

Facts

What does Verizon Wireless do with the personal information you provide in a device payment agreement ("DPA") transaction?

Why?

This notice concerns how we collect, use and disclose your personal information related to your recent DPA financial transaction ("your device installment information"). Please see our privacy policy and other privacy-related communications for more information on how we otherwise collect, use and store your other information. Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some, but not all, sharing. Federal law also requires us to tell you how we collect, share and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Credit history and credit scores
- Account balances and payment history

How?

All financial companies need to share customers' personal information to run their everyday businesses. In the section below, we list the reasons financial companies share their customers' personal information; the reasons Verizon Wireless chooses to share; and whether you can limit this sharing.

| Reasons we can share your DPA information | Does Verizon Wireless share? | Can you limit this sharing? |
|---|------------------------------|-----------------------------|
| For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes | No |
| For our marketing purposes – to offer our products and services to you | No | We don't share |
| For joint marketing with other financial companies | No | We don't share |
| For our affiliates' everyday business purposes – information about your transactions and experiences | Yes | No |
| For our affiliates' everyday business purposes – information about your creditworthiness | No | We don't share |
| For our affiliates to market to you | No | We don't share |
| For nonaffiliates to market to you | No | We don't share |

Questions?

Please visit <https://www.verizon.com/about/privacy/device-payment-plan> for answers to commonly asked questions.

What we do

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|---|---|
| <p>How does Verizon Wireless protect my personal information?</p> | <p>To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.</p> |
| <p>How does Verizon Wireless collect my personal information?</p> | <p>We collect your personal information, for example, when you:</p> <ul style="list-style-type: none"> • Open an account or give us your contact information • Pay your bills or apply for financing • Use your credit or debit card <p>We also collect your personal information from others, such as credit bureaus, affiliates or other companies.</p> |
| <p>Why can't I limit all sharing?</p> | <p>Federal law gives you the right to limit only:</p> <ul style="list-style-type: none"> • Sharing for affiliates' everyday business purposes—information about your creditworthiness • Affiliates from using your information to market to you • Sharing for nonaffiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing.</p> |

Definitions

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|------------------------|--|
| <p>Affiliates</p> | <p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> • <i>Our affiliates include companies with the Verizon name, including nonfinancial companies serving Verizon Fios.</i> |
| <p>Nonaffiliates</p> | <p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> • <i>Verizon Wireless does not share your DPA information with nonaffiliates so they can market to you.</i> |
| <p>Joint marketing</p> | <p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> • <i>Verizon Wireless does not use your information to jointly market.</i> |