

## United Overseas Bank (Thai) PLC Service Level Agreement for BahtNet Transaction

| Processing Time for Outward and Inward Bahtnet Transaction  | Processed within   |
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| 1. Outward processing time means from the time the bank receive instruction from customer with sufficient funds in the account until the time the bank credit beneficiary bank via BahtNet System<br><br>1.1 Outward transfer instruction received at least 1 working day advance notice and/or transfer instruction amount less than THB 50 Millions<br><br>1.2 Outward transfer instruction amount over THB50 Millions but less than THB500 Millions without at least 1 working day advance notice<br><br>1.3 Outward transfer instruction amount over THB 500 Millions without at least 1 working day advance notice | <br><br><br><br><br><br><br><br><br><br>90 Minutes<br><br><br>120 Minutes<br><br><br>150 Minutes |
| 2. Inward processing time means from the time the bank receive instruction from ordering bank until the time the bank credit funds to customer account  | 60 Minutes   |

Effective date: 01 October 2007