevant TÜRKAK documentation have also been completed. As a result, it has been announced on the TÜRKAK website that accreditation applications will be received within the scope of TS EN ISO 14064-1. Evaluation of those who are already in the assessor-technical expert pool for the inception of the activities in the new area has been completed.

Within the scope of the compulsory activities carried out within the framework of the notification of the verification of greenhouse gas emissions and the accreditation of the verifiers, new technical experts were recruited in February 2022, and for this purpose, 9 people were interviewed on this subject. The process of inclusion of successful individuals in the assessor-technical expert pool has been completed.

Our Department has successfully completed the recognition assessment within the framework of the close cooperation it has established with MİHENK and the European Aviation Quality Group (EAQG), the regional association of the program owner International Aviation Quality Group (IAQG), successfully completing the recognition assessment in AS 9100 series (AS 9100, AS 9110 and AS 9120) HUS QMS fields AS 9104 It has authorized TÜRKAK to provide accreditation services in accordance with the /1 (EN 9104-001) standard.

Representing our country's aviation, space and defense industry on international platforms and IAQG ICOP Certification TÜRKAK is represented as an important stakeholder in the National Aviation Industry Committee (MIHENK), which was established to carry out the processes of the program in Türkiye and the surrounding geographies with the status of the Regional Management Structure (RMS).

Under the TS EN ISO/IEC 17021-1 management system certification standard (IAQG ICOP HUS KYS Certification Program), the work on establishing the EN/AS 9100 series certification and accreditation infrastructure, which is being established with the participation of all stakeholders in our country, within SAHA Istanbul (Defense, Aviation and Space Clustering

Association) has been completed. As of 4.10.2022, the first accreditation was given within the scope of “AS 9100D (EN 9100:2018) Quality Management System for Aerospace and Defense Industry Organizations”.

With the revision of the AS 9104/1 standard in 2022 (AS 9104/1A or AS 9104-001:2022), studies related to the transition were initiated and the table showing that the conditions required by the program owner were met, and the necessary revisions were made to meet the changed or renewed conditions in the existing TÜRKAK documents. In this regard, the representative of the program owner in Türkiye, MİHENK President, was informed, the relevant documents were conveyed to the OP Assessment Team, and the transition of TÜRKAK to the AS 9104/1A revision was approved at the EAQG ECOT meeting held in Brussels in November 2022. Accordingly, TÜRKAK continues its accreditations in the field of HUS QMS according to the new standard.

In March 2020, the “ISO/IEC 27006:2015 AMD 1:2020” standard was published and the transition of accredited organizations was completed until March 31, 2022.

The ISO 50003:2021 standard was published in May 2021 and studies are continuing to complete the transitions by 30 November 2023.

Likewise, the ISO/IEC 27001:2022 standard was published on October 25, 2022, and studies are underway to complete the transitions by October 31, 2023.

As of December 2022, accreditation services for product certification in accordance with TS EN ISO/IEC 17065 standard were wholly transferred to our Department. All related accreditation activities have been carried out by our Department afterward. In this context, the process of accreditation of notified bodies has been also carried out by our Department within EA 2/17 requirements and especially in line with Table 1 of Annex A of EA 2/17.

The number of assessments carried out by our Agency in 2022 increased by approximately 17.5% compared to 2021 (367), reaching a total of 431.

In 2022, our Agency received 96 first accreditation applications in the field of TS EN ISO / IEC 17024 personnel certification, 20 in the field of TS EN ISO / IEC 17021-1 management systems certification, and 2 in the field of TS EN ISO/IEC 17029 greenhouse gas verification.

In 2022, one of these applications was accredited according to the new TS EN ISO/IEC 17029 standard (the other organization did not continue the application process).

The initial accreditation process of 41 conformity assessment bodies in the field of personnel certification, 4 in the field of management systems certification and 1 in the field of greenhouse gas verification has been completed and accredited.

In line with the requests from EA members, subcontracted assessments were carried out in accordance with the cross-border accreditation policies determined with the EA-2/13 M document.

In our Assessor/Technical Expert pool, which is the most important element of accreditation assessments, 7 DTU recruitment announcements were made based on the needs analysis made by the Assessor/Technical Expert Pool Directorate at the end of 2021, and the interview process was completed and the candidates who were found successful in the interview were given orientation training and subsequently their authorizations were made. In order to improve the performance and increase the competencies of the DTUs in our current DTU pool, 2 assessor trainings, 2 events attended by 144 participants, 6 in-service trainings for the permanent staff of our Department and training services of our Institution in order to provide information and application unity (harmonisation). A total of 17 standard and mandatory documents trainings were given outside the institution (by trainers who are personnel of our Department).

In addition to accreditation activities, within the framework of the " Accredited Certificate Equivalency Check ", the activities of examining the accreditation status, scope, effective date of the documents issued by the accredited certification bodies of the parties involved in the mutual recognition agreements of the International Accreditation Forum (IAF) and issuing a final letter are carried out. In this context, 1.264 document reviews were conducted in 2022.

Regular participation in the committee meetings organized by the international associations with which we have mutual recognition agreements on matters falling within the scope of our Department continued, and contribution was made to the preparation of the documents developed in the task force groups (TFG) established under the roof of the EA.

Peer-evaluation of 1 accreditation body, which is a member of EA and/or IAF, was supported by providing a team member.

In line with the requests from EA members, subcontracted assessments were carried out in accordance with the cross-border accreditation policies determined with the EA-2/13 M document.

In this context, our Department performed a total of 18 subcontracted assessments. There were 12 subcontracted assessments in the field for ISO/IEC 17021-1, one each for; ISO/IEC 17025, ISO/IEC 17024, ISO/IEC 17020, and ISO/IEC 17065 assessments performed, and technical experts were provided to two ISO/IEC 17065 assessments, in 2022.

ISO/IEC 17029 training was given to the team from the Kazakhstan Accreditation Agency (NCA) and they were also provided with witnessing one of our TS EN ISO/IEC 17029 assessments.

The new service portal of TÜRKAK, where process automation is aimed, continues to be actively used, as public and commercial works and transactions are started to be carried out in electronic environment.

On the other hand, objections and complaints received by our Department within the framework of P507 Complaints and Objections Procedure were examined and necessary actions were taken.

The e-mails, contact forms and information forms sent to our Department through the Corporate Communications Department were answered.

In addition to these, opinions were given on the draft regulations from various institutions and organizations, and participation in the relevant meetings was ensured.

5.5 Assessment, Training and Projects Accreditation Department

The Assessment, Training and Projects Accreditation Department and its affiliated Directorates continued their activities effectively and successfully in 2022 in accordance with their duties, authorities and responsibilities determined within the framework of the relevant laws and Institutional procedures. Details regarding the activities of the Assessment, Training and Projects Accreditation Department for the year 2022 are given in detail on the basis of the Directorate.

Directorate of Training Affairs

The Directorate of Training Affairs organizes trainings open to general participation, assessor trainings, in-service trainings, assessor experience sharing meetings, sectoral sharing meetings and group trainings in coordination with the relevant accreditation departments. In addition, it also plays a role in the realization of activities related to training processes in national and international projects carried out by TÜRKAK. Our department operates a systematic that is open to continuous improvement, that allows determining and applying the right indicators for improvement, and based on performance monitoring. Thus, it provides qualified service with its extremely strong, experienced, flexible minded and qualified internal and external trainer staff. It also carries out studies on providing suitable physical conditions for training and creating environments that facilitate learning.

The training and meeting services provided by TÜRKAK, which has an advanced training infrastructure with the studies carried out by the Directorate of Training Affairs, to all relevant parties in 2022 have been successfully completed.

According to the studies detailed in the unit activity report; The evaluations of the Training Affairs Directorate regarding the training and meeting activities between January 1, 2022 and December 31, 2022 are given in detail in the relevant tables.

In the aforementioned period, in coordination with the relevant Accreditation Departments, the total 331 events were planned and 216 of these events were completed. Some of the planned events are business, meeting, etc. during the year postponed or canceled due to programs and activities carried out within the scope of the project. In this context, a total of 114 events were canceled during the year and 1 event was postponed for various reasons. The total number of participants in the aforementioned events was 7,110 people and 11,188 Person x Day service was provided. Although there were 252 working days during the aforementioned period, 44.39 Person x Day service was provided within 1 working day.

Table 3: Number of Trainings

	Training Number	Completed Training Number	Cancelled Training Number	Postponed Training Number
Outside Training	65	58	7	0
In-Service Training	135	84	51	0
Assessor Training	50	37	13	0
Assessor's Meeting	48	8	39	1
Group Training (Abroad)	21	21	0	0
Activity	12	8	4	0
TOTAL	331	216	114	1

Table 4: Number of Training Participants and Job Status

	Number of Training	The number of participants	Person – Number of Days	Number of Training Days	Average Job Amount (Person – Day)
Outside Training	58	1,245	2,464	114	21.61
In-Service Training	84	919	1,519	147	10.33

Assessor Training	37	1.047	1.512	79	19.14
Assessor's Meeting	8	2,581	3,739	10	373.90
Group Training (Abroad)	21	352	876	55	15.93
Activity	8	966	1.078	12	89.83
TOTAL	216	7,110	11,188	417	88.46

Table 5: Training Place Status

	Number of Training	At TÜRKAK	In place Training	VEDUBOX LMS	Distance Training Module	CBIKO Distance Training System
External Training	58	0	0	0	58	0
In-Service Training	84	44	0	2	5	33
Assessor Training	37	4	0	15	18	0
Assessor meeting	8	0	0	0	8	0
Group Training (Abroad)	21	8	9	0	4	0
Activity	8	0	0	0	8	0
TOTAL	216	56	9	17	101	33

Regarding the activities carried out by our institution, a “Training Evaluation Questionnaire” is sent to the participants at the end of each activity via the TÜRKAK Institutional Service Portal. The effectiveness of the trainings and the performances of the trainers are systematically followed up with the aforementioned surveys. A total of 2,303 questionnaires were returned in

160 activities subject to the evaluation. The participation rate in the training evaluation survey was determined as 50.97%.

Considering the current evaluations, the general training performance was measured as 4.55 in the five-point system and 91.64 in the hundredth system, and it is seen that the satisfaction rate of the participants is at a high level on the basis of activities. Performance data regarding the training data presented above are given in detail in the tables below.

Table 6: Training Evaluation Surveys

	Number of Training Evaluated	Number of Training Not Evaluated	Number of Reviewers	Participation Rate
Outside Training	58	0	579	46.37
In-Service Training	48	36	202	59.06
Assessor Training	33	4	416	57.69
Assessor's Meeting	7	1	836	38.90
Group Training	12	9	70	33.17
Activity	2	6	200	49.62

Table 7: Training Evaluation Questionnaires

Training Event		Training Documents		Training Environment		Training Time		instructors		Overall Average	
5 System	System of 100	5 System	System of 100	5 System	System of 100	5 System	System of 100	5 System	System of 100	5 System	System of 100
4.58	92.16	4.56	91.79	4.44	89.55	4.58	92.16	4.60	92.53	4.55	91.64

Directorate of Assessor / Technical Expert Pool

The Assessor/Technical Expert Pool Directorate (DTUM) was restructured as a new directorate in the new organizational structure on 27.02.2020 and is responsible for coordinating and monitoring the execution of the works and transactions related to the Assessor/Technical Expert (DTU) Pool in accordance with TÜRKAK procedures in coordination with the relevant

Accreditation Departments. In this framework, it carries out all these processes in coordination with the relevant Accreditation Departments.

Within the framework of the duties and responsibilities of our Directorate, the works and transactions related to the Assessor/Technical Expert Pool in 2022 were carried out in accordance with TÜRKAK procedures. DTU needs analyzes for areas of expertise were carried out, and areas of expertise in need of DTU were conveyed to the relevant Accreditation Departments. As of the end of December 2022, a total of 1663 assignable DTUs (experts) in the TÜRKAK DTU Pool exists. The distribution of TÜRKAK personnel and external experts in the DTU Pool is shown in Table 8. In Table 9, the number of DTUs is given according to the statuses on the basis of accreditation area.

Table 8: Status of Internal/External Experts in DTU Pool as of the End of December

Status	TÜRKAK Staff	External Experts	Total
Lead Assessor	46	182	228
Assessor	25	279	304
Trainee Assessor	12	314	326
Technical expert	0	805	805
TOTAL	84	1579	1663

Note: Table 8 has been created taking into account the highest status in which the expert is authorized. An expert may have different status in different service areas. For example; While an expert may be in the 'Lead Assessor' status in the 'Inspection' field, he/she may be in the 'Assessor' status in the 'Personnel Certification' field. In this case, this person is listed in Table 8 only as a 'Lead Assessor' and as a single person.

Figure 5: Distribution of TÜRKAK DTU Pool by Status

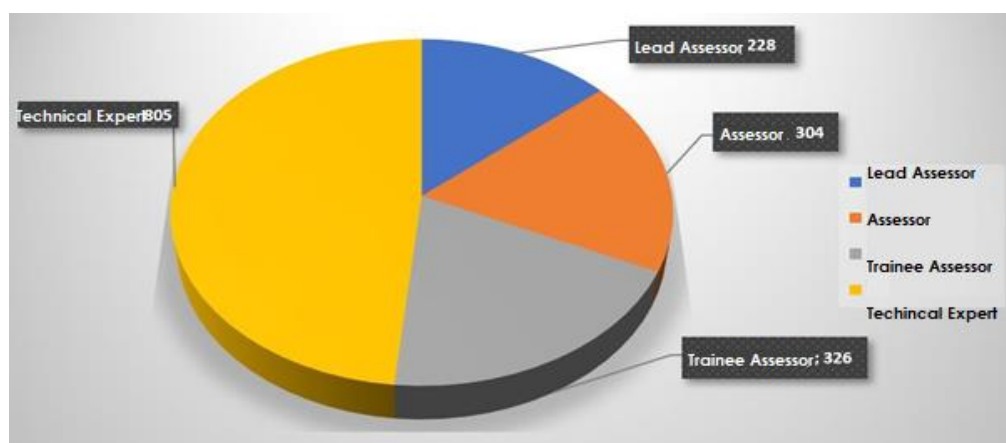


Table 9: As of the end of December 2022, the Experts in the DTU Pool

Area / Status	TÜRKAK Staff						All Experts					
	BD	D	SD	TU	AD	Total	BD	D	SD	TU	AD	Total
Testing	31	18	14	0	0	63	144	168	189	368	1	870
Good Laboratory Practices	4	1	0	1	0	6	6	2	0	1	0	9
Calibration	33	12	7	0	0	52	72	49	27	74	0	222
Inspection	25	8	3	0	0	36	72	33	11	160		276
Personnel Certification	25	11	7	2	0	45	51	79	51	185	1	367
Reference Material Producers	6	1	0	0	0	7	8	1	0	17	0	26
Greenhouse Gas Emissions Verification	14	13	3	0	0	30	18	16	25	28	0	87
Medical Testing	8	4	2	0	0	14	18	9	6	42	0	75
Product Certification	18	10	5	0	0	33	44	31	31	105	1	212
Proficiency Testing Providers	9	1	0	0	0	10	14	7	1	27	0	49

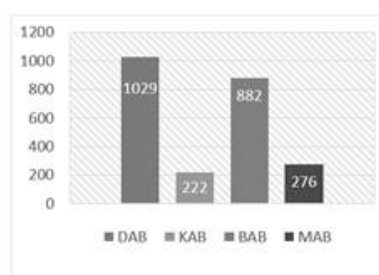
Management Systems Certification	20	20	15	1	1	57	49	49	70	40	8	216
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BD: Lead assessor **D:** Assessor **SD:** Trainee Assessor **TU:** Technical Expert **AD:** Prospective Assessor

Note: Table 9 has been created taking into account the areas in which the experts are authorized. An expert may have different status in different service areas. For example; one expert is in the TÜRKAŞ DTU pool with the status of Lead Assessor' in the Inspection field and 'Assessor' in the 'Personnel Certification' field. In this case, this person is counted 2 times in Table 9, both in the 'Lead Assessor' in the Inspection field and in the 'Assessor' status in the 'Personnel Certification' field.

Figure 6: Number of DTUs Working on the Basis of Accreditation Heads

BAB	882
DAB	1029
MAB	276
KAB	222



In 2022, after the need evaluation of Accreditation Departments, an announcement was made for the recruitment of Technical Experts in 21 fields that were determined to be needed. The evaluation processes of the said DTU announcements, the status upgrades and scope changes of the DTUs working in the existing DTU pool were carried out in coordination with the relevant Accreditation Departments. In accordance with the international rules to which our institution is subject, ISO/IEC 17011 Standard and TÜRKAŞ related documents, as a result of the review of the entire DTU pool in 2021 within the framework of the periodic competency review studies of the Assessor/Technical Expert (DTU) Pool, the DTUs whose contracts will not be renewed were determined and the contract termination processes regarding these experts have been completed. Within the framework of these reasons, the contract of 100 DTUs was terminated in 2022. 99 new experts has been added to DTU Pool in 2022.

The processes related to the Technical Expert recruitment announcement were carried out on the new TÜRKAŞ e-portal (portal.turkak.org.tr). Technical support was provided to other personnel working in the institution regarding the studies carried out, and the processes were carried out in a harmonized manner with the relevant Accreditation Departments as much as possible. Studies to follow the lead assessor observations on a single list by the relevant Accreditation Departments were carried out together with the personnel designated on behalf of the departments.

Data for monitoring the balanced assignments of DTUs were analyzed and reports were prepared regularly in 2022 based on the analyzes made. The analysis and reporting studies for the balanced assignment policy determined by our institution continued effectively.

Performance evaluation surveys, field observations, feedbacks, etc. are used to monitor the performance of the DTUs on duty. The performance evaluation study was prepared by analyzing the issues and submitted to the evaluation of the relevant Accreditation Departments.

The competency of DTUs is constantly reviewed by Accreditation Departments and when necessary, Accreditation Departments engage in competency-enhancing activities, including training programs. The ongoing training and experience sharing meeting needs of DTUs were followed up in coordination with the relevant Accreditation Departments. Contribution was made to determine the agenda of the trainings and Assessor Experience Sharing Meetings.

Requests about the DTU pool, etc. were evaluated and answered in a timely manner as much as possible. In 2022, a total of 70 information requests were received by DTUM through various channels, and all of them were answered.

Application, evaluation, authorization, training, performance, contract records etc. of DTUs were kept effectively. Activities were carried out to review the records. It has been determined what needs to be done through the portal to be used to ensure that the records of DTUs are kept up-to-date.

For the new TÜRKAĞ e-portal, software analysis studies were carried out and software studies were supported. The processes for reviewing the competencies of the existing DTU pool and transferring them to the new TÜRKAĞ e-portal were coordinated.

Directorate of Business Development and Projects

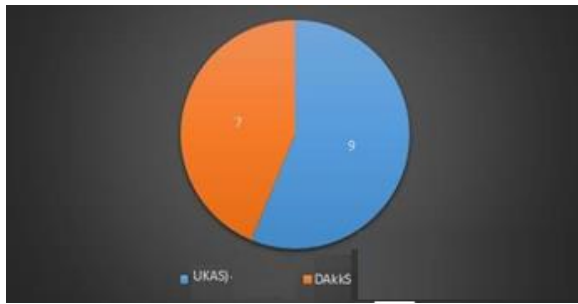
The Business Development and Projects Directorate was restructured as a new directorate in the new organizational structure on 27.02.2020 and carries out its activities in coordination with the relevant Accreditation Departments within the framework of its duties and responsibilities.

In accordance with the cross-border accreditation rules in accordance with the European cooperation for Accreditation (EA) 2/13 M document, our Directorate evaluates assessment requests from foreign accreditation bodies (FAB) in Europe and carries out assessments on behalf of foreign accreditation bodies. In this context, in 2022; A total of 16 subcontractor assessments were carried out on behalf of foreign accreditation bodies, 9 of which were by the United Kingdom Accreditation Agency (UKAS) and 7 by the German Accreditation Agency

(DAkKs). In addition, the number of subcontractor assessments that were planned to be carried out in 2022 but did not go to the planning stage or cancelled during the planning stage due to CAB and FAB was 12, and the number of subcontractor assessments postponed to 2023 was 2. At the request of FABs, some assessments are carried out by the relevant FAB, and in 2022, 1 assessment was carried out by FAB within this scope. In addition, 4 subcontractor assessment requests were not carried out by TÜRKAK due to the inability of TÜRKAK to operate in the relevant field, 1 assessment due to insufficient Assessor/Technical Expert Pool (DTU) resources in the relevant area, and 2 assessments due to workload and time constraints. TÜRKAK sent observers to 3 of these assessments (DAkKs, COFRAC, PCA).

In addition, Technical Expert support was provided to 2 assessments carried out in Türkiye by the Italian Accreditation Body (ACCREDIA).

Figure 7: Subcontracted assessments in 2022



In addition to cross-border accreditation activities, our Agency signs memorandums of understanding under the coordination of our Directorate in order to develop cooperation with other public institutions or organizations, accreditation institutions, regional accreditation groups and foreign accreditation bodies.

A new Memorandum of Understanding was signed with the Kazakhstan Accreditation Agency (NCA) on 21.06.2022 for the development of bilateral cooperation with the accreditation bodies of other countries and entered into force.

In 2022, the current memorandum of understanding with the Turkish Standards Institute was revised to meet the current terms and conditions and entered into force after being signed by the parties on 08.12.2022. In addition, the current memorandum of understanding between TÜRKAK, SAHA MİHENK and SAHA was revised to comply with current terms and conditions and entered into force after being signed by the parties on 30.11.2022.

Within the scope of developing cooperation and support activities with foreign accreditation bodies, training and study visit services were provided to the Kazakhstan Accreditation Agency (NCA) in 2022 in the fields specified in Table 10:

Table 10: Studies and Study Visits Abroad

Area	Activity Type	Execution date	NCA The number of participants
ISO 50003	Online training	17-18.01.2022	28
ISO/IEC 17020	Training-Study Visit	25-27.10.2022	2
ISO/IEC 17029	Training-Study Visit	01-03.11.2022	1

Our country's bilateral trade and economic cooperation activities in the international arena through the Joint Economic Commission (JEC), Trade and Economic Cooperation Commission, Joint Economic and Trade Committee (JETCO), Free Trade Agreements and similar platforms, which are carried out under the coordination of the Ministry of Trade. Within the framework of the signed agreements and protocols, the opinion was given that the development of cooperation in the field of accreditation with the institution of the relevant country on the issues falling within the scope of our Agency would be beneficial for our country.

One of the issues followed under the responsibility of our Directorate is the activities envisaged to be carried out by the Regional Standardization, Conformity Assessment, Accreditation and Metrology Institute (RISCAM), whose work continues within the Economic Cooperation Organization (ECO). Within the Economic Cooperation Organization, it was decided to establish a Regional Institute for Standardization, Conformity Assessment, Accreditation and Metrology (RISCAM) in order to understand the main role played by standards in promoting intra-regional trade and to remove technical barriers to trade. RISCAM regulation was opened for signature by member states at the 18th ECO Council of Ministers Meeting held on March 9, 2009, and Türkiye signed this regulation in 2009 and ratified it in 2017. Finally, with Afghanistan, one of the member states of the union, signing the charter and transmitting the documents, the aforementioned Statute has officially entered into force in 2021. According to the ECO RISCAM Regulation, RISCAM's Headquarters will be located in Iran, the Secretariat of the Technical Board of Standardization and Accreditation will be located in Türkiye, the Secretariat of the Technical Board of Metrology Technical Board will be located in Pakistan, and the Secretariat of the Technical Board of Conformity Assessment will be located in Iran.

The establishment of the ECO RISCAM Accreditation Technical Management Board and the realization of the activities fall within the scope of TÜRKAK's duties. ECO RISCAM General Assembly Meeting was planned to be held in Iran in 2022, but the meeting was canceled because the number of participants could not be reached. No other activities are organized under ECO RISCAM.

ECO RISCAM President, Managing Director and Technical Board in 2023 foreseen that the presidents will be elected and the activities will accelerate under ECO RISCAM.

In this context, from TÜRKAK, the establishment of the ECO RISCAM Accreditation Technical Management Board and its initiation, the preparation of the scope, program, operational procedures, regulations and road maps of the technical management board in the decisions taken regarding the Accreditation Technical Management Board, training and workshops in the field of accreditation. Studies are expected to be organized, to determine the exact meeting dates of the Technical Management Boards and to convey the agenda to the ECO-RISCAM central secretariat and the ECO secretariat. It is foreseen by the Secretariat that these studies will be carried out in 2023-2025.

AzAK Consulting and Training Project:

Azerbaijan Accreditation Agency (AzAK) wants to become a full member of EA and sign a mutual recognition agreement (MLA/MRA) in the scopes/areas it needs, in order to ensure that the accreditation activities it has given are reliable and recognized. In this context, increasing AzAK's technical capacity, training of personnel, establishing policies, procedures etc. of AzAK regarding accreditation. In order to prepare the documents and to strengthen the cooperation between the quality infrastructure elements in Azerbaijan AzAK applied to TÜRKAK in early 2021 to receive training and consultancy services within the scope of the relevant project.

The Preliminary Offer, which includes the project's objectives, project cost, anticipated training and other work activities, has been submitted to AzAK. After the Preliminary Offer was approved by AzAK on 15.09.2021, the contract and other documents related to the project were prepared and submitted to AzAK and the contract was signed by the parties in February 2022. It is foreseen that the program will last 20 months and that a total of 289 people/day activities will be carried out within the scope of the program.

Directorate of Corporate Communications

Directorate of Corporate Communication continues its activities in order to strengthen the institutional structure of TÜRKAK, increases its representation power, develops cooperation with organizations that add value to our country, prepares materials showing the importance and value of accreditation, supports corporate promotion, helps the implementation of good practice examples in our institution and our stakeholders, and encourages accreditation in our country.

Between 1 January 2022 and 31 December 2022, 879 messages reached our institution, and necessary answers were given to 858 messages in coordination with our relevant units. Within the scope of TS EN ISO / IEC 17011 standard, 71 complaints / objections were received by our institution, 48 of them were closed after their processes were completed. 325 of the messages were sent via e-mail from info@turkak.org.tr and turkak@turkak.org.tr, 490 by using the website contact form and 39 from the website.

2 application forms for obtaining information via EBYS were delivered to our institution. In addition, 23 applications reached TÜRKAK through the Presidential Communication Center (CIMER).

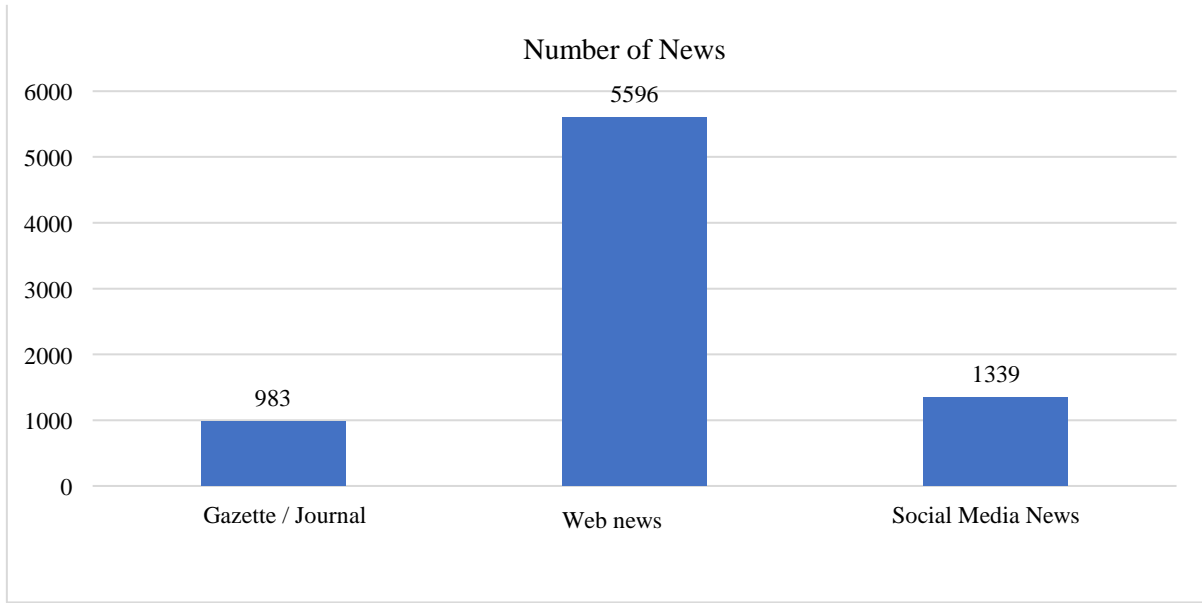
Media monitoring related to the Turkish Accreditation Agency is also carried out through the Directorate of Corporate Communication. The news numbers in which the name of the Turkish Accreditation Agency is mentioned in 2022 are as follows:

Newspaper/Magazine: 983

Internet News: 5596

Social Media News: 1339

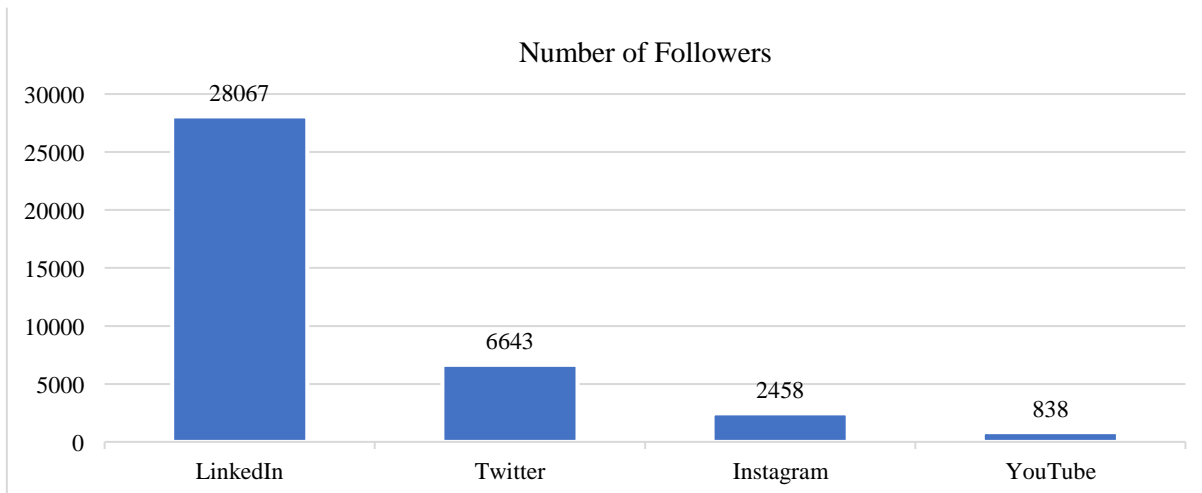
Figure 8: News Issues



The advertising equivalent of the news about TÜRKAĞ published in newspapers and magazines in 2022 is 4,484,642 TL.

Under the management of the Corporate Communications Directorate, a total of 35 news and 26 announcements were published on the TÜRKAĞ website in 2022. The number of followers in TÜRKAĞ's official accounts on social media networks was 28067 on LinkedIn, 6643 on Twitter, 2458 on Instagram and 838 on YouTube. On the other hand, in 2022, 180 shares were shared from Instagram, 234 from Twitter, 199 from LinkedIn, and 4 from YouTube, one of TÜRKAĞ's official social network accounts.

Figure 9: Number of Followers on Social Media Networks



In addition to these activities, TÜRKAK actively participates in international meetings held within the body of EA, ILAC, IAF and OECD, follows strategies in line with the interests of the country, and conveys its views during the preparation of mandatory and/or guide documents of the unions it is affiliated with. The follow-up of these activities is among the duties and responsibilities of the Directorate of Corporate Communication. In 2022, institutional opinion was expressed by contributing to 152 issues such as international document comments, voting on documents related to international rules. Our institution has also been represented in 44 international meetings, workshops and seminars.

5.6 Strategy Development Department

In 2022, the accrual, follow-up and collection processes of the revenues obtained from accreditation services and other services continued uninterrupted. In this context, conformity assessment bodies that do not make their invoice payments, contribution declarations and payments on time were followed up systematically, and notifications were made to the accreditation departments and Legal Consultancy Department to initiate the necessary legal and administrative actions against the bodies that did not fulfill their financial obligations.

Expenditures made by the spending units were regularly paid to the relevant beneficiaries throughout the year. Concise withholding tax, stamp tax and VAT deductions and SGK premiums for 2022 were transferred to the relevant institutions.

The financial assets belonging to the Institution are invested in banks within the framework of our Establishment Law and the Communiqué on the Public Treasurer.

TÜRKAK's 2019-2023 Strategic Plan was updated to cover the years 2022-2023 in cooperation with all departments by ensuring coordination within the institution, and was announced to the public through our institution's website in January 2022.

In order to monitor and evaluate the targets and performance indicators in the Strategic Plan and Performance Program, 2 Strategy Development Board meetings were held in 2022, under the chairmanship of the Secretary General, under the coordination of the Strategy Development Department, with the participation of all Deputy Secretary Generals and Expenditure Officials.

TÜRKAK's strategic plan preparation works for the 2024-2028 period were initiated with the Circular published by the Minister of Foreign Affairs dated 27.12.2022.

Detailed expenditure and financing programs for 2022 were prepared within the framework of the budget principles and fundamentals determined in accordance with the legislation.

In 2022, additional allowance requests from spending units were met by performing the "Additional Allowance for Liquid Equivalent" transaction.

The 2023 budget of our institution has been prepared in accordance with the strategic plan and annual performance program, covering the years 2023-2025, and has been enacted after being discussed in the Grand National Assembly of Türkiye. The coordination within the institution regarding the preparation of the budget for 2023 was ensured, allowance schedules were prepared in line with the requests from the spending units regarding the budget limits and their codes, and the meetings held at the Grand National Assembly of Türkiye's Plan and Budget Committee and the General Assembly of the Grand National Assembly of Türkiye were attended.

The Budget Final Account and the Movable Final Account prepared for the 2021 fiscal year were deliberated and accepted in the Grand National Assembly of Türkiye. 2022 year-end accounting transactions were completed in December.

All departments were informed by coordinating the preparations for the 2023 Performance Program, and the Performance Program was prepared in cooperation with the departments. It was announced to the public through the website of our institution in January 2023.

The Administration Activity Report prepared for the year 2022 was announced to the public on our website in February with the approval of the Secretary General.

The coordination within the Institution was ensured for the activities carried out regarding the 3 measures and activities included in the Presidential Annual Program of the Year, and the relevant data were regularly processed into the Presidential Plan Program Monitoring and Evaluation System (CPPIDS) and reported to the Ministry of Foreign Affairs.

Within the scope of the "preparatory works" of the Presidential Annual Program of the Year, studies were carried out on the subjects falling under the duties and responsibilities of TÜRKAK in the Eleventh Development Plan, and 2 measures and activities proposed to be included in the 2023 Presidential Program were accepted by the Presidency and included in the 2023 Program.

The Corporate Financial Situation and Expectations Report for the Year 2022, which includes the first six-month implementation results of our institution's budget, the expectations and targets for the second six months, and its activities, was prepared and announced to the public in July 2022.

The basic financial statements and other financial statements of our Institution are published on the Institution's website monthly and annually within the framework of financial transparency and transparency principles.

Communiqué on Accreditation Usage Fee/Share to be Applied by the Turkish Accreditation Agency (TÜRKAK: 2022/1) regarding the contribution share received at the rate of 0.6 % (6 per thousand) over conformity assessment bodies' gross income within the scope of the activities of the accredited conformity assessment bodies in 2022 was published in the Official Gazette dated 6 September 2022 and numbered 31945.

Improvements to the finance module of the new Corporate Service Portal continued. In this context, necessary studies have been completed to receive the contribution declarations for 2022 from the new portal. Notifications started to be made automatically regarding the follow-up of invoices, issued by our Agency, both by our Agency and by conformity assessment bodies.

Purchase has been made for service through direct procurement for the provision of i-transformation service infrastructure for the delivery and storage of invoice, journal and general ledger information obtained from the software that produces invoices, tickets and accounting slips of our institution, in accordance with the communiqués published by the Revenue Administration.

The R10-16 Assessment Team and Expert Expenditure Guide, which determines the procedures and principles to be followed regarding the expenditures of the members of the assessment team and experts assigned by TÜRKAK for the assessment of conformity assessment bodies, was updated on 17.06.2022 and the hesitations encountered in practice were resolved.

In order to support the expenditure and preliminary financial control processes and make them more systematic in our institution, within the scope of realization and accounting of financial transactions, P412 Expenditure and Preliminary Financial Control Procedure, which explains the proving documents to be attached to the payment order document in expenditures, their forms and types, and the works, transactions and processes related to the execution of preliminary financial control activities, was published on 17.05.2022 and put into practice.

Within the framework of the Public Financial Management and Control Law No. 5018 and the secondary legislation established on the basis of this Law, P415 Sensitive Duty Procedure, which explains how to determine and monitor sensitive tasks related to the works and

transactions carried out by our Agency's spending units, was published and put into practice on 27.05.2022.

P413 Procedure, explaining the procedures and principles regarding the execution of the strategic plan, performance program, activity report and budget-related works and transactions to be prepared by our institution was published on 28.12.2022.

R10-02 Guideline on Accreditation Service Fees, which explains the fees to be charged for document review and accreditation services provided by our institution and the financial obligations of conformity assessment bodies, was updated and published on 23.12.2022.

The preparatory work for the procedures to explain the operational processes carried out by the Strategy Development Department continues.

After a new personnel started to work in our department in July 2022, the job descriptions of the unit personnel were revised and updated. In-department orientation trainings were given to newly recruited personnel regarding the tasks performed by the unit personnel and the portals used.

It was ensured that the personnel of the institution received training on “Public Financial Management and Control Law No. 5018” between 24.10.2022 - 18.11.2022 through the Distance Training Gate of the Human Resources Office of the Presidency.

An online Internal Control Awareness Training was held on 08.02.2022 and 24.11.2022 for our institution personnel.

Training on Public Financial Management and Control Law No. 5018 and Central Government Expenditure Documents Regulation, General Communiqué 1-2 on Expenditure Authorities, Public Damage, Movable Property Regulation was held with the participation of spending officials, assessment officer and other personnel.

Requests for information regarding the subjects falling under our department's duty were responded.

In 2022, all information and document needs regarding the financial legislation, decisions and transactions of the top management and spending units were met, and information flow was provided on the needed issues.

Prior to the payment stage, preliminary financial controls were carried out regarding the payment order document and its annexes issued by the spending units.

Pursuant to the 2022 Internal Inspection Program, regarding the assessment carried out for the process Payments Made to Experts a large part of the planned activities related to the 3 findings related to the responsibilities of our department have been completed and the work continues in the planned direction.

The activities carried out in 2022 related to the internal control system are included under the title of Management and Internal Control System.

5.7 Personnel and Support Services Department

Procurement Affairs Department

Budget-related Affairs;

Within the scope of the Public Financial Management and Control Law No. 5018 and its secondary legislation, the budget allowance needs were determined and reported to the SDD with the initiation of next year's budget study calendar. Along the year, allowance needs were determined and additional allowance requests were communicated to SDD.

Affairs on Travel Expenses;

Payment transactions for advance payment, advance closing and travel notices regarding domestic and international temporary duties fulfilled in the year. In 2022, 68 personnel were assigned for 1202 days in domestic temporary duties and 30 personnel were assigned for 272 days in international temporary duties.

Expert Payments;

A total of 256 various payment slips, including audit fees, expenses, decision technical review fees and alternative payments, were created for the experts in ATE pool. A total of 16,322,363.34 TL was paid in 256 miscellaneous payments payrolls.

In addition, a total of 727,551.49 TL was paid for the expert service received from the Turkish Standards Institute and TUBITAK National Metrology Institute.

Purchasing Transactions;

Within the scope of the Public Procurement Law No. 4734, for breakdowns and maintenance and repair works arising from unpredictable use during the year and for the purchase of goods and services needed to ensure the continuity of the service, a total of 278,400.00 TL for 3 purchases according to article 22-a, a total of 1.972.496.00 TL for 2 purchases according to article 22-b, a total of 3,814.00 TL was spent for 1 purchase according to item 22-c, and a total of 3,531,116.00 TL for 174 purchases according to 22-d, was spent.

Some needs were procured from the State Supply Office with a payment of 3,547,133,00 TL, according to article 3-e of the Public Procurement Law No. 4734.

Tenders;

In 2022, 4 tenders were held in order to fulfill public resources effectively and competitively. (Table-13)

Archiving Services;

There are two Institution archives located on the -3rd floor in the Institution, one of which has a capacity of approximately 10,000 files and the other with a capacity of 5,000 files, with a total of 15,000 file capacity flywheel cabinets. In 2022, the processes of recording archival materials continued and the tasks defined in the relevant legislation were fulfilled.

Movable Goods Transactions;

The transactions such as registration of movable goods in the Institution's records, embezzlement, entry-exit transactions of consumption materials, scrapping, counting processes, etc. continued in 2022 within the scope of the Movable Goods Regulation. Movable Goods Management Account has been prepared for the end of 2022.

Table 11: Information on Tenders

Tender Registration Number	Name of the Tender	Recruitment Type
2021/623353	Arrival and Departure Transportation Service of Turkish Accreditation Agency Personnel	Service
2021/667087	For the Year 2022 Turkish Accreditation Agency 4 Service Vehicles Excluding Fuel (3 Vehicles without Driver, 1 Vehicles with Driver) Renting	Service
2022/793582	Procurement of Various IT Equipment	Goods
2022/286832	Procurement of Microsoft Collective License	Goods

General Paperwork;

Our Department carried out the classification of incoming and outgoing documents and archiving of the documents that should be kept. The documents created and used during the fulfillment of the duties of the personnel of the institution were processed quickly, efficiently and safely, and the entry, exit and registration procedures of the documents were carried out regularly. Duties related to timely processing of time-constraint documents and controlled processing of confidential documents have been fulfilled in accordance with the relevant legislation. The duties defined in the provisions of the Regulation on State Archive Services of the General Directorate of State Archives and T502-03 the Instruction on Document Flow, Correspondence Rules and Signature Authorities continued to be carried out in 2022 as well. In 2022, 4490 incoming documents of various contents were recorded, and 4734 outgoing documents were delivered to the recipients via various ways.

Works within the Scope of Occupational Health and Safety;

Within the scope of the Occupational Health and Safety Law No. 6331, studies have been

carried out to ensure occupational health and safety in our Institution and to improve the existing health and safety conditions. In 2022, it was ensured that the duties defined for the workplace doctor were fulfilled in accordance with the provisions of the Regulation on the Duties, Authorities, Responsibilities and Trainings of the Workplace Physician and Other Health Personnel within the scope of the institutional medicine service.

Works on Internal Restoration and Renovation;

In response to the employment need arising in parallel with the increasing workload in our institution, in order to increase the current working environment capacity of the institution building, the areas on various floors have been turned into offices, suitable balconies have been closed and used as interior spaces. By this means, the indoor capacity of the institution building was increased.

Security Services;

Security personnel in our Institution participated in the training implemented within the scope of the General Law Enforcement-Private Security Cooperation and Integration Project (KAAN) carried out by the Police Department. In addition, the private security personnel and private security services of our Institution were audited by the Ankara Security Directorate Private Security Branch on 21.10.2022 and no non-compliance was detected.

The permission was taken from the Ankara Governor's Office regarding the employment of private security personnel in our institution, and the protection plan was prepared and sent to the Private Security Branch Directorate with a cover letter.

Information Technology Department

System Improvement Studies;

- A security product that protects against malicious e-mails was purchased.
- Processes that cannot be performed by our own IT personnel are provided without interruption by outsourcing.
- Hardware equipment that has expired were replaced with new hardware.
- Improvements were made in PDKS (Personnel Attendance Control System).
- After the battery life measurements of the UPSs were made in the system room, necessary purchases were made.

Capacity Increasing;

- Within the scope of movable goods registration operations, counting, embezzlement and year-end transactions were carried out. In the light of the results of these processes, the hardware, software and consumable needs were determined and their procurement was carried out.
- The technological infrastructure of the main meeting room of the Institution has been changed in line with the institutional needs.
- Internet bandwidth has been increased in line with the increasing need of data

processing and access to data.

- The old software products with no technical support renewed by the licenses of new versions.
- Projection systems were installed in the executive manager rooms due to the inadequacy of the general-purpose meeting rooms.
- Studies have been carried out to increase the capacity of the wireless internet connection infrastructure of the Institution.

Software Development;

- The development of new modules and improvement and development activities in existing modules were carried out for the improvement of the institutional service portal (TUYEP project), which ensures the execution of accreditation activities, which is the main task of the institution.
- Security vulnerabilities on the web page of the Institution were eliminated by rewriting the code, and possible cyber risks against the web page were reduced.

Information security Activities;

- End-user awareness studies for information security were carried out in the Institution.
- The security levels of the IT system were analyzed and corrective measures were taken for the deficiencies identified.
- The Information Security Management System started to be implemented.
- Tests of different security products were carried out and the ones that were decided to be procured according to the test results were integrated into the corporate data processing system.

Studies have been carried out within the scope of the Information and Communication Security Guide published by the Presidency's Digital Transformation Office, and the implementation of the reviewed measures has begun.

Human Resources Department

Personnel Recruitment Activities;

- In 2022, an examination was held for the appointment of 1 Legal Counsel, 3 Administrative Staff, 3 Protection and Security Officers, 5 Support Personnel, in line with the approvals of the Presidency's Directorate General of Personnel and Principles, and as a result of the exam, 1 Legal Counsel, 3 Administrative Staff, 3 Protection and Security Officer, 1 Support Personnel positions were appointed and they were started to work.
- The Presidential Career Gate has been used effectively for the steps of announcing the stages in which candidates are entitled to participate and announcing the results in the personnel recruitment announcements published on the Presidency Career

Gate.

Personnel Activities;

- The personnel files of the candidates who were successful in the recruitment announcements opened by our Institution in 2022 were prepared and the personnel files of the newly recruited personnel and the personnel currently working in the Institution were scanned and transferred to the digital archive.
- Necessary actions have been taken for the personnel of the Institution who are entitled to retirement.
- In 2022, 10 personnel left the Institution due to the reasons such as retirement, resignation, transfer, etc.
- 4 personnel whose services are needed started to work with temporary assignment in 2022, and 3 of them were returned to their old Institutions due to the termination of their assignments.
- All kinds of leave procedures (annual, illness, excuse, etc.) of the personnel of the Institution within the framework of the relevant legislation have been fulfilled.
- Necessary procedures have been carried out for the personnel of the Institution to obtain a passport.
- Foreign temporary assignments of the personnel of the Agency were fulfilled.
- Degree/level advancements of the institution personnel were carried out in the relevant months.

Financial Affairs and Transactions of Personnel;

- Payroll of the personnel of the Institution were calculated within the framework of the relevant legislation and payment transactions were fulfilled.
- Retirement deduction transactions of the personnel of the institution were carried out on a monthly basis.
- Necessary procedures were carried out for the payment of statu and representation compensations and retirement bonuses on behalf of the relevant persons.
- Necessary actions have been taken to realize the PPS payments of the personnel of the institution in the scope of Private Pension System.
- Necessary procedures for the payment of attendance fee were carried out regularly in the relevant months.

Preparation of Information on Personnel and Institution;

- Monthly activity reports, which quantitatively show the status of the institution's personnel, were prepared regularly and conveyed to the relevant departments.
- Information notes and opinions regarding the Institution personnel requested by the General Secretariat were prepared within the framework of the legislation to which the personnel are subject and submitted to the General Secretariat.

- Applications made to our Institution within the scope of the Law on the Right to Obtain Information on matters related to the field of duty of our Presidency were answered within the scope of the relevant legislation.

5.8 Private Secretariat

- TÜRKAK Board of Directors held its meetings in 2022 with the participation of our Board members. Deputy Minister of the Ministry of Treasury and Finance, Mr. Mahmut Gürcan was appointed as board member, and the meetings in the following months were held with his participation. In addition, after the replacement of the members whose terms expired as of December, our Board of Directors was formed as follows:
 - Ministry of Foreign Affairs – Deputy Minister Faruk Kaymakcı – President
 - Türkiye Technology Development Foundation – Board Member Levent Mete Özgürbüz – Vice President
 - Ministry of Treasury and Finance – Deputy Minister Mahmut Gürcan – Member
 - Ministry of Culture and Tourism – General Manager Gökhan Yazgı – Member
 - Giresun Chamber of Commerce and Industry – Assistant Chairman of the Board of Directors Mustafa Halilbeyoğlu – Member
 - Gebze Chamber of Commerce – Secretary General Mustafa Yaşar Sekin – Member
 - TÜRKAK – Secretary General – Member
- TÜRKAK senior management hosted Azerbaijan Standardization Institute (AZSTAND) delegation and Turkish Standards Institute (TSE) representatives at the institution building on March 25, 2022.
- At the 13th Ambassadors Conference organized by the Republic of Türkiye Ministry of Foreign Affairs at the Ankara Sheraton Hotel, the Turkish Accreditation Agency shared information on accreditation and institutional activities with the stand it set up.
- A signature ceremony was held on March 16, 2022 between the Turkish Accreditation Agency (TÜRKAK) and the Azerbaijan Accreditation Agency (AzAK), which requested consultancy and training services within the scope of improving accreditation activities and ensuring international recognition (MLA/MRA).

On 11 November 2022, the activities of the Turkish Accreditation Agency were introduced for those appointed as Ambassador and Consul General for the first time within the scope of the program organized by Republic of Türkiye Ministry of Foreign Affairs.

5.9 Internal Inspection Section

The Internal Inspection Section of the Turkish Accreditation Agency carries out its activities under the supervision and supervision of the Internal Audit Coordination Board of the Ministry of Treasury and Finance.

The internal inspection and consultancy activities of the Internal Inspection Section for 2022 were carried out within the scope of the 2022 Internal Inspection Program, which entered into force with the approval of the General Secretariat.

In this direction, the activities carried out by the Internal Inspection Section in 2022 are presented below:

- The system and compliance assessment of the activities related to the Payments Made to Experts Process was completed, and as a result, the assessment report numbered 2022/G-1 was prepared and approved by the top manager.
- The Complaints and Objections Management Process was completed, and as a result, the assessment report numbered 2022/G-2 was prepared and approved by the top manager.
- In line with the joint working provisions of the Public Internal Assessment General Communiqué within the scope of the Information Communication Security Guide published by the 2022 Internal Inspection Program and the Department's Digital Transformation Office, the Information Technologies assessment was completed with 2 internal assessors assigned by the General Directorate of Meteorology. The assessment report was prepared and presented to the top manager.
- Monitoring activities for Personnel Transactions and Personnel Payment Transactions assessments carried out in 2021 have been completed.
- Internal Control and Internal Assessment Awareness Training was given to all personnel of the institution in November and to the personnel newly recruited to the institution in September.
- The Internal Assessment Plan covering the period 2023-2025 and the Internal Inspection Program for 2023 were prepared and approved by the top manager.

5.10 Legal Consultancy Department

According to the provisions of the Decree Law No. 659 on the Execution of Legal Services in Public Administrations within the Scope of the General Budget and Administrations with

Special Budgets, Legal units; It is in charge and responsible for carrying out works and transactions related to adjudication services and legal consultancy in administrations.

Within the scope of the reasoning services of our unit; In judicial and administrative cases to which the administration is a party, in execution proceedings, and in all other legal acts referred to the judiciary. He represented the administration in disputes and followed up the litigation and enforcement proceedings as a proxy.

Correspondence regarding the progress of these cases (expert report, memorandums written to the relevant places, examination of the presented evidence, etc.) or checked. In the newly opened cases, the petitions have been completed, the cases that have been completed and the cases that have been decided, have been appealed/appealed for the cases that were concluded against us. Again, the reasoned decisions of the cases that were concluded in our favor were followed up with a verdict.

Pursuant to the accreditation agreement, a warning letter was sent to our Consultancy, and then enforcement proceedings were initiated. Necessary follow-up procedures were carried out for the continuation of the execution proceedings (TAKBİS, POLNET, ATO, 89/1 Notices, etc.), and the enforcement proceedings continued according to the incoming writ replies. Actions for annulment/removal of the objection regarding the unfair objections made by the Institutions to the enforcement files have been filed.

Our unit is within the scope of legal consultancy; we examined the legislative drafts prepared by other public institutions and organizations regarding the services of our institution, the drafts of legislation prepared by the administrative units and the contract and specification drafts to be issued to our unit, the disputes between the administration and the third parties, and the other works asked by the administrative units and gave his legal opinion.

Information and document requests from the Judicial and Administrative Judiciary, requested by the Courts in their interim decisions, and requested from our Institution were answered in coordination with other units.

Within the scope of the regulation studies,

- “Turkish Accreditation Agency Disciplinary Supervisors Draft Regulation” studies are carried out and the studies continue.
- The work of the secretariat of the activities of the “Complaint and Objection Evaluation Board” has been completed.

Within the scope of the contract studies, studies on updating the Accreditation Contract continued.

6. Management and Internal Control System

Strategy Development Department; while carrying out the work within the department regarding the internal control action plan, unit sensitive duties and unit risks, it also coordinates the internal control system and risk management works of our institution.

In order to support the expenditure and preliminary financial control processes and make them more systematic in our Institution, P412 Expenditure and Preliminary Financial Control Procedure was published and put into practice on 17.05.2022. In addition, P415 Sensitive Duty Procedure, which explains how to determine and monitor sensitive tasks related to the work and transactions carried out by the spending units of our Agency, was published on 27.05.2022 and put into practice.

After the changes in duties within our organization in 2022, the members of the Internal Control Working Group and the members of the Internal Control Monitoring and Steering Committee were re-established with the approval of the General Secretariat dated 01.06.2022.

The Internal Control Working Group Meetings are held at regular intervals under the chairmanship of the Administration Risk Coordinator (the Head of Strategy Development Department) and with the participation of the Department Risk Coordinators, and the identified risks and determined actions are discussed at the meetings. In 2022, 4 Working Group meetings were held on 25.02.2022, 16.06.2022, 25.08.2022 and 10.11.2022. In addition to the Internal Control Working Group Meetings, 2 Internal Control Monitoring and Steering Committee Meetings were held on 26.01.2022 and 29.07.2022 under the chairmanship of a Deputy Secretary General and with the participation of spending officials. In meetings; the realization status of the actions defined in the 2021 Corporate Risk Report, Sensitive Duty studies, the preparation process of the 2022 Corporate Risk Report, the standards and actions that can be included in the Internal Control Action Plan for 2023 were monitored at regular intervals and the functioning of the internal control system was evaluated. The Internal Control Monitoring and Steering Committee Evaluation Report prepared by the Committee was submitted to the approval of the Secretary General with the letter dated 11.08.2022.

On the other hand; at the Management Review Meeting held on 20.06.2022 with the participation of all unit managers, the issues of "results of the latest internal audit and follow-up activities, the relevant year's assessment report prepared by the Turkish Court of Accounts, Internal Inspection Results" were included in the meeting and the functioning of the internal control system was evaluated.

In the TÜRKAK 2021-2022 Internal Control Action Plan, which was prepared as a result of the studies carried out by the Internal Control Monitoring and Steering Committee and the Internal

Control Working Group, 9 of the 11 actions targeted to be completed within 2022 were completed and it was decided to suspend the rest of 2 actions. In addition, a total of 149 risks were defined within the scope of the Corporate Risk Report for 2021, 138 of these risks were accepted with the current risk category and additional actions were defined for 11 of them. Out of a total of 11 actions targeted to be completed in 2022, 10 have been completed and it has been decided to suspend 1 of them.

In the Corporate Risk Report for the Year 2022, a total of 148 risks were defined and actions were defined for 7 of them. On the other hand; 50 sensitive tasks were defined in the Institution's Sensitive Duty Inventory prepared in 2022.

2) GOALS AND OBJECTIVES

A – Main Policies and Priorities

Table 12: Main Policies and Priorities

Top Policy Document	Related Section/Reference	Assigned Mission/Needs
Eleventh Development Plan (2019-2023)	2.1. Stable and Strong Economy	232.1 Necessary support will be provided for the Institute of Standards and Metrology of Islamic Countries hosted by our country to work more effectively.
	2.1. Stable and Strong Economy	232.2 The institutional capacity of the Halal Accreditation Agency will be strengthened and the volume and type of activity will be increased.
	2.2. Competitive Production and Productivity	283 In this context, a sectoral prioritization approach has been adopted to accelerate the technological regeneration that dynamizes productivity growth and to ensure a structural transformation in the manufacturing industry which is considered as the driver of stable growth. Using this approach, the following priority sectors have been identified as a result of the comparison of trade, production, value-added, employment, and technology levels of the manufacturing industry sectors and the analysis of forward and backward linkages among sectors.
	2.2. Competitive Production and Productivity	313.1 Necessary arrangements will be introduced to carried out activities in coordination with the metrology, standardization, conformity assessment, accreditation and technical regulations and to strengthen the perception of high-quality goods made in Türkiye, to ensure that our products do not encounter technical barriers in entering global markets, as well as to prevent the entry of low-quality and unsafe products into our country
	2.2. Competitive Production and Productivity	313.5 A mechanism will be established for the registration, following, and monitoring of companies, institutions and organizations which are operating in the field of conformity assessment.
	2.2. Competitive Production and Productivity	313.6 The test, inspection and certification needs of our producers will be determined and an inventory of domestic test and certification infrastructures will be prepared; and a portal will be created to ensure the efficient use of test infrastructures and to identify the test/inspection infrastructures needed for export.
	2.2. Competitive Production and Productivity	332.1 The workforce working in the priority sectors will be supported to obtain a vocational qualification certificate.

	2.3. Qualified People, Strong Society	535.1 Organizational structures and procedures shall be defined towards certifying vocational qualifications in the management consultancy sector.
	2.3. Qualified People, Strong Society	550.3 Quality assurance system will be established in education.
	2.3. Qualified People, Strong Society	554.2 Data analysis capabilities of institutions and organizations in the education system will be strengthened and data based planning and administration system will be implemented on school basis.
	2.4. Livable Cities, Sustainable Environment	714.1 Within the framework of Intended National Contribution, activities for emission control will be carried out in greenhouse gas emitting buildings, energy, industry, transportation, waste, agriculture and forestry sectors.
EA	Establishing close cooperation with regulatory bodies and stakeholders to strengthen accreditation at the European and international level.	Mechanisms will be developed to work more closely with regulatory bodies and stakeholders in order to strengthen accreditation at national and international level.
	Continue to develop accreditation to support innovation and growth in existing and new areas.	Mechanisms will be developed to further develop accreditation in existing areas where accreditation services are provided and in areas targeted for new entry.

B - Goals and Objectives in the Strategic Plan

3 goals and 12 objectives were determined in the 2019-2023 Strategic Plan of the Turkish Accreditation Agency. 39 performance indicators are monitored.

Table 13: Strategic Goals and Objectives

G.1	Developing Institutional Capacity and Operational Efficiency
O.1.1	Works to strengthen the institutional structure of TÜRKAK, to amend the legislation on accreditation and conformity assessment activities in accordance with the regulations of the accreditation unions of which it is a member, and to eliminate legal gaps will be completed by the end of 2023.
O.1.2	By the end of 2021, organizational and business processes will be restructured to increase service efficiency and productivity, and full automation will be achieved.
O.1.3	By the end of 2023, the design and construction of the new service building, which will meet the medium and long-term needs of the Institution, will be completed.
O.1.4	The TÜRKAK internal control system will be continuously improved and the level of compliance with Public Internal Control Standards will be increased.
O.1.5	The quality of accreditation services will be continuously improved in accordance with international regulations and standards.
G.2	Developing the Qualifications of Internal and External Stakeholders in an Internationally Acceptable Way Increasing Their Competencies
O.2.1	An action plan will be prepared for career planning for the personnel of the institution until the end of 2019, and professional and human development specific to the qualifications of the personnel will be provided in line with the plan.
O.2.2	Until the end of the plan period, the technical expert pool of assessors will be qualitatively strengthened in a way that will fully comply with TÜRKAK's needs and take charge at the international level.
O.2.3	During the plan period, the training and capacity development services provided by TÜRKAK for its internal and external stakeholders will be developed, and training services will be activated by establishing "TÜRKAK e-academy".
G.3	Increasing Recognition, Awareness and Effectiveness of Accreditation in National and International Areas
O.3.1	Regular participation will be ensured in the meetings organized by the International Organizations of which the Institution is a member and where participation is required, at least two of these meetings will be hosted during the plan period, and participation in the established special task forces will be ensured.
O.3.2	Services will be started to be offered in new areas covered by the International Accreditation Unions within the scope of mutual recognition, within one year at the latest.

O.3.3	Assessor / technical expert / co-evaluator / training / consultancy requests from national and international organizations will be evaluated and met during the plan period.
O.3.4	Activities to increase TÜRKAK's nationwide recognition and awareness will be held throughout the plan period.

3) INFORMATION AND ASSESSMENTS ON ACTIVITIES

A – Financial Information

1. Budget Implementation Results

The Turkish Accreditation Agency is among the institutions with special budgets included in the Schedule II of the Public Financial Management and Control Law No. 5018. Information on the allowances and expenditures allocated to our institution with the 2022 Central Government Budget Law are shown in the tables below.

Table 14: 2022 Allowance and Expenditure Data of the Turkish Accreditation Agency at the Level of Activities

Program Classification	2022				
	Allowance (TL)	End of the year Total Allowance (TL)	Realization (TL)	Realization /Allowance (%)	Realization/ Total Allowance (%)
Consumer Protection, Product And Security of Services and Standardization	50,217,000	65,577.325	63.550.038	127	97
Accreditation Services	50,217,000	65,577.325	63.550.038	127	97
Accreditation Activities	50,217,000	65,577.325	63.550.038	127	97
Management and Support Program	6,819,000	21,908,000	14,777.088	217	67
Senior Management, Administrative and Financial Services	6,819,000	21,908,000	14,777.088	217	67
General Support Services	6,819,000	21,908,000	14,777.088	217	67
Grand total	57,036,000	87,485,325	78,327.126	137	90

Table 15: 2022 Allowance and Expenditure Data of the Turkish Accreditation Agency at the Level of Economic Classification

ECONOMIC CODE	STARTING ALLOWANCE				YEAR-END TOTAL ALLOWANCE				REALIZATION			
	Service Programs total	Management and Support program	Non-Program Expenses	TOTAL	Service Programs total	Management and Support program	Non-Program Expenses	TOTAL	Service Programs total	Management and Support program	Non-Program Expenses	TOTAL
<i>Personnel expenses</i>	28,061,000			28,061,000	39,332,705			39,332,705	38,809,257			38,809,257
<i>State Premium Expenses to the Social Security Institution</i>	3,204,000			3,204,000	4,719,620			4,719,620	4.694.838			4.694.838
<i>Goods and Services Purchase Expenses</i>	18,030,000	1.335.000		19,365,000	19.803,000	8.465.000		28,268,000	18,969,407	6,808.555		25,777,962
<i>Interest Expenses</i>				0				0				0
<i>Current Transfers</i>	922,000	484,000		1,406,000	1,722,000	1,943,000		3,665,000	1,076,536	1,792,039		2,868,576
<i>Capital Expenses</i>		5,000,000		5,000,000		11.500.000		11.500.000		6,176,494		6,176,494
<i>Capital Transfers</i>				0				0				0
<i>Lending</i>				0				0				0
<i>Reserve Allowances</i>				0				0				0
TOTAL RESOURCES IN THE BUDGET	50,217,000	6,819,000	0	57,036,000	65,577.325	21,908,000	0	87,485,325	63.550.038	14,777.088	0	78,327.126
<i>Circulating capital</i>				0				0				0
<i>Private Account</i>				0				0				0
<i>Other Non-Budgetary Resource</i>				0				0				0
TOTAL RESOURCES OUT OF BUDGET	0	0	0	0	0	0	0	0	0	0	0	0
GRAND TOTAL	50,217,000	6,819,000	0	57,036,000	65,577.325	21,908,000	0	87,485,325	63.550.038	14,777.088	0	78,327.126

Table 16: 2022 Allowance and Spending Data of the Turkish Accreditation Agency at Department Level

CORPORATE CLASSIFICATION	2022				
	Allowance (TL)	Year-end Total Allowance (TL)	Realization (TL)	Realization/ Allowance (%)	Realization/ Total Allowance (%)
Executive asistant	3.471.000	5,523,270	4,944,205	142	90
Personnel and Support Services Department	16,605,000	33,340,680	25,227,214	152	76
Strategy Development Department	1,061,000	1,322,200	1,302,375	123	99
Legal Consultancy	179,000	287,990	265,557	148	92
Assessment, Training and Projects Accreditation Department	5,203,000	3,185,930	3.134.449	60	98
Test Accreditation Department	10,414,000	13,449,970	13.347.111	128	99
Calibration Accreditation Department	5,788,000	8.135,585	7,995,516	138	98
Certification Accreditation Department	7.470.000	12,118,625	12,076,867	162	100
Inspection Accreditation Department	6,845,000	10,121,075	10,033,832	147	99
GRAND TOTAL	57,036,000	87,485,325	78,327.126	137	90

Table 17: 2022 Income Realization Data of the Turkish Accreditation Agency at Economic Classification Level

Revenues				Explanation	2022		
I	II	III	IV		Income Estimate (TL)	End of the year Realization (TL)	Realization/Estimated Income (%)
03				Enterprise and Property Incomes	27,608,000	39,763,128	144.0
03	1	2	02	Inspection, Assessment and Control Fees	25,714,000	36,763,030	143.0
03	1	2	04	Course, Meeting, Seminar, Training etc. Activities Income	664,000	943,846	142.1
03	1	2	99	Other service income	1,230,000	2,056,252	167.2
05				Other Income	40,991,000	51,596.023	125.9
05	1	4	01	Interests on Non-Performing Institution Receivables	10,000	30,455	304.5
05	1	9	01	Interest Receivables from Persons	1,000	2,652	265.2
05	1	9	03	Deposit Interests	6,261,000	10,830,841	173.0
05	1	9	99	Other Interests	1,693,000	1,051,245	62.1
05	2	9	99	Other Shares	32,981,000	39,554,026	119.9
05	9	1	01	Cash Guarantees to be Recorded as Income	0	1,234	-
05	9	1	06	Receivables from Persons	0	88,630	-
05	9	1	99	Miscellaneous Other Income Not Defined Above	45,000	36,939	82.1
Total					68,599,000	91,359,151	133.2

2. Disclosures on Basic Financial Statements

Table 18: Balance Sheet for the Year 2022

BİLANÇO									
Kamu İdaresi Kodu		59			Yıl:2022				
Kamu İdaresi Adı		TÜRK AKKREDİTASYON KURUMU							
AKTİF HESAPLAR		2020 YILI	2021 YILI	2022 YILI	PASİF HESAPLAR				
1	DÖNEM VARLIKLAR	63.915.219,80	84.953.208,58	99.511.109,62	3	KISA VADELİ YABANCI KAYNAKLAR	1.378.834,61	2.336.448,22	5.497.590,04
10	HAZİR DEĞERLER	57.712.732,14	79.811.873,54	89.802.532,14	32	FAALİYET BORÇLARI	17.333,06	161.699,86	932.881,11
102	BANKA HESABI	56.804.252,74	78.463.545,93	87.994.600,45	320	BÜTÇE EMANETLERİ HESABI	17.333,06	161.699,86	932.881,11
105	DÖVİZ HESABI	801.735,40	824.726,07	728.084,85	33	EMANET YABANCI KAYNAKLAR	66.201,75	124.340,17	283.550,91
109	BANKA İKREDİ KARTLARINDAN ALACAKLAR	106.744,00	523.601,54	1.079.946,84	330	ALINAN DEPOZİTO VE TEMİNATLAR HESABI	1.540,23	30.101,01	10.414,85
12	FAALİYET ALACAKLARI	5.292.435,72	4.020.919,34	5.932.941,29	333	EMANETLER HESABI	64.661,52	94.239,16	273.136,06
130	GELİRLERDEN ALACAKLAR HESABI	4.558.030,89	3.161.867,98	4.937.982,31	34	ALINAN AVANSLAR	741.809,56	1.161.333,26	1.156.188,54
131	GELİRLERDEN TAKİPLİ ALACAKLAR HESABI	734.404,83	859.051,36	977.923,94	340	ALINAN SİPARİŞ AVANSLARI HESABI	741.809,56	1.161.333,26	1.156.188,54
135	VERİLEN DEPOZİTO VE TEMİNATLAR HESABI	0,00	0,00	17.035,04	36	ÖDENECEK DİĞER YÜKÜMLÜLÜKLER	553.490,24	889.074,03	3.124.969,48
14	DİĞER ALACAKLAR	34.358,17	4.515,11	1.824.169,31	360	ÖDENECEK VERGİ VE FONLAR HESABI	553.490,24	852.362,31	3.039.019,79
140	KİŞİLERDEN ALACAKLAR HESABI	34.358,17	4.515,11	1.824.169,31	381	ÖDENECEK SOSYAL GÜVENLİK KESİNTİLERİ HESABI	0,00	34.259,07	79.813,45
15	STOKLAR	122.826,77	78.894,22	260.596,30	380	FONLAR VEYA DİĞER KAMU İDARELERİ ADINA YAPILAN TAHSİLATI HESABI	0,00	0,90	0,00
150	İLK MADDE VE MALZEME HESABI	122.826,77	78.894,22	260.596,30	391	HESAPLANAN KATMA DEĞER VERGİSİ HESABI	0,00	0,90	0,00
16	ÖN ÖDEMELER	752.767,00	966.242,35	1.688.116,58	4	UZUN VADELİ YABANCI KAYNAKLAR	1.616.452,27	1.581.696,83	1.581.696,83
182	BÜTÇE DIŞI AVANS VE KREDİLER HESABI	752.767,00	966.242,35	1.688.116,58	47	BORÇ VE GİDER KARŞILIKLARI	1.616.452,27	1.581.696,83	1.581.696,83
18	GELECEK YILLARA AİT GİDERLER VE GELİR TAHAKKÜKLERİ	0,00	0,00	0,00	472	KİLEMLİ TAHMİNATI KARŞILIKLI HESABI	1.616.452,27	1.581.696,83	1.581.696,83
19	DİĞER DÖNEM VARLIKLAR	0,00	70.764,02	2.754,00	5	ÖZ KAYNAKLAR	121.837.871,13	142.280.257,87	153.363.758,04
190	DEVREDEN KATMA DEĞER VERGİSİ HESABI	0,00	70.764,02	0,00	50	NET DEĞER	64.337.369,89	75.142.930,01	87.741.004,85
191	İNDİRİLECEK KATMA DEĞER VERGİSİ HESABI	0,00	0,00	2.754,00	500	NET DEĞER HESABI	64.337.369,89	75.142.930,01	87.741.004,85
2	DURAN VARLIKLAR	60.917.938,21	61.245.194,24	60.931.935,29	57	GEÇMİŞ YILLAR OLUMLU FAALİYET SONUÇLARI	83.654.073,15	119.253.078,85	172.681.455,08
22	FAALİYET ALACAKLARI	21.231,00	21.231,00	21.231,00	570	GEÇMİŞ YILLAR OLUMLU FAALİYET SONUÇLARI HESABI	83.654.073,15	119.253.078,85	172.681.455,08
226	VERİLEN DEPOZİTO VE TEMİNATLAR HESABI	21.231,00	21.231,00	21.231,00	58	GEÇMİŞ YILLAR OLUMSUZ FAALİYET SONUÇLARI	-35.898.544,24	-72.568.428,11	-118.142.241,78
25	MADDİ DURAN VARLIKLAR	60.384.062,67	59.644.119,35	58.890.079,63	580	GEÇMİŞ YILLAR OLUMSUZ FAALİYET SONUÇLARI HESABI (-)	-35.898.544,24	-72.568.428,11	-118.142.241,78
250	ARAZİ VE ARSALAR HESABI	43.137.000,00	43.137.000,00	43.137.000,00	59	DÖNEM FAALİYET SONUÇLARI	9.744.972,33	20.452.677,12	11.083.539,89
252	BİNALAR HESABI	18.889.108,15	18.889.108,15	19.031.108,15	590	DÖNEM OLUMLU FAALİYET SONUÇU HESABI	9.744.972,33	20.452.677,12	11.083.539,89
253	YERİS, MAKİNE VE CİHAZLAR HESABI	102.823,82	108.113,07	197.111,99					
255	DEMİRBAŞLAR HESABI	8.193.770,09	9.120.881,38	12.240.567,98					
257	BİRİKMİŞ AMORTİSMANLAR VE DEĞER DÜŞÜKLÜĞÜ KARŞILIKLI HESABI (-)	-9.938.639,39	-11.610.983,25	-15.715.708,49					
26	MADDİ OLMAYAN DURAN VARLIKLAR	0,00	0,00	0,00					
260	HAKLAR HESABI	7.139.545,70	8.290.718,75	11.218.524,96					

BİLANÇO									
Kamu İdaresi Kodu		59			Yıl:2022				
Kamu İdaresi Adı		TÜRK AKKREDİTASYON KURUMU							
AKTİF HESAPLAR		2020 YILI	2021 YILI	2022 YILI	PASİF HESAPLAR				
268	BİRİKMİŞ AMORTİSMANLAR VE DEĞER DÜŞÜKLÜĞÜ KARŞILIKLI HESABI (-)	-7.139.545,70	-8.290.718,75	-11.218.524,96					
28	GELECEK YILLARA AİT GİDERLER VE GELİR TAHAKKÜKLERİ HESABI	512.644,54	1.579.843,99	2.020.624,66					
281	GELİR TAHAKKÜKLERİ HESABI	512.644,54	1.579.843,99	2.020.624,66					
AKTİF TOPLAMI		124.833.158,01	146.198.402,92	160.443.044,91	PASİF TOPLAMI	124.833.158,01	146.198.402,92	160.443.044,91	

Bilanço Dipnotları :				
	2020 YILI	2021 YILI	2022 YILI	
910	ALINAN TEMİNAT MEKTUPLARI HESABI	381.943,82	355.125,82	470.876,00
911	ALINAN TEMİNAT MEKTUPLARI EMANETLERİ HESABI	381.943,82	355.125,82	470.876,00
920	GİDER TAHAKKÜTLERİ HESABI	0,00	0,00	37.935,95
921	GİDER TAHAKKÜTLERİ KARŞILIKLI HESABI	0,00	0,00	37.935,95
948	BAŞKA BİRİMLER ADINA İZLENEN ALACAKLAR HESABI	4.181,98	56.053,73	29.525,65
949	BAŞKA BİRİMLER ADINA İZLENEN ALACAK EMANETLERİ HESABI	4.181,98	56.053,73	29.525,65

Table 19: Activity Results Table

Kamu İdaresi Kodu				59				FAALİYET SONUÇLARI TABLOSU				Mali Yıl:2022			
Kamu İdaresi Adı				TÜRK AKREDİTASYON KURUMU											
Hesap Kodu	Yardımcı Hesap			GİDERİN TÜRÜ	2020 YILI	2021 YILI	2022 YILI	Hesap Kodu	Yardımcı Hesap			GELİRİN TÜRÜ	2020 YILI	2021 YILI	2022 YILI
Kod1	Kod2	Kod3	Kod4					Kod1	Kod2	Kod3	Kod4				
630	00	00	00	GİDERLER HESABI	38.173.792,69	47.152.458,27	79.910.804,56	600	00	00	00	GELİRLER HESABI	47.926.707,39	67.675.845,76	91.242.079,92
630	01	00	00	Personel Giderleri	17.835.237,23	22.447.000,72	38.809.256,50	600	03	00	00	Teşebbüs ve Mülkiyet Gelirleri	18.042.930,84	25.429.079,51	38.154.877,13
630	01	01	00	Memurlar	291.487,34	352.711,68	949.090,31	600	03	01	00	Mal ve Hizmet Satış Gelirleri	18.042.930,84	25.429.079,51	38.154.877,13
630	01	01	05	Ek Çalışma Karşılıkları	291.487,34	0,00	0,00	600	03	01	02	Hizmet Gelirleri	18.042.930,84	25.429.079,51	38.154.877,13
630	01	01	05	Ek Çalışma Karşılıkları	291.487,34	0,00	0,00	600	03	01	02	Muayene, denetim ve kontrol ücretleri	16.778.176,26	23.616.326,95	35.101.874,69
630	01	01	50	Ek Çalışma Karşılıkları	0,00	352.711,68	949.090,31	600	03	01	02	Kurs, Toplantı, Seminer, Eğitim vs. Faaliyet Gelirleri	323.700,00	776.100,00	996.000,00
630	01	01	50	Ek Çalışma Karşılıkları	0,00	352.711,68	949.090,31	600	03	01	02	Diğer hizmet gelirleri	941.054,58	1.036.652,56	2.057.002,44
630	01	02	00	Sözleşmeli Personel	15.216.759,75	18.858.746,41	32.236.864,59	600	05	00	00	Diğer Gelirler	29.151.085,94	39.935.538,92	51.533.868,99
630	01	02	01	Ücretler	5.679.113,49	0,00	0,00	600	05	01	00	Faiz Gelirleri	4.398.603,45	9.481.198,32	11.874.773,22
630	01	02	01	Kadro Karşılığ. Sözleşmeli Personel Ücretleri	5.679.113,49	0,00	0,00	600	05	01	04	Takipçi Kurum Alacakları Faizleri	0,00	10.917,93	30.454,61
630	01	02	02	Zamir ve Tazminatlar	2.694.285,86	0,00	0,00	600	05	01	04	Takipçi Kurum Alacakları Faizleri	0,00	10.917,93	30.454,61
630	01	02	02	Kadro Karşılığ. Sözleşmeli Personel Zam ve Tazminatları	2.694.285,86	0,00	0,00	600	05	01	09	Diğer Faizler	4.398.603,45	9.470.280,39	11.844.318,41
630	01	02	03	Ödenekler	609.114,67	0,00	0,00	600	05	01	09	Kişilerden Alacaklar Faizleri	0,00	303,78	2.652,41
630	01	02	03	Kadro Karşılığ. Sözleşmeli Personel Ödenekleri	609.114,67	0,00	0,00	600	05	01	09	Mevduat Faizleri	0,00	7.916.853,61	11.841.666,00
630	01	02	04	Sosyal Haklar	538.083,34	0,00	0,00	600	05	01	09	Diğer Faizler	4.398.603,45	1.533.123,00	0,00
630	01	02	04	Kadro Karşılığ. Sözleşmeli Personel Sosyal Hakları	538.083,34	0,00	0,00	600	05	02	00	Kişi ve Kurumlardan Alınan Penaller	24.689.159,46	30.306.684,10	39.533.863,96
630	01	02	06	Ödül ve İkramiyeler	1.696.162,39	0,00	0,00	600	05	02	09	Diğer Paylar	24.689.159,46	30.306.684,10	39.533.863,96
630	01	02	06	Kadro Karşılığ. Sözleşmeli Personel Ödül ve İkramiyeleri	1.696.162,39	0,00	0,00	600	05	02	09	Diğer Paylar	24.689.159,46	30.306.684,10	39.533.863,96
630	01	02	10	Ücretler	0,00	11.901.201,05	20.455.840,85	600	05	03	00	Para Cezaları	0,00	17.065,92	0,00
630	01	02	10	657 S.K. 4/B Sözleşmeli Personel Ücretleri	0,00	36.789,41	339.367,61	600	05	03	02	İdari Para Cezaları	0,00	17.065,92	0,00
630	01	02	10	Kadro Karşılığ. Sözleşmeli Personel Ücretleri	0,00	11.864.411,64	20.116.473,24	600	05	09	00	Diğer İdari Para Cezaları	0,00	0,00	0,00
630	01	02	20	Zamir ve Tazminatlar	0,00	3.658.023,78	6.966.629,50	600	05	09	01	Diğer Çeşitli Gelirler	63.323,03	130.590,58	125.231,61
630	01	02	20	Kadro Karşılığ. Sözleşmeli Personel Zam ve Tazminatları	0,00	3.657.086,89	6.966.629,50	600	05	09	01	Diğer Çeşitli Gelirler	63.323,03	130.590,58	125.231,61
630	01	02	20	Diğer Sözleşmeli Personel Zam ve Tazminatları	0,00	936,89	0,00	600	05	09	01	Erat Kaybedilecek Nakdi Tazminatlar	0,00	8.324,73	1.234,14
630	01	02	30	Ödenekler	0,00	769.148,52	1.077.565,24	600	05	09	01	Diğer Çeşitli Gelirler	0,00	61.077,26	87.058,38
630	01	02	30	Kadro Karşılığ. Sözleşmeli Personel Ödenekleri	0,00	769.148,52	1.077.565,24	600	05	09	01	Yükümlü Tanımlanmayan Diğer Çeşitli Gelirler	63.323,03	61.188,59	36.939,39
630	01	02	40	Sosyal Haklar	0,00	659.241,52	837.533,60	600	11	00	00	Değer ve Miktar Değişimleri Gelirleri	635.588,52	2.311.227,33	1.653.333,80
630	01	02	40	Kadro Karşılığ. Sözleşmeli Personel Sosyal Hakları	0,00	659.065,18	834.500,48	600	11	01	00	Döviz Mevcudunun Değerlenmesinden Oluşan Olumlu Etki Gelirleri	592.826,59	1.174.894,36	602.081,36
630	01	02	40	Diğer Sosyal Haklar	0,00	0,00	0,00	600	11	02	00	Menkul Kıymet ve Varlıkların Değerlenmesinden Oluşan Olumlu E.	0,00	1.136.332,69	1.051.245,38

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FAALİYET SONUÇLARI TABLOSU

Hesap Kodu	Yardımcı Hesap			GİDERİN TÜRÜ	2019 YILI	2020 YILI	2021 YILI
Kod1	Kod2	Kod3	Kod4				
630	13	01	00	Maddi Duran Varlıklar Amortisman Giderleri	1.109.618,63	1.405.236,75	1.950.289,64
630	13	01	02	Binaların Amortisman Giderleri	356.054,52	606.991,75	356.054,52
630	13	01	03	Yerleşim, Makine ve Cihazların Amortisman Giderleri	3.423,73	3.851,69	9.725,12
630	13	01	05	Demirbaşların Amortisman Giderleri	750.140,38	794.413,31	1.584.510,00
630	13	02	00	Maddi Olmayan Duran Varlıklar Amortisman Giderleri	855.676,64	1.844.313,27	1.151.173,05
630	13	02	01	Haberleşim Amortisman Giderleri	855.676,64	1.844.313,27	1.151.173,05
630	14	00	00	İlk Madde ve Malzeme Giderleri	250.531,46	248.839,35	208.506,18
630	14	01	00	Kırtasiye Malzemeleri	189.109,00	163.215,85	137.074,92
630	14	02	00	Beslenme, Gıda Amaçlı ve Hıfızata Kullanılan Tüketim Malzemeleri	0,00	173,00	3.927,00
630	14	04	00	Yakıtlar, Yakıt Katkıları ve Kablo Yakıtları	0,00	75,30	0,00
630	14	05	00	Temizleme Ekipmanları	0,00	13.805,24	33.703,11
630	14	06	00	Giyecek, Mutfak ve Tuvalet Malzemeleri	0,00	7.250,00	7.732,00
630	14	10	00	Zirai Maddeler	0,00	96,00	0,00
630	14	12	00	Bakım Onarım ve Üretim Malzemeleri	26.585,06	34.441,33	22.505,00
630	14	13	00	Yedek Parçalar	34.837,40	29.782,83	3.222,32
630	14	99	00	Diğer Tüketim Amaçlı Malzemeleri	0,00	0,00	341,83
630	15	00	00	Karşılık Giderleri	174.483,27	537.570,19	0,00
630	15	04	00	Kodemi Tazminatı Karşılıkları	174.483,27	537.570,19	0,00
630	30	00	00	Proje Kapsamında Yapılan Cari Giderler	0,00	113.305,00	62.900,00
630	30	06	00	Proje Kapsamında Yapılan Cari Giderler	0,00	113.305,00	62.900,00
630	30	06	07	Gayrimenkul Büyük Onarım Giderleri	0,00	113.305,00	62.900,00
630	30	06	07	Müşavir Firma ve Kişilere Ödemeler	0,00	113.305,00	0,00
630	30	06	07	Müşavir Firma ve Kişilere Ödemeler	0,00	0,00	38.500,00
630	30	06	07	Diğer Gayrimenkul Büyük Onarım Giderleri	0,00	0,00	24.400,00
630	99	00	00	Diğer Giderler	0,00	639.975,28	342.482,71
630	99	99	00	Yükümlü Tanımlanmayan Diğer Giderler	0,00	639.975,28	342.482,71
GİDERLER TOPLAMI (A)					37.238.524,96	38.173.792,69	47.152.458,27
630	03	08	01	Diğer Hizmet Binası Bakım ve Onarım Giderleri	0,00	1.562,03	0,00
630	03	08	10	Hizmet Binası Bakım ve Onarım Giderleri	0,00	0,00	11.916,95
630	03	08	10	Büro Bakım ve Onarım Giderleri	0,00	0,00	7.250,00
630	03	08	10	Diğer Hizmet Binası Bakım ve Onarım Giderleri	0,00	0,00	4.866,95
630	05	00	00	Cari Transferler	1.286.483,52	1.021.991,23	2.562.957,86
630	05	01	00	Görevlendirme Giderleri	486.664,43	515.645,15	450.941,78

FAALİYET SONUÇLARI TABLOSU

Kamu İdaresi Kodu 59

Mali Yıl:2022

Kamu İdaresi Adı TÜRK AKREDİTASYON KURUMU

Hesap Kodu	Yardımcı Hesap				GİDERİN TÜRÜ	2020 YILI	2021 YILI	2022 YILI
	Kod1	Kod2	Kod3	Kod4				
630	02	02	10	00	Sosyal Güvenlik Kurumuna	0,00	1.959.490,66	3.456.344,69
630	02	02	10	01	Sosyal Güvenlik Primi Ödemeleri	0,00	528.882,18	845.606,79
630	02	02	10	02	Sağlık Primi Ödemeleri	0,00	1.432.608,48	2.610.637,90
630	02	03	00	00	İşçiler	510.287,42	714.761,95	1.238.593,46
630	02	03	04	00	İşsizlik Sigortası Fonuna	44.893,55	0,00	0,00
630	02	03	04	01	İşsizlik Sigortası Fonuna	44.893,55	0,00	0,00
630	02	03	06	00	Sosyal Güvenlik Kurumuna	465.393,87	0,00	0,00
630	02	03	06	01	Sosyal Güvenlik Primi Ödemeleri	465.393,87	0,00	0,00
630	02	03	10	00	Sosyal Güvenlik Kurumuna	0,00	651.850,68	1.128.496,12
630	02	03	10	01	Sosyal Güvenlik Primi Ödemeleri	0,00	651.850,68	1.128.496,12
630	02	03	40	00	İşsizlik Sigortası Fonuna	0,00	62.911,27	110.097,34
630	02	03	40	01	İşsizlik Sigortası Fonuna	0,00	62.911,27	110.097,34
630	03	02	00	00	Mal ve Hizmet Alım Giderleri	12.297.956,92	14.607.387,28	24.794.826,49
630	03	02	00	01	Tüketme Yönelik Mal ve Hizmet Alımları	453.545,07	452.729,09	1.458.950,83
630	03	02	01	00	Kirtasiye ve Büro Malzemesi Alımları	36.705,50	0,00	0,00
630	03	02	01	01	Kirtasiye Alımları	308,50	0,00	0,00
630	03	02	01	05	Baskı ve Çık Giderleri	36.200,00	0,00	0,00
630	03	02	02	00	Su ve Temizlik Malzemesi Alımları	54.140,40	0,00	0,00
630	03	02	02	01	Su Alımları	8.533,15	0,00	0,00
630	03	02	02	02	Temizlik Malzemesi Alımları	45.587,25	0,00	0,00
630	03	02	03	00	Enerji Alımları	341.588,27	0,00	0,00
630	03	02	03	01	Yakacak Alımları	48.696,94	0,00	0,00
630	03	02	03	02	Akaryakıt ve Yağ Alımları	35.207,18	0,00	0,00
630	03	02	03	03	Elektrik Alımları	257.676,15	0,00	0,00
630	03	02	04	00	Yiyecek, İçecek ve Yem Alımları	21.118,90	0,00	0,00
630	03	02	04	01	Yiyecek Alımları	5.463,40	0,00	0,00
630	03	02	04	02	İçecek Alımları	15.655,50	0,00	0,00
630	03	02	10	00	Kirtasiye, Yayıncılık, Baskı ve Büro Malzemesi Alımları	0,00	12.727,09	33.193,80
630	03	02	10	01	Kirtasiye Alımları	0,00	3.612,09	4.248,80
630	03	02	10	05	Baskı ve Çık Giderleri	0,00	9.115,00	22.445,00

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Hesap Kodu	Yardımcı Hesap				İNDİRİM İADE VE İSKONTONUN TÜRÜ	2020 YILI	2021 YILI	2022 YILI
	Kod1	Kod2	Kod3	Kod4				
610	00	00	00	00	İNDİRİM İADE VE İSKONTONLAR HESABI	7.942,37	70.710,37	347.735,47
610	03	00	00	00	Teşebbüs ve Mülkiyet Gelişleri	7.942,37	70.710,37	342.742,65
610	03	01	00	00	Mal ve Hizmet Satış Gelişleri	7.942,37	70.710,37	342.742,65
610	03	01	02	00	Hizmet Gelişleri	7.942,37	70.710,37	342.742,65
610	03	01	02	02	Muayene, denetim ve kontrol ücretleri	0,00	69.474,78	340.607,06
610	03	01	02	04	Kurs, Toplantı, Seminer, Eğitim vb. Faaliyet Gelişleri	5.400,00	600,00	1.500,00
610	03	01	02	99	Diğer hizmet gelişleri	2.542,37	635,59	635,59
610	05	00	00	00	Diğer Gelirler	0,00	0,00	4.992,82
610	05	02	00	00	Kiş ve Kurumlardan Alınan Parasal	0,00	0,00	4.992,82
610	05	02	09	00	Diğer Parasal	0,00	0,00	4.992,82
610	05	02	09	99	Diğer Parasal	0,00	0,00	4.992,82
İNDİRİM İADE VE İSKONTO TOPLAMI (C)						7.942,37	70.710,37	347.735,47

FAALİYET SONUÇLARI TABLOSU

Kamu İdaresi Kodu 59

Mali Yıl:2022

Kamu İdaresi Adı TÜRK AKREDİTASYON KURUMU

Hesap Kodu	Yardımcı Hesap				GİDERİN TÜRÜ	2020 YILI	2021 YILI	2022 YILI
	Kod1	Kod2	Kod3	Kod4				
630	03	02	10	90	Diğer Kirtasiye, Yayıncılık, Baskı ve Büro Malzemesi Alımları	0,00	0,00	6.500,00
630	03	02	20	00	Su ve Temizlik Malzemesi Alımları	0,00	13.994,46	26.880,32
630	03	02	20	01	Su Alımları	0,00	13.994,46	26.880,32
630	03	02	30	00	Enerji Alımları	0,00	348.603,37	1.027.466,65
630	03	02	30	01	Yakacak Alımları	0,00	64.520,98	120.606,98
630	03	02	30	02	Akaryakıt ve Yağ Alımları	0,00	22.026,79	76.408,28
630	03	02	30	03	Elektrik Alımları	0,00	262.055,60	830.451,39
630	03	02	40	00	Yiyecek, İçecek ve Yem Alımları	0,00	15.752,91	86.923,00
630	03	02	40	02	İçecek Alımları	0,00	15.752,91	86.923,00
630	03	02	50	00	Giyim ve Kuşam Alımları	0,00	59.716,77	170.778,00
630	03	02	50	01	Giyecek Alımları	0,00	59.716,77	170.778,00
630	03	02	60	00	Özel Malzeme Alımları	0,00	0,00	4.230,00
630	03	02	60	01	Laboratuvar Malzemesi ile Kimyevi ve Temizlik Malzemesi Alımları	0,00	0,00	900,00
630	03	02	60	90	Diğer Özel Malzeme Alımları	0,00	0,00	3.330,00
630	03	02	90	00	Diğer Tüketim Mal ve Malzemesi Alımları	0,00	1.934,49	109.479,06
630	03	02	90	90	Diğer Tüketim Mal ve Malzemesi Alımları	0,00	1.934,49	109.479,06
630	03	03	00	00	Yolluklar	194.124,84	113.643,95	1.178.414,29
630	03	03	01	00	Yurtiçi Geçici Görev Yollukları	28.688,99	0,00	0,00
630	03	03	01	01	Yurtiçi Geçici Görev Yollukları	28.688,99	0,00	0,00
630	03	03	03	00	Yurtdışı Geçici Görev Yollukları	165.435,85	0,00	0,00
630	03	03	03	01	Yurtdışı Geçici Görev Yollukları	165.435,85	0,00	0,00
630	03	03	10	00	Geçici Görev Yollukları	0,00	113.643,95	1.173.504,34
630	03	03	10	01	Yurtiçi Geçici Görev Yollukları	0,00	40.499,49	121.164,36
630	03	03	10	03	Yurtdışı Geçici Görev Yollukları	0,00	73.144,46	1.052.339,98
630	03	03	20	00	Sürekli Görev Yollukları	0,00	0,00	4.909,95
630	03	03	20	01	Yurtiçi Sürekli Görev Yollukları	0,00	0,00	4.909,95
630	03	04	00	00	Görev Giderleri	2.362,65	4.443,61	11.970,73
630	03	04	02	00	Yasal Giderler	2.362,65	0,00	0,00
630	03	04	02	04	Mahkeme Harç ve Giderleri	2.362,65	0,00	0,00

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FAALİYET SONUÇLARI TABLOSU

Kamu İdaresi Kodu 59

Mali Yıl:2022

Kamu İdaresi Adı TÜRK AKREDİTASYON KURUMU

Hesap Kodu	Yardımcı Hesap				GİDERİN TÜRÜ	2020 YILI	2021 YILI	2022 YILI
	Kod1	Kod2	Kod3	Kod4				
630	03	04	70	00	Mahkeme Harç ve Giderleri	0,00	4.443,61	9.215,73
630	03	04	70	01	Mahkeme Harç ve Giderleri	0,00	4.443,61	9.215,73
630	03	04	80	00	Herhangi Bir Hizmet Tertibi ile İşlendi/İlenmeyen İstima Bağlı Borçlar	0,00	0,00	2.755,00
630	03	04	80	01	Herhangi Bir Hizmet Tertibi ile İşlendi/İlenmeyen İstima Bağlı Borçlar	0,00	0,00	2.755,00
630	03	05	00	00	Hizmet Alımları	11.386.822,14	13.858.524,61	21.822.886,36
630	03	05	01	00	Müşavir Firma ve Kişilere Ödemeler	10.542.681,82	0,00	0,00
630	03	05	01	01	Etn-Proje Bilişim Ekspertiz Giderleri	8.572.440,73	0,00	0,00
630	03	05	01	08	Temizlik Hizmet Alım Giderleri	12.000,00	0,00	0,00
630	03	05	01	90	Diğer Müşavir Firma ve Kişilere Ödemeler	1.958.241,09	0,00	0,00
630	03	05	02	00	Haberleşme Giderleri	105.772,03	0,00	0,00
630	03	05	02	01	Posta ve Telgraf Giderleri	28.246,53	0,00	0,00
630	03	05	02	02	Telefon Abonelik ve Kullanım Ücretleri	2.886,20	0,00	0,00
630	03	05	02	90	Diğer Haberleşme Giderleri	74.639,30	0,00	0,00
630	03	05	04	00	Tarifeye Bağlı Ödemeler	35.717,79	0,00	0,00
630	03	05	04	01	İlan Giderleri	34.008,00	0,00	0,00
630	03	05	04	03	Komisyon Giderleri	1.709,79	0,00	0,00
630	03	05	05	00	Kiralar	698.950,00	0,00	0,00
630	03	05	05	02	Teğit Kiralama Giderleri	173.350,00	0,00	0,00
630	03	05	05	12	Personel Servis Kiralama Giderleri	525.600,00	0,00	0,00
630	03	05	09	00	Diğer Hizmet Alımları	3.700,50	0,00	0,00
630	03	05	09	03	Kurslara Katılma Giderleri	3.700,50	0,00	0,00
630	03	05	10	00	Genel Hizmet Alımları	0,00	12.617.218,67	19.260.315,13
630	03	05	10	01	Etn-Proje Bilişim Ekspertiz Giderleri	0,00	12.190.886,26	17.233.142,73
630	03	05	10	03	Bilgisayar Hizmet Alım Giderleri	0,00	10.437,00	1.409.545,00
630	03	05	10	07	İş Sağlığı ve Güvenliği Hizmet Alım Giderleri	0,00	0,00	4.200,00
630	03	05	10	90	Diğer Genel Hizmet Alımları	0,00	415.895,41	613.427,40
630	03	05	20	00	Haberleşme Giderleri	0,00	201.696,91	271.508,33
630	03	05	20	01	Posta ve Telgraf Giderleri	0,00	20.177,55	19.445,41
630	03	05	20	02	Telefon Abonelik ve Kullanım Ücretleri	0,00	1.512,22	3.106,58

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FAALİYET SONUÇLARI TABLOSU

Kamu İdaresi Kodu 59

Mali Yıl:2022

Kamu İdaresi Adı TÜRK AKREDİTASYON KURUMU

Hesap Kodu	Yardımcı Hesap				GİDERİN TÜRÜ	2020 YILI	2021 YILI	2022 YILI
	Kod1	Kod2	Kod3	Kod4				
630	03	05	20	06	Elektronik Sertifika Giderleri	0,00	0,00	14.000,00
630	03	05	20	90	Diğer Haberleşme Giderleri	0,00	180.009,14	234.954,34
630	03	05	30	00	Teğit Giderleri	0,00	0,00	3.000,00
630	03	05	30	90	Diğer Teğit Giderleri	0,00	0,00	3.000,00
630	03	05	40	00	Tarifeye Bağlı Ödemeler	0,00	45.443,57	65.571,83
630	03	05	40	01	İlan Giderleri	0,00	42.086,05	58.625,00
630	03	05	40	03	Komisyon Giderleri	0,00	3.357,52	6.946,83
630	03	05	50	00	Kiralar	0,00	952.106,61	1.777.867,21
630	03	05	50	02	Teğit Kiralama Giderleri	0,00	320.468,64	433.966,08
630	03	05	50	12	Personel Servis Kiralama Giderleri	0,00	631.637,97	1.343.901,13
630	03	05	90	00	Diğer Hizmet Alımları	0,00	42.056,85	444.623,86
630	03	05	90	03	Kurslara Katılma ve Eğitim Giderleri	0,00	42.056,85	70.716,36
630	03	05	90	90	Sınırlanmamış Girmeyen Diğer Hizmet Alımları	0,00	0,00	373.907,50
630	03	06	00	00	Temsil ve Tanıtım Giderleri	54.638,66	55.618,13	97.323,78
630	03	06	01	00	Temsil Giderleri	6.605,00	0,00	0,00
630	03	06	01	01	Temsil, Ağır, Tören, Fuar, Organizasyon Giderleri	6.605,00	0,00	0,00
630	03	06	02	00	Tanıtım Giderleri	48.033,66	0,00	0,00
630	03	06	02	01	Tanıtım, Ağır, Tören, Fuar, Organizasyon Giderleri	48.033,66	0,00	0,00
630	03	06	10	00	Temsil, Tanıtım ve Ağır Giderleri	0,00	26.000,00	32.668,01
630	03	06	10	01	Temsil, Tanıtım ve Ağır Giderleri	0,00	26.000,00	32.668,01
630	03	06	20	00	Toplantı ve Organizasyon Giderleri	0,00	29.618,13	64.655,77
630	03	06	20	01	Toplantı ve Organizasyon Giderleri	0,00	29.618,13	64.655,77
630	03	07	00	00	Menkul Mal Gayrimaddi Hak Alım, Bakım ve Onarım Giderleri	201.201,53	110.510,94	154.474,23
630	03	07	01	00	Menkul Mal Alım Giderleri	18.970,04	0,00	0,00
630	03	07	01	01	Büro ve İşyeri Mal ve Malzeme Alımları	9.570,04	0,00	0,00
630	03	07	01	02	Büro ve İşyeri Makine ve Teçhizat Alımları	400,00	0,00	0,00
630	03	07	01	90	Diğer Dayanıklı Mal ve Malzeme Alımları	9.000,00	0,00	0,00
630	03	07	03	00	Bakım ve Onarım Giderleri	182.231,49	0,00	0,00
630	03	07	03	02	Makine Teçhizat Bakım ve Onarım Giderleri	182.231,49	0,00	0,00

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FAALİYET SONUÇLARI TABLOSU

Kamu İdaresi Kodu 59

Mali Yıl:2022

Kamu İdaresi Adı TÜRK AKREDİTASYON KURUMU

Hesap Kodu	Yardımcı Hesap				GİDERİN TÜRÜ	2020 YILI	2021 YILI	2022 YILI
	Kod1	Kod2	Kod3	Kod4				
630	03	07	10	00	Menkul Mal Alım Giderleri	0,00	2.480,00	33.866,00
630	03	07	10	01	Büro ve İşyeri Mal ve Malzeme Alımları	0,00	0,00	6.000,00
630	03	07	10	02	Büro ve İşyeri Makine ve Teçhizat Alımları	0,00	0,00	26.390,00
630	03	07	10	90	Diğer Değerli Mal ve Malzeme Alımları	0,00	2.480,00	1.476,00
630	03	07	30	00	Bakım ve Onarım Giderleri	0,00	108.030,94	120.606,23
630	03	07	30	02	Makine Teçhizat Bakım ve Onarım Giderleri	0,00	108.030,94	115.608,23
630	03	07	30	90	Diğer Bakım ve Onarım Giderleri	0,00	0,00	5.000,00
630	03	08	00	00	Gayrimenkul Mal Bakım ve Onarım Giderleri	5.262,03	11.916,95	70.806,27
630	03	08	01	00	Hizmet Binası Bakım ve Onarım Giderleri	5.262,03	0,00	0,00
630	03	08	01	01	Büro Bakım ve Onarım Giderleri	3.700,00	0,00	0,00
630	03	08	01	90	Diğer Hizmet Binası Bakım ve Onarım Giderleri	1.562,03	0,00	0,00
630	03	08	10	00	Hizmet Binası Bakım ve Onarım Giderleri	0,00	11.916,95	70.136,27
630	03	08	10	01	Büro Bakım ve Onarım Giderleri	0,00	7.250,00	29.759,07
630	03	08	10	90	Diğer Hizmet Binası Bakım ve Onarım Giderleri	0,00	4.666,95	40.377,20
630	03	08	90	00	Diğer Taşınmaz Yapım, Bakım ve Onarım Giderleri	0,00	0,00	670,00
630	03	08	90	01	Diğer Taşınmaz Yapım, Bakım ve Onarım Giderleri	0,00	0,00	670,00
630	05	00	00	00	Carli Transferler	1.021.991,25	2.562.957,66	2.868.575,59
630	05	01	00	00	Görevlendirme Giderleri	515.645,15	450.941,78	1.441.330,21
630	05	01	02	00	Sosyal Güvenlik Kurumlarına	515.645,15	0,00	0,00
630	05	01	02	05	Sosyal Güvenlik Kurumu na	515.645,15	0,00	0,00
630	05	01	20	00	Sosyal Güvenlik Kurumlarına	0,00	450.941,78	1.441.330,21
630	05	01	20	02	5510 Sayılı Kanunun 4/c Maddesi Kapsamındaki Sigortalılara Vazife Malîlik Aykırıkları ile Bunların Hak Sahiplerine Bağlanacak Ölüm Aykırıkları Karşılığı Ödenecek Ek Karşılıklar	0,00	305.631,26	153.000,00
630	05	01	20	05	Sosyal Güvenlik Kurumuna 5434 Sayılı Kanun Kapsamında Emekli İbrahimileri Karşılığı Yapılan Ödemeler	0,00	22.133,00	717.540,47
630	05	01	20	06	Sosyal Güvenlik Kurumuna Makam, Temsil, Görev ve Kadrosuzluk Tazminatları Karşılığı Yapılan Ödemeler	0,00	123.177,52	570.789,74

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FAALİYET SONUÇLARI TABLOSU

Kamu İdaresi Kodu 59

Mali Yıl:2022

Kamu İdaresi Adı TÜRK AKREDİTASYON KURUMU

Hesap Kodu	Yardımcı Hesap				GİDERİN TÜRÜ	2020 YILI	2021 YILI	2022 YILI
	Kod1	Kod2	Kod3	Kod4				
630	05	03	00	00	Kar Amacı Gütmeyen Kuruluşlara Yapılan Transferler	75.441,60	1.414.099,90	361.709,00
630	05	03	01	00	Kar Amacı Gütmeyen Kuruluşlara	75.441,60	0,00	0,00
630	05	03	01	05	Memurların Öğle Yemeğine Yardım	75.441,60	0,00	0,00
630	05	03	10	00	Kar Amacı Gütmeyen Kuruluşlara	0,00	1.414.099,90	361.709,00
630	05	03	10	03	Kamu İşveren Sendikalarına	0,00	9.000,00	11.000,00
630	05	03	10	05	Memurların Öğle Yemeğine Yardım	0,00	140.750,00	350.709,00
630	05	03	10	80	Ulusal Fonu	0,00	1.264.349,90	0,00
630	05	06	00	00	Yardıma Yapılan Transferler	430.904,50	697.916,18	1.065.536,38
630	05	06	02	00	Ulusal Arası Kuruluşlara Yapılan Ödemeler	430.904,50	0,00	0,00
630	05	06	02	01	Ulusal Arası Kuruluşlara Yıllık Aidat Ödemeleri	430.904,50	0,00	0,00
630	05	06	20	00	Ulusal Arası Kuruluşlara Yapılan Ödemeler	0,00	697.916,18	1.065.536,38
630	05	06	20	01	Ulusal Arası Kuruluşlara Yıllık Aidat Ödemeleri	0,00	697.916,18	1.065.536,38
630	11	00	00	00	Değer ve Miktar Değişimleri Giderleri	173.875,13	1.145.508,22	423.906,52
630	11	01	00	00	Diğer Mevcudunun Değerlemesinden Oluşan Olumsuz Kur Façlıları	76.014,17	116.318,44	213.900,45
630	11	02	00	00	Menkul Kıymet ve Varlıkların Değerlemesinden Oluşan Olumsuz Kur Façlıları	97.860,96	886.833,98	0,00
630	11	99	00	00	Diğer Değer ve Miktar Değişimleri Giderleri	0,00	142.355,80	210.006,07
630	13	00	00	00	Amortisman Giderleri	3.249.570,02	3.101.462,69	7.033.441,45
630	13	01	00	00	Maddi Duran Varlıklar Amortisman Giderleri	1.405.256,75	1.950.389,64	4.105.635,24
630	13	01	02	00	Binaların Amortisman Giderleri	606.991,75	356.054,52	498.054,52
630	13	01	03	00	Teşis, Makine ve Cihazların Amortisman Giderleri	3.851,69	9.725,12	88.998,92
630	13	01	05	00	Demirbaşların Amortisman Giderleri	794.413,31	1.584.510,00	3.518.581,80
630	13	02	00	00	Maddi Olmayan Duran Varlıklar Amortisman Giderleri	1.844.313,27	1.151.173,05	2.927.806,21
630	13	02	01	00	Hükümler Amortisman Giderleri	1.844.313,27	1.151.173,05	2.927.806,21
630	14	00	00	00	İlk Madde ve Malzeme Giderleri	248.839,35	208.506,18	701.835,59
630	14	01	00	00	Kirata Alınan Malzemeler	163.215,85	137.074,92	125.327,04
630	14	02	00	00	Beslenme, Gıda Amacı ve Müstahzak Kullanılan Tüketim Malzeme	173,00	3.927,00	6.660,00
630	14	03	00	00	Tıbbi ve Laboratuvar Sarf Malzemeleri	0,00	0,00	6.096,50
630	14	04	00	00	Faizler, Takte Kabulleri ve Rukut Faizi	75,30	0,00	177,96

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FAALİYET SONUÇLARI TABLOSU

Kamu İdaresi Kodu 59

Mali Yıl: 2022

Kamu İdaresi Adı TÜRK AKREDİTASYON KURUMU

Hesap Kodu	Yardımcı Hesap				GİDERİN TÜRÜ	2020 YILI	2021 YILI	2022 YILI
	Kod1	Kod2	Kod3	Kod4				
630	14	05	00	00	Temizleme Ekipmanları	13.805,24	33.703,11	99.066,15
630	14	06	00	00	Giyecek, Hafiflet ve Tütuşluze Malzemeleri	7.250,00	7.732,00	32.853,00
630	14	10	00	00	Zıral Maddeler	96,00	0,00	0,00
630	14	12	00	00	Bakım Onarım ve Üretim Malzemeleri	34.441,33	22.505,00	203.926,28
630	14	13	00	00	Yedek Parçalar	29.782,63	3.222,32	227.706,66
630	14	99	00	00	Diğer Tüketim Amaçlı Malzemeler	0,00	341,83	0,00
630	15	00	00	00	Karşılık Giderleri	537.570,19	0,00	0,00
630	15	04	00	00	Kidem Tazminatı Karşılıkları	537.570,19	0,00	0,00
630	30	00	00	00	Proje Kapsamında Yapılan Cari Giderler	113.305,00	62.900,00	14.080,00
630	30	06	00	00	Proje Kapsamında Yapılan Cari Giderler	113.305,00	62.900,00	14.080,00
630	30	06	07	00	Gayrimenkul Büyük Onarım Giderleri	113.305,00	62.900,00	14.080,00
630	30	06	07	01	Müşavir Firma ve Kişilere Ödemeler	113.305,00	0,00	0,00
630	30	06	07	10	Müşavir Firma ve Kişilere Ödemeler	0,00	38.500,00	14.080,00
630	30	06	07	50	Diğer Gayrimenkul Büyük Onarım Giderleri	0,00	24.400,00	0,00
630	99	00	00	00	Diğer Giderler	639.975,28	342.482,71	570.044,27
630	99	99	00	00	Yukarıda Tanımlanmayan Diğer Giderler	639.975,28	342.482,71	570.044,27
GİDERLER TOPLAMI (A)						38.173.792,69	47.152.458,27	79.910.804,56

	2020 YILI	2021 YILI	2022 YILI		2020 YILI	2021 YILI	2022 YILI
GİDERLER TOPLAMI (A)	38.173.792,69	47.152.458,27	79.910.804,56	NET GELİR (D= (B-C)	47.918.765,02	67.605.135,39	90.394.344,45
GELİRLER TOPLAMI (B)	47.926.707,39	67.675.845,76	91.342.079,92	ENFLASYON DÜZELTMESİ (E)	0,00	0,00	0,00
İNDİRİM İADE İSKONTO TOPLAMI (C)	7.942,37	70.710,37	347.735,47	FAALİYET SONUCU [(D+E) - A][+/-]	9.744.972,33	20.452.677,12	11.083.539,89

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Table 20: Table of Changes in Equity

31.12.2022 TARİHİNDE SONA EREN DÖNEME AİT ÖZKAYNAK DEĞİŞİM TABLOSU						
Kamu İdaresi Kodu	59			Yıl: 2022		
Kamu İdaresi Adı	TÜRK AKREDİTASYON KURUMU					
	2021			2022		
	ÖNCEKİ DÖNEM BAŞI BAKİYESİ	ÖNCEKİ DÖNEM İÇİ HAREKETLER	ÖNCEKİ DÖNEM SONU BAKİYESİ	DÖNEM BAŞI BAKİYESİ	DÖNEM İÇİ HAREKETLER	DÖNEM SONU BAKİYESİ
NET DEĞER	64.337.369,89	10.805.560,12	75.142.930,01	75.142.930,01	12.598.074,84	87.741.004,85
A- Denge Kayıtları	0,00	0,00	0,00	0,00	0,00	0,00
B- Varlık Envanteri	921.354,54	0,00	921.354,54	921.354,54	0,00	921.354,54
C- Yükümlülük Envanteri	0,00	0,00	0,00	0,00	0,00	0,00
Ç- Değer Hareketleri Sonuç Hesabından Aktarılanlar	0,00	0,00	0,00	0,00	0,00	0,00
D- Enflasyon Düzeltme Farkları						
E- Diğer	63.416.015,35	10.805.560,12	74.221.575,47	74.221.575,47	12.598.074,84	86.819.650,31
DEĞER HAREKETLERİ	0,00	0,00	0,00	0,00	0,00	0,00
YEDEKLER						
GEÇMİŞ YILLAR OLUMLU FAALİYET SONUÇLARI	130.068.929,35	-10.815.850,50	119.253.078,85	185.279.569,64	-12.598.114,56	172.681.455,08
GEÇMİŞ YILLAR OLUMSUZ FAALİYET SONUÇLARI	-72.568.428,11	0,00	-72.568.428,11	-118.142.241,78	0,00	-118.142.241,78
DÖNEM FAALİYET SONUÇLARI	0,00	20.452.677,12	20.452.677,12	0,00	11.083.539,89	11.083.539,89
Muhasebe Politikalarındaki Değişiklikler						

Table 21: Comparison Table of Budgeted and Actual Amounts

BÜTÇELENEN VE GERÇEKLEŞEN TUTARLARIN KARŞILAŞTIRMA TABLOSU			
Kamu İdaresi Kodu	59	Yıl: 2022	
Kamu İdaresi Adı	TÜRK AKKREDİTASYON KURUMU		
	Bütçelenen Tutarlar		Gerçekleşen Tutar
	Bütçe Ödeneği / Gelir Tahmini	Nihai Ödenek	
TAHSİLATLAR			
Vergi Gelirleri	0,00	0,00	0,00
Sosyal Güvenlik Gelirleri	0,00	0,00	0,00
Teşebbüs ve Mülkiyet Gelirleri	27.608.000,00	0,00	35.650.416,84
Alınan Bağış ve Yardımlar İle Özel Gelirler	0,00	0,00	0,00
Diğer Gelirler	40.991.000,00	0,00	50.549.770,14
Sermaye Gelirleri	0,00	0,00	0,00
Alacaklardan Tahsilat	0,00	0,00	0,00
Red ve İadeler (-)	0,00	0,00	7.746,02
Toplam Tahsilatlar	68.599.000,00	0,00	86.192.440,96
ÖDEMELER			
Personel Giderleri	28.061.000,00	39.332.705,00	38.809.256,50
Sosyal Güvenlik Kurumlarına Devlet Primi Giderleri	3.204.000,00	4.719.620,00	4.694.838,15
Mal ve Hizmet Alım Giderleri	19.365.000,00	28.268.000,00	25.812.387,05
Faiz Giderleri	0,00	0,00	0,00
Canı Transferler	1.406.000,00	3.665.000,00	2.868.575,59
Sermaye Giderleri	5.000.000,00	11.500.000,00	6.176.493,88
Sermaye Transferleri	0,00	0,00	0,00
Borç Verme	0,00	0,00	0,00
Yedek Ödenekler	0,00	0,00	0,00
Toplam Ödemeler	57.036.000,00	87.485.325,00	78.361.551,17
NET TAHSİLATLAR/ÖDEMELER			1,10

3. Financial Assessment Results

In the regularity assessment conducted by the Turkish Court of Accounts in 2021, *it was stated that the Turkish Accreditation Agency's financial reports and tables contain accurate and reliable information in all important aspects, and the 2021 assessment was completed in a positive way. The Turkish Court of Accounts assessment of 2022 started in September and the process continues.*

B – Performance Information

1. Program, Sub-Program, Activity Information

Table 22: Program, Sub-Program, Activity Information

Program name	Consumer Protection, Safety and Standardization of Products and Services
The purpose of the program	A Traceable System with Safe, Quality and Standardized Products and Services Ensuring the Formation of the Market
The scope of the program	Implementation of the Law No. 6502 on the Protection of the Consumer and the relevant Implementation Regulations in the business and transactions to which the consumer is a party, updating the relevant legal regulations according to the needs, developing projects and policies for the protection of the consumer with the relevant non-governmental organizations and other collaborative institutions/organizations, following the developed country practices market surveillance and assessment to ensure safety and security of consumer products
Sub-Program name	Accreditation Services
The scope of the sub-program	Maintaining of provision of accreditation services in accordance with both the TS ISO / IEC 17011 standard and 765/2008/EU and and technical regulations, as well as national legislation. Continuing activities in accordance with the rules of the international accreditation organizations to which TÜRKAK is a member. To provide accreditation services in domestic and surrounding countries by maintaining the international recognition status obtained as a result of the European co-operation for Accreditation equivalence assessments.
The target of the sub-program	To accredit conformity assessment bodies, to ensure that these organizations operate in accordance with national and international standards, and thus to ensure that the results issued by conformity assessment bodies are accepted in the national and international arena
Activity	Accreditation Activities
Activity Description	Turkish Accreditation Agency provides accreditation services in our country and in the surrounding countries in accordance with TS ISO/IEC 17011 standard and the European Union regulation no 765/2008 by maintaining its international recognition status obtained by the European co-operation for Accreditation. Actions aimed at increasing the continuation of accreditation activities and increasing their quality will be pursued meticulously.

2. Evaluation of Performance Results

I. Realization results and evaluations related to sub-program targets and indicators

Table 23: Realization Results and Evaluations Regarding the Sub-Program and Targets and Indicators

	Year:	2022												
	Program Name:	CONSUMER PROTECTION, SAFETY AND STANDARDIZATION OF PRODUCTS AND SERVICES												
	Subprogram Name:	ACCREDITATION SERVICES												
	Subprogram Target:	To accredit conformity assessment bodies, to ensure that these organizations operate in accordance with national and international standards, and thus to ensure that the results issued by conformity assessment bodies are accepted in the national and international arena												
Order	Indicator Name	Measurement unit	Former Period Realization		Targeted Indicator Value	Year-end Realization Forecast	Realization						Realization Rate	Realization Status
			Year	Value			1. Quarter	2. Quarter	3. Quarter	4. Quarter	Year-end value			
1	Assessors and technical experts training to improve their qualifications and number of events	Number	2021	12.155	10,500	16,000	13,602	14,664	14,950	17,406	17,406	166%	Target Exceeded	
Evaluation		Due to the COVID-19 global pandemic, which has affected the whole world along with our country, the precautionary decisions taken by the national authorities and the Distance Training Infrastructure created by TÜRKAK in order to minimize the risks of the participants in face-to-face activities have led to an increase in the number of activities and participants. Effective and successful use of Distance Training Infrastructure, no additional costs, space for events, transportation, etc. Due to the deactivation of these issues, more activities for Assessors and Technical Experts could be carried out by our Accreditation Departments. On the other hand, other than the TÜRKAK Annual Activity Plan, the relevant Accreditation High-participation online seminars and hybrid events organized by the departments made the indicators rise even higher. In this context, 5,251 person-days of service were provided to 3,628 participants in 45 different events for assessors/technical												

		experts during the year. In this respect, the target set in the training, meeting and workshop activities carried out by the Assessment, Training and Projects Accreditation Department for the Assessor / Technical Experts was exceeded with a success rate of 166%.											
2	The file that cannot be assessed on time or the accreditation decision cannot be taken on time number ratio	Percentage	2021	13.9	12	12	3.0	4.9	7.05	10.95	10.95	108.3%	Target Exceeded
Evaluation		In 2022, the transition process of the files in the old service portal to the new service portal was experienced. Although the transfer of approximately 2100 files to the new service portal required a great deal of effort, there were no delays in planning and performing the assessments. Although the transition processes, which require close coordination and intensive work, cause delays, the targeted values in the performance indicators were achieved with the dedication shown to use the personnel resources effectively and to ensure that the processes comply with the times specified in the procedures. It is evaluated that all file processes will now be carried out from the new service portal and the more effective use of the process tracking mechanism after the new software integration will provide noticeable improvements in the assessment and decision processes.											
3	Average of first accreditation time	Moon	2021	11.6	9	9	11.2	10.0	8.26	9.59	9.59	93.0	Target not reached
Evaluation		The average first accreditation period was calculated as 19.2 months for files on the old portal and 9.3 months for files on the new portal. It has been observed that especially the files that were processed on the old portal and remained from previous years and that had various problems in their processes affected the average significantly, however, the first accreditation period for the files in the new portal was close to the target. It is evaluated that the positive effects of some measures taken in the last months will be seen more in the coming year.											
4	General satisfaction rate in the trainings given by TÜRKAK	Percentage	2021	92	85	87	93.09	92.35	91.41	91.92	91.92	108%	Target Exceeded

Evaluation		<p>The Assessment, Training and Projects Accreditation Department, which has determined the goals, objectives and policies for training, meetings, workshops, etc. activities since the beginning of the COVID-19 pandemic process that we have been through on a global scale, and continues the relevant processes quickly and without interruption; It has made the Distance Education Infrastructure available for general participation trainings, in-service trainings and activities for assessors / technical experts. The TÜRKAK Distance Education Infrastructure, which took its final form after the development work, has been actively used by all parties. Regardless of the possible problems that may occur in connection, image, sound, etc. situations that may occur in online activities, the Assessment, Training and Projects Accreditation Department, which carries out its work, was evaluated after each event by all parties participating in TÜRKAK activities. After the evaluations made by the participants, the performance indicator predicted by our Accreditation Department was exceeded by 108% and the satisfaction rate was measured as 91.92 out of a hundred.</p>											
5	Satisfaction rate of conformity assessment bodies	Percentage	2021	80	82	82	-	-	-	86,3	86,3	%105	Target Exceeded
Evaluation		<p>* Since the measurement is made every 2 years, this indicator was not measured in 2021, and the 2020 year-end realization value was taken as the previous period realization value.</p> <p>In the survey, in which 438 NRAs expressed their opinion, 'How do you find the overall performance of TÜRKAK?' In the question, the participant was expected to give a score between 0 and 5 points. The rate of positive responses was 86.3%.</p>											
Program	Sub-Program	Sub-Program Target	Performance Indicator						Target Indicator Value	Year-end Realization Value	Realization Status		
CONSUMER PROTECTION, SAFETY AND STANDARDIZATION OF PRODUCTS AND SERVICES	ACCREDITATION SERVICES	To accredit conformity assessment bodies, to ensure that these organizations operate in accordance with national	Assessors and technical experts training to improve their qualifications and number of events (Number)						10.500	17.406	Exceeded		
			The file that cannot be assessed on time or the accreditation decision cannot be taken on time						12,0	10,95	exceeded		

	and international standards, and thus to ensure that the results issued by conformity assessment bodies are accepted in the national and international arena.	number ratio (%)			
		Average of first accreditation Time (Month)	9,0	9,59	not reached
		General satisfaction rate in the trainings given by TÜRKAK (%)	85	91,92	exceeded
		Satisfaction rate of conformity assessment bodies (%)	82	86,3	exceeded

ii. Performance assessment results

No assessment findings could be determined regarding the Evaluation of the Strategic Plan, Evaluation of the Activity Report and Evaluation of the Activity Results.

3. Strategic Plan Evaluation Charts

Table 24: Goal 1 / Objective 1.1

G.1	To improve institutional capacity and operational efficiency.				
O.1.1	Studies to strengthen the institutional structure of TÜRKAK, to amend the legislation regarding accreditation and conformity assessment activities in accordance with the regulations of the accreditation unions of which it is a member, and to eliminate legal gaps will be completed by the end of 2023.				
The Name of the Program / Sub-Program Related to the Purpose	Consumer Protection, Safety and Standardization of Products and Services / Accreditation Services				
Subprogram Target With Which Purpose Is Associated	To accredit conformity assessment bodies, to ensure that these organizations operate in accordance with national and international standards, and thus to ensure that the documents issued by conformity assessment bodies are accepted in the national and international arena				
O.1.1 Performance (%)	100				
Responsible Unit	Legal Consultancy Department				
Performance Indicator	to the destination effect (%)	Plan Period Initial Value (2018) *A	Tracing in the period End of the year Target Value *B	Tracing in the period Realization Value *C	Performance (%) (C-A)/(B-A)
PR1.1.1 Completion rate of targeted legislation draft studies (%)	100	40	95	95	100
Evaluations Related to the Objective: Since the beginning of the strategic plan, there has been no change in the internal and external environment that will affect the indicators. Targeted performance indicator values have been achieved. While reaching the performance indicator values, unforeseen costs did not arise and there was no need to make any changes in the estimated cost table. Efforts will continue to be carried out in order to reach the target value in 2023.					

Table 25: Goal 1 / Objective 1.2

G.1	To improve institutional capacity and operational efficiency.				
O.1.2	By the end of 2021, organizational and business processes will be restructured to increase service efficiency and productivity, and full automation will be provided.				
The Name of the Program / Sub-Program Related to the Purpose	Consumer Protection, Safety and Standardization of Products and Services / Accreditation Services				
Subprogram Target With Which Purpose Is Associated	To accredit conformity assessment bodies, to ensure that these organizations operate in accordance with national and international standards, and thus to ensure that the documents issued by conformity assessment bodies are accepted in the national and international arena				
O.1.2 Performance (%)	100				
Responsible Unit	Personnel and Support Services Department				
Performance Indicator	to the destination effect (%)	Plan Period Initial Value (2018) *A	Tracing in the period End of the year Target Value *B	Tracing in the period Realization Value *C	Performance (%) (C-A)/(B-A)
PG 1.2.1 Reengineering of business processes completion rate (%)	20	80	100	100	100
PG 1.2.2 Transition to full automation by completing the software suitable for new business processes rate (%)	40	30	100	100	100
PR 1.2.3 The rate of implementation of the new organizational structure (%)	20	40	100	100	100
PG 1.2.4 Service Completion rate of updating the standards (%)	20	60	100	100	100
Evaluations Related to the Objective: Since the beginning of the strategic plan, there has been no change in the internal and external environment that will affect the indicators. Targeted performance indicator values have been achieved. While reaching the performance indicator values, unforeseen costs did not arise and there was no need to make any changes in the estimated cost table. Efforts will continue to be carried out in order to reach the target value in 2023.					

Table 26: Goal 1 / Objective 1.3

G.1	To improve institutional capacity and operational efficiency.				
O.1.3	By the end of 2021, organizational and business processes will be restructured to increase service efficiency and productivity, and full automation will be provided.				
The Name of the Program / Sub-Program Related to the Purpose	Consumer Protection, Safety and Standardization of Products and Services / Accreditation Services				
Subprogram Target With Which Purpose Is Associated	To accredit conformity assessment bodies, to ensure that these organizations operate in accordance with national and international standards, and thus to ensure that the documents issued by conformity assessment bodies are accepted in the national and international arena				
O.1.3 Performance (%)	No measurement taken*				
Responsible Unit	Personnel and Support Services Department				
Performance Indicator	to the destination effect (%)	Plan Period Initial Value (2018) *A	Tracing in the period End of the year Target Value *B	Tracing in the period Realization Value *C	Performance (%) (C-A)/(B-A)
PG.1.3.1 Study of land procurement and Turkish Accreditation Agency the campus implementation project (%)	90	50	100	-	-
PG 1.3.2: Accreditation Completion rate of campus construction (%)	10	-	-	-	-
Evaluations Related to the Objective: *Within the scope of the performance indicator, the entire land on 42203 block 2 parcel has been transferred to the ownership of the institution. Application and plankote studies were carried out and approved by Ankara Metropolitan Municipality. The zoning plan was changed for the service building in line with the needs. The parts related to the procurement of the land have been completed. However, due to the unpredictable increase in costs in parallel with the increase in inflation rates, the construction of the campus was suspended, and the measurement of the indicator performance and target value was not carried out, since the preparation of the application project and the implementation process were stopped.					

Table 27: Goal 1 / Objective 1.4

G.1	To improve institutional capacity and operational efficiency.				
O.1.4	The TÜRKAK internal control system will be continuously improved and the level of compliance with Public Internal Control Standards will be increased.				
The Name of the Program / Sub-Program Related to the Purpose	Consumer Protection, Safety and Standardization of Products and Services / Accreditation Services				
Subprogram Target With Which Purpose Is Associated	To accredit conformity assessment bodies, to ensure that these organizations operate in accordance with national and international standards, and thus to ensure that the documents issued by conformity assessment bodies are accepted in the national and international arena				
O.1.4 Performance (%)	100				
Responsible Unit	Strategy Development Department				
Performance Indicator	Effect on Target (%)	Plan Period Initial Value (2018¹/2021²) *A	Tracing Year-end in Term targeted Value *B	Tracing in the period Realization Value *C	Performance (%) (C-A)/(B-A)
PG1.4.1 Completion rate of the revision of the internal control action plan (%)	30	20 ¹	100	100	100
PR 1.4.2 Percentage of actions Realized in the Action Plan for Compliance with Internal Control Standards (%)	40	40 ²	100	100	100
PG 1.4.3 Total hours of vocational training attended by internal inspectors in the country and abroad in order to increase their competence level	15	311 ²	370	377	112
PG 1.4.4 Event organized by the internal inspector for internal inspection and internal control issues (training, workshop, etc.) number	15	1 ¹	5	6	125
<p>Evaluations Related to the Objective: In the Strategic Plan, which was updated in 2022 after the initial period of the strategic plan, the starting year and value of PG1.4.2 and PG1.4.3 were updated. Targeted performance indicator values have been achieved. In this context; During the strategic plan, studies on internal control and risk management were developed and continued, revisions of internal control action plans were completed, and a systematic monitoring and evaluation system was established for internal control and internal inspection activities. While reaching the performance indicator values, unforeseen costs did not arise and there was no need to make any changes in the estimated cost table. In reaching the target value in 2023, no additional risk is foreseen to the risks determined for the plan period, and efforts will continue to be carried out in a systematic manner in order to reach the performance indicators.</p>					

Table 28: Goal 1 / Objective 1.5

G.1	To improve institutional capacity and operational efficiency.				
O.1.5	The quality of accreditation services will be continuously improved in accordance with international regulations and standards.				
The Name of the Program / Sub-Program Related to the Purpose	Consumer Protection, Safety and Standardization of Products and Services / Accreditation Services				
Subprogram Target With Which Purpose Is Associated	To accredit conformity assessment bodies, To ensure that they operate in accordance with international standards and that the documents issued by conformity assessment bodies are accepted nationally and internationally.				
O.1.5 Performance (%)	85.25				
Responsible Unit	Inspection Accreditation Department				
Performance Indicator	to the destination effect (%)	Plan Period Initial Value (2018¹/2021²) / *A	Tracing Year-end in Term targeted Value *B	Tracing in the period Realization Value *C	Performance (%) (C-A)/(B-A)
PG 1.5.1 UDK satisfaction rate (%)	25	78 ¹	82	86.3	208
PG 1.5.2 Average time to first accreditation (Months)	25	10 ¹	9	9.59	41
PG 1.5.3 Completion rate of accreditation assessments within the time periods defined in the procedures (%)	12.5	85 ²	87	89.05	203
PG 1.5.4 Number of conformity assessment activities covered by the TÜRKAK document verification system	25	1 ¹	2	2	100
PG 1.5.5 The rate of accreditation decisions within the time periods defined in the procedures (%)	12.5	85 ²	88	89.05	135
<p>Evaluations Related to the Objective: Performance above the target was demonstrated in other indicators, except PI 1.5.2, one of the performance indicators under H.1.5. The average first accreditation period for PG 1.5.2 was calculated as 19.2 months for files on the old portal and 9.3 months for files on the new portal. It has been observed that especially the files that were processed on the old portal and remained from previous years and that had various problems in their processes affected the average significantly, however, the first accreditation period for the files in the new portal was close to the target. It is evaluated that the positive effects of some measures taken in the last months will be seen more in the coming year.</p>					

Table 29: Goal 2 / Objective 2.1

G.2	To increase the competencies of internal and external stakeholders in an internationally acceptable manner by improving their qualifications.				
O.2.1	An action plan will be prepared for career planning for the personnel of the institution until the end of 2019, and professional and human development specific to the qualifications of the personnel will be provided in line with the plan.				
The Name of the Program / Sub-Program Related to the Purpose	Consumer Protection, Safety and Standardization of Products and Services / Accreditation Services				
Subprogram Target With Which Purpose Is Associated	To accredit conformity assessment bodies, to ensure that these organizations operate in accordance with national and international standards, and thus to ensure that the documents issued by conformity assessment bodies are accepted in the national and international arena				
O.2.1 Performance (%)	100				
Responsible Unit	Personnel and Support Services Department				
Performance Indicator	to the destination effect (%)	Plan Period Initial Value (2018¹/2021²) * A	Tracing in the period Year-end Target Value * B	Tracing in the period Realization Value * C	Performance (%) (C-A)/(B-A)
PG.2.1.1 Completion rate of the action plan for the career plan (%)	30	80 ¹	100	100	100
PG.2.1.2 Prepared action plan training/workshop/ completion rate of meetings (%)	40	10 ²	40	90	266.7
PG.2.1.3 Satisfaction rate regarding the trainings given within the scope of targeted career planning (%)	20	0 ¹	80	95	118.8
PG.2.1.4 Internal Stakeholder overall satisfaction rate (%)	10	60 ¹	81	82	116.7
Evaluations Related to the Objective: Since the beginning of the strategic plan, there has been no change in the internal and external environment that will affect the indicators. Targeted performance indicator values have been achieved. While reaching the performance indicator values, unforeseen costs did not arise and there was no need to make any changes in the estimated cost table. In 2023, the works will continue to be carried out in the direction of the plan in order to reach the target value.					

Table 30: Goal 2 / Objective 2.2

G.2	To increase the competencies of internal and external stakeholders in an internationally acceptable manner by improving their qualifications.				
O.2.2	Until the end of the plan period, the technical expert pool of assessors will be strengthened qualitatively in a way that will fully comply with TÜRKAK's needs and take charge at the international level.				
The Name of the Program / Sub-Program Related to the Purpose	Consumer Protection, Safety and Standardization of Products and Services / Accreditation Services				
Subprogram Target With Which Purpose Is Associated	To accredit conformity assessment bodies, to ensure that these organizations operate in accordance with national and international standards, and thus to ensure that the documents issued by conformity assessment bodies are accepted in the national and international arena				
O.2.2 Performance (%)	100				
Responsible Unit	Assessment, Training and Projects Accreditation Department				
Performance Indicator	to the destination effect (%)	Plan Period Beginning value (2018) *A	Tracing in the period End of the year Target Value *B	Tracing in the period Realization value *C	Performance (%) (C-A)/(B-A)
PG 2.2.1 Number of DTUs with poor performance (on a per person basis) / total number of DTU man*days assigned (%)	20	3	2.6	1.37	408
PG 2.2.2 Training etc. to increase the qualifications of DTUs. number of events (man*day)	20	3000	10500	17,406	192
PG 2.2.3 DTU pool needs analysis completion rate (%)	30	50	100	100	100
PG 2.2.4 Rate of review of the competence of people in the DTU pool (%)	30	39	100	100	100
Evaluations Related to the Objective: Since the beginning of the strategic plan, there has been no change in the internal and external environment that will affect the indicators. Targeted performance indicator values have been achieved. In this context; The pool of assessor technical experts has been strengthened qualitatively to fully comply with TÜRKAK's needs and to take charge at the international level. While reaching the performance indicator values, unforeseen costs did not arise and there was no need to make any changes in the estimated cost table. In reaching the target value in 2023, no additional risk is foreseen to the risks determined for the plan period, and efforts will continue to be carried out in a systematic manner in order to reach the performance indicators.					

Table 31: Goal 2 / Objective 2.3

G.2	To increase the competencies of internal and external stakeholders in an internationally acceptable manner by improving their qualifications.				
O.2.3	Training and capacity development services provided by TÜRKAK for its internal and external stakeholders will be developed during the Plan period, and training services will be activated by creating "TÜRKAK e-academy".				
The Name of the Program / Sub-Program Related to the Purpose	Consumer Protection, Safety and Standardization of Products and Services / Accreditation Services				
Subprogram Target With Which Purpose Is Associated	To accredit conformity assessment bodies, to ensure that these organizations operate in accordance with national and international standards, and thus to ensure that the documents issued by conformity assessment bodies are accepted in the national and international arena				
O.2.3 Performance (%)	100				
Responsible Unit	Assessment, Training and Projects Accreditation Department				
Performance Indicator	to the destination effect (%)	Plan Period Beginning value (2018) *A	Tracing Year-end in Term targeted Value *B	Tracing in the period Realization value *C	Performance (%) (C-A)/(B-A)
PG 2.3.1 Completion of software and hardware infrastructure works related to e-academy (%)	25	30	100	100	100
PG 2.3.2 Number of e-trainings offered (DTU UDK Staff etc.)	25	0	15	119	793
PG 2.3.3 Instructor satisfaction rate (%)	25	0	80	93.2	116
PG 2.3.4 General trainings for CABs satisfaction rate (%)	25	80	85	91.64	233
Evaluations Related to the Objective: Since the beginning of the strategic plan, there has been no change in the internal and external environment that will affect the indicators. Targeted performance indicator values have been achieved. In this context; Training and capacity development services offered by TÜRKAK to its internal and external stakeholders have been improved, and training services have been activated by creating the "TÜRKAK e-academy". While reaching the performance indicator values, unforeseen costs did not arise and there was no need to make any changes in the estimated cost table. In reaching the target value in 2023, no additional risk is foreseen to the risks determined for the plan period, and efforts will continue to be carried out in a systematic way in line with the planned aim to reach the performance indicators.					

Table 32: Goal 3 / Objective 3.1

G.3	To increase the recognition, awareness and effectiveness of accreditation in national and international fields.				
O.3.1	Regular participation will be ensured in the meetings organized by the International Organizations of which the Institution is a member and where participation is required, at least two of these meetings will be hosted during the plan period and participation in the special task forces established will be ensured.				
The Name of the Program / Sub-Program Related to the Purpose	Consumer Protection, Safety and Standardization of Products and Services / Accreditation Services				
Subprogram Target With Which Purpose Is Associated	To accredit conformity assessment bodies, to ensure that these organizations operate in accordance with national and international standards, and thus to ensure that the documents issued by conformity assessment bodies are accepted in the national and international arena				
O.3.1 Performance (%)	80				
Responsible Unit	Assessment, Training and Projects Accreditation Department				
Performance indicator	to the destination effect (%)	Plan Period Initial Value (2018 ¹/2021 ²) *A	Tracing in the period End of the year Target Value *B	Tracing in the period Realization Value *C	Performance (%) (C-A)/(B-A)
PG 3.1.1 Number of events attended/Participation mandatory total number of events (%)	40	100 ¹	100	100	100
PG 3.1.2 Special task force/workgroup we are represented and active number	40	10 ²	10	10	100
PG 3.1.3 Number of international meetings hosted	20	0 ¹	1	0	0
Evaluations Related to the Objective: Since the beginning of the strategic plan, there has been no change in the internal and external environment that will affect the indicators. Targeted performance indicator values have been achieved. In this context; Regular participation was ensured in the meetings organized by the International Organizations of which the Institution is a member and participation was required, and participation was ensured in the special task forces established. One international meeting will be hosted in March 2023. While reaching the performance indicator values, unforeseen costs did not arise and there was no need to make any changes in the estimated cost table. In reaching the target value in 2023, no additional risk is foreseen to the risks determined for the plan period, and efforts will continue to be carried out in a systematic manner in order to reach the performance indicators.					

Table 33: Goal 3 / Objective 3.2

G.3	To increase the recognition, awareness and effectiveness of accreditation in national and international fields.				
O.3.2	Services will be started within one year at the latest in new areas that are included in the scope of mutual recognition by International Accreditation Unions.				
The Name of the Program / Sub-Program Related to the Purpose	Consumer Protection, Safety and Standardization of Products and Services / Accreditation Services				
Subprogram Target With Which Purpose Is Associated	To accredit conformity assessment bodies, to ensure that these organizations operate in accordance with national and international standards, and thus to ensure that the documents issued by conformity assessment bodies are accepted in the national and international arena				
O.3.2 Performance (%)	80				
Responsible Unit	Certification Accreditation Department				
Performance Indicator	to the destination effect (%)	Plan Period Initial Value (2018) *A	Tracing Year-end in Term targeted Value *B	Tracing in the period Realization Value *C	Performance (%) (C-A)/(B-A)
PG 3.2.1 Initiation of accreditation service in new areas covered by the recognition agreements, from the date of the accreditation request. (Moon)	60	18	12	12	100
PG 3.2.2 New accreditation sub-accreditation received by TÜRKAK and evaluated positively in the fields start-up time from assessment (Moon)	40	13	11	12	50
Evaluations Related to the Objective: In the process of entering new accreditation areas, work is carried out in coordination with the Business Development and Projects Directorate and other relevant accreditation departments. Although currently providing services actively in all 3rd level accreditation areas subject to recognition agreements, the transition process to EN ISO/IEC 17029 standard was completed at the end of 2022, and accreditation was started by signing a mutual recognition agreement with EA. It is supported to carry out studies in the areas subject to recognition and to provide accreditation services in a short time, to increase the recognition of our country at the international level and to actively participate in the studies carried out in accreditation platforms. Providing services in sub-fields subject to accreditation reaching TÜRKAK supports meeting the market needs and competitiveness of our country at the international level. In 2022, the new field in which accreditation applications are accepted for the first time or accreditation service is provided for the first time, depending on the demand, is the EN/AS 9100 standard. It has been determined that the average time to start operations in the new area is 12 months. In addition, it is considered that the areas in which it has started to operate have a positive contribution to the relevant aims, targets and policies in the upper policy documents. Feedback is followed in terms of expanding the scope of TÜRKAK's services, expanding its current activities within this framework in accordance with international global-regional legislation, standards and normative documents by complying with the expanding agreements, and thus ensuring that the fees paid for accredited conformity assessment services remain within the country. In order to reach the target value in 2023 and to reach					

the performance indicators determined for the plan period, studies will continue to be carried out in a systematic way as planned.

Table 34: Goal 3 / Objective 3.3

G.3	A.3: To increase the recognition, awareness and effectiveness of accreditation in national and international fields.				
O.3.3	H.3.3: Assessor / technical expert / co-evaluator / training / consultancy requests from foreign accreditation organizations and unions will be evaluated and met during the plan period.				
The Name of the Program / Sub-Program Related to the Purpose	Consumer Protection, Safety and Standardization of Products and Services / Accreditation Services				
Subprogram Target With Which Purpose Is Associated	To accredit conformity assessment bodies, to ensure that these organizations operate in accordance with national and international standards, and thus to ensure that the documents issued by conformity assessment bodies are accepted in the national and international arena				
O.3.3 Performance (%)	100				
Responsible Unit	Assessment, Training and Projects Accreditation Department				
Performance Indicator	to the destination effect (%)	Plan Period Initial Value (2021) *A	Tracing in the period End of the year Target Value *B	Tracing in the period Realization Value *C	Performance (%) (C-A)/(B-A)
PG 3.3.1 Meeting the requests for peer assessment assessments to be organized by EA and other accreditation associations rate (%)	50	80	80	80	100
PG 3.3.2 Assessor/technical expert/co-evaluator/training from foreign accreditation bodies / the rate of meeting the consultancy requests (%)	50	75	75	100	133
<p>Evaluations Related to the Objective: Since the beginning of the strategic plan, there has been no change in the internal and external environment that will affect the indicators. Targeted performance indicator values have been achieved. In this context; Assessor / technical expert / co-evaluator / training / consultancy requests from foreign accreditation bodies and unions were evaluated and met throughout the plan period.</p> <p>While reaching the performance indicator values, unforeseen costs did not arise and there was no need to make any changes in the estimated cost table. In reaching the target value in 2023, no additional risk is foreseen to the risks determined for the plan period, and efforts will continue to be carried out in a systematic manner in order to reach the performance indicators.</p>					

Table 35: Goal 3 / Objective 3.4

G.3	To increase the recognition, awareness and effectiveness of accreditation in national and international fields.				
O.3.4	Activities to increase TÜRKAK's nationwide recognition and awareness will be held throughout the plan period.				
The Name of the Program / Sub-Program Related to the Purpose	Consumer Protection, Safety and Standardization of Products and Services / Accreditation Services				
Subprogram Target With Which Purpose Is Associated	To accredit conformity assessment bodies, to ensure that these organizations operate in accordance with national and international standards, and thus to ensure that the documents issued by conformity assessment bodies are accepted in the national and international arena				
O.3.4 Performance (%)	100				
Responsible Unit	Assessment, Training and Projects Accreditation Department				
Performance indicator	to the destination effect (%)	Plan Period Initial Value (2018 ¹/2021 ²) *A	Tracing in the period End of the year Target Value *B	Tracing in the period Realization Value *C	Performance (%) (C-A)/(B-A)
PG 3.4.1 The user-friendly design of the TÜRKAK website completion rate (%)	30	25 ¹	100	100	100
PG 3.4.2 TÜRKAK website of visitors satisfaction rate (%)	20	73 ²	80	84.7	167
PG 3.4.3 Participated fair etc. number of events	30	15 ²	16	17	200
PG 3.4.4 Issued number of bulletins	20	4 ²	6	8	200
<p>Evaluations Related to the Objective: Since the beginning of the strategic plan, there has been no change in the internal and external environment that will affect the indicators. Targeted performance indicator values have been achieved. In this context; Activities to increase TÜRKAK's nationwide recognition and awareness were held throughout the plan period. While reaching the performance indicator values, unforeseen costs did not arise and there was no need to make any changes in the estimated cost table. In reaching the target value in 2023, no additional risk is foreseen to the risks determined for the plan period, and efforts will continue to be carried out in a systematic manner in order to reach the performance indicators.</p>					

4. Evaluation of the Performance Information System

Our institution's strategic plan, performance program, monitoring and evaluation processes are carried out through the e-budget system of the Strategy and Budget Presidency. The connection between the strategic goals, objectives and the data of the responsible spending units determined during the performance program process in the strategic plan of our institution has been clearly demonstrated.

The Performance Program for the Year 2023 has been prepared to include activities and projects to be carried out in order to achieve the program and sub-program targets under the responsibility of our institution.

In order to measure and monitor the performance of the institution, the collection, analysis and reporting of performance information is done through the performance program and activity reports.

The monitoring and evaluation of the realizations of the sub-program performance indicators are made by entering separate data for performance indicators on the basis of each sub-program in the e-budget system. Monitoring is carried out over the performance indicator realizations entered into the system in line with the data provided from the spending units during the implementation year of the performance program and quarterly. The evaluation includes the indicator realization value reached at the end of the year and the analysis related to this result.

4) EVALUATION OF CORPORATE CAPABILITY AND CAPACITY

A. Strengths

- TÜRKAK is the sole authorized institution in our country regarding its activities,
- Stakeholders and TÜRKAK start working in closer cooperation,
- Having a sufficient number of human resources with qualified, competent and professional expertise,
- Strong physical and technical infrastructure,
- Having a young and dynamic human resource,
- Being an organization that does not need treasury support and that finances itself,
- Strong internal communication,
- Being an institution with institutional knowledge and experience in its field,
- Having the protection of impartiality and financial and administrative autonomy within the framework of national and international boards to which the institution is subject,
- Ease of access to information thanks to the international associations we are affiliated with,
- The pool of assessor technical experts includes a large number of people in various specialties and can be easily accessed when needed,
- Ensuring rapid adaptation to new accreditation areas with human resources.

B. Weaknesses

- Accreditation planning, assessing and decision-making processes take a long time due to bureaucratic procedures,
- Since it is a public institution; difficulties in timing, bureaucracy and employee performance evaluation, legislative changes taking time,
- The low recognition of the institution in the society,
- The corporate culture has not been sufficiently developed yet,
- Lack of performance measurement of business processes, lack of measurable quality targets,
- The risk management and risk assessment system is not yet sufficiently developed,
- Limited career and development opportunities, insufficient individual development programs to develop personal development and corporate culture,
- Assessor harmonization has not been adequately achieved,
- Ineffective sharing of senior management and unit decisions,
- Limited social opportunities for the personnel, lack of activities that will motivate and bring the personnel together, and increase the sense of belonging,
- Demands of foreign accreditation bodies to engage in commercial activities in Türkiye,
- Strengthening the physical and technological infrastructure for adaptation to developing new technologies.

5) RECOMMENDATIONS AND MEASURES

TÜRKAK; accrediting conformity assessment bodies, ensuring that these organizations operate in accordance with national and international standards, and thus ensuring that the results issued by conformity assessment bodies are accepted in the national and international arena, in the upcoming period will continue to carry out its activities in accordance with primarily the Establishment Law No. 4457 and Presidential Decree No. 4, the Public Financial Management and Control Law No. 5018 and the TS EN ISO/IEC 17011 standard and the European Union Regulation No. 765/2008, in accordance with the objectives and targets it has determined, to adapt to changes and new conditions in the fastest way, to represent it in the best way in national and international platforms, to exert effort to make every decision and action moral, ethical, legal, written, controllable, accountable and measurable. In this context, in order to fulfill its duties more effectively, it will make maximum efforts to realize the following recommendations:

- Strengthening the physical infrastructures needed for the execution of the activities,
- Maintaining training and capacity building programs by making maximum use of online opportunities,
- Supporting the development of the knowledge and skills of the Institution personnel and the experts in the Assessor/Technical Expert pool,
- Sharing information about the studies and activities carried out more effectively with the public,
- Determining new objectives by considering the demands and needs of the public and carrying out activities in accordance with these objectives,
- Strengthening the quality infrastructure of conformity assessment, standardization and accreditation activities, which is the last link of this chain, in line with the needs of all our stakeholders,
- To closely follow the sectoral developments in the national and international fields and to adapt to the current developments as quickly as possible.

ANNEXES

Annex-1 Secretary General's Internal Control Assurance Statement

Within the framework of my duties and authorities as a top manager, I declare that the budget of the Turkish Accreditation Agency are prepared and implemented in accordance with the development plan, the annual program, the strategic plan and the performance program and the service requirements, the resources allocated with the budget for the purpose of achievement of goals and objectives and for the performance of duties and services regulated by related legislation are used in line with the planned objectives and in accordance with the principles of good financial management.

In this context, I hereby declare that the internal control system provides adequate and reasonable assurance regarding management of income, expenses, assets and liabilities effectively, economically and efficiently, operation in accordance with laws and other regulations, prevention of irregularities and corruption in all kinds of financial decisions and transactions, acquisition of regular, timely and reliable reports and information for making and monitoring decisions, prevention of misuse and waste of assets, and protection against loss,

This assurance is based on the knowledge and evaluations I have as the top manager, management information systems, internal control system evaluation reports, monitoring and evaluation reports, assurance statements and assessment reports submitted by the spending authorities and the financial services department director.

I declare that the information contained in this report is reliable, complete and accurate.

(Ankara, February 2023)

G. Banu MÜDERRİSOĞLU

Secretary General

Annex-2 Statement of Financial Services Department Director

As Head of Strategy Development, within my authority;

I declare that the necessary coordination is provided in the establishment, implementation and development of the internal control system in the Turkish Accreditation Agency, training and guidance services are provided, activities are carried out in accordance with the financial management and control legislation and other legislation, in order to ensure that public resources are used in an effective, economical and efficient manner the internal control processes are operated, the results of the implementation are monitored and my thoughts and suggestions are reported to the top manager in a timely manner in order to take the necessary measures.

I declare that I have provided the necessary information to the top manager and spending authorities on the implementation of other legislation related to financial laws and that I have been engaged in consultancy activities.

I certify that the information contained in the “III/A- Financial Information” section of this Report is reliable, complete and accurate.

(Ankara, February 2023)

Şakir Ömer SARI

Head of Strategy Development Department