

**UNIFIED CARRIER LICENSE
TELECOMMUNICATIONS ORDINANCE (Chapter 106)**

**Hong Kong Telecommunications (HKT) Limited and
PCCW-HKT Telephone Limited (“Companies”)**

Name of Tariff:

Internet Access Services (the “Services”)

Description of Tariff:

The Services offer a wide range of dial-up and fixed broadband services to access the Internet. Customers can choose from a wide range of services with various bandwidths to meet their needs. The Legacy Services listed below are provided to existing subscribers of those services, but are no longer sold to new customers. The New Services are currently available for subscription.

Current Services:

Service	Monthly Usage Fee
30M to 1000M Fiber-to-the-home Plan	\$3,500
1.5M to 100M Basic Plan	\$700

All plans include unlimited data consumption.

The reference to M in the service description refers to the bandwidth specifications of the subscribed Services for the broadband line connected from the first piece of network equipment or central office of the NETVIGATOR network to the modem at the customer premises. For Basic Plans, bandwidth specifications of 1.5M, 3M, 6M, 8M, 18M, 30M and 100M listed on the Application correspond to a dedicated downstream bandwidth of 1.5Mbps / 3Mbps / 6Mbps / 8Mbps / 18Mbps / 30Mbps / 100Mbps and dedicated upstream bandwidth of 640Kbps / 640Kbps / 640Kbps / 800Kbps / 1Mbps / 10Mbps / 30Mbps respectively. For Fiber-to-the-home Plans, bandwidth specifications 30M/50M/100M, 200M, 300M, 500M and 1000M correspond to a maximum upstream and downstream bandwidth of 30M/50M/100Mbps / 200Mbps / 300Mbps / 500Mbps / 1000Mbps respectively. The actual speed you experience using the Service will be less than the network specifications and affected by your device, technology, network and software used, network configuration and coverage, usage levels and extraneous factors.

Legacy Services:

Service	Monthly Usage Fee	Include Usage
56K Dial-up Internet Services	\$138	Unlimited
1.5M – 18M Broadband Service	\$628	20-200 hrs

Dial-up services use Public Switch Telephone Network and analog modem to access the Internet.

Broadband services use broadband network (which can cater for various broadband technologies) and digital modem to access the Internet.

Remarks for Legacy Plans:

1. Service plans include the following:
 - (a) email address
 - (b) email storage
 - (c) online file storage
 - (d) Wi-Fi hotspots access (selected plans only)
 - (e) 56K dial-up access (selected plans only)

2. Specific service plans which don't include unlimited data usage provide at least 20 hours of broadband usage. Charge is based on the actual usage in hour with a \$2/hour above the entitlement.

3. Wi-Fi hotspots and 56K dial-up services are provided subject to charges based on the actual usage in minute:
 - (a) \$3/10 minutes, maximum up to \$98/month for Wi-Fi hotspots usage
 - (b) \$6/60 minutes, maximum up to \$138/month for 56K dial-up access

Charges (Apply to both Current Plans and Legacy Plans)

(1) Broadband network provision and ADSL modem/ATM bridge installation (single connection)	\$300
(2) Installation Charge for FTTH (Remark 1)	\$100,000
(3) Installation Charge for non-FTTH	\$1,000
(4) Activation Charge	\$3,000
(5) On-site inspection	\$200
(6) Fiber Direct on-site inspection	\$430
(7) On-site broadband dialer/ software installation	\$530
(8) ADSL modem connection	\$430
(9) Wi-Fi modem installation fee	\$250
(10) Wireless connection and personal computer set up fee	\$430
(11) Moving Charge (Removal & re-installation at new address (non-FTTH))	\$300
(12) Moving Charge (Removal & re-installation at new address (FTTH)) (Remark 1)	\$100,000
(13) Service relocation at the same address (non-FTTH only)	\$300
(14) Relocation of FTTH at the same address	\$680
(15) Service reconnection fee	\$200
(16) Change connection type (from ATM to Ethernet only)	\$530
(17) Change of service plan	\$200
(18) Change of login ID or email address	\$50
(19) Paper Bill	\$20/month
(20) Lost or damage or buy ATM bridge / ADSL modem / fiber	\$1,000 each

network modem

(21) Lost or damage or buy AC adapter	\$100 each
(22) Lost or damage or buy fiber connector	\$350 each
(23) Lost or damage or buy fiber network wall socket	\$350 each
(24) Lost or damage or buy optical fiber	\$680 each
(25) Lost or damage or buy ADSL / fiber network modem cable	\$10 each
(26) Lost or damage or buy Wireless Modem Stand	\$50 each
(27) Lost or damage or buy All Type of Wireless Router	\$500 each

Remark 1: Additional charges may apply on a costs plus basis if our costs on a one-off or an amortized basis exceed \$100,000

Terms and Conditions

The Services are provided only to residential customers.

For customers who subscribed to the Services before 4 July 2011, the Services are provided subject to the Company's General Conditions of Services and the respective Special Conditions as follows:

- (a) Broadband service – subject to the Company's prevailing Netvigator Broadband Terms and Conditions.
- (b) 56K dail-up service – subject to the Company's prevailing Netvigator 56K Basic Plan Terms and Conditions.
- (c) Wi-Fi access service – subject to the Company's prevailing Terms and Conditions for Using PCCW Wi-Fi Service.

For customers who subscribed to the Services on or after 4 July 2011, the Services are provided subject to the Company's General Conditions of Telecommunications Service (Consumer Customers) and the respective Special Conditions as follows:

- (a) Broadband service – subject to the Company's prevailing Netvigator Broadband Terms and Conditions and Special Conditions of Netvigator Broadband Service for Consumer Customers.
- (b) 56K dail-up service – subject to the Company's prevailing Netvigator 56K Basic Plan Terms and Conditions.
- (c) Wi-Fi access service – subject to the Company's prevailing Terms and Conditions for Using PCCW Wi-Fi Service and Special Conditions of PCCW Wi-Fi for Consumer Customers.

Effective date of tariff:

15 May 2012

Revision history:

Revision to the tariff published in Tariff No. F050-0021 on 1 April 2009