Privacy Policy

Arbre Technologies, LLC owner of the websites www.arbretech.com, and nursery.arbretech.com ("Arbre Tech") respects your privacy and strives to protect your personal information. We have prepared this Privacy Statement to inform you about how we gather information on our web sites, how we manage and safeguard this information, to whom we distribute this information, and under what circumstance such information is distributed. Please note that this Privacy Statement may be updated periodically by Arbre Tech without notice.

Most importantly, we won't spam you, ever. We might occasionally send one-time messages about important Arbre Tech news. We will likely continue to introduce ways that you can optionally have Arbre Tech contact you with data that you care about, but you will always be able to turn this on or off.

We accept paper check, ACH, Visa, MasterCard, and American Express, online utilizing merchant service provider we chose to process transactions. Your credit card will be authorized at the order confirmation stage of the online ordering process. Customers responsible for credit card processing fees, shipping and handling.

Personally Identifiable Information

We won't share your personal data e.g. E-mail id, Contact Number with any third party which is not related with Arbre Tech.com, without your explicit consent, with or without personally identifying information.

Some pages on our web site may ask you for personal information. Such information may include your name, telephone number, email address, billing address, shipping address, credit card or other payment information. Arbre Tech collects your personally identifiable information when you request a quote, solicit a sales consultation, order a product, apply for credit, fill out surveys, download white papers and send us feedback.

We display some paid advertisement on the website, which may lead you to some external website. We are not responsible for the content of the external website.

If you visit a link on our website, they will independently collect, use and share your personal information in accordance with their respective privacy policies. If you have any question about their information practices, please contact the site owner directly.

Non-Personally Identifiable Information

When you browse the **arbretech.com** website, you do so without revealing your identity. Personal information, including email address, is not collected without your awareness. For each visitor to our website, our servers recognize the website you came from. We may also gather non-personally identifiable information about how you navigate and shop on our site. For example, such information may include the URL you leave our site to visit, what specific browser you are using, and your Internet Protocol ("IP") address. A URL is the global address of documents and other resources on the World Wide Web; while an IP address is an identifier for a computer or device on a Transmission Control Protocol/Internet Protocol ("TCP/IP") network, such as the World Wide Web. At times, Arbre Tech may compile and analyze non-personally identifiable information on both an individual and an aggregated basis.

Use of Information

Arbre Tech uses the information collected from you to process orders and to provide a more personalized shopping experience.

Arbre Tech may use your information to provide you order confirmation and shipment notification, as well as to communicate with you about products, services, and promotions in the future. **Arbre Tech does not sell information gathered on the Site to third parties.** However, we may distribute such information to our Partners. Such collaboration helps marketing activities, such as, direct mailings, online notifications, and distribution of other promotional offers. Your personal information will also help Arbre Tech provide personalized technical support.

We may use third party service providers to assist us in maintaining good consumer relations by communicating to you relevant announcements regarding exclusive sales, company information, and to conduct consumer survey. We may also provide your information to third party service providers who assist us in fulfilling your order, as well as to financial institutions for customer verification and fraud

prevention purposes. All of our third party service providers are required by contract not to otherwise disclose your personal information.

ACCOUNT INFORMATION

You can delete your data at any time -- all of it, or just a slice of it. You can also delete your account at any time. Deleting your account deletes all information from our database, except information related to prior purchases in order to provide support or assistance in the future. For individual accounts, no other user can see any of your data or personal information. In the future, we may introduce features to allow sharing of data, but this will be voluntary and opt-in only For team or business accounts, sharing data is controlled by the administrator or owner of the account. No one outside of your organization will have access to any of your data, unless you specifically assign access.

COOKIES - Cookie information is anonymous.

Google, one of our third-party advertisers, may add a cookie to determine targeted advertisements based on your preferences and your visit to our site and other sites on the internet You can choose to opt out of Google's use of cookies by visiting the <u>Google ad and content network privacy policy</u>.

Additional anonymous, non-personally identifiable information is automatically collected by cookies. Cookies are small alphanumeric identifier files that store information and can only be read by the server that sent it to you. The cookie does not identify you personally. We use this cookie to provide you with a continuous experience, and for us to record how our site/service is being used.

As is done with most web sites, we log each visit to each web page. A log entry can contain information typically found in the "header" of your web browser's request such as the browser type you used, your Internet Protocol address, and the date and time of day. We may also log your cookie's identification number and the URL of the last site you visited. This log information is important for security, audit, quality improvement, as well as for monitoring the health of our service.

Most web browsers automatically accept Cookies, but you can usually change your browser to prevent that. Even without a Cookie, you can use the majority of the features within our site. We recommend that

you take full advantage of all the features we've designed to make shopping easy and fun by leaving your Cookies enabled.

CONTACT US

Your privacy is really important to us, and we recognize that it's a major concern that some people have with use of the internet. If you have any concerns that aren't covered here, or if you would like to opt out of receiving any information from us, please <u>contact us</u>.

Arbre Tech, LLC | <u>info@arbretech.com</u> | www.arbretech.com/contact-us